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– Ann Brown, founder and CEO



BACK TO BASICS

We might still be working on fundamental skills like sleeping well, slowing down or even breathing better, but increasingly, technology is helping pave the way

As we move towards the end of the first quarter century in this millennium, wellness has never been so important to so many people. The global wellness economy has now exceeded US\$5.6 trillion (€5.2 trillion, £4.4 trillion) and shows no signs of slowing down – it's predicted to reach US\$8.5 trillion (€7.9 trillion, £6.7 trillion) by 2027 (see page 116). It's a great time to be in the industry; technology is bringing new innovation to the way we do business, from brain training for neuroplasticity (see page 12) to gesture-tech and mixed reality (see page 16) to new ways of biohacking (see page 74) – and even to converting the electrical impulses and frequencies of plants into healing soundscapes (see page 21).

At the same time, we're also seeing a resurgence of – or a return to – tried and true modalities that have served humanity well for hundreds or thousands of years, as people seek out authentic wellness experiences. From a return of water tastings (see page 14) – popular in the heyday of European spa towns – to the idea of teaching somatic practices to teens to help them regulate emotions (see page 15), what's old is new again. Even that most basic of human movements – walking – is having something of a moment (see page 20),



as people rediscover the joy of being outside in nature for a kind of moving meditation.

Some of the trends we're looking at combine old and new; deep listening can be low-tech and retro, with guests listening to classic vinyl albums in the sauna, or it can be high-tech and futuristic, like the upcoming Texas-based Submersive, which will play underwater sounds in combination with images that are designed to transport people to an elevated state of consciousness (see page 13).

But we're still working on the basics: sleeping well (see pages 100, 132), connecting with others (see page 102), sexual wellness (see page 131) and simply finding space to slow down and rest (see page 70).

Whether it's new technology or a timeless trend, the wellness market is most definitely moving quickly – and as Ferris Bueller said, "If you don't stop and look around once in a while, you could miss it." We hope the insights, research and resources in our annual *Spa Business Handbook* help you do just that: stop, look around, and ultimately, play your part in driving the industry forward.

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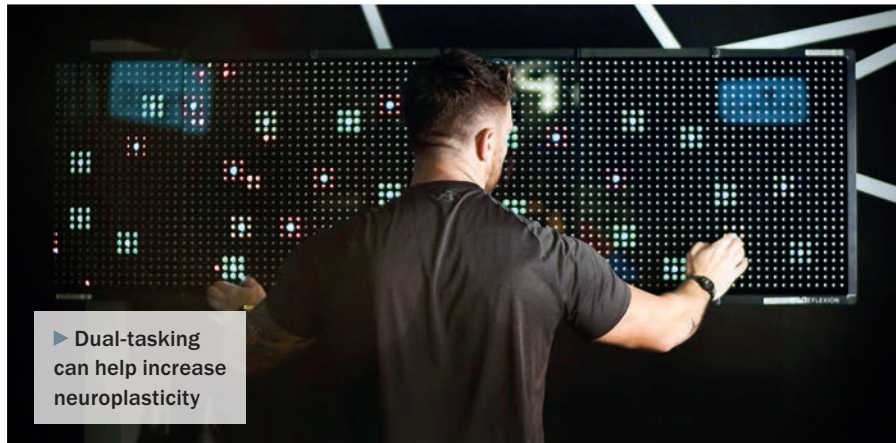
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Spa foresight™ 2024

What's going to have the biggest impact on spas in the future? *Spa Business* outlines the trends, technologies and strategies that are coming down the track

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SPARKO

A NO-BRAINER

1. BRAIN TRAINING

Longevity and fitness are two major trends currently disrupting the industry. As interest in these areas has grown, operators and suppliers are getting more creative with their offerings, which has led to the emergence of brain-focused programming.

With operators such as Clinique La Prairie getting in on the action, exciting advancements in this field are already cropping up, including initiatives like Sparkd Fitness' pioneering brain-body fitness solutions. The brand's multi-component training modality includes cardiovascular and strength training, coordination and motor-skill training, as well as cognitive motor training

or dual-task training. An example might include doing squats while working on maths or memory games on a technology screen.

Recent studies show that dual-tasking – literally doing two things at the same time (which is different from switching your attention from one stimuli to another) increases neuroplasticity, which in turn yields brain health benefits. The process optimises longevity and brain-body performance, helping people be fit for life and primed for success. As awareness grows, we anticipate an increasing number of wellness facilities will enhance their offerings by integrating brain-training experiences and workouts.



LUA BRICE COURTESY OF SUBMERSIVE

► Submersive is an immersive art bathhouse set to open in 2026

MUSIC TO YOUR EARS

2. DEEP LISTENING

Back in the days before music streaming services, listening to music was a more active activity; you'd put a vinyl album on and just listen. The order of the songs were important – the album might even tell a story of sorts. Today, that kind of deep listening is something of a lost art (though Gen Z is discovering analogue systems like vinyl records and bringing them back). But it's a kind of mindful practice, with aspects that could dovetail nicely with wellness programming.

At Farris Bad in Norway, development manager Lasse Eriksen has started a programme of Deep Sauna Listening, where guests listen to complete albums from classic artists like The Doors, Pink Floyd, Miles Davis and even Mozart and Beethoven – all while in the sauna. “Deep listening means paying full attention to the music, understanding the emotions, intentions and

stories behind it, and being fully present in the moment,” he explains. “Music is also a powerful tool for healing and connection.”

Sauna and deep listening are a perfect match, says Eriksen, because both help you to be present and free your mind from distractions. The response to the sessions has been “overwhelmingly positive,” he says; each session can accommodate around 40 people, and they've all been fully booked. “Participants often describe the sessions as transformative, feeling deeply connected to the music and their own emotions,” he says. “The emotional impact of the music, combined with the immersive sauna environment, provides a powerful, memorable experience.”

Meanwhile, at Peninsula Hot Springs in Australia, a Sound Dome has been installed to add to the regular programme of music and

wellness. The geodesic dome is designed for multi-sensory experiences as well as music performances. Peninsula also showcases performances in its outdoor amphitheatre and uses underwater speakers in hot springs pools, so that guests can lie in the pools, listen to music and look up at the stars.

And at Submersive – a 25,000sq ft (2,323sq m) wellness facility set to open in Austin, Texas, US in 2026 – deep listening will form an integral part of the immersive art bathhouse, with underwater sounds played in sequence with images, all scientifically developed to transport guests into an elevated state of consciousness. “Our goal is to amass the world's deepest understanding of how multisensory experiences affect us on a physiological level,” says Corvas Brinkerhoff, Submersive's founder, who plans 11 more locations worldwide after Austin. ►

SO COOL!

3. EVENT CRYO

The wellness world has gone crazy for all things cold: ice baths, contrast therapy, cryotherapy. At the same time, there's been an explosion of social wellness facilities – modern bathhouses, hot springs and other settings that bring people together and let them socialise.

But what happens when these two trends collide? Art of Cryo – whose cryotherapy systems already accommodate up to four people – has recently introduced its largest unit yet in Madeira, Portugal, which can accommodate 20 people at one time. Additionally, the MCS Experience Tunnel – which includes 12 stations for guests to do in pairs before their cryo session, including far infrared, LED light therapy and aromatherapy – essentially turns the entire experience into a social event for groups of friends, colleagues or even sports teams. The company plans multiple locations during the next few years.



▲ Cryo is becoming a social experience

ART OF CRYO



SHUTTERSTOCK/FIZKES

▲ Water can be described by taste, mouthfeel and other nuances

A RESURGENCE OF WATER TASTINGS

4. AQUATASTEOLOGY

Historically, in many spa towns, people didn't just bathe in thermal and mineral waters – they also drank them as part of their cure. In many of these historic thermal towns – from Karlovy Vary in the Czech Republic to Bath, England – you can still taste the mineral waters, which often flow from a historic fountain.

“The taste of water transcends a mere sensation,” says water sommelier Milin Patel in an article written for Therme Group. “It’s a symphony of flavours and textures orchestrated by the minerals it carries. As we savour these unique mineral profiles, a remarkable reaction takes place within our brains. This intricate relationship between minerals, sensory experiences, and the brain’s yearning

for more provides us with a profound appreciation of the water we consume and its impact on our overall wellbeing.”

With so many new hot springs resorts in development, we see a new opportunity for mineral water tastings. Even in spas without their own mineral water source, hosting water tastings can provide a mindful experience and a healthy alternative to things like wine or spirit tastings.

“How can we truly value something if we lack a vocabulary to describe it?” asks Patel. “It’s time to change that. Let’s establish a language to articulate the taste, mouthfeel, and nuances of water, just as we do for other beverages we value. We must elevate the drinking water experience.”

We couldn't agree more.



► **Zulal Wellness Resort has dedicated programming for teens**

ZULAL DISCOVERY

KIDS THESE DAYS

5. TEEN WELLNESS

We've all heard the statistics about the ways that teenage mental health is declining – social media, a once-in-a-generation pandemic, global warming and an unstable political climate have all contributed. An analysis of 29 studies – which included 80,000 young people from across the globe – published between 2020 and 2021 found that 20.5 per cent had significant anxiety. The statistics are decidedly worse among girls and LGBTQ+ youth. In the US, a survey from the Centers for Disease Control found that almost 60 per cent of female students and close to 70 per cent of LGBTQ+ students had experienced persistent feelings of sadness or hopelessness during the past year.

We are in the wellness industry – and increasingly, our industry is focused on mental wellness in addition to physical

and spiritual wellness. We expect the growing crisis to change this situation and for operators to increasingly skill-up to welcome and support younger teens to help them improve and maintain both their mental and physical health.

At the Global Wellness Summit in Miami last year, Amy McDonald, owner and CEO of Under a Tree Consultancy, raised this issue on a panel focused on the wellbeing of our children. A mother of a teenage daughter herself, McDonald pointed out that so many spa and wellness centres have outdated policies on age limits.

“If spas can reach out and bring something as simple as mindfulness to teens and teach them about gratitude – those are powerful tools,” she said. “Our industry has catered to 25- to 65-year-olds really well, but that younger group really needs us.”

Some spas and wellness destinations are welcoming people of all ages, such as Zulal Wellness Resort in Qatar, which has a dedicated area for families.

In the UK, a three-day Rewire Retreat was held in Somerset last year. Aimed at girls aged 14 to 16, the retreat was designed to teach them how to regulate their emotions and develop a strong sense of self in an increasingly digitalised world. Using somatic practices like sound baths, yoga, meditation and breathwork, combined with foraging, campfires and wild walks, the intention was to “equip the participants to return to their lives feeling self-reliant and grounded.”

Others are taking note too – Yale's popular Psychology of Happiness course has been retooled for teens, teaching them how to manage stress and engage in evidence-based behaviours that are proven to boost mood. ►

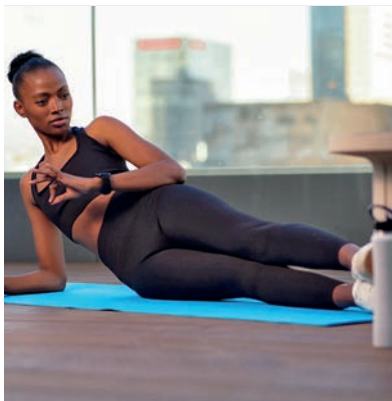
EMERGING TECHNOLOGY

6. GESTURE-TECH & MIXED REALITY

We believe the use of virtual reality, mixed reality and other immersive technologies by consumers in the health and fitness sector will take a leap forward with the development and adoption of gesture-tech.

One example of this emerging technology is the recently launched Mudra Band for Apple Watch. This 'watch band replacement' uses Surface Nerve Conductance sensors to capture neural signals that are transmitted to the brain from a user's wrist and finger movements. These are then used to control Apple devices using simple 'air touch' hand and finger gestures.

Gesture-tech will redefine how humans interact with technology, eliminating the need for physical contact and making the experience more fluid and intuitive, while also enhancing the use of virtual and mixed-reality applications and bringing a new dimension to fitness offerings.



▲ The technology is fluid and intuitive

MUDRA OUTDOOR



MONPURE

▲ Specialised 'headspas' are generating buzz across TikTok and Instagram

BACK TO YOUR ROOTS

7. HAIR AND SCALP LONGEVITY

While skincare has boomed in popularity since the pandemic, it appears haircare is set for a similar trajectory, with consumers investing in enhancing their hair health and developing a dedicated haircare routine.

Market insiders have dubbed this trend as the 'skinification' of haircare, reflecting the shift in consumer behaviour towards treating hair with the same meticulous care as their skin. This involves adopting a multifaceted routine that extends beyond traditional shampoo and conditioner, incorporating products including scrubs, creams, masks, essences, serums, sprays, specialised massage tools and more.

This upturn has led to the emergence of specialised 'headspas', generating significant buzz across TikTok and Instagram. Treatments typically encompass a thorough hair and scalp analysis, head massages, steam cleanses, hair masks and the use

of specialised shower heads designed to deeply cleanse the scalp and neck.

Recognising the escalating demand, established industry players are seizing the opportunity to tap into this trend. For instance, Rosewood has opened its Hair Wellth Spa in collaboration with Claudia di Paolo in Madrid, Spain. Moreover, this upturn in recent years has also sparked the emergence of new hair wellness brands including Flora Lab Paris and Monpure.

Given that many consumers gravitating towards this trend are already well-versed in skincare practices and are likely avid patrons of spas, it presents a lucrative opportunity for wellness facilities to capitalise on this burgeoning market. Hair treatments seamlessly integrate as complementary add-ons to existing treatment menus, while the surge in demand for haircare products underscores the potential for retail expansion.



► Catharsis therapy can involve screaming, crying or rage room therapy

GO WILD!

8. LIBERATED WELLNESS

Wild wellness is experiencing a surge as consumers seek transformative experiences that allow them to authentically connect with their raw emotions. These experiences foster both physical and mental wellbeing and are aiding in the healing process of lingering pandemic-induced trauma.

Scream therapy, now offered at Armathwaite Hall Hotel & Spa in the UK, is just one example. Its aim is to provide individuals with a cathartic outlet to release pent-up emotions and alleviate stress by engaging in resounding screams within a therapeutic environment. According to spa

manager Lorela Movileano, the 400-acre private woodland surrounding the hotel has been curated into a haven where guests can unapologetically express their emotions.

Indonesia has also begun to embrace this trend, sometimes referring to it as catharsis therapy, which may involve screaming, crying or rage room therapy.

Movement-based forms of liberated wellness are also gaining in popularity, with transformative workout and wellbeing practice Sanctum capturing the world's imagination. Founded in Amsterdam during the pandemic, Sanctum merges elements

of HIIT with kundalini yoga, martial arts, animalistic flow, breathwork and primal fitness. By marrying Eastern wellbeing practices with Western fitness methods, Sanctum aims to instil a sense of purpose and reconnection to physical activity. It now has partnerships with Six Senses and Auberge, and plans to expand its reach to the US, Italy and Switzerland.

This emphasis on liberated wellness signifies a shift in consumer mindset, where the focus is not solely on feeling good, but also on embracing the journey – regardless of appearance. ►

▶ CHANGES IN LATITUDE

9. COOLCATIONING

With 2023 having gone down as the hottest year on record and with devastating fires in places from Greece to Hawaii, many people are rethinking traditional summer beach holidays and instead flocking to cooler climates. Digital travel platform Booking.com found that 43 per cent of UK travellers are looking at cooler destinations in 2024, while luxury travel network Virtuoso reports an astounding 82 per cent of its clients are looking at locations with more moderate weather.

This is a trend that will only continue as the planet continues to warm; analysis from *The Washington Post* and CarbonPlan shows that by 2050, more than five billion people will be exposed to at least a month of extreme heat each year.

Spa Business first reported on Arctic tourism and spas back in 2019, when tourism numbers in Iceland had quadrupled and numbers of travellers north of the 66th parallel had reached 10 million and were rising steadily. Places like Scandinavia, Canada, Iceland and the Baltic are also emerging as

alternative destinations for summer travel, while those who aren't tied to school holidays are shifting dates for visiting traditional hot spots like Greece, Spain and Italy. Meanwhile, spa resorts in destinations such as Arizona or Morocco are looking at creative ways to introduce nighttime programming to keep guests out of the heat (see page 24). The growing trend in cold spa therapies, wild swimming and extreme bathing works well with this trend towards coolcationing, and we predict these cold therapies will continue to increase in popularity.

▶ Many travellers are looking for locations with more moderate climates





HOTSPOT

10. OMAN – ON A TOURISM MISSION

As momentum behind Oman Vision 2040 – a national reference for economic and social planning for the country – picks up pace, we predict a surge in hospitality, spa and wellness projects in the near future, much like the mind-blowing giga projects which are already coming to fruition in Saudi Arabia.

The drive behind the initiative is to create a “developed, diversified and sustainable national economy” in Oman,

which has historically relied on oil as its main industry. His Majesty Sultan Haitham Bin Tarik has revealed that part of its ambition is to attract US\$51 billion (€46.9 billion, £40.1 billion) in tourism investments in the next 16 years.

The recently announced US\$4.2 billion (€3.87 billion, £3.3 billion) Omani Mountain Destination on Jabal al Akhdar is a prime example of the type of project we expect to see more of. The high-altitude mixed-used

development has been master-planned by AtkinsRéalis and is based on its Seed approach, which focuses on environmental, cultural and social wellbeing. It will include 2,527 residences, 2,000 hotel rooms and a health and wellness village called The Vessel. It will also feature a biodiversity hub for both local and international research, dedicated wellness zones, a high-altitude sports hub, amphitheatres, a museum and green spaces. ▶

MOVING MEDITATION

11. WALKING

The most basic of wellness modalities, walking is accessible to nearly everyone without mobility issues. Whether you're old or young, in shape or not, walking is a simple tool to put movement in your life, which can help improve mood, reduce symptoms of anxiety and depression, and promote creativity. The ancient Greeks understood this, hosting walking meetings and lectures to optimise brain function. Today, in our ever more sedentary and screen-focused society, walking can be a useful tool not only for incorporating movement, but also for mental decluttering and switching off – and most often, it's free and accessible.

That's not to say there's not a business strategy around walking; look no further than The Ranch, the successful US wellness resort that's built an entire programme around walking – at a cost of more than US\$10,000 (€9,300, £7,845) a week. Guests walk for 4-5 hours a day, eat a limited-calorie menu that's vegan, gluten-free, alcohol-free and caffeine-free, and spend the afternoons partaking in yoga, strength training and massages.

At the UK's South Lodge, a new "Walk Yourself Happy" two-day wellness retreat this September combines cold-water swimming, breathwork, Wildfitness, journaling and walking in the Sussex countryside, priced at £1,650 (US\$2,100, €1,958) per person.

Also in the UK, Armathwaite Hall has introduced guided group Silent Estate Nature Walks – priced at £75 (US\$95, €89) – to its wellness offering, capitalising on the silent walking trend sweeping social media. Essentially a form of forest bathing or moving meditation,



THE RANCH HUDSON VALLEY

▲ At The Ranch, guests walk for 4-5 hours each day as part of a weeklong programme

silent walking invites people to switch off and be mindful, focusing on sensory elements like smell, touch and hearing.

Walking and spas go hand-in-hand, and being set in the countryside is not a prerequisite. In the early European spa towns, the landscape that surrounded the town was seen as incredibly important to the overall sense of wellbeing, with most

incorporating a planned promenade to walk along – and to see and be seen.

Any spa, hotel or wellness centre can incorporate walking into its wellness programming – usually at little cost. Guided hikes, suggested trails, or even silent walking through a city park can all bring a sense of calm and peace to guests and reshape the way they connect with their surroundings.



GLASS TWIN

► The electrical impulses of plants can be used to create healing soundscapes

PLANTING AN IDEA

12. BIO-SONIFICATION

With technology making it possible to convert the electrical impulses and frequencies from vegetation and minerals into healing soundscapes, we predict that the use of plants in spas will become so much more than just for decorative purposes. Inventor Justin Wiggan is leading the way in this arena; he composes soundscapes from plant, tree, rock and crystal energy – a process known as bio-sonification. His work has already caught the attention of several spa leaders, including

operator Six Senses and consultants Bonnie Baker and Diana Mestre.

He's working with them to realise sound art-based wellness initiatives, and suggests that bio-sonification equipment could be set up in spa gardens and interactive living bio walls indoors, or in any rooms with plants and crystals, so guests can immerse themselves in the experience.

People who've experienced Wiggan's quirky plant bio-sonification pop-ups report big emotional and physical changes. In addition, a recent study of his work by the UK's

University of Plymouth indicated a positive effect on blood pressure and stress levels.

Most recently, Wiggan has teamed up with music provider Myndstream in a 'Skyidentities' project, which sees them using cloud-scanning technology to generate music based on clouds' energy. He says he's also looking to create "immersive sonic wellbeing spaces" using sun, moon and starlight as sources, as well as fire. On top of this, Wiggan is developing a haptic suit, which translates plant energy into vibrations to massage people. ►

▶ WHAT'S THE FREQUENCY?

13. BINAURAL BEATS

With so many studies showing the benefits of regular meditation, it's no wonder that people are interested in the practice. But often, meditation can be difficult; it's hard to sit still and the mind easily wanders.

Binaural beats – which are essentially two different tones with different frequencies, each of which is heard through one ear via headphones – are said to produce the same brain state as meditation, but much faster and in a more passive way. Listening to binaural beats creates something of an auditory illusion and tricks your brain into processing the difference in the tones. Benefits can include reduced anxiety, an increase in focus, lowered stress, a boost in creativity and even pain management.

Increasingly, the technology is being used in spa equipment, such as Gharieni's Welnamis and the Somadome. As research continues, we predict we'll see more of this in spa treatments.



MATHEWMARTINEZ_GLENIVY

▲ Binaural beats are said to produce the same brain state as meditation

INSTANT ACCESS

14. BIOFEEDBACK PORTALS

Wearable tech and other diagnostic devices are already having a huge impact on the prescription of highly personalised healing programmes in spas. As these tools become more sophisticated, we see them filling a gap in the market for a real-time biofeedback portal. We foresee a time when such a portal will be a staple in spa receptions – visitors will walk through it and have their vitals scanned and then, based on those results, will instantly be advised on a range of health

and wellness modalities to immediately enhance their wellbeing. Perhaps their stress levels are too high, so they need to meditate; maybe they've had too many carbs to eat so it will suggest a more nutritious, balanced meal that the spa can prepare.

The same portal could rescans spa-goers when they leave – as evidence of the benefits of the services – and print recommendations for when to revisit and for what, backed up by an at-home programme.



SHUTTERSTOCK/MICROGEN

▲ Specific treatments could be suggested

► Bhutan is creating a mindfulness city in Gelephu that will be as big as Hong Kong



HOTSPOT

15. BHUTAN – OPENING UP ITS BORDERS

Spa and wellness development is set to boom in Bhutan, following a recent announcement by King Jigme Khesar Namgyel Wangchuck that he's creating a mindfulness city nearly as big as Hong Kong in Gelephu – a small town in the south.

The spiritual country has staunchly protected its borders for decades, severely restricting tourism, and it's known as a closed economy with very little foreign investment. However, the goal of Gelephu is to create an economic hub and a trading corridor linking it to northeast India and, beyond that, Myanmar, Thailand, Cambodia, Laos, Vietnam, Malaysia and Singapore.

It will operate as a special administrative region, giving it legal independence and autonomy to formulate laws, policies and incentives to provide a conducive business environment and attract foreign investment.

The development will be underpinned by Bhutan's deep-rooted spirituality and its Gross National Happiness index – a measure based on the wellness of people that guides the government of Bhutan, alongside Gross Domestic Product.

"I became king at 26 and now I'm 43 years old. I'll do everything in my power to realise this [mindfulness city] vision," said the monarch. "Gelephu

will become a gateway connecting Bhutan to the world and the future."

Star architect firm Bjarke Ingels Group is behind the master plan and it reveals that alongside major improvements in infrastructure – including the construction of an airport – offices, residences, hospitals and eventually world-class hotels and spas will be built. The latter is likely to draw on Bhutanese wellness practices such as meditation, hot stone baths incorporating 'menchu' (medicinal spring water) and 'sowa rigpa', traditional Tibetan medicine based on herbs and minerals and modalities such as acupuncture and moxibustion. ►

▶ TRANSFORMING PHYSIQUES

16. BODY SCULPTING

While many wellness clubs and fitness centres are largely concerned with delivering strength training, group exercise, cardio and now recovery and Reformer Pilates, we expect a market to emerge for body-sculpting exercise.

Modalities that exercise the micro-muscles – also called the accessory muscles – have been around for many decades and been delivered by specialist studios, but their power to change body shape, create greater flexibility and improve power, function and balance makes them attractive to today’s consumers.

Wellness club Surrenne at The Emory in London has partnered with specialist Tracy Anderson, whose Method has transformed the physiques of Hollywood actors. Anderson’s studio at Surrenne offers muscular structure choreography, dance cardio classes, and the Tracy Anderson Mymode programme and apparatus, as well as Anderson’s patented Super-G floor and isokinetic band system.



SURRENNE, TRACY-ANDERSON

▲ Wellness club Surrenne in London



SHUTTERSTOCK/BALKANSCAT

▲ Spas may need to accommodate people during the cooler nighttime hours in the future

AFTER DARK

17. NOCTURNAL LIVING

As global temperatures increase, billions of people are being exposed to heat and humidity so extreme it’s life threatening. As a result, we expect people in some parts of the world to become nocturnal as they adapt to these living conditions and for spas to accommodate these trends with things such as 24/7 operations, special cooling rooms and Vitamin D lamps.

With the push to reduce carbon emissions, building designs will also need to be adapted to reduce reliance on conventional air conditioning, with solar battery powered fans and night air capture systems, as well as moving water being used to cool spaces.

Research undertaken by the Penn State College of Health and Human Development found large parts of the planet – including

China, India and Pakistan – are likely to experience ‘unsurvivable’ heatwaves in the near future – humans can cope with temperatures over 50°C if there is low humidity, but anything over 35°C with high humidity is unsurvivable, as there is no way to cool by sweating.

When global temperatures hit 2°C above pre-industrial levels, four billion people in India, China and Africa will experience many hours of heat each year that surpasses human tolerance. At 3°C above, this effect will impact the US – from Florida to New York and Houston to Chicago – as well as South America and Australia. At 4°C, parts of Yemen will get 300 days of unsurvivable heat a year. All nations will be impacted to a degree and people will need to adapt to survive.



► TeamLab created an exhibition combining contrast bathing and immersive, mesmerising artwork

SLOW LOOKING

18. ART IN SPAS

There's a natural connection between art and spas, so it's surprising we haven't seen more of it. Looking at art requires a slowing down of sorts, and a spa relaxation room could be a perfect alternative to an art gallery. According to international art consultants Artelier, "going to the spa ought to transport the visitor far from their everyday life, to a place of tranquillity and rejuvenation. Specially commissioned art for spas creates an immersive experience like no other." Artelier works to "spa-proof" art objects, using special humidity-resistant coatings on sculptures or commissioning artists to create hand-carved wooden panels for sauna art.

At the N Le Spa at the iconic 110-year-old Le Negresco hotel in Nice, France, international spa consultant Patrick Saussay

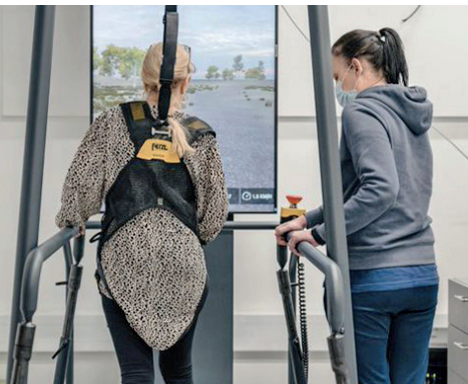
took inspiration from the hotel's 6,000-piece art collection when the spa was revamped this year. Each customer is encouraged to spend time strolling around the hotel, contemplating sculptures and artworks from its collection, before finally winding down in the spa, which is also home to an immersive yoga experience where sound and movement are brought together with digital art.

Social bathing giant Therme Group runs an entire specialist initiative called Therme Art, which organises immersive art experiences at its facilities, working with contemporary artists to create art for wellbeing.

In 2021, global art collective teamLab recognised the meditative state that spas can bring and how that pairs well with art. An immersive exhibition in Tokyo invited

guests to view mesmerising artworks while in a "sauna trance", brought on by contrast bathing cycles. TeamLab said sauna trance – which is brought on by the transition of dominance from the sympathetic nervous system to the parasympathetic nervous system – "sharpens the senses, clears the mind and allows the beauty of the surrounding world to come into focus. Meaning what normally goes unnoticed can be experienced." The exhibition included a sauna area, cold bathing space and an art submersion area.

We think there's room for more programming like this, as both spas and art naturally invite people to slow down, reflect and take time for things they might normally be too busy for.



TREG STRATHCLYDE

▲ Exercise is vital in stroke recovery

EARLY INTERVENTION

19. STROKE REHAB

Globally, around 15 million people will have a stroke in the next 12 months. Five million will die, five million will recover and the other five million will be left permanently impacted, with life-changing disabilities. Just as swift medical treatment following a stroke can substantially improve the outcome, so can rehabilitation, when delivered in a timely way, help the brain heal and enable people to avoid long-term disability.

New guidelines lay out clinical best practice for stroke recovery. The National Clinical Guidance for Stroke, published in the UK, recommends six hours of activity a day, to include exercise.

The spa and wellness industry is well-placed to address this challenge. At the University of Strathclyde in the UK, VR treadmills, power-assisted equipment, balance trainers and upper-limb training systems are used to assist in stroke recovery, and we expect the sector could deepen its commitment to delivering stroke interventions.

BEYOND KEGELS

20. PELVIC HEALTH

Everyone with a pelvis has pelvic floor muscles, which are located between the pubic bone and the tailbone and support the bladder, urethra, bowel, rectum and anus, as well as the vagina and uterus in females and the prostate in males. If you have a healthy pelvic floor, you should be able to contract, squeeze, lift and relax those muscles, but the prevalence of pelvic health dysfunction is more common than people think.

Estimates are that more than 50 per cent of women suffer from pelvic health issues, and most have never sought help for it.

Pelvic health affects both women and men, but in different ways. “Men are more likely to experience pelvic floor dysfunction due to tension and tightness in the pelvic floor, which can lead to pain, poor bladder control, constipation and erectile dysfunction,” says Leanne O’Brien, lead pelvic health physiotherapist for UK-based Ten Health & Fitness. “Women typically suffer from

weakness caused by lifestyle changes, such as pregnancy and menopause.”

Menopause in particular can cause problems, as oestrogen levels drop. “Many midlife women are mortified to find they wet themselves while exercising,” says Baz Moffat, co-founder of The Well HQ, who has partnered with The Gym Group to train PTs in pelvic health so they can deliver workshops.

Spa and wellness centres, too, could get involved. One idea is to partner with a women’s health physio to run classes or workshops, taking pelvic health to a new level. Many of the modalities that spas or wellness centres offer – such as yoga, pilates or even breathwork – already incorporate exercises that help with pelvic floor health.

“My hope and belief is that by talking about pelvic floors and adapting exercises, we can stop women feeling ashamed and isolated, help them with their issues and encourage them to be active,” says Moffat. ●



SHUTTERSTOCK/AMRUTS

▲ Many modalities – such as yoga – help with pelvic floor health

Gurney's Seawater Spa Himalayan Salt Room features a custom Himalayan salt wall and Atlas Flex Block Salt Table.

PHOTO CREDIT: GURNEY'S SEAWATER SPA



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This is our 15th year of publishing Spa Foresight™ in the Spa Business Handbook. Here, a look back at some of our previous predictions over the past 9 years.



2023

- Democratic wellness
- Satellite sites
- Wellness clubs
- AI massage
- Dancing
- South Korea
- Wild swimming
- Immersive spa
- Regenerative hospitality
- Sense-hacking
- Multigenerational wellness
- Emotional healing
- Vagus nerve
- Social skills training
- Male-only retreats
- Hyperbaric oxygen therapy
- Mobile ice baths
- Ski resorts pivoting to wellness
- Upstate New York
- Sustainable collagen



2021-2022

- Energy generation
- TAIM
- Recovery
- Cancer checks
- Lymphatics
- Play
- The metaverse
- Menopause
- Automaticity
- Nutrigenomics
- Glucose monitoring
- Electroceuticals
- Wellness chefs
- Sound healing
- Equality
- Wellness franchising
- Faecal transplants II
- Awe walking
- Thin places
- Trauma processing



2020-2021

- Touch hunger
- Return to nature
- Loneliness
- Resilience
- Lung health
- Touchless services
- Staycations
- A new kind of exclusivity
- Immunity programmes
- Medical wellness
- Mental wellbeing
- Slow travel
- EcSOD
- Post-exercise heat treatments
- Healthy microbiome
- Wellness for all
- Menu engineering
- COVID recovery
- Lobbying
- COVID cool spots



2019-2020

- Climate emergency
- True North (and South)
- Altitude rooms
- Olfactory therapy
- Gen Alpha
- Swaddling
- Rocking
- Vibration therapy
- Outdoor spas
- Co-working spaces
- Brain optimisation
- Stress programmes
- Train like an athlete
- Forest bathing
- Dementia
- Amplified workouts
- Reverse ageing
- Eating flowers
- Spa circuits
- Leon Chaitow



2018-2019

- Vegan spas
- Spa tribes
- Rage rooms
- Senior living
- Rewilding
- Cockroaches
- Plastic free
- Assisted stretching
- Blue light antidotes
- Home wellness
- Andropause
- Brain health
- Visual detox
- Diagnostics
- Hawaii
- Self-care
- Spa coaching
- Climbing
- Meaningful meetings
- Blockchain

2017

- Tattoo detox
- Spa dentistry
- Grief interventions
- Simplicity
- Therapy animals
- Extreme bathing

- Skin microbiome
- Resilience
- Wellness communities
- mfdNA
- Global onsen
- Placebo effect
- ASMR
- Ketogenic exercise
- Menopause
- Body forensics
- Personal pollution sensors
- Nootropics
- Uzbekistan
- Nose to toe fascia release

2016

- Scaleable wellness
- Iceland
- Breathing/elimination
- Spa planes
- Social good
- The virome
- Clean eating
- Dementia-friendly
- Meditation spaces
- Epigenetics
- Skin science
- Specialisation

- Singing
- Suspension massage
- Hot Spot: Haiti
- Walk-in spas
- Immunity challenge
- Rest for recovery
- Floatation
- Modular fitness

2015

- Invisibles
- Faecal transplants
- Hot spot: Panama
- Massage-on-demand
- ASEAN market
- Attractions & spa
- Hot spot: Cuba
- Tribal investments
- Sport & spa
- Next gen skincare
- Haemoglobin levels
- Sexual wellness
- Biomimicry
- Hot spot: Bintan
- Animal movement
- Age-friendly design
- Face massage

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DEVELOPMENT PIPELINE

Spa Business looks into some of the world's most interesting and significant forthcoming spa projects

MARRIOTT INTERNATIONAL

The Ritz-Carlton Cairo, Palm Hills

Cairo, Egypt

Opening: 2027

Expected to open in 2027, the luxury property is expected to include 150 guestrooms and 50 one-, two- and three-bedroom serviced apartments and will bring The Ritz-Carlton's legendary service and exquisite design to West Cairo. Comprehensive facilities are anticipated to include five dining destinations, a spa, fitness centre, pool, children's club and state-of-the-art meeting and event facilities.

Part of Palm Hills, a luxury mixed-use community in the suburbs of West Cairo, the hotel has views of the Great Pyramids of Giza and the Palm Hills Golf Course. The new-build property will make up a part of the Palm Hills West Cairo development, which will consist of residential, commercial, extended dining offerings and entertainment areas.

■ <http://lei.sr/Z6p4P>

The Ritz-Carlton's legendary service will come to Cairo

DR



The resort will pay homage to the lush surroundings

Cheval Blanc Seychelles

Mahé Island

Opening: Q3 2024

Luxury goods conglomerate LVMH has announced plans to expand its portfolio of premium Cheval Blanc hotels with a new beachfront location and spa in the Seychelles. Owned by LVMH Hotel Management, the group's hospitality arm, the upcoming 52-key property will join Cheval Blanc destinations in Paris, Courchevel, Saint Tropez, St Barts and the Maldives.

Conceived as a homely retreat, the upcoming Cheval Blanc is being designed by architect Jean-Michel Gathy as an ode to Creole traditions and to pay homage to the property's lush natural surroundings.

The resort's location was formerly home to Banyan Tree Seychelles but the destination is being completely redeveloped for the new Cheval Blanc outpost.

Cheval Blanc Seychelles will be located along the southwestern coast of Mahé Island and be home to a luxury Spa Cheval Blanc offering treatments provided by LVMH-owned spa, beauty and perfume brand Guerlain.

Guerlain is Cheval Blanc's preferred spa partner and already supplies wellness menus at its spas in Saint Tropez, St Barts, the Maldives and Courchevel. Meanwhile, the Parisian Cheval Blanc at La Samaritaine is partnered with fashion house and beauty brand Dior (also owned by LVMH). Wellness facilities at the upcoming Seychelles property will include a pool, a fitness room, a surf simulator and two tennis and padel courts.

■ http://lei.sr/H6S9b_B

Le Méridien Zanzibar Resort

Bwejuu, Zanzibar, Tanzania

Opening: 2025

Marriott International has signed an agreement with Morogoro Mishama Company that will introduce Le Méridien Hotels & Resorts to the shores of Zanzibar in 2025. The resort will be situated in Bwejuu, on the eastern coast of Zanzibar Island.

Anticipated to feature 75 contemporary guest rooms and villas, Le Méridien Zanzibar Resort will offer uninterrupted Indian Ocean beach vistas and embrace the brand's commitment to creating immersive experiences that help guests explore a destination. Plans for the resort include an array of recreational facilities including a spa, fitness centre and swimming pool. No details for the spa have been announced yet, but Le Méridien spas offer an array of treatments and services designed to stimulate, engage and invigorate the senses.

■ <http://lei.sr/O8d5v>



The resort will be situated on the eastern coast of Zanzibar Island

Six Senses Victoria Falls

Zimbabwe

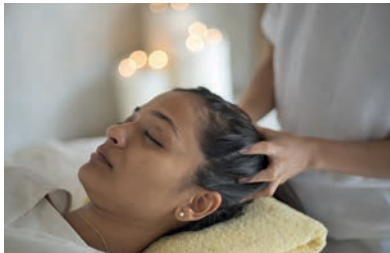
Opening: 2025

The first sub-Saharan property for Six Senses will front Princess Elizabeth Island on the approach to the largest waterfall in the world. Partially concealed, tree-level lodges at Six Senses Victoria Falls will be ecological, tactile and understated to provide a bird's-eye platform for an authentic connection with nature and wildlife.

The Six Senses Spa and wellness facilities will include four treatment rooms, a gym, a yoga deck, outdoor hot pools, a panoramic sauna and an integrated retail and concept store. The jungle gym is literal and therefore accompanied by a ranger.

Six Senses is working with the development team of Worth International – comprising SIP Project Managers, DSA Architects International, and CKR Consultant Engineers – on a modular scheme consisting of stilted wooden structures. In addition to the 22 lodges with private terraces, there will be 15 deluxe lodges with suspended pools. Plans are also afoot for 17 pool villas.

■ http://lei.sr/Z4T5n_B



The spa will have four treatment rooms

SIX SENSES



The hotel will include a 1,500sq metre spa

HS

The InterContinental North Coast Direction White

Ras El Hekma, Egypt

Opening: 2026

The InterContinental North Coast Direction White will be located in Ras El Hekma, one of the fast-growing luxury resort destinations along Egypt's northern Coast. Located on the Mediterranean

sea, Ras El Hekma bay is gaining popularity thanks to its crystal-clear water, stunning beaches and rich culture.

Sprawling across 290 acres of residential, retail and hospitality developments, the Direction White project is set to attract growing numbers of domestic and international tourists to the area. The hotel will feature 346 bedrooms and a 1,500sq m spa, as well as a health club and a swimming pool.

■ <http://lei.sr/S3r7j>

107 villas and 80 luxury residences will also be included



FOUR SEASONS

Four Seasons Hotel and Private Residences New Cairo Capital at Madinaty

Cairo, Egypt

Opening: 2025

Anticipated to open in 2025 and set within the Madinaty development on 185 hectares (460 acres) of verdant parkland, Four Seasons Hotel and Private Residences New Cairo Capital at Madinaty will feature 346 rooms and suites, while the Private Residences will be comprised

of 107 villas and 80 luxury residences. The Hotel and Private Residences will feature a standalone spa and fitness facility. Across several private treatment rooms, an extensive array of tennis and multi-sport courts, guided group classes and state-of-the-art fitness equipment, visitors will be treated to “an intentional space that has been designed for the art of wellbeing.”

The property is being designed by Pierre Yves-Rochon, who has also worked on Four Seasons properties in Paris, Megève, Bahrain Bay, Doha, Florence and more.

■ <http://lei.sr/I5J9c>

FOUR SEASONS



The resort has been designed ‘for the art of wellbeing’, with extensive facilities ▶

▶ ASIA & AUSTRALASIA

SIX SENSES



The community will be set around a woodland lagoon

Six Senses The Forestias

Bangkok, Thailand

Opening: 2025

Six Senses The Forestias will be set within a unique forest community that includes both a hotel and residences. Built

on the ethos that the secret to lifelong happiness is close relationships and that living around nature has a therapeutic and calming effect, Six Senses The Forestias will include state-of-the-art health, wellness and hospitality facilities.

At the heart, 27 residences are set around a woodland lagoon. The hotel will offer nature trails, tai chi and yoga,

and seasonal festivals, while a Six Senses Place will offer residents and hotel guests a social and wellness club featuring programming to encourage growth, reflection and reconnection, along with a central bar and lounge, coworking spaces, a restaurant and wellness and treatment rooms.

■ http://lei.sr/f5G6t_B



The eco-resort has been designed by Studio Apostoli



Tavan Jargal Resort

Ulaanbaatar, Mongolia

Opening: unconfirmed

Verona-based spa and wellness design firm Studio Apostoli has been appointed to support the creation of a wellness-centric eco-resort 40km from the Mongolian capital of Ulaanbaatar. Developed by Devjikh Tsog Khugjil, Tavan Jargal Resort will be a 13-hectare high-end wellness oasis tucked away in a protected national park that showcases Mongolian

culture and the area's natural beauty through thoughtful architecture.

The resort, owned by the Altangobi Group, will consist of a two-level hotel, a 2,650sq m spa, 27 villas and 19 traditional Mongolian nomadic dwellings called Gers. Studio Apostoli is overseeing architectural and interior design, spa consulting and management, business modelling and planning, marketing and the sustainability strategy.

The concept behind Tavan Jargal is rooted in wu xing – the five elements of Eastern philosophy – and a range of different details throughout the project ensure guests remain

connected with nature, including a ceiling oculi that will sit above the circular onsen so guests can bathe under the stars.

The spa will feature five treatment rooms – three single and two double – and be divided into a family area and an adults-only space. Facilities confirmed so far include two pools, an onsen and a fitness area. While devising the treatment menu, Studio Apostoli was inspired by the practice of chua k'a – an ancient Mongolian massage approach that is claimed to deeply relax using slow and deep manoeuvres to reharmonise energies throughout the body.

■ http://lei.sr/s5X4x_B



An Anantara Spa and Zen pavilion will be part of the resort

ANANTARA

Anantara Anji

Anji, China

Opening: 2025

Anantara will open its third Chinese property in Anji County, Zhejiang Province. A popular escape for nature lovers, Anji County is renowned for its clean air and scenery. Anantara's new 162-key resort – named Anantara Anji – is being designed to emphasise the beauty of its surroundings and will sit against a backdrop of lush green mountain ranges and tea plantations.

Designed by architect Meng Fanhao of Line+ Studio, the resort will cover 165 acres. Complementing the area's natural surroundings, an Anantara Spa and Zen pavilion will be on offer to help replenish and enhance guests' health and wellbeing.

■ http://lei.sr/k4p7D_B



Anji County is a popular escape for nature-lovers

ANANTARA



The property will include hanging gardens

BURO OLE SCHEEREN

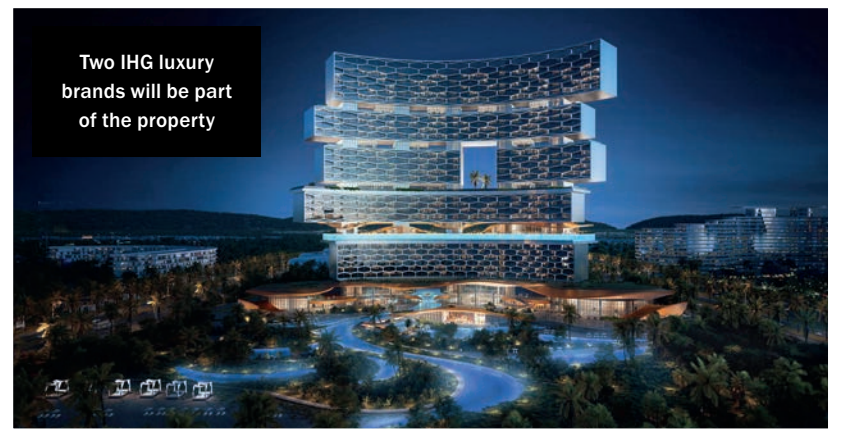
Sanya Horizons

Hainan, China

Opening: 2026

German architect Ole Scheeren has won a design competition for his vision for a tropical resort complex in the beachfront city of Sanya, on the Chinese island of Hainan. Sanya Horizons has been designed for developer CDF Investment & Development and will be sited on 83,500sq m of lush beachfront.

The property will consist of two hotels under IHG luxury brands – The Regent Sanya Bay and Hotel Indigo Sanya Bay. The hotels will sit on top of each other to occupy a smaller footprint and also match Scheeren’s signature architectural style of stacked cube formations. Technical drawings indicate plans for wellness facilities and a pool spread across a public Sky Deck



Two IHG luxury brands will be part of the property

BURO OLE SCHEEREN

with impressive oceanfront views. Sanya Horizons will rise 160m above the waterfront and is being conceptualised to embrace, integrate and amplify the surrounding nature to create a unique ecological leisure

destination. Providing a vertical jungle, the ‘hanging gardens’ will be experienced on every floor and from every guest room, to provide a more holistic resort experience.

■ http://lei.sr/w3k5y_B

PHOTOS: ROSEWOOD HOTELS



The resort will include a 4,500 Sq m Asaya Spa

Rosewood Seoul

Seoul, South Korea

Opening: 2027

Situated beside Yongsan Park in the heart of the city, Rosewood Seoul – the global hospitality brand's flagship South Korean hotel – will satisfy the needs of urban wellness enthusiasts with its 4,500sq m Asaya spa.

Asaya is Rosewood's signature wellness concept focused on the intersections between physical, mental and emotional wellbeing. The Asaya brand was originally launched at Rosewood Phuket and is founded on five pillars – Emotional Balance, Fitness and Nutrition, Physical Therapies, Skin Health and Community.

Rosewood says this upcoming expression of Asaya will be designed to incorporate offerings that speak to Korea's cutting-edge approach and commitment to health and beauty. The spa will have multiple treatment rooms, hydrotherapy and

relaxation areas, an indoor pool, luxury locker rooms and saunas, as well as a fitness centre and an indoor golfing facility.

The new-build ultra-luxury hotel is being designed by interior design

firm Space Copenhagen, and will feature approximately 250 rooms and suites, making it one of the largest hotels in the city.

■ http://lei.sr/H5Z4k_B



This will be the brand's flagship South Korean hotel

Therme South Korea

Incheon, South Korea

Opening: unconfirmed

Thermal wellbeing organisation and developer Therme Group has partnered with the Incheon Free Economic Zone (IFEZ) to

create a year-round wellbeing destination in the South Korean city of Incheon.

Therme is working with the mayor of Incheon Metropolitan City, Yoo Jeong-bok, and IFEZ commissioner Kim Jin-yong to build a wellbeing resort that can welcome upwards of one million people per year.

Therme creates natural urban oases for communities and family members of all ages

to have fun, relax and unwind – to help boost their physical and mental health. It says that Korean traditions of saunas, hot pools, wellness experiences and health-giving food align closely with this concept. Expected to cost more than US\$200million (£166.9million, €193.6million) to create, Therme claims the resort will reflect the country's distinct history and culture.

■ http://lei.sr/q4g2K_B

The facility hopes to attract 1 million people a year



▶ CENTRAL & SOUTH AMERICA



BINYANSTUDIOS

Nekajui, a Ritz-Carlton Reserve

Guanacaste, Costa Rica

Opening: Q4 2024

The first Ritz-Carlton location in Costa Rica will be situated within the 1,400-acre private club and resort community Peninsula Papagayo. Located in Guanacaste, Peninsula Papagayo sits on

the north Pacific coast of Costa Rica, one of the most biodiverse locations in the world.

Nekajui will include a luxury spa facility, plus an exclusive set of residences. The design vision for Nekajui's spa is inspired by treehouses and seeks to realise a spacious, open-air wellness environment with a low impact on the surrounding natural environment. Spa and wellness consultancy Blu Spas has been working on the project since 2018 to help create programming, project design and concept.

Facilities will include outdoor water gardens, a selection of warm and cold pools, a salon, gym, movement studio, private changing rooms and lounge decking. Both resort guests and residence owners will be able to access the spa and start their journey by crossing a dramatic hanging bridge, intended to transport them to a dedicated healing sanctuary, separate from the resort. The treatment menu will span a variety of water and wellness treatments.

■ http://lei.sr/P5f6H_B



Six Senses Belize will feature villas and overwater residences

Six Senses Belize

Ambergris Caye

Opening: 2025

Located on a tropical island with a stretch of secret beachfront, Six Senses Belize will be home to 45 resort villas and 24 overwater residences set across two areas – Secret Beach and a 10-acre private island about two miles away.

A signature Six Senses Spa and Wellness Village will be the beating heart of the destination. Built around the natural lagoons to the north of the preservation area, the wellness hub will offer inward-looking, healing experiences among the existing mangroves at the edge of the wetlands.

Initially, it will feature an Alchemy Bar, Holistic Anti-Aging Center, fitness centre, indoor and outdoor treatment areas, temazcal lodge and outdoor yoga pavilion. Spa treatments and wellness programmes will focus on natural healing, energy medicine and traditional Mayan practices.

The spa will be located at Secret Beach; the main activities hub for Six Senses Belize. Covering 18 acres, this area will facilitate a mix of daytime and nighttime amenities, anchored by the Experience Center. There are also plans for organic gardens complemented by a labyrinth, mushroom hut, cooking school, food market and teens' club. Another outdoor pool, ice cream parlour, overwater restaurant, dive centre and Cinema Paradiso will complete the mix.

■ <http://lei.sr/s2m1Q>

SIX SENSES



The resort will have a Six Senses Spa and Wellness Village

SIX SENSES



ANANTARA

An Anantara Spa will offer an extensive range of treatments



ANANTARA

Anantara Preá Ceará Resort

Ceará, Brazil

Opening: 2026

Anantara Preá Ceará Resort, located on Preá Beach in the municipality of Cruz and close to the well-known tourist destination of Jericoacoara, will offer 60 guest rooms and villas and 25 branded residential bungalows. To be built within the high-end Vila Carnaúba real estate development, Anantara

Preá will include an Anantara Spa which will offer an extensive range of spa treatments and wellness programmes.

The ecoresort will extend over an area in excess of 52,000 sq m. The project's design and decor are being created by Miguel Pinto Guimarães, a Brazilian architect well known for his contemporary creations in harmony with the natural environment, with landscaping by Embyá Paisagens & Ecosystemas. The hotel's construction will focus on natural and regional materials.

■ http://lei.sr/Y8J8d_B

The resort will be on Preá Beach



Six Senses wellness programming will be a highlight of the resort

Six Senses Papagayo

Guanacaste, Costa Rica

Opening: unconfirmed

Six Senses Hotels Resorts Spas has teamed up with The Canyon Group – whose portfolio includes the Amangiri resort in Utah and Amangani resort in Wyoming – for the development of Six Senses Papagayo in Costa Rica.

London-based architect John Heah, known for his sense of theatre and the ability to artfully harmonise design with nature in the style of Carlo Scarpa, Ed Tuttle and Frank Lloyd Wright, will design the resort, which will include 41 secluded pool villas and 31 residences. Heah's portfolio includes Four Seasons Resort Bali at Sayan and Amanera in the Dominican Republic.

The highlight of the resort will be Six Senses wellness programming

along with a spa and fitness centre and myriad of activities.

There will be an organic farm located in the heart of the property including fruit, vegetable and herb gardens inspiring the chef's menus and signature spa treatments. There is also an emphasis on community and celebration, whether that means a knees-up during a celebration on the beach or a lazy day spent with loved ones.

■ http://lei.sr/r7R9e_B

Anantara Mamucabo Bahia Resort

Baixio, Brazil

Opening: 2025

With a design that draws inspiration from its coastal location, the 116-bedroom Anantara Mamucabo will feature a signature Anantara Spa focused on both physical and mental health. The spa will feature integrated and isolated environments to offer guests a choice of both communal and individual wellness journeys. Visitors will have access to a swimming pool, massage rooms, a sauna and a hydrotherapy circuit.

Additional wellness facilities at the resort will include a substantial sports area, including both a tennis court and a paddle tennis court, a fitness centre, a yoga terrace and a relaxation area. The resort's architecture and interior decoration are being designed by Sidney Quintela Architecture + Urban Planning, with landscaping by Alex Hanazaki.

■ http://lei.sr/h7M9E_B



The spa will offer wellness journeys



The Brazilian property will have a wellness spa

MARRIOTT INTL.

Ritz-Carlton Reserve MARAEY

Marica, Rio de Janeiro, Brazil

Opening: unconfirmed

Marriott International will bring its Ritz-Carlton Reserve to South America with the development of the Ritz-Carlton Reserve Maraey in Brazil. The property will join a collection of only five Ritz-Carlton Reserve properties globally, including Thailand, Japan, Indonesia, Puerto Rico and Mexico. Designed to deliver unexpected adventures and transformative travel experiences,

Ritz-Carlton Reserves feature highly personalised service centred around human connection, and with designs that are reflective of the history, heritage and natural environment of the destination, allowing for a culturally immersive stay.

The Ritz-Carlton Reserve Maraey will feature 58 fully sustainable villas that are elevated from the ground, as well as 80 residences, a wellness spa, pools, a dedicated leisure and sports area, and an Environmental Reference Center and native-regeneration nursery. The Maraey development will also be home to a JW Marriott all-inclusive resort and the first Rock In Rio-branded Autograph Collection.

■ <http://lei.sr/D9i8T>

MINOR HOTELS

This will mark
Waldorf Astoria's
debut in Costa Rica



Waldorf Astoria Guanacaste

Guanacaste, Costa Rica

Opening: 2025

Hilton Hotels' high-end Waldorf Astoria brand will debut in Costa Rica in 2025 with a barefoot luxury property and wellness retreat. The new-build resort, which will include 190 guest rooms and 25 branded residences, will open in the tropical province of Guanacaste, known for its lush forests and pristine beaches.

Wellness will form a core part of the resort's leisure facilities. The property will feature a holistic spa and wellness

centre with a gym, a movement studio, outdoor yoga facilities and lap and thermal pools. Inspired by sacred Mayan healing wells called cenotes, Waldorf Astoria Guanacaste's spa will be home to eight treatment rooms – plus three outdoor treatment rooms emulating a tree house – along with a variety of the brand's signature spa treatments.

The property will focus on sustainable luxury with an emphasis on architecture that blends into the surroundings, native flora and fauna and offerings that connect guests with the natural environment. All resort vehicles operated on the property will be electric.

■ http://lei.sr/H6v9X_B



▶ The property will focus on sustainability

▶ EUROPE

Mandarin Oriental Porto Cervo

Sardinia, Italy

Opening: 2026

Mandarin Oriental will open a luxury 83-key resort in Sardinia, located in the north-east of the island in Costa Smeralda. Mandarin Oriental Porto Cervo will mark MOHG's fourth venture in Italy. It's being developed in partnership with Gruppo Statuto – an Italian real estate group that previously partnered with MOHG to realise Mandarin Oriental, Milan.

Perched on a forest-covered hillside overlooking the Gulf of Pevero, Mandarin Oriental, Porto Cervo will be crowned with a signature spa. Additional facilities will include a fitness centre, large indoor and outdoor pools nestled amidst lush gardens, a beach club and five restaurants and bars.

■ http://lei.sr/b3u4K_B



The Sardinian resort will feature a signature Spa at Mandarin Oriental

MANDARIN ORIENTAL



MANDARIN ORIENTAL

TERME BJELOVAR



The project will cost €38 million to complete

Terme Bjelovar

Bjelovar, Croatia

Opening: 2025

Terme Bjelovar, a multi-million-euro geothermal spa and leisure centre, has already been six years in the making and is projected to cost €38 million (US\$41.2 million, £32.6 million) to complete. The facility, which it is hoped will revitalise the town of Bjelovar, will be home to a range of spa and wellness facilities, seven pools – including indoor and outdoor leisure pools and an Olympic-size pool – a fitness area, restaurants, playgrounds, recreational spaces and relaxation areas.

The destination will be realised using sustainable green construction methods and rely on renewable energy sources including a geothermal spring 1,500 metres below and rooftop solar power plants. The Croatian Government and Ministry

TERME BJELOVAR



The property will feature seven pools

of Tourism have approved €17 million (US\$18.4 million, £14.6 million) of funding so far for the project – which will cover a large part of the investment needed.

The project is being spearheaded by the city-owned company Terme Bjelovar. It is part of a broader €4.4 million (US\$ 4.7 million, £3.8 million) initiative by the city of Bjelovar to harness the area's abundant geothermal energy resources and achieve energy independence within a decade.

■ http://lei.sr/u6d4t_B

Kamari Beach Hotel

Santorini, Greece

Opening: 2025

European health spa hotel operator Ensana will open a flagship destination in Greece in 2025. Ensana manages 27 hotels in Europe, many of which are located in historic spa towns known for their restorative properties. The brand is anchored by an integrative approach to health, combining natural healing resources with high-end medical expertise and modern diagnostic testing.

Located at Kamari Beach, the 120-bedroom Santorini destination – called Kamari Beach Hotel – is being developed by TKC Koleksion and will be managed by Ensana. The property's spa offering will be founded on the beliefs championed by two of ancient Greece's most famous physicians – Hippocrates and Gale; both believed that exercise and a balanced diet lead to better health and longevity. Santorini's local natural resources – including seawater, seaweed and mud – will also be used in the resort's programming.

■ http://lei.sr/B7V7W_B

ENSANA



Santorini mud will be used in treatments

Blue Mind Barge

London, UK

Opening: 2025

The brainchild of bodywork therapist Nico Thoemmes, Blue Mind Barge will be a 60m floating wellness barge on the River Thames in London, to include a two-floor 750sq m bathing destination capable of accommodating up to 110 people. Designed to offer an urban hydrotherapy retreat for city dwellers, Blue Mind Barge will include a 25m outdoor natural pool, a panoramic glass sauna supplied by Heartwood, a cold plunge pool and hot bathing experiences, in addition to five treatment rooms, an alcohol-free lounge and a 50m floating garden.

The £3million (US\$3.6million, €3.5million) project is being funded by angel investors, crowdfunding, sponsorship and debt finance. The concept is inspired by sauna culture, blue health, wild swimming, reconnecting with nature, the power of touch and a 'spark of idealism'.

■ http://lei.sr/t3M4a_B



The barge will be on the River Thames



The development will include extensive facilities



PHOTOS: DIANA TIRON, ATELIER

Marina Cavtat

Dubrovnik, Croatia

Opening: 2025

Marina Cavtat will be a 5-star luxury hotel and residences in the coastal town of Cavtat, in southernmost Croatia, including a yacht club, marina and extensive wellness facilities.

Inspired by the healing traditions of the region bordering the Adriatic Sea, Marina Cavtat's wellness facilities will include extensive thalassotherapy and

hydrotherapy offerings, including a circuit with contrast bathing, experience showers and a snow room. One of the world's cleanest seas, the Adriatic is rich in trace minerals, offering relaxation and healing properties. Programming and amenities will aim to bridge ancient healing traditions of the region with cutting-edge technology and luxury amenities, creating a meaningful, unique wellness experience. Consultants Under a Tree are working on high-level concept development, business strategy, area programming and design development services for the spa.

■ www.spabusiness.com

Lefay Aminona Resort

Crans-Montana, Switzerland

Opening: unconfirmed

Lefay Resorts & Residences has been appointed by the developer Aminona Luxury Resort and Village SA to manage its new luxury spa resort in Crans-Montana, Switzerland – the first Lefay resort outside of Italy. The new Lefay Resort will offer 106 suites and 12 serviced, branded, private chalets.

The Lefay Spa will cover an area of more than 4.000sq m, featuring multiple indoor and outdoor swimming pools, wet zones, an adults-only area and 21 treatment cabins. The wellness area is themed along the original energy concept of Lefay Spa Method, combining Classical Chinese Medicine and Western scientific research to regenerate body, mind, and spirit.

Nestled in a tranquil alpine forest, the site overlooks Mount Rosa, Matterhorn and Mont Blanc and is connected to ski lifts that will provide direct access to the slopes.

Callison RTKL and IB+ are working on the design of the hotel, with interiors by MKV focusing on natural materials including rough stone, textured wood and bronze.

■ http://lei.sr/7k2c8_B

The Swiss hotel will be Lefay's first venture outside of Italy



Thermo Manchester is set to be the UK's first city-based wellbeing resort

Thermo Manchester

Manchester, UK

Opening: 2025

Global developer and wellbeing destination operator Thermo Group will open a flagship thermal wellbeing and leisure resort development in Manchester, UK – a project projected to cost upwards of £250million (US\$287.6million, €299million). Set to become the UK's first city-based wellbeing resort, the 28-acre resort will include an all-season urban beach, expansive thermal pools, a wellbeing spa with health club services, immersive



digital art, an onsite urban farm, botanical gardens and a waterpark with the world's first living waterslides. A snow room, multi-sensory showers and oxygen

rooms will also be on offer, as well as a visitor and education centre for events on sustainability, food and nature.

■ http://lei.sr/n5N3y_B



Twelve areas will be anchored by the theme of water

STUDIO APOSTOLI

Terme di Comano

Trentino, Italy

Opening: 2025

Italian spa and wellness design firm Studio Apostoli is renovating Terme di Comano, a nature-centric spa complex in Trentino, Italy. Known since the mid-19th century for its healing mineral water, Terme di Comano is located between the Brenta Dolomites and Lake Garda. The local water is high in calcium-magnesium bicarbonate and is claimed to help treat skin and respiratory issues. Designed as a retreat in nature, the existing destination sits within a 14-hectare park and is home to an expansive day spa and hotel, Grand Hotel Terme di Comano.

Studio Apostoli's vision is to create a seven-floor building dedicated to personal

wellbeing, with 12 themed areas all anchored by the central theme of water.

Designed to cater to both families and individuals, planned therapies include thermal bathing, phototherapy, sensory stimulation and nebulisation. A water experience area will be flanked by a medical spa, wellness pathways, an outdoor pool, whirlpools, a panoramic sauna and a classically-inspired Thermae Romanae.

A fitness area will also be on offer and accommodate rehabilitation and recovery treatments, thanks to the use of innovative technologies – including virtual reality – while a beauty and nutrition-focused area will be juxtaposed with rooms dedicated to spiritual care, mindfulness and meditation – both indoor and outdoor. The complex will also be home to a preventive and diagnostic medicine section.

■ http://lei.sr/X9X9H_B



ROSEWOOD HOTELS & RESORTS

The hotel was built in 1880

Rosewood Hotel Bauer

Venice, Italy

Opening: 2025

Rosewood Hotels & Resorts will open its first Venetian property at the Hotel Bauer in Venice, a property originally built in 1880 that's situated in the city's historic San Marco district. Owned by real estate developer SIGNA Prime Selection, Hotel Bauer is undergoing a multi-year renovation led by Venice-based architect Alberto Torsello and interior design group BAR Studio.

The sensitive restoration of the existing building will preserve the hotel's historic framework, which will be repaired and integrated into the new design, including the original façade, grand winding staircase and many interior elements.

As part of the project, the hotel will receive a new wellness facility, on which Roberto Cemin of Wellness and Spa Solutions is acting as consultant. Rosewood Hotel Bauer will comprise approximately 110 rooms, including several signature suites and a presidential suite.

■ http://lei.sr/6A8u3_B

► MIDDLE EAST

OMANI MOUNTAIN DESTINATION



OMD has been designed as a high-altitude haven



Omani Mountain Destination

Jabal al Akhdar, Oman

Opening: unconfirmed

Oman's Ministry of Housing and Urban Planning (MoHUP) has revealed plans for an ambitious high-altitude, mixed-used development project called Omani

Mountain Destination (OMD) on Jabal al Akhdar. Situated 95 miles from Oman's capital of Muscat, the US\$4.2 billion (€3.9 billion, £3.3 billion) project will contribute to the nation's projected pipeline of planned projects, worth more than US\$33 billion (€31 billion, £26 billion).

Masterplanned by AtkinsRéalis and designed in consultation with local communities, OMD has been designed as

a high-altitude haven comprising 2,527 residences, 2,000 hotel rooms and a health and wellness enclave dubbed The Vessel. Central to OMD's ethos is its commitment to social and environmental sustainability, featuring a biodiversity hub for local and international research, wellness zones, a high-altitude sports hub, amphitheatres, a museum and sprawling green spaces.

► http://lei.sr/T2t9s_B



The destination will be 95 miles from Muscat

OMANI MOUNTAIN DESTINATION



OMANI MOUNTAIN DESTINATION

The development will have dedicated wellness zones



OMANI MOUNTAIN DESTINATION



Trojena is a mountainside tourism location



Ritz-Carlton Reserve Trojena

Trojena, Saudi Arabia

Opening: 2027

Marriott International will open a Ritz-Carlton Reserve property as part of Trojena, a brand new year-round mountain adventure destination in Saudi Arabia. Trojena is a mountainside tourism location within the vast US\$500 billion (€462.7 billion, £396

billion) Neom giga-project in Tabuk province, which will be nearly the same size as Belgium once complete.

The Ritz-Carlton Reserve portfolio currently features a collection of just six properties in destinations including Thailand, Indonesia, Japan, China, Puerto Rico and Mexico. The Trojena Reserve is expected to feature 60 expansive villas and a range of amenities including a luxury spa, swimming pools and multiple culinary venues.

■ http://lei.sr/S9m8D_B



SHA Emirates will be a hyper-exclusive island wellness enclave

SHA Emirates Island at AlJurf

AlJurf, UAE

Opening: 2026

Spanish wellness brand SHA Wellness Clinic will bolster its wellness portfolio with a hyper-exclusive island wellness enclave in AlJurf, UAE. SHA Emirates Island at AlJurf – created by Abu Dhabi-based development partner IMKAN – will bring together a SHA Wellness Clinic, a health resort, 137 beachfront residences and multiple pavilions dedicated to health and wellbeing.

The destination is being created following an investment of AED600 million (US\$163.4 million, €146.8 million, £124.5 million) and will include 110 treatment rooms, 120 suites and a large real estate component with 150 residences. The 12.5-hectare site will be set amid hundreds of thousands of

planted trees that form a verdant forest in the middle of the desert, so guests will always be immersed in nature.

SHA says the destination will offer an entirely new residential model for the region wholly centred on wellness, while ensuring that every resident enjoys the highest standard of wellbeing and tranquility.

The low-density UAE development will be home to a range of onsite amenities, including an on-site spa for relaxation and rejuvenation as well as high-end medical treatments; a holistic pavilion focused on mental and spiritual wellbeing with yoga and meditation and a Wellness Kids Club.

■ http://lei.sr/T2U8V_B





Aman Dubai will be the first Aman Resort in the UAE

Aman Dubai

Dubai, UAE

Opening: 2026

Luxury hospitality group Aman Resorts and Hotels will debut in the UAE with an all-suite hotel and spa in Dubai. Designed by Kerry Hill Architects, Aman Dubai will have a prime coastal position directly on Jumeirah Beach with panoramic views of

the azure water and Dubai's skyline. It will feature a limited number of Aman-branded residences, an extensive Aman Spa covering more than 2,000sq m, several choices of restaurants and an Aman Club.

The project is owned by Bright Start, a real estate investment company with a portfolio of assets including high-end hospitality projects, residential developments and commercial venues. Bright Start has appointed H&H Development – a UAE-based real estate developer – to deliver the project.

With nine acres of gardens, Aman Dubai will showcase the brand's typical minimal and contemporary design aesthetic, making use of natural materials and clean lines to frame the cityscape and waterfront views. Design plans feature local stone in a palette of desert tones and subterranean spaces and courtyards intertwined with extensive gardens that lead to the beach and private living spaces.

■ http://lei.sr/9W6K8_B



Santani's philosophy lies in a holistic approach to wellness

Santani Jabal Shams

Jabal Shams, Oman

Opening: unconfirmed

Sri Lankan retreat brand Santani Wellness Resorts has joined forces with the Oman Tourism Development Company to develop and operate two new locations in Oman, marking its international debut outside of Sri Lanka. The resorts, located in the Jabal Shams in Ad Dakhiliyah and Dhofar Governorates, will encompass a total of 182 accommodations and adhere to high-level sustainability standards.

Santani, which derives its name from the Sanskrit term signifying 'in harmony with,' was established in 2016 and draws inspiration from Sri Lankan Ayurveda traditions. With three existing retreats in Sri Lanka and ambitious plans for

eight additional properties (including the Omani outposts), Santani's rollout is intended to provide authentic and consistent wellness experiences. At the core of Santani's philosophy lies a holistic approach to wellness, blending pampering experiences designed to revitalise the body with educational initiatives aimed at fostering long-term habits to benefit mental, spiritual and physical wellbeing.

Santani says its upcoming destinations in Oman are being designed to blend harmoniously with their natural rugged environment, offering a sanctuary for transformative wellness experiences while adhering to the highest standards of sustainability. Focused on stress management, detoxification, yoga and weight management, programming will be tailored to individual needs and designed to promote holistic wellbeing.

■ http://lei.sr/j3w4Q_B



Santani will develop two Omani resorts





An organic spa garden will be a focal point of the resort

Four Seasons Resort and Residences Amaala

Triple Bay, Saudi Arabia

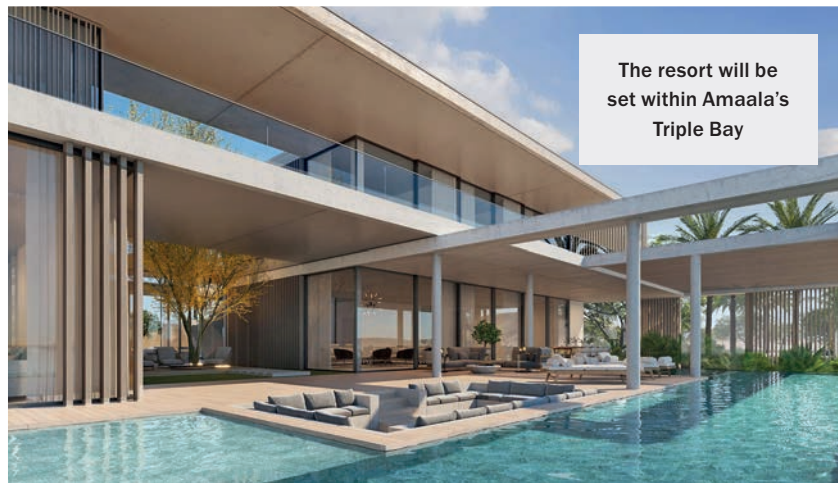
Opening: 2025

Four Seasons, in collaboration with Amaala's developer Red Sea Global (RSG), is set to co-develop a luxury wellness resort and private residences within Triple Bay – one of Amaala's three high-profile developments. Positioned as the premier global integrated family wellness destination, Amaala is taking shape along Saudi Arabia's northwestern coastline, promising transformative experiences inspired by art, wellness and the allure of the Red Sea.

Designed by architects U+A, Four Seasons Resort and Residences Amaala will feature 220 keys alongside 26 branded residential villas and a luxury spa. Aligned with Amaala's commitment to sustainability and wellbeing, wellness will be a central pillar at the Four Seasons resort, which will include a luxury spa nestled within its Garden of Tranquility and Inspiration. Four Seasons also revealed plans for an organic spa garden, which it says will be a focal point, offering therapeutic remedies including halotherapy, cryotherapy and advanced skin therapies.

The property will offer a bespoke collaboration with fitness trainer Harley Pasternak to merge high-performance training with Triple Bay's 300 hectares of untouched hills, wadis and beaches. Guests will also be able to take part in canyoning, an array of guided hikes, mountain biking and horse-riding, or visit a 27-hole oceanfront golf course. After a day of new experiences, a Four Seasons Sleep Concierge will offer à la carte turndown menus.

■ http://lei.sr/q2r9w_B



The resort will be set within Amaala's Triple Bay



The Raffles resort will have a striking ring-shaped design

Raffles Trojena

Saudi Arabia

Opening: 2027

Accor's high-end brand Raffles Hotels & Resorts is set to land in north-western Saudi Arabia in 2027 as part of Trojena, a brand new year-round adventure sports destination. Launching in 2026, Trojena will be a mountainside tourism location within the vast US\$500 billion (€462.7 billion, £396 billion) Neom giga-project, which will be nearly the same size as Belgium once complete.

Trojena is being designed to redefine luxury mountain tourism and will feature a range of hotels, apartments, chalets,

retail, dining and entertainment areas. Based in a large mountainous valley, the destination will be anchored by a 2.8km man-made lake and feature the Gulf's first outdoor ski resort.

Located among an imposing mountainscape, the 105-key Raffles resort will feature a striking ring-shaped design, offering scenic views of the valley's undulating landscape and lake. Guestrooms will be arranged around the perimeter of the ring, offering guests high levels of privacy as well as unobstructed vistas. Circular zones and landscaped gardens on the ground level will encourage exploration and discovery, while the roof, comprising various circular apertures, will allow for ample natural light.

■ http://lei.sr/6n7k3_B



Siro is designed to offer guests a holistic fitness and recovery experience

Siro Olaya Riyadh

Riyadh, Saudi Arabia

Opening: 2028

Located in the business and residential district of Olaya, the 200-key Siro Olaya Riyadh is parent company Kerzner's first foray into Saudi Arabia and is being developed by 80 Real Estate Company.

Designed to offer guests a holistic fitness and recovery experience, Siro's destination hotels support guests to unlock their mental and physical potential through five key pillars: fitness, nutrition, sleep, recovery and mindfulness.

Health and wellbeing are a part of every step of the customer journey including access to extensive fitness and recovery facilities, nutritious food and beverage options and sanctuary-like guestrooms designed to promote recovery.

■ http://lei.sr/D3v9e_B

▶ NORTH AMERICA

GeoLagoon

Quebec City, Canada

Opening: 2027

Plans for a net-zero geothermal bathing lagoon and chalet village near Québec City, Canada include a relaxing nature-centric eco-village and a man-made 120,000sq ft lagoon – one of the largest of its kind in the world. Underneath the lagoon, a vast patent-pending thermal reservoir will be heated to 70°C by a combination of geothermal, solar and biomass energy, which will keep the lagoon at a toasty 38°C throughout the year and also heat the accommodation.

Owned by Louis Massicotte, who took inspiration from Iceland's Blue Lagoon, GeoLagoon will feature 300 prefab chalets clad in solar and thermal panels, which will power the water heaters in the reservoir. Massicotte estimates that



the GeoLagoon will cost from CAD\$325 million (US\$244.8 million, €235.4 million, £207 million) up to CAD\$500 million (US\$376.5 million, €362.3 million, £318.6 million) to realise.

As many as 2,000 people will be able to enjoy the lagoon's warm waters at any one time, with mountain views by day and stars in the evenings. The team is also looking to collaborate with a third-party operator to open a world-class spa at the property, which is planned to be around 500sq m with 25 treatment rooms.

■ http://lei.sr/h5G7j_B

The resort will feature a signature Banyan Tree Spa



BANYAN TREE

One&Only Moonlight Basin

Montana, US

Opening: 2025

Lone Mountain Land Company and Kerzner International will launch the first One&Only resort and residential community in the US, One&Only Moonlight Basin in Montana.

The brand's first alpine resort, One&Only Moonlight Basin will include 73 rooms in the main lodge, 19 villas throughout the resort, a separate ski lodge and a 28,000sq ft (2,600sq m) One&Only Spa.

Owners and guests will be able to indulge in a tranquil hammam-style experience, complete with a rejuvenating sauna, steam room and cold plunge.

Seven treatment suites, including a dedicated couple's suite, will be available, as well as an indoor lap pool, outdoor spa pools, a fitness centre and yoga studio and a full-service salon.

Designed by architects Olson Kundig, spaces will be crafted from materials that are respectful of the natural surroundings.

■ http://lei.sr/w2q7y_B

BANYAN TREE

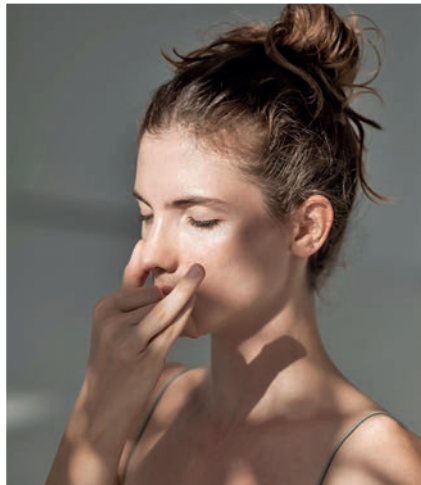
Banyan Tree Veya Bacalar

Quintana Roo, Mexico

Opening: 2025

Banyan Tree Group will expand its Mexican portfolio in 2025 with the opening of a new tropical wellness retreat in the country's Bacalar Lagoon region, located in the southern part of Quintana Roo.

The US\$28 million (€26.8 million, £23.2 million) Banyan Tree Veya Bacalar resort will house 40 rooms and be branded under the hospitality group's new wellness resort concept, Veya. Veya was created in direct response to the pandemic in order to address a world with an urgent need for reconnecting mind and body. Based on Banyan Tree's eight proprietary pillars of wellbeing, the resorts offer personalised retreats to ensure all visitors enjoy a bespoke



Veya focuses on connecting mind and body

holistic wellness experience. Banyan Tree Veya Bacalar will also provide traditional spa services at a signature Banyan Tree Spa designed to resemble a cenote in honour of the region's underground water caves.

■ http://lei.sr/D6Z5D_B

ONE&ONLY RESORTS



This will be the first One&Only in the US ▶

Zion Canyon Hot Springs

Utah, US

Opening: 2025

A brand new desert hot springs oasis, Zion Canyon Hot Springs will be situated 30 minutes from the majestic Zion National Park. The US\$60 million (€55.9 million, £47.9 million) destination is located in the scenic landscapes of La Verkin, and will be home to 53 bodies of water split between an adults-only area and a family-friendly section, alongside an array of amenities.

The offering will include 32 natural hot spring pools, three barrel saunas, three plunge pools, a large freshwater pool and whirlpool and six WorldSprings pools inspired by renowned hot springs from around the world. The property will become the second in the WorldSprings group, which already includes Iron Mountain Hot Springs in Glenwood Springs, CO.

■ http://lei.sr/7W4T9_B



The resort will feature 32 hot springs pools

ZION CANYON HOT SPRINGS



The community is being developed by Magleby

MAGLEBY DEVELOPMENT

Velvære

Utah, US

Opening: 2024-2029

Velvære, a new 60-acre wellness community in Utah, adjacent to Park City's Deer Valley ski resort, will feature three wellness components; a family-centric Adventure Centre, a tranquil adults-only Wellness Centre and personal in-home, private sanctuary spaces.

The 115-home community is being developed by Magleby Development and will embrace nature and intentional living and be dedicated to providing residents and club members with a sense of holistic wellbeing and an adventure-centric lifestyle. Magleby has worked with wellness consultancy Under a Tree, which provided its concept development, design and financial projection services.

A 20,000sq ft wellness centre will be home to 13 multipurpose treatment rooms and provide residents and members with access to various wellness modalities. The line-up includes designated areas for functional medicine, physical therapy, exercise physiology, nutrition consultations, functional fitness, movement therapies and various complimentary services. Residents and members will also have access to lymphatic drainage treatments, IV therapy, thermal and contrast bathing, fitness training, yoga, meditation, sound baths, integrative medicine, cognitive health and more. Facilities will include cryotherapy services, a hyperbaric chamber, LightStem LED technology and a floatation pool. A range of wellness and educational/experiential workshops and classes designed for all ages will top the bill. Activities will include those focusing on movement, recovery, mindfulness, restoration and more.

■ http://lei.sr/h9D8M_B

ALL PHOTOS: THE WELL



The urban wellness community will have extensive amenities



The Well Bay Harbor Islands

Miami, US

Opening: Q2 2025

Modern wellness brand The Well has teamed up with Miami-based real estate developer Terra to launch its first urban wellness community. The Well Bay Harbor Islands is an eight-story luxury condominium with 66 residences and more than 22,000 square feet of amenities, including a state-of-the-art fitness and wellness centre and a restaurant that will offer sustainable, organic options. The project also includes an office building totaling 102,000 sq ft.

The Well Bay Harbor Islands' wellness and fitness centre will offer a range of thermal experiences, including Miami's first caldarium, a saunarium and a halotherapy steam room. Treatments based on Eastern healing and cutting-edge science will also be offered, such as IV Vitamin Therapy, bodywork services, acupuncture, vibrational energy healing, facials and more. The Fitness Space and Mindful Movement Studio will host a robust calendar of classes ranging from intensive workouts to meditative sessions.

The building will feature diffused lighting, water filtration and HEPA air filtration systems, low VOC paints and UV light-protectant windows. It will also house energetically charged crystals

in the foundation and offer all owners and tenants the opportunity to have their area's energy cleansed.

Inside the residences, bedrooms will have individualised temperature zones for optimised sleep and aromatherapy diffusers with calming scents. A self-care space will be integrated into the units through zen meditation nooks with yoga mats and meditation zafus, as well as an optional roll-out connected device closet containing a Mirror fitness screen and Peloton. The wellness experience will continue into the spa-like primary bathroom with a whirlpool tub and Dornbracht lymph spa waterfall shower.

■ http://lei.sr/D7w5Z_B

The resort will revive the natural mineral springs on property

Six Senses Napa Valley

California, US

Opening: 2026

Six Senses is taking its wellness and sustainability formula to a sanctuary in California's Napa County, an agricultural haven producing some of the world's most sought-after wine. Named after the natural thermal Aetna Springs discovered in the 1870s, the original resort thrived until the 1970s as a natural spa destination, with Aetna Mineral Water also sold throughout the American West.

The existing structures will be sensitively preserved and the landscape regenerated to bring back the beauty and functionality of the natural mineral springs, with a focus on native planting. Architecture firm Olson Kundig will work alongside California-based Architectural Resources Group and developer Weller Development Partners to ensure the structures are preserved and adapted to suit the next chapter in its story.

There will be a choice of 95 rooms and suites, including 10 tent-style structures, with interiors designed by 1508 London. There will also be 16 branded residences, which will be serviced by Six Senses and, alongside all the resort amenities,

enjoy access to a dedicated lounge.

Programming will include yoga, meditation, mindfulness, visiting practitioners and various treatments and therapies, all inspired by nature. Personalised longevity programmes will work on the mind-gut-skin connection, fusing scientific advances in neuroscience with ancient wisdom. In addition, the mineral springs will be revived with indoor and outdoor thermal experiences and wild swimming activities. Layered onto this will be indoor bathing facilities incorporating local herbs and essential oils into hot and cold therapies.

■ http://lei.sr/W2P6h_B



The resort will be located in the Texas Hill Country

Canyon Ranch Austin

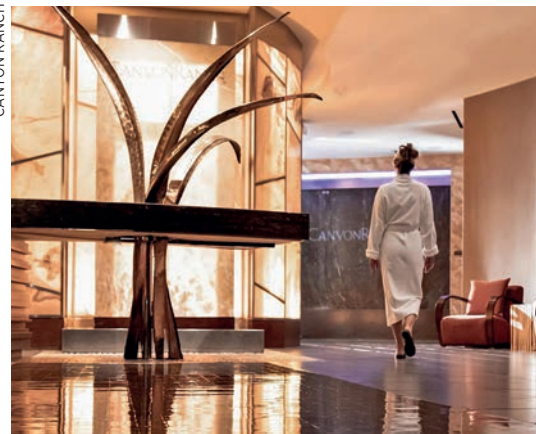
Texas, US

Opening: 2025

US wellness lifestyle brand Canyon Ranch will strengthen its portfolio with a brand-new destination resort in Texas. The company has partnered with real estate investment trust VICI Properties to secure up to US\$200 million (€204.6 million, £178.7 million) in capital to develop an Austin-based wellness resort in the Texas Hill Country. The new Austin resort will join the brand's properties in Tucson,

Arizona; Lenox, Massachusetts; and Woodside, California. Canyon Ranch resort guests begin their journey before their stay by consulting with a dedicated Wellness Guide and discussing their personal wellness intentions. Based on this, the Wellness Guide selects world-class experts, across a broad range of disciplines, who then become the guest's personal team of advisors throughout their stay. During their visit, guests follow a plan of services and experiences to learn and practise new behaviours while enjoying all the benefits of a premier retreat and spa.

■ http://lei.sr/K3g4P_B



This will be the fourth Canyon Ranch in the US ▶

Siro Palmilla

Los Cabos, Mexico

Opening: 2027

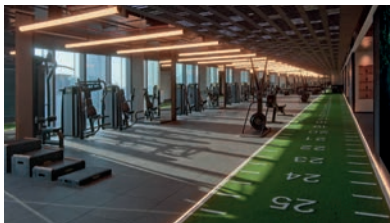
Kerzner International will operate a new Siro recovery hotel in Mexico following the launch of the inaugural Siro property in Dubai. Designed to offer guests a holistic fitness and recovery experience, Siro's destination hotels support guests to unlock their mental and physical potential through five key pillars: fitness, nutrition, sleep, recovery and mindfulness.

Health and wellbeing are a part of every step of the customer journey including access to extensive fitness and recovery facilities, nutritious F&B options and sanctuary-like guestrooms designed to promote recovery.

Developed by Fortem Capital, Siro Palmilla will be located on the southern tip of Mexico's Baja California Peninsula. Comprising 120 keys and a cluster of Siro branded residences – 14 of which will be standalone villas – the site is part of a new masterplan development called Palmilla Reserve, located near One&Only Palmilla, a flagship property of the One&Only portfolio – also run and operated by Kerzner.

■ http://lei.sr/D3v9e_B

KERZNER INTERNATIONAL



Siro offers holistic fitness and recovery



The 13-storey facility will be the first Blue Zones Center

BLUE ZONES

Blue Zones Center

Miami, US

Opening: 2025

The first Blue Zones Center in Miami, Florida, will showcase the next generation of longevity medicine. The facility is underpinned by Blue Zones' research which has identified evidence-based ways to help people live longer and stay well. The company's work is rooted in explorations and research done by *National Geographic* fellow Dan Buettner, who identified the 'Blue Zones regions' around the world where people live extraordinarily long and happy lives.

The upcoming 13-storey Miami facility will combine medical care, predictive diagnostics and preventive medicine to optimise disease management outcomes

and inspire advanced patient wellbeing and longevity. Home to a high-tech surgical centre and a diagnostic testing centre, the 220,000sq ft facility will be located in the upcoming Legacy Hotel & Residences – a 50-storey mixed-use tower set to combine lifestyle, hospitality and longevity.

Legacy forms part of the wider Miami Worldcenter megaproject and will feature 219 hotel rooms and 310 residences – all with Blue Zones' Health Zone principles integrated into their design. As part of this, guests will be able to stay in exclusive Well-Being Rooms and Blue Zone Rooms designed for better patient care and outcomes. The property will be complete with a high-end spa, an infinity-edge pool cantilevered 500ft above ground, Sleep Restore Rooms and Post-Surgical Rooms created to help optimise mental and physical wellness. ●

■ http://lei.sr/D7c5k_B

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INDUSTRY PREDICTIONS

What's to come in the year ahead? We ask industry experts how they think this year will pan out and what will be the hottest trends...

Jane Kitchen, editor, Spa Business Handbook

“Employees are difficult to attract and retain, so we need to make their wellness a priority”

Lynn Curry, ISHC, principal, Curry Spa Consulting

In this industry, we strive to design wellness facilities and journeys that are holistic and innovative from start to finish. We're used to prioritising guests and catering to their experiences and needs, sometimes at a stressful cost to employees. But before we can think about the guest experience, we must first think about the employee experience. Today, wellness is paramount, and employees are difficult to attract and retain, so we need to make their wellness a priority.

Spa employees may work in the wellness sphere, but are often not invited to experience the benefits for themselves. According to the American Hotel and Lodging Association, 82 per cent of surveyed hotels are experiencing staff shortages, so retaining staff is imperative and contingent upon providing them with resources to feel fulfilled, supported and trusted. A survey conducted by the Institute for the Study of Business in



JASON GUY PHOTOGRAPHY

Global Society found that feeling trusted in the workplace resulted in 106 per cent more energy at work, 76 per cent more engagement, and 29 per cent more satisfaction within employees' lives. We need to give more, as financial motivation is not always the employee goal nor the employer ability.

Improvements can be made without increasing the footprint of a new build or renovation. Staff can be offered participation in wellness programming during off-peak hours (i.e. fitness use and classes). Additionally, giving employees access to visiting lecturers as a component of staff meetings, providing healthier meals, allowing

for flexible schedules and even shared management positions are huge benefits. Our industry can help our teams feel closer to the spa experience, which will help them support guests, feel rewarded, and reap the wellness benefits of their workplace – ultimately leading to tremendous loyalty and retention. ▶

■ Staff can be offered wellness classes in off-peak times as a benefit



THE TRYALL CLUB



“It’s important to have a dedicated space where guests can focus on slowing down and where they can truly rest”

Leesa Jones, spa director, The Tryall Club, Jamaica

According to multiple trend reports, the number one reason guests will travel in 2024 will be to rest and recharge. Sleep health is increasingly important for travellers during getaways, and perhaps one of the most important aspects of true recovery.

When creating The Spa at Tryall, the new wellness retreat at The Tryall Club in Montego Bay, Jamaica, I made sure to incorporate very holistic treatments and practices to meet travellers’ demands.

Often on vacation, especially at The Tryall Club, we find that travellers make the most of every moment, whether it’s picking up a

game of tennis, swimming in the ocean or pool, or strolling through the property. After much activity, it’s important to have a dedicated space to retreat to where guests can focus on slowing down and entering a space of relaxation where they can truly rest – even more so, to have a space where their wellness needs can be targeted.

We offer a “B Silent” Bamford spa journey, a sustainable and restorative treatment using both modern and ancient techniques, to specifically address sleep health. It’s important for spa therapists to discuss guests’ target areas and prescribe the treatment bespoke to their needs, something we specifically provide to our guests.

SHUTTERSTOCK/PROSTOCK-STUDIO



■ Holistic treatments are important to meet travellers’ demands

■ Spas are adding salt therapy to cleanse the respiratory system

“We are seeing more spas implementing systems for monitoring and improving air quality”

Leo Tonkin, founder & CEO, SALT Chamber

POPPI'S SPA AND LOUNGE

As chair of the Global Wellness Institute's Respiratory Wellness Initiative, our focus is bringing attention to the quality of the air we breathe. Increasingly dangerous indoor air quality and of course, COVID-19, have brought respiratory wellness to the forefront of the spa industry. There is a concerted effort on the part of many in spa design and operations to improve inside air quality.

People don't realise the dangers of indoor air quality – there are two to five times more pollutants indoors versus outdoors. You probably wouldn't drink a dirty glass of water, but the air we breathe is invisible. We breathe 2,000



ANDREA BLAKESBERG

gallons of air a day and consume at most a couple of gallons of water. An unhealthy indoor environment contributes to infections, lung cancer, and chronic lung diseases such as asthma.

The hospitality industry's focus on pure air to improve their guests' sleep quality is promising, and we are seeing more spas implementing systems for monitoring and improving air quality. The holy grail of inside air purification is a good ventilation system combined with localised filtration. Spas are also adding salt therapy to cleanse the respiratory system and support respiratory conditions such as COPD, asthma and long-term COVID. ▶

“Urban bathhouses are growing at a rapid rate”

Karen Golden, founder & CEO, DWell Concepts

In Australia, the 55+ lifestyle communities are now understanding the value of investing in wellness within retirement living. Attracting new residents with longevity at the forefront of the offering is something new for Australia and still in its early stages, but we are seeing some stunning new wellness club offerings that include thermal spaces, spa, and mind-body experiences. At the same time, traditional health & leisure clubs and community leisure centres are also actively looking to broaden their offerings with integrated spaces to provide wellness experiences to their community at affordable rates, while also seeking to attract new markets into community venues.

At the other end of the scale are high-end private wellness clubs such as Saint Haven in Melbourne, which has had such an incredible level of interest that its memberships have sold out and it's operating with a waitlist. These urban membership-based clubs have food & beverage offerings, thermal & wellness spaces and a private club experience – and this is something new to the market.

Urban bathhouses are also growing at a rapid rate within Australia, with spaces opening regularly and many more in development. Linking urban bathhouse experiences with destinations further afield helps create a continuity of wellness experiences from weekdays to weekend escapes, and partnerships and cross-referrals are a win-win situation for all parties involved. Bathing trails and hot springs as destination tourism experiences are being marketed collaboratively, with operators hoping to grow the market and develop new reasons for guests to travel into regional and outback regions of Australia.

We're also seeing an increase in demand for breathwork experiences, with the inclusion of ice bathing and indoor and outdoor spaces designed specifically for this. While most of the locations are pop-up style at the moment, more permanent locations are in development. These will include ice baths and dedicated breathwork spaces for group use, along with some



special features such as fire pits or beautiful tea ceremonies that help create a sense of nurturing and wellbeing around the breathwork experience.

Finally, integration of first peoples' ancient healing, storytelling and education – done with authenticity – is a strongly desirable experience, and can create an opportunity for guests to leave with more knowledge and connection to the history of people and place than when they arrived. Wai Ariki Hot Springs & Spa is an incredible example of a cultural wellness experience that shifts both the mind and the body. ▶

■ Australia has a slate of urban bathhouses in development





■ Hot springs can inspire guests to travel more remotely

BARR + WRAY



“Biohacking will become even more mainstream as technology becomes more commonplace and running costs are reduced”

Derek Barton, managing director, MEA, Barr + Wray

There is now a push from consumers for performance results, and programmes designed to enhance both our mental and physical conditions – such as meditation, sports recovery or nutrition – are gaining in popularity. Biohacking will become even more mainstream as technology becomes more commonplace and running costs are reduced.

Thermal suites no longer incorporate only saunas and steam; we are now being commissioned to design and install higher technology spa facilities. Infra-red cabins with red light therapy, salt cabins for inhalation halotherapy, cryotherapy for muscle healing and assisting pain relief, and hyperbaric chambers – once reserved for the science-fiction movies – are now used by spa guests to strengthen the body’s immune system. This is something that is happening globally, and is no longer reserved for elite clinics or high-end member clubs; we are seeing hotel chains incorporating these facilities.

These non-invasive treatments or therapies provide results. A massage coupled with a session in the sauna is nice, and while good for the mind and soul, if the time can be spent using a facility which can then provide recovery, then this must be a win-win. The additional equipment may be located in spaces that were previously reserved for treatment rooms, so this doesn’t necessarily mean that the facilities we’re designing are larger. And whereas wet areas are generally provided as part of the experience, these additional treatments are revenue-generating, and are sold as packages or sessions. Touchless wellness since COVID-19 is proving to be popular and I think we’re in for more of the same in the short-term. Tech installations can also ease pressure on staff as they require less hands-on work and allow for lower resources with a higher revenue.



ART OF CRYO

■ Spa operators are asking for high-tech facilities such as red-light therapy



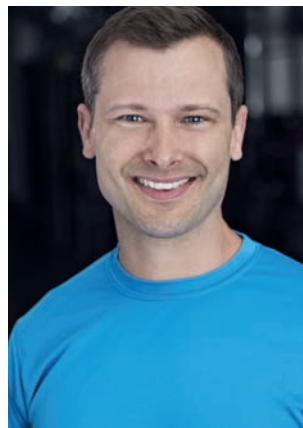
“Wellness is the future of fitness”

Dr Rick Richey, owner, Independent Training Spot

Wellness coaches can help guests with behaviour change

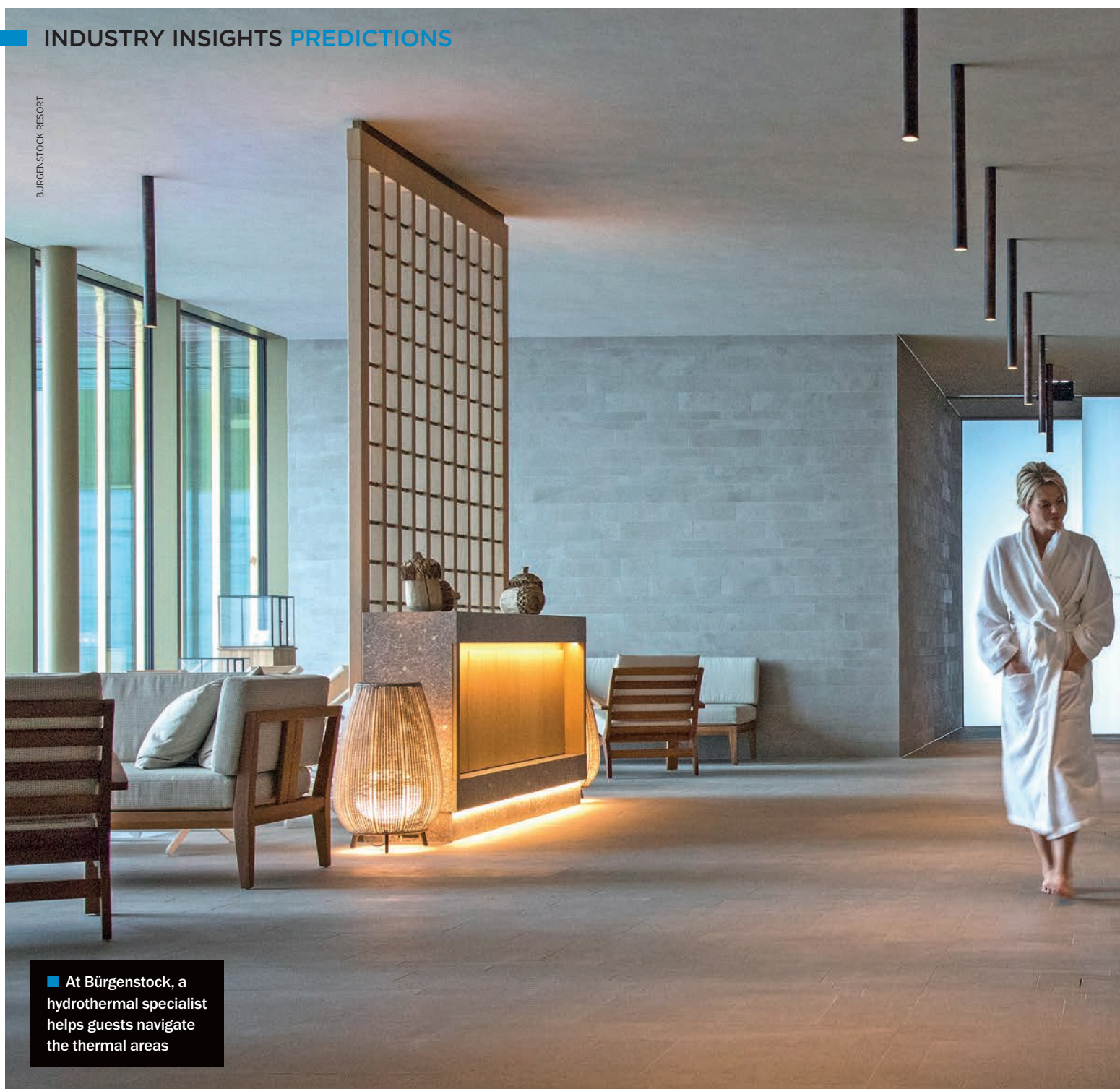
The many components of wellness tend to be siloed into sections; however, they're more connected than most people think. Fitness, for example, is a significant section of the wellness wheel, and the professionals in that sector historically focused on calories burned, weights lifted, and body fat composition. However, in recent years these professionals have been introduced to the benefits of physical activity beyond their historic aesthetic roots.

Studies repeatedly show increased mental, emotional and physical benefits of regular movement, activity and exercise. Clients also have a better understanding of the benefits of



CHRIS COMFORT

physical activity beyond looks and appearances. As physical activity expands the lens of benefits, many fitness leaders believe that wellness is the future of fitness. Soon we will see the rise of a mainstream professional that can connect the wellness components for the consumer – a wellness coach. Studies show wellness coaching participants tend to be more successful at improving self-efficacy toward behaviour change, changing behaviours, and accomplishing their goals. When it comes to professional growth, fitness and spa professionals may want to consider wellness coaching to expand their skill set, allowing gyms and spas to expand their client offerings. ▶



■ At Bürgenstock, a hydrothermal specialist helps guests navigate the thermal areas

“We should not overlook the fundamentals – the established wellness experiences with proven track records”

Maggie Derblay, area director of spa, wellness & recreation, Bürgenstock Resorts



BÜRGENSTOCK RESORT

Now more than ever it is essential to further develop wellness teams to cater for increasingly knowledgeable guests, to innovate and, most importantly, to attract and retain talented individuals.

This could lead to the emergence of new wellness specialities such as a wellness digital specialist, able to guide and support guests on how to efficiently use wearables/mobile wellness apps, and much more.

Existing competencies within teams should not be ignored. An example of this was initiated by us when we identified and empowered our newly created in-house hydrothermal specialist. We realised our guests were spending two to four hours in the pool and hydrothermal areas often with no clear objectives or guidance, so we set out to leverage this time and with our new specialist, launched a series of self-guided hydrothermal journeys. These allow guests to own their wellness experience and discover various restorative wellness modalities.

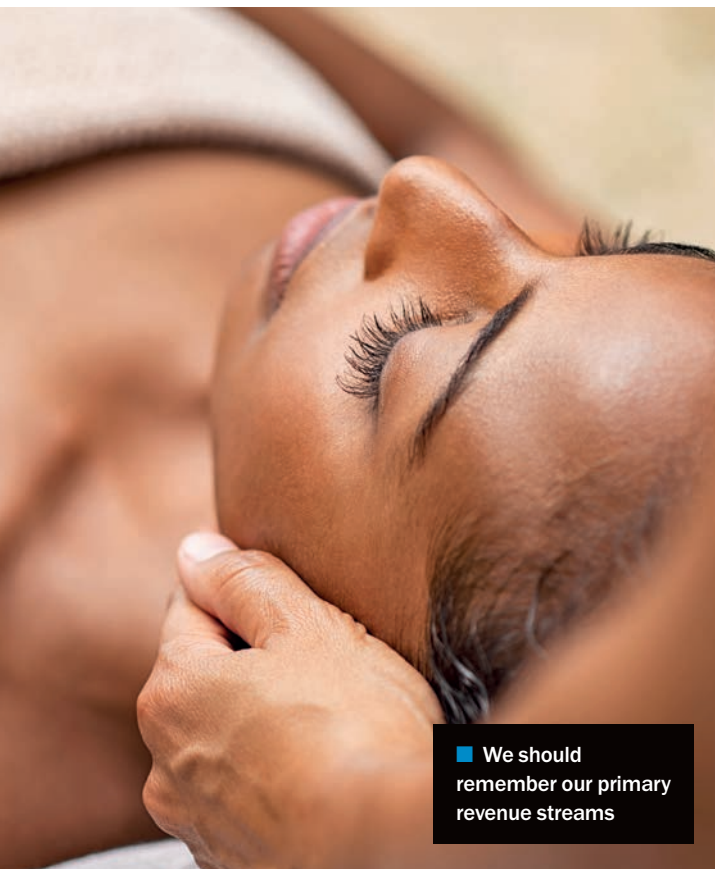
While pursuing wellness trends and the quest for innovation matters, we should not overlook the fundamentals – the established wellness experiences with proven track records. Let's refresh, reinforce, and simplify those offers and protocols with new research and flawless execution.

EMMA DARBY/RESENSE



“Quality must never be compromised in pursuit of novelty”

Emma Darby, chief operating officer, Resense



SHUTTERSTOCK/GROUND PICTURE

■ We should remember our primary revenue streams

In the ever-evolving business landscape driven by new trends and technology, it's imperative not to overlook the fundamental principles that underpin our operations. Embracing the essence of going 'back to basics', we must remember the core elements propelling our business forward: our primary revenue streams and the excellence of our offerings. Despite the allure of innovative technologies and emerging market trends, our primary focus should remain steadfast on delivering outstanding quality and nurturing our key sources of income.

A guiding principle in our developments is 'if we can't do it well, then don't do it.' Quality, the cornerstone of customer satisfaction and loyalty, must never be compromised in pursuit of novelty. The calibre of our people, products and services builds our reputation, encourages repeat business, and fosters positive word-of-mouth.

Similarly, understanding and optimising our main revenue streams is crucial for sustained growth and stability. These fundamental aspects of our business model ensure efficient resource allocation, purposeful innovation and alignment with our customers' evolving needs. While prioritising fundamentals, we shouldn't overlook opportunities presented by new trends.

Thoughtfully integrating emerging trends can enhance our offerings, attract new customers and diversify revenue streams. However, we must consider the long-term implications and the ROI of our investments – both time and capital. Notably, our services and offerings should target our desired guest demographic, recognising that adapting to evolving markets is a gradual process.

By striking a balance between our commitment to quality, core revenue sources and a strategic approach to innovation, we lay a solid foundation to explore new opportunities confidently and achieve long-term success.



CARY COLLIER

“A new frontier is coming”

Cary Collier,
principal, Blu Spas

■ Community is important to remedy loneliness



SHUTTERSTOCK/SABRINA BRÄCHER

Whether called active living, wellness, or intentional communities, for families, couples, or individuals abandoning solo living, awareness is rising to improve “connections and community” to avoid or remedy loneliness and isolation. The ideal model is a clean eco-development that checks the boxes for the land, the water, the built environment, the food, the people, and the offerings for a “wonderful life” to be achievable. Equally important, where we call home is changing, as the cost of living and real estate continues to increase beyond the reach of the young and old. The question is – will the definition of “community” adapt? I believe it will, and that our thought leaders and influencers in wellness will lead the way.

Nature and wellness go together well, but the increase in extreme weather patterns – especially extreme heat – means that we must now collaborate on solutions for rethinking outdoor spaces to protect against direct sunlight and heat. This means reimagining indoor and outdoor spaces for wellness, spa, hospitality and mixed-use residential/community spaces. Design fixes to enclose select outdoor spaces, shade and cooling alternatives for pool design and accessories, and creating interiorscaping concepts to bring nature inside are all up for consideration. For many, if not all, motivation is high to nurture nature for any reason.

The merging of med-spa, longevity clinics, diagnostics, bio harmonising, slow beauty and fitness with wellness spas is not a new topic, but a new frontier is coming. The wealthy will be served, but serving the rest of us is the quest. Results-focused and driven activities, therapies, programmes, guidelines, tracking, and gathering will garnish an abundance of solutions for what ails you and for living a life well-lived. Add ‘sensory living’ by design, with crafted programmes or happenings that add emotional value, such as joy and happiness. This is what we must plan for: the power of emotion. A collective observation of our world today is, “People just want to feel something.” ▶



RSG

“How can we elevate spa and wellness experiences to really stand out?”

Lindsay Madden-Nadeau, senior director
– wellness strategy and development
portfolio strategy, Red Sea Global

How can wellness evolve? When we think of the most compelling and interesting spa or wellness concepts, new treatments and products or independent health and fitness offers, what is it that makes them so great? What role does innovation play to drive experiences and products from average to exceptional?

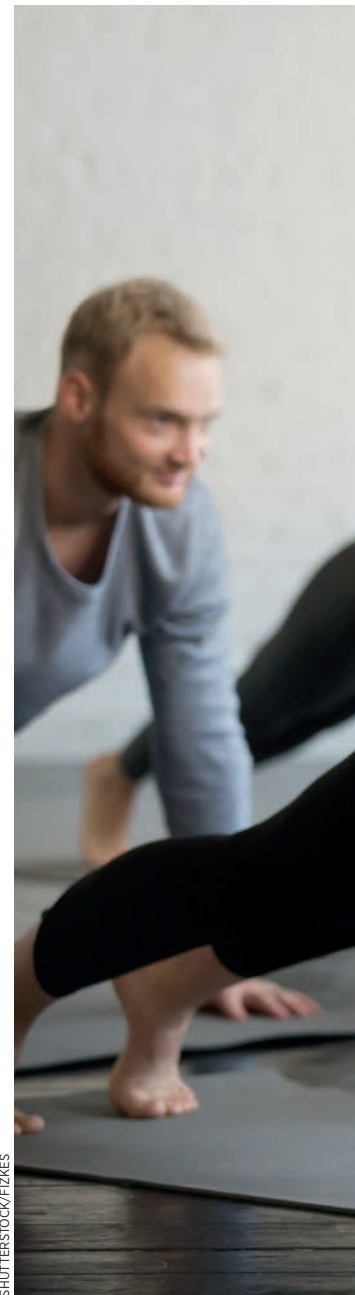
Over the years we have seen spa and fitness as individual players, eventually merging to offer a more comprehensive programme. In 2015 we witnessed the spa industry grow at a rate of 12 per cent annually, a time when the ‘wellness’ narrative began to show serious momentum. In big cities we saw the birth of exciting new independent fitness concepts coming on the scene; group fitness began to dominate the market and technology, design, innovation, and user experience became the key drivers to the success of the industry. Sustainability became an overriding principle and consumers demanded that businesses were accountable for their global footprint on the planet, layering in the importance of fairtrade, sustainable and local sourcing and packaging.

The skincare product market boomed before 2019 and more accessible brands came on board focusing on holistic treatments, ancient wisdom philosophies and organic, non-chemical ingredients.

Spa treatments went through a constant evolution of curated therapies, while medical and diagnostics began to turn towards one another rather than competing, and treatments like infrared, red light therapy and beauty aesthetics were a consumer demand that continued to grow as an expectation.

Technology inevitably plays a role in innovation, but how else can we elevate spa and wellness experiences to really stand out? A few ideas:

- Business intelligence – understand your market intelligence, data and insights, consumer values, age demographic and competitive set. What do people want?
- Use of partnerships or unique brand collaborations – combine different sets of expertise to build unique programmes and leverage visibility and credibility with partners to showcase expertise
- Design touchpoints or design development
- Smart synergies – get creative and think outside the box – don’t be ordinary
- Practitioners and experts – with a demographic of youth who live and breathe wellness, find a set of expertise that offers differentiation – bring together a collective of people that complement one another
- Technology – evaluate whether technology has a place in your business and if so, think about how you can use technology as a facilitator to innovate. ▶



SHUTTERSTOCK/FIZKES

■ Find practitioners and experts who complement youth wellness culture



■ Clients must be comfortable with staff and trust them

“Potential revenue is walking out of the door because receptionists and therapists are not connecting with their clients at a personal level”

Neil Orvay, managing director and founder, Evolution-U

The global soft-skills training market size reached US\$26.5 billion (€24.5 billion, £20.8 billion) in 2022 and is predicted to reach US\$53.1 billion (€49.1, £41.7 billion) by 2028. Soft skills cover areas including communication, sales, negotiation and customer relationship management – all critical skills in running a spa.

Whether you are the spa owner, manager, receptionist or therapist, it's critical to have soft-skills training. I estimate that 20 per cent of a spa's potential revenue is walking out of the door

DENISE PONTAK



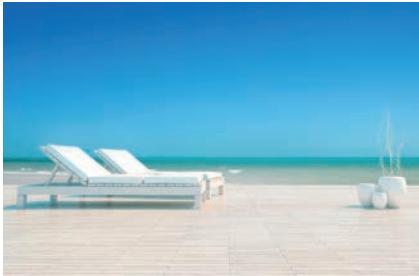
without being realised because receptionists and therapists are not connecting with their clients.

It's Sales 101 that to be able to ask the questions that will allow you to understand a client's needs, the client first needs to trust you. All that training on human anatomy, treatment protocols and product ingredients isn't being fully converted into dollars and cents if our teams aren't connecting with their clients at a relationship-building level. It's time for the spa industry to become a small slice of that US\$26.5 billion and growing soft-skills training market! ●

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SAUDI LUXURY

Saudi Arabia is poised to become a leader in wellness in the coming years. Alex Hawkins of The Future Laboratory outlines a shift in KSA consumers, who are increasingly recognising the connection between luxury and wellness

Although still nascent, a notable shift toward health and wellbeing is quietly altering the concept of luxury in The Kingdom of Saudi Arabia (KSA). KSA's commitment to fostering a health renaissance aligns with global trends that prioritise wellbeing, with high-end retreats and holistic beauty brands all on the rise. Thanks to increased connectivity, inspirational marketing campaigns and simplified visa processes, Saudi Arabia's wellness tourism industry is blossoming.

FuturePoll reveals that as many as 60 per cent of KSA nationals believe that wellness is a form of luxury and an essential aspect of a high-quality lifestyle, while just 2 per cent believe that wellness and luxury are unrelated concepts. Moving forward, brands, hotels and spas will be key in spearheading this convergence.

A-Beauty ascending

In KSA, the concept of beauty is in flux, fuelled by a generation of home-grown brands and the dawn of A-Beauty (Arab Beauty). Seen as more than mere physical appearance, beauty and grooming are intertwined with overall wellbeing and self-care sentiments. It therefore makes sense that, when considering a luxury purchase, 89 per cent of KSA nationals say they give at least a moderate amount of emphasis to products or services that promote health benefits or overall wellbeing, according to FuturePoll. This is giving rise to new brands with a more holistic and cultural focus.

Consumers are also pushing back against European beauty ideals, with one in two (49 per cent) of young individuals in the Middle East and North Africa (MENA) using beauty and grooming products to celebrate their heritage, according to data from Vice

SHUTTERSTOCK/BOJAN MILINKOV



The A-Beauty trend hints at a promising future



Consumers are pushing back against European beauty ideals

Media. In tandem with this empowered sense of self, Saudis are seeking brands that align with their values – such as halal beauty – as well as sustainable, clean and cruelty-free products. This extends to products rooted in traditional practices and ingredients, albeit updated for modern needs, including those suited to the climate. Local pioneers like Asteri Beauty ▶

THE RED SEA DEVELOPMENT COMPANY



Saudi Arabia is focusing on eco-luxury hospitality developments

The Equinox Resort Amaala will focus on high-performance living



EQUINOX HOTELS AND RED SEA GLOBAL

KSA has announced it will spend 2.5 per cent of the country's GDP, or US\$16 billion, in 2040 on R&D primarily focusing on ageing and chronic diseases

Part of NEOM, The Line will stretch 170 km across Saudi Arabia

- ▶ are taking the lead by formulating 'desert-proof' products designed to withstand the environmental conditions of the region. MZN Bodycare, another Saudi brand, focuses on natural bodycare products to address common skin issues. Notably, the products are heavily inspired by the plants of Saudi Arabia, including date seed oil, prickly pear oil and pomegranate extract. As Saudi Arabia incubates its own beauty brands in greater numbers, the A-Beauty trend hints at a promising future.

The fusion of relevance, performance and wellness will position local brands as innovators with a global appeal, carving a distinct niche in the competitive international landscape of luxury beauty.

Eco-luxury oases

Saudi Arabia's move away from an oil-dependent economy is cultivating regenerative infrastructure and slowly sowing the seeds of eco-luxury through more sustainable values. Although this is

new, residents of the Kingdom are gradually joining the dots between these ideas.

Embracing the outdoors is part of this trend, with 88 per cent of Saudis saying it is important to engage in outdoor activities for their health and wellbeing, according to the FuturePoll survey, which also reveals that 87 per cent of respondents consider it important to engage with luxury brands that prioritise sustainability and ethical practices. Saudi Arabia's ambitious plans include the construction of the Oxagon



60%

of affluent KSA nationals believe that wellness is a form of luxury and an essential aspect of high-quality lifestyle

Source: FuturePoll

FuturePoll is The Future Laboratory's quantitative division, which offers a blend of consumer database insights, bespoke ethnographic and polling research, trend and market sizing services and much more. For this report, primary research was conducted online from 1-18 September 2023 among 500 adults aged 18+ in Saudi Arabia with a household income of SAR500,000 (US\$133,333) or more.

Floating City in Neom, which will partly float on the Red Sea – a colossal endeavour 33 times larger than New York. Beyond being a tourist destination, it aspires to be a centre for clean energy, vertical farming, robotics and smart technology, standing as a testament to the country's commitment to move away from fossil fuels.

Beyond city limits, the emergence of eco-luxury can be found in the Azulik AIUla Resort, which seamlessly blends with AIUla's Nabatean Horizon District.

Developed by the Royal Commission for AIUla (RCU), the resort integrates ancient rock art inscriptions, utilises natural waterways for irrigation and prioritises eco-friendly mobility, creating a luxury experience that is in harmony with its natural surroundings.

The Red Sea destination is another jewel in Saudi Arabia's crown – one that will redefine luxury eco-tourism. As a desirable destination for nature enthusiasts and adventure-seekers, it is ▶



Saudis are seeking brands that align with their values

► spread across an archipelago of islands, miles of sweeping desert and dramatic volcanic landscapes. With every aspect of the guest journey and activity supported by teams of environmentalists, this premier coastal haven will soon transform luxury experiences in the Kingdom, while preserving and spotlighting natural beauty.

Optimisation destinations

Embracing the emerging paradigm of 'health as the new wealth', Saudi Arabia is the next top destination for wellness tourism. The rising tide of holistic hospitality is a savvy strategy – one the Saudi private sector is leveraging through its competitive

advantage in hospitality, infrastructure and technology. From government health initiatives to new hotels, fitness-first luxury concepts, health optimisation and cutting-edge longevity research are all bringing something new to the region.

In the GCC, the robust expansion of the health and wellness market – which IMARC Group forecasts will reach US\$94.7 billion by 2028 (€87.1 billion, £74.2 billion), up from \$63.4 billion (€58.3 billion, £49.7 billion) in 2022 – is being fuelled by a wider health awakening and the consequent dawn of a new age of self-improvement.

KSA has announced it will spend 2.5 per cent of the country's GDP, or US\$16

billion (€14.7 billion, £12.5 billion), in 2040 on R&D primarily focusing on ageing and chronic diseases. It has also launched the Hevolution Foundation, a US\$20 billion (€18.3 billion, £15.7 billion) initiative to extend human life.

The opportunity for wellness tourism is clear. With international wellness tourists spending, on average, 35 per cent more than traditional leisure tourists, the global sector will reach a value of US\$1.3 trillion (€1.2 trillion, £1 trillion) by 2025, according to the Global Wellness Institute. But there is also an opportunity here for domestic tourism.

In collaboration with Red Sea Global, Swiss spa clinic Clinique La Prairie is

The Clinique La Prairie resort at Red Sea Global will focus on longevity



RED SEA GLOBAL

Embracing the emerging paradigm of ‘health is wealth,’ Saudi Arabia is the next top destination for wellness tourism

creating a high-end resort focused on health and longevity. The concept includes a Longevity Plaza and emphasises medical care, nutrition, movement and wellbeing, offering a range of services and anti-aging treatments, from cryo-chambers and hyperbaric suites to IV infusions.

Equinox Resort Amaala, designed by Foster + Partners, is another project focusing on high-performance living. Boasting an exceptional wellbeing offering inspired by the Red Sea, it provides a holistic experience that

spans wellness, art, adventure, sport, yachting and lifestyle – all aligned with the DNA of the Equinox brand. This venture caters for individuals seeking an immersive and active lifestyle, including programming and amenities around movement, nutrition and regeneration.

In the next decade, the integration of health optimisation and longevity services into the fabric of hospitality will not only enhance the Kingdom’s appeal for luxury travellers, but also establish the country as a leader in the global wellness economy. ●

This article is excerpted from ‘New Codes of Luxury in Saudi Arabia’, a wider report from The Future Laboratory commissioned by Together Group. The report documents via quantitative and qualitative data who the Saudi luxury consumer of the future is, and can be viewed in its entirety at: <http://lei.sr/b0c2t>

■ About the author:

Alex Hawkins is strategic foresight editor at The Future Laboratory, a futures consultancy that offers a blend of trend forecasting, consumer insight, foresight and brand strategy.



ON TREND

The Global Wellness Summit's annual trend forecast shows the wellness landscape defined by two different mindsets. Beth McGroarty outlines the trends and the way the industry is changing

In the 20-plus years the trends team has been analysing the wellness space, there have been more shake ups in 2023 than in the last decade. There certainly is momentum: the global market will grow from US\$5.6 trillion (€5.1 trillion, £4.4 trillion) today to US\$8.5 trillion (€7.8 trillion, £6.7 trillion) by 2027 – with countless surveys revealing that wellness has never been such a priority for people as now. But what kind of wellness matters – and for whom – is undergoing serious transformation.

Generational, income and gender gaps are widening, and they're creating a wellness landscape defined by very different – even contradictory – markets and mindsets. At the GWS, we call these polarised wellness markets **hardcare** and **softcare**. **Hardcare** describes the new hyper-medical, high-tech, more expensive wellness market. **Softcare** captures the desire for a low-pressure, simpler, less expensive, less self-optimising wellness, where emotional and social wellbeing matter most. A few themes have arisen:

HARDCARE

From longevity clinics to weight-loss drugs, medicine is muscling in. The speed at which medicine is invading the wellness market is astounding.

One trend explores how the quest for longevity will continue to dominate the health/wellness space, with highly-medical, high-cost longevity clinics becoming the new business genre, offering everything from advanced diagnostics to stem-cell treatments.

Equally astounding is how fast new weight-loss drugs have upended behaviour-change-focused wellness businesses, whether dieting platforms or resorts.

Our trend analyses these drugs' impact, how wellness businesses quickly pivoted to prescribe Big Pharma's magic pricks, and how the future is the wellness market delivering a healthier, more comprehensive weight-loss approach.

SOFTCARE

We'll see more low-fi, ancient, social, emotional, deeply human wellness. The



Wellness will focus on men's social and emotional wellbeing

media has been covering how younger generations (especially women) are pushing back against the last decade of high-pressure, uber-commodified wellness, and recasting true wellness as a messier, more joyful, simpler and cheaper affair.

New desires for a simpler, more profound wellness drive one of our top travel trends of the year: how a record number of revitalised pilgrimage trails worldwide are luring new generations to the most ancient, slow, communal and spiritual form of travel.

And if wellness has been complicit in clichéd views of masculinity (only

A group of five men are practicing yoga in a scenic mountainous landscape. They are standing on a gravel path, with their arms extended horizontally to the sides in a warrior-like pose. The background features lush green hills, dense forests, and a clear blue sky with scattered clouds. The men are dressed in casual athletic wear, including t-shirts, tank tops, and shorts. The overall atmosphere is one of health and wellness in nature.

There is no longer one wellness narrative or unifying trend

SHUTTERSTOCK/VOVA SHEVCHUK

focused on the physical), another trend explores how wellness will finally take a more human approach to men, with a wave of retreats, small groups, and apps focused on men's social and emotional wellbeing on the rise.

WELLNESS WILL TACKLE SERIOUS CRISES

With temperatures breaking records each year, one trend explores a new climate-adaptive wellness – a surge in solutions that can cool our homes, cities and bodies in an ever more heat-stressed planet. And since solving for grossly-ignored

women's health issues is now a heartbeat of wellness, another trend explores how desperately needed innovation in postpartum care for new moms (and dads) is – from post-birth retreats to new mental health apps.

NEW TECH, NEW WELLNESS CATEGORIES

Several trends illustrate how wellness technology innovation is going into overdrive.

One explores how our homes are becoming high-tech health hubs, with everything from medical-grade

diagnostic systems, to smart furnishings that make wellbeing adjustments in real-time.

Technologies such as generative AI are also fueling a new era of wellness art. If experiencing art has always been a passive affair, a new wave of experiences at museums, resorts and public spaces is turning it into a multisensory, immersive experience, designed to boost your mental wellbeing.

There is no longer one wellness narrative or unifying trend. The future is both harder and softer care, and that polarity will only widen. ▶



More high-end gyms are becoming full-blown longevity clinics

THE GWS WELLNESS TRENDS FOR 2024

1 *Climate-adaptive wellness*

With an increasingly heat-crushed planet, we'll see a new "climate-adaptive wellness": a wave of innovations that can cool our bodies, homes and cities. We foresee this as having a wide-reaching impact across architecture and design, spa, fashion, wearables, beauty and even wellness travel.

2 *The power of the pilgrimage*

A record number of new and revitalised pilgrimage trails worldwide are luring new generations to experience the most ancient, slow and spiritual form of travel. Savvy resorts are now

offering wellness programmes that incorporate journeys between sacred sites, participation in religious services, such as meditating with monks or almsgiving, and providing access to ceremonies once attainable only after years of experience on the path to enlightenment.

3 *From manning up to opening up*

Wellness has long provided a space for women to open up, explore their emotions and build community, but the same can't be said for men. We see a cultural shift is finally underway: a rise in social and emotional wellness offerings for men to

Countless surveys reveal that wellness has never been such a priority for people as now

help them connect with themselves and each other – from dedicated retreats to apps. In this trend, we look at how these softer forms of wellness will serve as a much-needed catalyst for male connection. Looking further ahead, we anticipate that social and emotional wellness offerings for men will become more nuanced, more evenly distributed across all stages of life – and more global.

4 *The rise of postpartum wellness*

Following childbirth (which can bring significant physical and mental issues), new parents typically find themselves

in a care desert. Luckily, a new era of more comprehensive postpartum care is here. With postpartum depression rates rising globally, governments and corporations are taking action, while new apps are addressing the mental health of new parents. The wellness consumer goods market has also exploded with options, from postpartum skincare to supplements, while brands are also destigmatising sexual wellness post-birth.

5 *Longevity has longevity*

The speed at which longevity has seized the biotech, health and wellness spaces this last year is astounding. Branded

as a new industry pillar, the obsession with longevity and healthspan will continue to impact everything – from travel to tech to fitness. For example, more high-end gyms are becoming full-blown longevity clinics, offering work-ups (preventative

To download the full 100+ page report, which includes in-depth details on each of the trends plus a bonus 10th 'Under the Radar' trend from GWS chair Susie Ellis, please visit: spabusiness.com/globalwellesstrends



A record number of people are hiking pilgrimage trails



Krista Kim's immersive
"Heart Space"
installation in Dubai

KRISTA KIM

► diagnostic testing, scans, etc.) along with their workouts. If wellness resorts have been more about soul than scans and stem cells, now a growing number are becoming highly medical longevity destinations.

6 *A wellness check for weight loss drugs*

The wellness industry was shaken up with the arrival of Big Pharma's new, extremely effective GLP-1-inhibiting weight-loss drugs, the Ozempics and Mounjaros. They upended traditional behaviour-change approaches to weight loss, recasting weight loss as a matter of biology rather than psychology

and willpower. Going ahead, we predict the wellness world will provide more integrative, whole-health weight-loss approaches while creating wellness companion programmes for drug-takers. The future: evidence-based methods that could help get people off these drugs and that specifically improve their health while on them.

7 *Sports finds its footing in hospitality*

After decades of fitness meaning lonely solo sessions at the gym, more people are embracing social, empowering sports – and more also want to train

like near-elite athletes. Elite athletes also want hospitality destinations that completely support their wellbeing and training. Hospitality destinations are finally answering the “sports” call with everything from pro trainers to pro-level facilities.

8 *The home as high-tech health-hub*

Wellness-focused homes have been a megatrend for years, with a big focus on amenities like meditation rooms and cold plunge pools. Now homes – and even cities – are becoming high-tech, multifaceted health hubs. The shift is unprecedented, involving everything from the rise of medical-grade home health-monitoring systems to smart furnishings that adjust in real time to individual wellbeing needs. In a post-pandemic era marked by increased time spent at home, health at home is taking bold new directions.

9 *A new multisensory, immersive art for wellness*

If experiencing art has always been a passive experience, a new wave of experiences at museums, resorts and public spaces – powered by tech like generative AI and spatial sound – are turning art into a deeply multisensory, immersive experience, expressly designed to boost your mental wellbeing. Museums, hotels and spas are incorporating more and more multisensory art experiences into their offerings and, in doing so, are prioritising wellness as an integrated offering. ●

■ About the author:

Beth McGroarty is VP, research and forecasting for the Global Wellness Summit.

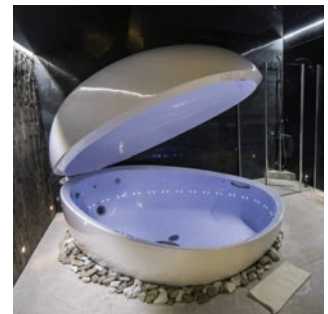




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RECIPE *for success*

Spas are complex, challenging businesses, yet many still turn a profit. Jeremy McCarthy explains what these thriving facilities all have in common

You've probably heard the joke. . .
Q: What's the easiest way to make a million dollars in the spa industry? A: Start with 2 million!

It's not easy to be successful in our sector for two reasons. Firstly, these are complex businesses that require a lot of knowledge in diverse areas, including leadership, customer service, wellness therapies, products and retail, finance, sales and marketing, software systems and more. Secondly, they are low-margin operations that require large numbers of highly paid and well-trained employees. Most spas simply don't make enough money to pay for the calibre of talent necessary.

This relationship between complexity and profitability is the greatest challenge spa owners and operators face. However, many have still found ways to create successful businesses. So how do they do it? Here are some strategies they use:

1 Many successful spas can be found within hotel premises, where they can offload some of the complexity – relying on the property's expertise and support in areas such as housekeeping, maintenance, marketing and food and beverage. In this synergistic relationship, the hotel also benefits from offering a great experience that builds loyalty and goodwill.

2 A larger spa with more treatment rooms has greater revenue-generating potential, leading to higher margins and supporting more experienced leaders. This can create an upward spiral resulting in increased success. Unfortunately, because spa margins are not high, there's often pressure from investors to reduce size, and smaller facilities struggle to make enough money to offset the fixed costs and turn a profit.

3 Having multiple locations can allow a spa business to draw enough income from across its operations to fund an experienced central leadership team who can share their support and expertise in each business unit.

4 Spas can reduce complexity by streamlining their offering down to a few key services and building a reputation for doing those services very well. Many spas try too hard to keep up with all of the latest wellness trends and continually expand their menu to offer so much that it confuses customers and costs more in terms of stock and training.

5 Much of the success of the spa industry is fuelled by the passion of our people – people who have foregone other potentially more lucrative career opportunities in favour of working in a



Passionate staff
have helped fuel the
success of the industry

SHUTTERSTOCK/LOBACHAD

The best spa is not necessarily the one with the most products or treatments; it's the one that has a compelling story

more meaningful industry that gives them a deep sense of purpose. The spa industry would simply not be what it is today without these hard-working individuals who have a passion for wellness and for helping people feel at their best. One of the best ways for a spa operator to be successful is to create a working environment that attracts the best people and enables them to do their best work.

6 Give your guests a great experience that they'll want to have again

and again and will want to tell all their friends about. The winning spas are those that really know their guests and give them exactly what they need.

7 Give your guests a story to tell. The best spa is not necessarily the one with the most products or treatments; it's the one that has a compelling story. And stories are easier to tell and remember.

Essentially, most strategies for successful spa operations work by virtue of their ability to reduce or offset

the complexity of the operation. The key to success is the focus on quality, caring and – above all – simplicity. ●

■ **About the author:**

Jeremy McCarthy has worked in the spa industry for 34 years. As group director of spa and wellness for Mandarin Oriental, he oversees spa, wellness and leisure operations at 35 luxury hotels globally. Contact him with your views on Twitter @jeremymcc



SOCIETAL

SHIFT

Emlyn Brown provides insights into the transformative trends set to define the hospitality sector in the coming years

ACCOR



Emlyn Brown, global SVP wellbeing

In the global hospitality industry, it is widely acknowledged that a fundamental societal shift has taken place over the past few years. What was once called the ‘wellness trend’ has taken root as consumers and travellers worldwide are making long-term commitments toward their health and wellbeing, prioritising self-care and making the necessary investments of time, energy, and money in strengthening and safeguarding their physical and mental wellness.

In this era of heightened wellbeing consciousness, travellers are seeking more than just a comfortable stay – they yearn for experiences that nurture their physical, mental and emotional health.

Social wellbeing takes centre stage

In 2024, the hospitality industry will see a significant shift towards social wellbeing. Travellers are seeking more activities that

foster connections and promote collective wellness. The concept of ‘we over me’ is at the forefront. Younger demographics, especially, are seeking out opportunities for communal bathing experiences and water-based therapies. Hotels are embracing this trend to offer guests a sense of community and shared wellness.

Active nutrition

Hotels are also prioritising and focusing more on providing outstanding nutritional cuisine. This shift is driven by growing awareness among guests of the importance of food sensitivities and maintaining balanced blood sugar levels in a mindful manner. The worldwide market for healthy food and drink is projected to hit US\$586 billion (€539 billion, £459 billion) by 2030.

Nutrition is the cornerstone of wellness, and diet-diverse menus are good for both our guests and for the planet. ▶

JORG SUNDERMANN



“ *Travellers yearn for experiences that nurture their physical, mental and emotional health* ”

The hotel environment is ideal for supporting mental wellbeing

► Optimising sleep for wellbeing

Quality sleep is the cornerstone of wellness, and hotels are redesigning rooms to enhance guests' ability to rest. The worldwide sleep tech market is projected to reach US\$36 billion (€33 billion, £28 billion) by 2027. Guest rooms are evolving to address common sleep disruptors such as electromagnetic waves, inductive bedding and noise, creating environments optimised for rest and rejuvenation.

Sleep is the biggest opportunity for us as a hotel company. At Accor, we want to own sleep and be the best at creating sleep environments – from the iconic Sofitel MyBed to Raffles Rituals, it's all about creating an entire wellbeing experience that will contribute to a solid night's rest.

Ageing well

With the global market for wellness tourism expected to reach US\$1.2 trillion (€1.1

“
The interface of technology and spa is very exciting

trillion, £940 billion) by 2027, hotels are increasingly playing a role in helping guests age gracefully by fusing technology with traditional wellness practices. Services such as infrared saunas, IV therapy and technologically advanced treatments for face and body care are expected to become mainstream, along with nonsurgical aesthetic procedures, such as micro needling, lasers and oxygen jets.

The interface of technology and spa is very exciting, creating more effective, personalised results that truly move the dial on people's health and wellness. The advances in medi-tech are incredible. I truly believe wellness technology will help people live better for longer – a wonderful goal to work towards.

Athlete-inspired wellness

Hotels and spa facilities are responding to the growing demand for comprehensive sports recovery experiences. Today's guests are no longer content with merely indulging in traditional spa treatments; they seek to emulate the regimens of professional athletes by incorporating cutting-edge practices such as cupping, cryotherapy, sports massage and more into their wellness routines.

This trend represents a fusion of sports science and holistic wellness,





MOVENPICK EDEMIS WELLNESS RESORT

Guests want to train, nourish, hydrate, recover and rest

allowing guests to not only elevate their physical performance but also optimise their recovery processes. In line with this evolving landscape, the global cryotherapy market is currently valued at US\$7.45 billion (€6.8 billion, £5.8 billion), with a revenue forecast of US\$12 billion (€11 billion, £9.4 billion) by 2030.

It's quite common for luxury guests to arrive equipped like professional athletes, with sophisticated gear and loaded with their own health data on wearable tech devices. They want to train, eat, nourish, hydrate, recover and rest. We are exploring innovative ways to sync and connect with these guests to create bespoke

wellness experiences that integrate spa, nutrition, fitness and sleep experiences. Our rest, recovery and rejuvenation treatments must be on par with our guests' highest levels of performance.

Mindfulness enhanced by technology

The global market for mindfulness meditation apps is expected to reach US\$4.2 billion (€3.9 billion, £3.3 billion) by 2027. If we can teach our guests to breathe well, we're going to make a significant impact in their lives. The power of breath is a concept that our hotels are eager to explore. According to research from Booking.com, meditation and mindfulness

trips are popular among 44 per cent of global travellers, while 42 per cent "are keen to go on a health hiatus that focuses on mental health, transformative health or that helps with life milestones such as menopause or pregnancy." We expect this trend to continue, as the hotel environment is ideal for supporting mental wellbeing – providing relaxation and time to oneself. ●

■ **About the author:** Emlyn Brown is global SVP of wellbeing for Accor, a leading hospitality group consisting of 5,300 properties throughout 110 countries.



ACCOR

RE-TREAT YOURSELF

Retreats are everywhere these days, but how can hotels and resorts get in on the game? Laura Montesanti dives in

The retreat market is exploding. According to IBIS World, the health retreat industry in the US alone was worth US\$28.7 billion (€26.4 billion, £22.5 billion) in 2023 and will expand exponentially going forward. Hospitality giants such as Accor, Hilton, Hyatt and Westin are reporting a tidal wave of demand for wellness and wellbeing, which is becoming ever more sophisticated. With around 6,000 hotels across 40 brands, Accor reports that four out of five of their guests are prioritising wellbeing. These guests have deep pockets: wellness travellers spend on average 40 per cent more than standard travellers.

Evidence garnered from the last two years of Synergy - The Retreat Show – a trade show dedicated to the retreat industry and wellness travel – supports this. While much of the industry revolves around dedicated retreat venues, the sector is mushrooming as hotels, spas and resorts realise that hosting retreats can be of huge benefit in terms of revenue, marketing, social exposure and



SYNERGY

The right property can give guests a more immersive experience



brand focus. We're seeing an increasing awareness from venues of how retreats can boost their offering, while retreat leaders are recognising that the right property can ease the logistics of their retreat and give added value and a more satisfyingly immersive experience to their guests.

Who retreats?

The retreat demographic is broad, but two key groups are in the ascendant. "2024 will be the year of the solo traveller," says *Forbes*. There has been a constant year-on-year rise in solo travellers, which

The retreat market offers significant opportunities for the hospitality sector

reached 16 per cent in 2023, according to the Association of British Travel Agents. Booking.com predicts that 59 per cent of travellers will venture out on their own in the next 12 months, with the aim of bonding with like-minded people and 'rediscovering' themselves. The retreat environment is an obvious lure for solo travellers seeking an element of connection in their trips.

Corporate retreats are also evolving into a major player. With the growth in hybrid/home/nomad working, corporate retreats offer an opportunity for bonding and brainstorming, connection and creativity. According to TravelPerk, 34 per cent of employees have their most creative ideas on retreat, while *Forbes* reports that 81 per cent of millennial employees feel they work ▶



SYNERGY

Corporate retreats fill a gap

- ▶ more effectively when they have face-time with their coworkers, and Indeed notes that 73 per cent of remote employees miss socialising with their teams. Corporate retreats fill the gap. According to the Global Business Travel Association, the vast majority of workers (between 79-96 per cent, depending on global region) say corporate retreat travel impacts their job satisfaction in a positive way.

What retreats are out there?

The concept of going away 'on retreat' dates back centuries and was, initially, a purely spiritual endeavour held in monasteries, ashrams and other religious settings. Many modern retreats still retain a spiritual element; others are totally secular.

The market is divided into two main categories. First, there are dedicated retreat centres where guests 'go on retreat'.

Second, there are themed programmes led by 'retreat leaders' – key players who already have large followings and are masters at their own disciplines. They will either offer residencies at venues or move around a variety of properties. Some properties offer both; wellness resorts such as Euphoria Retreat in Greece and Kamalaya in Thailand run specialist group retreats alongside individual wellness visits.

The range is huge. Health and wellness retreats continue to dominate the market with nutrition, detox, yoga and fitness retreats. Many medical doctors are now

hosting retreats, particularly in the longevity sphere, and there is a growing desire for advanced diagnostics and personalised health plans. Specialised health retreats focusing on topics like menopause, metabolic health or prediabetes are increasing too. Silent and digital detox retreats are in the ascendancy as people seek to switch off and support their mental wellbeing. Artistic retreats provide a creative outlet in a supportive and inspiring setting. Adventure retreats often combine wellness practices with everything from wilderness survival skills to surfing,

Interesting retreats and retreat leaders can sprinkle stardust on your marketing and PR

SYNERGY



Many modern retreats still maintain a spiritual element about them



SYNERGY

Transformational
retreats facilitate
personal growth

This year

Synergy – The Retreat Show
(theretreatshow.com) runs from
1-4 October 2024 in Bali.

Synergy creates a dedicated platform for the retreat industry, helping businesses evolve and make partnerships. It offers exclusive access to a handpicked selection of property directors, retreat specialists, wellness focused travel advisors, and media. Apply now to join the conversation. www.theretreatshow.com/the-show/#register; info@theretreatshow.com

horseback riding or free movement in nature. Transformational retreats facilitate personal growth and self-discovery: some focus on relationships or releasing trauma. Spiritual retreats provide the opportunity for spiritual exploration, meditation and connection with higher consciousness or religious teachings. Psychedelic and plant medicine retreats are a growing sector (in countries where they are legal) and are set to explode as legalisation shifts.

Why the demand for retreats?

In our experience, this surge in interest in retreats is fuelled by an increased awareness of a proactive/preventative approach to health and wellbeing and a

greater focus on mental and emotional health. The COVID-19 pandemic focused minds and fuelled the search for wellbeing and deeper meaning. There's also a growing awareness among the vital Gen X, Millennial and even Gen Z generations that retreats can help personal and career development, putting them on a good life path.

A group retreat plays to the increasing desire for connection and community. It's a chance to connect, to discover like-minded people, and to bring a sense of community and belonging – something that rarely happens within the traditional spa sector, but which has been highlighted by the Blue Zones research as vital for health and longevity. ▶



Retreats can offer group bookings during off-season

► Why you should host retreats

The retreat market offers significant opportunities for the hospitality sector. Retreats bring in new guests, often those who might not have considered your property, and who may become regular guests following the retreat. Retreats can help build business in shoulder and off-seasons with the benefits of group bookings in quieter periods. Retreats are usually fully catered, offering additional revenue – and spa services (either as part of the retreat or booked independently) feature highly.

Affiliations with retreat leaders inevitably widen your reach. Many retreat leaders have impressive followings. Earlier this year, Synergy attendee RAKxa Integrative Wellness in Bangkok hosted a five-night Deepak Chopra Life and Soul Retreat with the bestselling author at a cost of £17,000 per person. Palmaia - The House of AiA in Mexico (which hosted Synergy last year) offers a broad roster of retreats by visiting practitioners with a wide social reach, such as Rebirth of the Pink Moon created by Altha, the LA wellness collective fronted by

healer Letizia Silvestri. Six Senses hosts retreats across its properties with experts such as Mark Hyman, Marisa Peer, Catie Miller and Anja Akaya Amelung – demand is high and many of these expert-run retreats sell out within hours of being posted.

Even relatively low-key retreat leaders often have a loyal following at a local level and can introduce your property to guests from regions in which you'd like to expand awareness.

Interesting retreats and retreat leaders can sprinkle stardust on your marketing

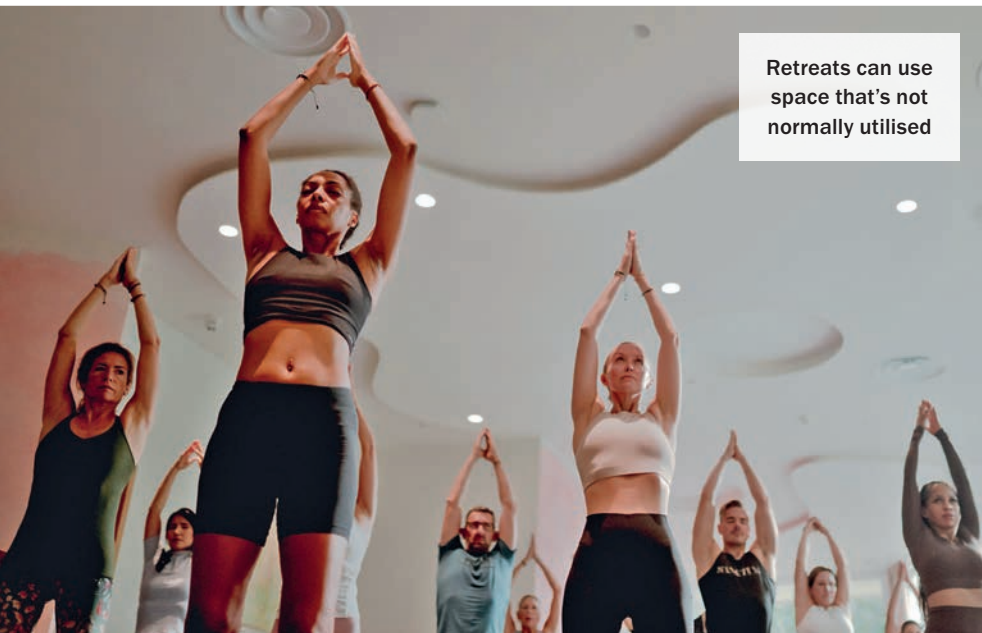


Retreats can bring new guests to a hotel, spa or resort

SYNERGY

SYNERGY

The vast majority of workers say corporate retreat travel impacts their job satisfaction in a positive way



Retreats can use space that's not normally utilised

SYNERGY

and PR, attracting press and social media coverage. And, on a purely practical note, retreats may utilise space and places not always used by standard guests.

How to create a bestselling retreat

A successful retreat requires thought, research and planning. Attending a well-aligned trade show is a sensible start. Synergy – The Retreat Show brings together wellness-focused travel advisors, wellness properties, retreat centres and spas, retreat leaders and practitioners. The interactive and immersive format of the show offers the space for organic conversations, and many collaborations blossom following the show.

Think about what kind of retreat would chime with your guests or the potential guests you want to attract. What facilities do you have? Look at the unique aspects of your property and your brand; then identify the retreat leaders who could design the perfect experience for your property.

Make sure you leave enough time to get out the message and sell the retreat – strong marketing is key. We also advise a before, during and after “through line” that helps you connect with your guests to ensure positive word-of-mouth and repeat business. Ticked all those boxes? The retreat world is your oyster. ●

■ About the author:

Laura Montesanti is the founder and managing director of Synergy - The Retreat Show, a global trade show dedicated to the wellness travel industry. Her commitment is to support travel, hospitality and wellness on a path to collaboration and evolution; to inspire healing and regeneration across the industry and beyond.



SYNERGY



SHUTTERSTOCK/HEDGEHOG94

Floatation therapy
is an increasingly
popular service

TOUCH(LESS) AND GO

Erin Lee and Alina Hernandez outline the many benefits of touchless wellness experiences in an evolving spa marketplace

6

Touchless wellness experiences are being reinvented and innovated

Touchless wellness refers to any treatment, therapy or experience that delivers a selection of physical, mental and spiritual benefits using a product or service with the intention to benefit the health and wellbeing of an individual – without the need for direct physical touch or a therapist to deliver the experience. Touchless wellness experiences can be curated as stand-alone or as part of a full integration with other treatments or therapies, and as part of a guest journey experience.

Although touchless wellness practices have been around for millennia (think meditation, gong baths, sound healing and energy healing), they are now being reinvented and innovated with the use of technology.

Evolving wellness landscape

We are evolving our idea of what is included in the spa offering and how these have been historically delivered. In today's digital and technologically advanced environment, the wellness space is one that harnesses the power of technology and uses it in tandem with touch therapies such as massage, body scrubs and facials. This not only enriches the service offerings, it elevates the experience. ▶



SHUTTERSTOCK/MICHELE URSI

Examples of popular session timings

**0-15
MINUTES**

CRYOTHERAPY/ICE BATH/BREATHWORK/
HALOTHERAPY/LIGHT THERAPY

**15-45
MINUTES**

INFRARED/RED LIGHT/MASSAGE CHAIR/COMPRESSION
BOOTHS/PEMF/EMS/HALOTHERAPY/WELLNESS LOUNGERS

**45-60
MINUTES**

HBOT/OXYGEN THERAPY/FLOATATION/
HALOTHERAPY/MEDITATION/SOUND THERAPIES

BENEFITS OF TOUCHLESS WELLNESS EXPERIENCES

Diversified services: Introducing touchless wellness expands the range of services a business can provide, attracting a broader clientele.

Adaptability to preferences: Touchless options cater to individuals who prefer or require treatments without direct physical contact, accommodating a wider spectrum of customer preferences.

Market differentiation: Including touchless wellness sets a business apart in a competitive market.

Increased accessibility: Touchless options make wellness more accessible, breaking down barriers related to location and time constraints.

Cost-efficiency: Offering touchless treatments can be cost-effective in terms of staffing and resource allocation.

Innovation and modernisation: Integrating touchless wellness aligns a business with the latest advancements in the wellness industry.

Appealing to new audiences: Touchless wellness can attract people who may be hesitant or unable to participate in traditional hands-on treatments.

Enhanced customer experience: The convenience and customisation offered by touchless wellness contributes to an improved overall customer experience.



Touchless therapies can be added on to other treatments

SHUTTERSTOCK/ROVSKY

6 Touchless wellness has the power to democratise wellbeing

► But with treatments and experiences such as mind/body technologies, salt rooms, contrast therapies, gong baths, music, infrared treatments and therapies and other practices, touch becomes less important. In the context of social wellness and other trends, touchless wellness is at the heart of a rapidly evolving wellness landscape.

Wellness for all

In a world where wellness has often been perceived as a luxury accessible only to a privileged few, touchless wellness emerges as a game-changer, with the power to democratise wellbeing for everyone.

The beauty of touchless wellness lies in its accessibility, breaking down barriers that have hindered people from embracing a healthier lifestyle – perhaps most importantly, affordability. New touchless solutions reduce the demand for additional labour, often making holistic wellbeing more economically feasible for a broader demographic. Families also stand to benefit as touchless wellness becomes an

inclusive experience that can be enjoyed together, fostering a shared commitment to health and harmony, whereas many spas still have a ‘no children’ policy.

Carving out dedicated hours for self-care can also be challenging for many people, but touchless alternatives provide flexibility, accommodating even the busiest individuals. It’s a revolutionary shift that acknowledges the importance of wellbeing without demanding a significant time investment. Additionally, the ability to stack or layer the therapies offers the ultimate value for the wellness spend – and better wellness gains.

Mental wellness

The past three years have also seen a global mental health crisis, with one in eight people worldwide living with a mental illness. Conditions such as anxiety and PTSD can make it incredibly difficult for people to embrace treatments such as massage. Touchless wellness offers a user-friendly way for people to access treatment for these conditions while easing them into touch therapies.



Many touchless wellness therapies are beneficial for children

The benefits of touchless therapies include decreasing stress in chronic sufferers. Studies have shown that sensory deprivation and floatation tanks can decrease stress, depression, anxiety and pain, and can increase sleep quality and feelings of optimism.

Efficiency and simplicity

Touchless wellness marks a revolutionary shift in the approach to some treatments, offering the advantage of being able to be experienced while fully clothed. These innovative concepts prioritise efficiency and simplicity, eliminating the need for additional logistics and other operational implications and further operating costs since de-robing is unnecessary.

Touchless wellness can offer a wide variety of services while maintaining high-quality experiences, limiting human error and reducing the unpredictability of business models that are heavily based on service providers. Most experiences only require someone to start the equipment initially and do a final check-in at the end of a session. This easier operating model takes stress off of owner/operators while delivering healthy ROIs. ●

Excerpted from the new white paper, 'The Landscape of Touchless Wellness'. The full report is available to download in the membership area of the Touchless Wellness Association website. Membership is free.

■ About the author:

Erin Lee is Founder of the Touchless Wellness Association. With more than 25 years of experience in construction and wellness, Erin is a global designer specialising in heat experiences and halotherapy rooms.



■ About the author:

Alina Hernandez is a wellness concept creator, advisory board member, award-winning wellness programme designer, Mayo Clinic certified health & wellness coach, author, and industry innovator.



Navigating environmental sustainability

Andrew Jacka of the Asia Pacific Spa & Wellness Coalition

outlines simple solutions for a more sustainable spa



Using local products and staff can benefit your business

In the realm of environmental sustainability, it is crucial to move beyond mere hype and truly comprehend the implications and viability of our actions. While innovative solutions such as solar panels, in-house composters, and atmospheric water generators should be considered for new builds, their implementation can be financially prohibitive for existing operations, regardless of how well intentioned. An element of practicality is essential.

The sustainability journey

Initiating sustainable practices is a necessary first step, regardless of the specific actions taken. To begin, self-education plays a pivotal role. Exploring current and future possibilities while consulting existing voluntary industry

standards can serve as a starting point for industry operators to achieve desirable outcomes. Although the ideal scenario is a business with zero environmental impact, this aspiration remains distant for most.

Consequently, the adage “think globally, act locally” becomes very relevant.

Assessing local products, skills and supportive businesses can significantly benefit the environmental impact of your operations. Identifying companies willing to customise products or services and favouring local staff recruitment over external sourcing are examples of such practices.

Revamping product offerings

One of the simplest measures to explore is scrutinising the products you feature in your service menu.



One of the simplest measures to explore is scrutinising the products you feature in your service menu

Prioritising locally produced items minimises transportation requirements and reduces carbon emissions in your supply chain. Emphasising reusable or recyclable packaging contributes to fewer items ending up in landfills.

In-house production can present opportunities for cost savings and enhanced marketing prospects; although this approach demands training and quality-control measures to ensure consistency, it also fosters creativity. Cultivating herbs, fruits and flowers in your own gardens allows for the inclusion of these elements in your offerings. Even the smallest business can grow pots of herbs in their windows, which can be utilised in herbal teas or to enhance salt or sugar scrubs.

Transparent communication

It is crucial to convey sustainability initiatives to both current and potential customers; however, it is equally important to maintain realism in one’s claims. Promising things that you cannot deliver on can lead to negative outcomes, particularly in today’s social media dominated environment. By fulfilling the commitments you make, you can reinforce your credibility and cultivate trust with stakeholders.



Herbs can be used in teas or to enhance scrubs



Prioritising locally produced items reduces carbon emissions in your supply chain

► **Enhanced environmental standards**

The Asia-Pacific Spa and Wellness Coalition (APSWC) has taken the initiative to engage in discussions with the ASEAN Secretariat to prioritise the review of the ASEAN Spa Services Standard. Notably, the environmental section of this standard now requires substantial expansion. In the original 2014/2015 draft of the standard, environmental clauses were excluded due to a focus on services; however, evolving perspectives now recognise the indispensability of environmental standards within the review process.

Navigating environmental sustainability in business requires an understanding of the implications and practicality of sustainable practices. By embracing self-education, local resources and responsible communication, businesses can make progress toward minimising their environmental impact. Advocating for robust environmental guidance within industry standards will ensure a collective commitment to sustainability. ●

■ **About the author:**

Andrew Jacka is chair of the Asia Pacific Spa & Wellness Coalition. This article is part of a larger white paper put together by the association at their annual round table held in Bangkok. The full paper can be downloaded at www.apswc.org.



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RESEARCH

GROWTH OPPORTUNITY

The global wellness economy has exceeded US\$5.6 trillion.

Katherine Johnston and Ophelia Yeung outline areas
of growth and regional differences from the 2023

Global Wellness Economy Monitor report

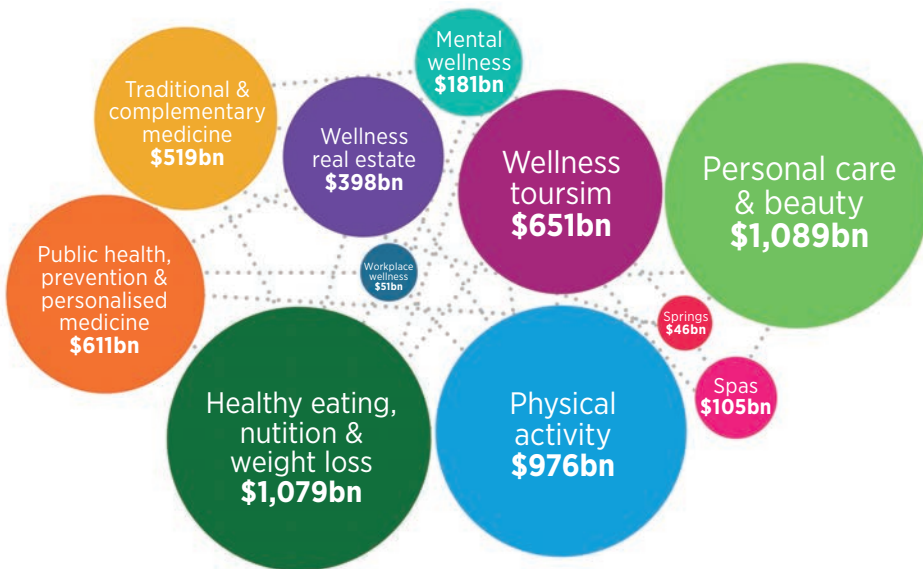
Annual, global per capita spending on wellness is on par with consumer out-of-pocket spending on healthcare

The global wellness economy will reach \$8.5 trillion by 2027



Yeung (left) and Johnston (right) with Susie Ellis and Tonia Callender

Global wellness economy – US\$5.6 trillion in 2022*



*Note: Numbers don't add to total due to overlap in sectors *Source: Global Wellness Economy Monitor 2023

For the first time, the global wellness economy has exceeded US\$5.6 trillion (€5.2 trillion, £4.4 trillion), and we're predicting it will reach US\$8.5 trillion (€7.9 trillion, £6.7 trillion) by 2027. These figures represent a major turnaround after COVID-19, which saw the market shrink from US\$4.9 trillion (€4.5 trillion, £3.9 trillion) to US\$4.5 trillion (€4.2 trillion, £3.5 trillion) – or 9.5 per cent – between 2019 and 2020.

It's since grown by 26 per cent to reach its new peak of US\$5.6 trillion (€5.2 trillion, £4.4 trillion) in 2022, and seven of the 11 wellness sectors exceeded their 2019, pre-pandemic values as of the end of 2022.

SPA-RELATED SECTORS

The traditional and complementary medicine sector increased by 15 per

cent from 2020-2022 and is now worth US\$518.6 billion (€483 billion, £408 billion). The global spa market is valued at US\$104.5 billion (€97 billion, £82 billion) and thermal/mineral springs at US\$46.3 billion (€43 billion, £36.4 billion).

While these sectors increased by 50 per cent and 16 per cent respectively from 2020 to 2022, they're still behind their 2019 values.

Yet we predict that a full recovery for spas and thermal/mineral springs will be swift, increasing by 8.3 per cent and 14.3 per cent a year respectively in the next few years, given pent-up demand.

By 2027, we estimate that the spa industry will be worth US\$156.1 billion (€145.1 billion, £122.6 billion) and thermal/mineral springs will generate US\$90.5 billion (€84.1 billion, £71.1 billion).

COUNTRY RANKINGS

In a companion report, 'The Global Wellness Economy: Country Rankings', we've also ranked 145 countries by their wellness market size.

The five largest wellness markets are the US at US\$1.8 trillion (€1.7 trillion, £1.4 trillion), China at US\$790 billion (€734 billion, £621 billion), Germany at US\$269 billion (€250 billion, £211 billion), Japan at US\$241 billion (€224 billion, £189 billion) and the UK at US\$224 billion (€208 billion, £176 billion). Just these Top 5 countries account for a staggering 59 per cent of the global wellness economy, while the top 10 largest markets represent 70 per cent of the global wellness economy, and the top 25 represent 86 per cent.

The countries in the Top 25 tend to be very rich countries – like Switzerland



The spa sector is set to reach US\$156.1 billion by 2027

*In 2022, North America
surpassed Asia-Pacific
as the largest regional
wellness economy*

Economy growth projections for key spa-related sectors*

	Market size (US\$ billions)		Projected market size (US\$ billions)					Projected average annual growth
	2019	2022	2023	2024	2025	2026	2027	2022-27
Wellness tourism	\$720.4	\$650.7	\$867.9	\$1,029.5	\$1,152.6	\$1,275.1	\$1,399.6	16.6%
Traditional & complementary medicine	\$486.6	\$518.6	\$569.5	\$615.1	\$662.1	\$713.1	\$768.2	8.2%
Wellness real estate	\$225.2	\$397.7	\$472.7	\$566.6	\$667.0	\$770.1	\$887.5	17.4%
Spas	\$113.8	\$104.5	\$122.0	\$133.3	\$141.3	\$148.8	\$156.1	8.4%
Thermal/mineral springs	\$65.7	\$46.3	\$57.9	\$66.6	\$74.5	\$82.4	\$90.5	14.3%

*Source: Global Wellness Economy Monitor 2023

and Sweden – or very large countries by population – like China, Indonesia and Brazil. Some – like the US, Germany and Japan – are both large and rich.

The vast majority of the 25 largest wellness markets have seen robust recent growth; comparing market sizes in 2019 vs. 2022, 22 of 25 countries (except Thailand, Japan and Brazil) are now larger than they were pre-pandemic, when measured in US dollars. For some countries, like Japan and Brazil, currency depreciation has affected the measurements of their markets, and the performance of their wellness economies is stronger when measured in their local currencies.

CONTINENTAL SHIFT

The global wellness industry is heavily concentrated in North America, which is

*The United States remains
the undisputed goliath in
wellness spending*

Unsurprisingly, spending
on wellness is higher in
wealthy countries



SHUTTERSTOCK/BSSTOCK72

► valued at US\$1.9 trillion (€1.8 trillion, £1.5 trillion), Asia-Pacific, valued at US\$1.7 trillion (€1.6 trillion, £1.3 trillion), and Europe, valued at US\$1.5 trillion (€1.4 trillion, £1.2 trillion), which together account for 90 per cent of the entire global wellness economy.

In 2022, North America surpassed Asia-Pacific to become the largest regional wellness economy, a shift due to slower growth and recovery in some major Asian markets, as well as prolonged restrictions and travel bans.

POST-PANDEMIC RECOVERY

Almost all the Top-25 wellness markets have seen strong growth since the pandemic, with the UK, the Netherlands, the US, Mexico, Canada and Australia as standouts, surpassing their pre-pandemic market sizes by 120 per cent or more.

Globally, the wellness economy drives 5.6 per cent of total GDP — so, roughly 1 in every 20 “dollars” spent by consumers worldwide is on wellness. To put all

this wellness spending in context, our research finds that annual, global per capita spending on wellness (US\$706, €657, £555) is on par with consumer out-of-pocket spending on healthcare (US\$711, €661, £559). At the regional level, per-capita wellness spending is higher than consumer out-of-pocket spending on healthcare across every region except North America. And wellness spending per capita is higher than spending on clothing/shoes (US\$289, €269, £227) and hotels/restaurants (US\$475, €442, £373) all across the world (based on Euromonitor data).

WELLNESS SPENDING PER CAPITA

Spending on wellness is (no surprise) highest in wealthy countries that also rank in the Top 25 for GDP per capita, including Switzerland, Iceland, the US, Austria and Australia. And those countries have seen significant recent growth in per capita wellness spending: in the US, that spend has risen to \$5,321

(€4,949, £4,181)— and in Switzerland to \$5,737 (€5,337, £4508) — in 2022.

While it may be surprising to see small countries like the Seychelles and Aruba so high on this list (the Maldives and the Bahamas also rank in the Top-25), it's because these islands are major high-end wellness tourism destinations, with a huge portion (50-90 per cent) of their wellness spending coming from inbound wellness tourists rather than locals. The impact of the wellness market (heavily dominated by inbound wellness tourism) on these countries' economies is staggering: in the Seychelles the wellness market accounts for 42.1 per cent of the total economy, while in the Maldives that number is 22.6 per cent.

WELLNESS AND GDP

Looking at regional data, the ratio of how much the wellness economy contributes to GDP is highest in North America (6.9 per cent) and Europe (5.8

per cent) — and lowest in the Middle East-North Africa region, at 3.3 per cent.

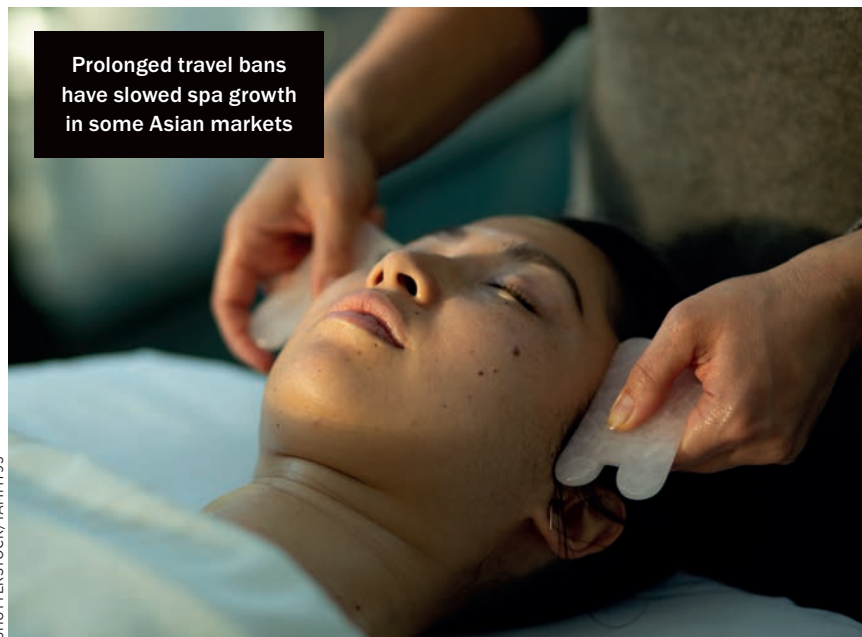
The wellness markets in North America, Europe, Asia-Pacific, and Latin America-Caribbean have all been growing faster than the overall economy from 2020-2022. Among the Top 25 wellness markets, some of the countries where wellness makes up a bigger percentage of GDP are the Philippines (10.1 per cent), Austria (9 per cent), the UK (7.3 per cent), the US (7 per cent) and South Korea (6.8 per cent).

THE UNITED STATES OF WELLNESS

The US remains the undisputed goliath in wellness spending, with an annual market worth \$1.8 trillion (€1.7 trillion, £1.4 trillion), and ranking first in nine of the 11 wellness sectors. It completely dwarfed the second largest market – China – by one trillion dollars, so you can say Americans really “hog” wellness products and services,

SHUTTERSTOCK/TAMMY95

Prolonged travel bans have slowed spa growth in some Asian markets



Wellness spending per capita: TOP 12 COUNTRIES

1.	Seychelles	\$8,097
2.	Switzerland	\$5,737
3.	Iceland	\$5,523
4.	Aruba	\$5,361
5.	United States	\$5,321
6.	Austria	\$4,683
7.	Australia	\$4,218
8.	Norway	\$4,197
9.	Denmark	\$3,846
10.	New Zealand	\$3,689
11.	UK	\$3,342
12.	Canada	\$3,287

considering that they take up about one-third of the global wellness market.

After taking a dip in 2020, the US wellness industry has grown rapidly in subsequent years, and now it is significantly bigger than before the pandemic. On a per capita level, Americans are spending more than \$5,000 (€4,651, £3,950) a year on wellness. This spending now represents 7 per cent of the economy.

The US wellness industry is not only big but very diverse; in fact, the US has one of most diversified wellness economies in the world. It has many wellness sectors that are large and important – six of them valued at more than a hundred billion US dollars – but none of them dominate the wellness industry in the way that some small island nations are dominated by wellness tourism.

FINAL WORDS

As a companion to GWI’s well-known ‘Global Wellness Economy Monitor’, the ‘Global Wellness Economy: Country Rankings’ report provides detailed data on the size of the wellness economy for 145 countries from 2019 to 2022 and ranks them by their wellness market size.

For countries interested in growing their wellness economy, it’s crucial to know where they stand in this massive global industry. It’s also important to see how different countries’ wellness markets have responded to the impacts of the pandemic. ●

CREDITS: Global Wellness Institute, *The Global Wellness Economy: Country Rankings (2019-2022)*, January 2024. Global Wellness Institute, *Global Wellness Economy Monitor 2023*, November 2023.

WELL

TRAVELLED

According to the Wellness Tourism Association's latest consumer survey, there is consistency in what consumers are telling us they want from their wellness-focused travels. Anne Dimon reports



ANNE DIMON

Once again, consumers are telling us that a “general, overall reboot” appears to be the primary motivation and nature/outdoor activities are the top must-have for wellness travel.

With the prime objective of bringing information to all hospitality and tourism industry stakeholders – including spa, hotel and tour operators – looking to attract and serve a wellness-minded traveller, the Wellness Tourism Association (WTA) revealed the results of its 2023 ‘Wellness Travel Consumer Survey’ at its annual International Wellness Tourism Conference.

As defined by the WTA, Wellness Travel is “Travel that allows the

If you are planning to take a wellness vacation in 2023 or 2024 what would be the ONE MAIN GOAL?





76%
say accessible nature and outdoor activities are a must-have

90% incorporate wellness activities when they travel

traveller to maintain, enhance or kick-start a healthy lifestyle, and support or increase one's sense of wellbeing."

Conducted online over a period of four-months (June to September 2023), this is the fifth edition of the 'Wellness Travel Consumer Survey'. The report is based on the responses of just under 700 respondents from 46 countries and territories, with 59

per cent of respondents indicating they were based in the US.

Once again, close to 90 per cent of respondents reported they currently incorporate wellness activities when they travel, and close to 70 per cent of respondents reported they have already been on a wellness vacation – that's up 5 per cent from the 2022 survey.

When it comes to the wants,

needs and demands of those planning wellness holidays, here are the WTA's top five takeaways:

Nature ties with healthy food options for top must-have

Nature as a top must-have has been dominating WTA consumer surveys since 2018. In this 2023 survey, 76 per cent of respondents chose "accessible nature" ▶

RESEARCH

► and outdoor activities” as a must-have. It was tied with “a variety of healthy food options” as the top must-have.

Minus the natural geographic benefit of lakes, thermal springs, mountains or forest trails, a quiet indoor or outdoor garden space has become an alternate and welcome addition to a wellness package.

Length of stay and price point

When respondents were asked what would be the perfect length of stay for a wellness holiday and how much they were willing to pay, more than half of respondents indicated a three-to-five-night stay, and the same number said they were looking to pay no more than US\$2,500 (€2,300, £1,900) for their holiday.

Just over 40 per cent indicated a willingness to pay between US\$2,500 and US\$5,000 (€4,600, £3,900). Of those willing to spend US\$5,000-plus (€4,600,

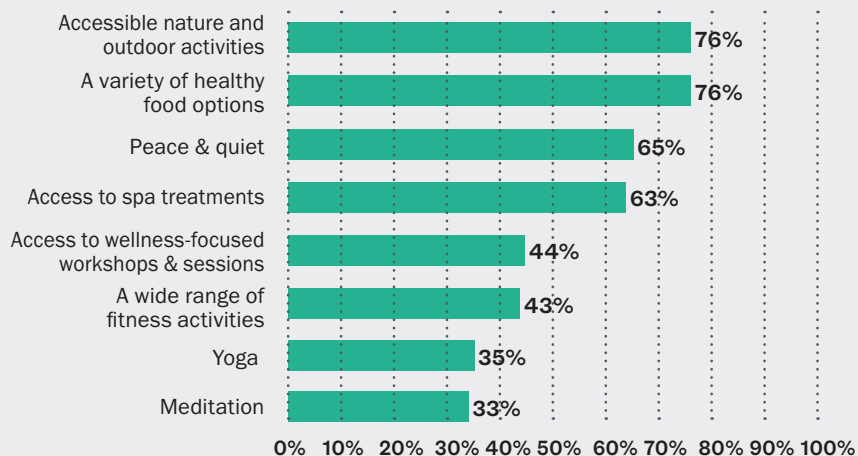
SHUTTERSTOCK/PEOPLEIMAGES.COM - YURIA



Outdoor activities are a must-have for many wellness travellers

What are the must-haves for your wellness vacation?

(Respondents could select as many options as they wanted)



£3,900), the average age was 57, and over 80 per cent of this group told us they were currently planning a wellness vacation. With regard to preferred length of stay and price, there was no significant shift from 2022.

Spas still have a place

Again in 2023 “access to spa treatments” rated number four on the list of must-haves, just behind “peace & quiet.” The percentage of respondents who indicated that spa treatments are a must-have was up 4 per cent from the 2022 survey. The greatest number of respondents interested in spa treatments were in the 60 to 70 age group, with just under 80 per cent selecting “access to spa treatments” as a must-have. Of the 11 per cent of men who participated in the survey, 40 per cent indicated an interest in “access to spa treatments.”

What type of wellness vacation do you /would you prefer



- A structured programme: 24%
- A self-guided programme: 75%

“

Close to 70 per cent of respondents reported they have already been on a wellness vacation

Self-guided programmes

When we asked the question: “What type of wellness vacation do you/would you prefer?” the response was very much consistent with the 2022 response to that same question. Seventy-five percent of respondents selected the “self-guided programme with an opportunity to pick and choose from a menu of options represented” option.

Just 24 per cent selected the option of “a structured programme guided by



11% of survey respondents were men

40%
of men indicated an interest in spa treatments

SHUTTERSTOCK/KRAKENIMAGES

hosts and experts.” Many of our WTA members are continuing to respond to this preference with packages and programmes that can be customised and personalised according to specific goals and interests.

Top motivations and goals

‘A general, overall reboot’, which also scored highest in 2022, continued to be the top motivation for 40 per cent of survey respondents. The second

and third motivations/goals selected were “meditation/mental wellness/ wellbeing” and to “recover from a stressful time or personal loss.”

Respondents also rated a list of various offerings as ‘very important’. “Opportunities to help support a destination’s local economy through its hotels, restaurants, small businesses and tourist attractions” was selected as very important by just over 40 per cent. ▶

ABOUT THE SURVEY

The 2023 Wellness Travel Consumer Survey collected responses from close to 700 consumers representing 46 countries and territories.

Demographics of respondents

- 59 per cent of consumers were from the USA
- 88 per cent of respondents identified as female
- 75 per cent indicated they had a college or university degree
- 87 per cent were either Gen X or Baby Boomers
- 52 per cent were married
- 36 per cent preferred to travel solo

Conducted online over a period of four months (June to September, 2023), the survey was administered by the WTA in collaboration with its research associate Danny Kessler, assistant professor and director of the Workplace Wellness Research Lab at Dongseo University, International College in South Korea. There were a total of 47 questions to respond to.

- ▶ Coming in a close second was “local offerings” (such as Indigenous/ authentic experiences and locally-made guest room amenities) followed by “spaces/classes/activities to meet and engage with like-minded people.”

Overall, the data collected from the 2023 consumer survey was very much consistent with the data collected in 2022, underscoring the

SHUTTERSTOCK/FIZKES



Personal wellness continues to be top-of-mind

“ In order to attract and satisfy the wellness traveller of today, having some flexibility with offerings is key ”

fact that personal wellness continues to be top-of-mind for travellers who are becoming very specific with regard to their needs and preferences.

Spa operators, retreat programmers, tour leaders and others in the wellness space need to accept that in order to attract and satisfy the wellness traveller of today, having some flexibility with offerings is key. ●

■ About the author:

Anne Dimon is president/ CEO of the Wellness Tourism Association. Now in its sixth year of operation, the WTA is a global association, which represents DMOs, suppliers, travel advisors, retreat leaders and other solo professionals in the sector who meet specific criteria for each individual category.



Welcome to
C.O.D.E. *Luxury Spa Furniture Atelier*

Discover the massage beds Collection.
Uncover endless possibilities.
Design yours.



Gen Z and millennials
are purchasing more
wellness products

THE FUTURE OF WELLNESS

McKinsey's latest 'Future of Wellness' survey finds that consumers are taking greater control over their health — and expect companies to provide effective, science-backed solutions. Anna Pione shares the highlights

More than 80 per cent of consumers in China, the UK, and the US consider gut health to be important

From cold plunges to collagen to celery juice, the US\$1.8 trillion (€1.7 trillion, £1.4 trillion) global consumer wellness market is no stranger to fads, which can sometimes surface with limited clinical research or credibility. Today, consumers are no longer simply trying out these wellness trends and hoping for the best, but rather asking, “What does the science say?”

McKinsey’s latest ‘Future of Wellness’ research — which surveyed more than 5,000 consumers across China, the UK and the US — examines the trends shaping the consumer wellness landscape. In this article, we look at seven wellness subsets that our research suggests are especially ripe areas for innovation and investment activity.

The science- and data-backed future of wellness

In the US alone, we estimate that the wellness market has reached US\$480 billion (€441 billion, £375 billion), growing at 5 to 10 per cent per year. Eighty-two per cent of US consumers now consider wellness a top or important priority in their everyday lives, which is similar to what consumers in the UK and China report (73 per cent and 87 per cent, respectively). This is especially true among Gen Z and millennial consumers, who are now purchasing more wellness products and services

than older generations, across the same dimensions we outlined in our previous research: health, sleep, nutrition, fitness, appearance, and mindfulness (Exhibit 1).

Across the globe, responses to our survey questions revealed a common theme about consumer expectations: consumers want effective, data-driven, science-backed health and wellness solutions (Exhibit 2).

Seven areas of growth in the wellness space

Building upon last year’s research, several pockets of growth in the wellness space are emerging. Increasing consumer interest, technological breakthroughs, product innovation, and an increase in chronic illnesses have catalysed growth in these areas.

Women’s health

Historically, women’s health has been underserved and underfunded. Today, purchases of women’s health products are on the rise across a range of care needs. While the highest percentage of respondents said they purchased menstrual-care and sexual-health products, consumers said they spent the most on menopause and pregnancy-related products in the past year.

Despite recent growth in the women’s health space, there is still unmet demand for products and services. Menopause has been a particularly overlooked segment

of the market: only 5 per cent of FemTech start-ups address menopause needs.

Healthy ageing

Demand for products and services that support healthy ageing and longevity is on the rise, propelled by a shift toward preventive medicine, the growth of health technology (such as telemedicine and digital-health monitoring), and advances in research on anti-ageing products.

More than 60 per cent of consumers surveyed considered it “very” or “extremely” important to purchase products or services that help with healthy ageing and longevity. Roughly 70 per cent of consumers in the UK and the US and 85 per cent in China indicated that they have purchased more in this category in the past year than in prior years. These results were similar across age groups, suggesting that the push toward healthy ageing is spurred both by younger generations seeking preventive solutions and older generations seeking to improve their longevity. As populations across developed economies continue to age, we expect there to be an even greater focus globally on healthy ageing.

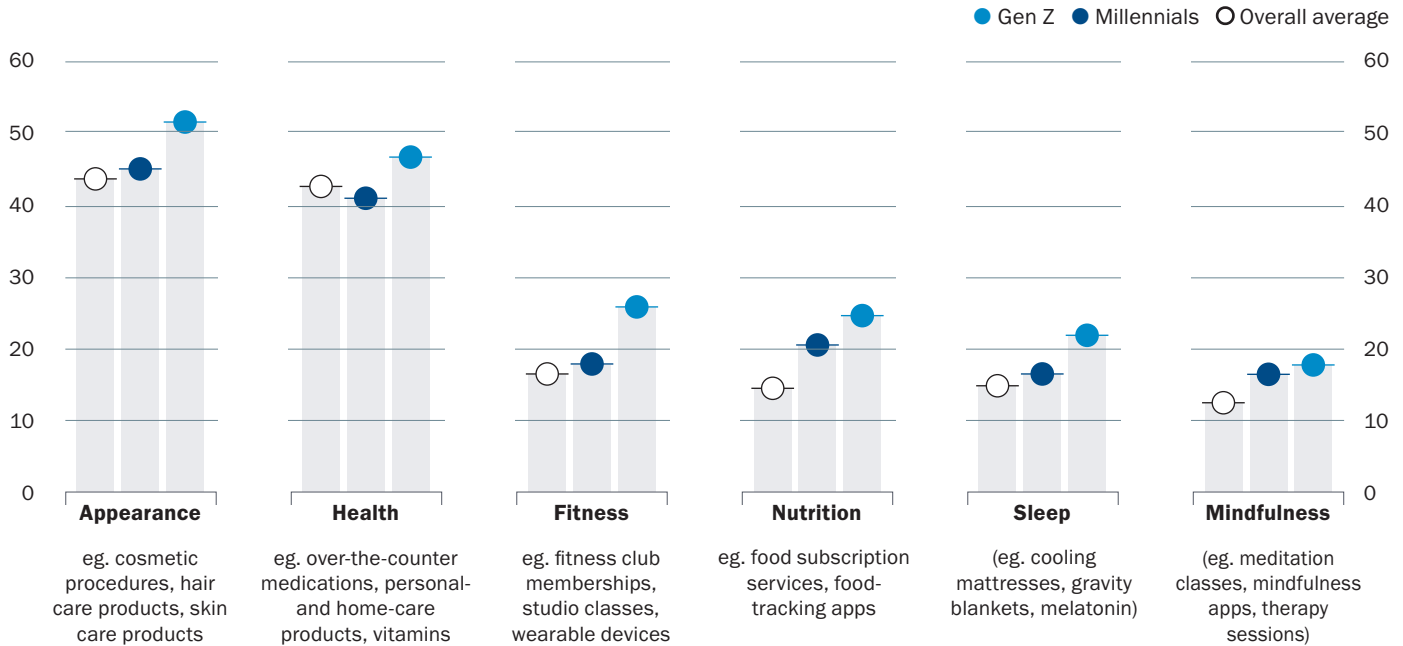
To succeed in this market, companies can take a holistic approach to healthy-ageing solutions, which includes considerations about mental health and social factors. Bringing products and services to market that anticipate the needs of ageing consumers — instead

RESEARCH

EXHIBIT 1

Millennial and Gen Z consumers are spending more on health and wellness than older consumers..

US health and wellness purchases, by product/service type and generation,¹ % of respondents (n = 2,007)



¹Average across all products in each category. Percentage of respondents who purchased at least once in the past 12 months.
Source: McKinsey Future of Wellness Survey, Aug 2023

► ageing process to sell these products — will be particularly important. For example, a service that addresses ageing in older adults might focus on one aspect of longevity, such as fitness or nutrition, rather than the process of ageing itself.

Weight management

Weight management is top of mind for consumers in the US, where nearly one in three adults struggles with obesity; 60 per cent of US consumers in our survey said they are currently trying to lose weight.

While exercise is by far the most reported weight management intervention in our survey, more than 50 per cent of US consumers considered prescription medication, including glucagon-like peptide-1 (GLP-1) drugs, to be a “very effective” intervention. Prescription medication is perceived differently elsewhere: less than 30 per cent of UK and China consumers considered weight-loss drugs to be very effective. Given the recency of the GLP-1 weight-loss

trend, it is too early to understand how it will affect the broader consumer health and wellness market. Companies should continue to monitor the space as further data emerges on adoption rates and impact across categories.

In-person fitness

Fitness has shifted from a casual interest to a priority for many consumers: around 50 per cent of US gym-goers said that fitness is a core part of their identity. This trend is even stronger among younger



Fitness has shifted from a casual interest to a priority

consumers — 56 per cent of US Gen Z consumers surveyed considered fitness a “very high priority” (compared with 40 per cent of overall US consumers).

The challenge for fitness businesses will be to retain consumers among an ever-increasing suite of choices. Offering best-in-class facilities, convenient locations and hours, and loyalty and referral programmes are table stakes. Building strong communities and offering experiences such as retreats, as well as services such as nutritional coaching and

personalised workout plans (potentially enabled by generative AI), can help top players evolve their value proposition and manage customer acquisition costs.

Gut health

More than 80 per cent of consumers in China, the UK and the US consider gut health to be important, and over 50 per cent anticipate making it a higher priority in the next two to three years.

While probiotic supplements are the most frequently used gut-health products

in China and the US, UK consumers opt for probiotic-rich foods such as kimchi, kombucha, or yogurt, as well as over-the-counter medications. About one-third of US consumers, one-third of UK consumers, and half of Chinese consumers said they wish there were more products in the market to support their gut health.

Sexual health

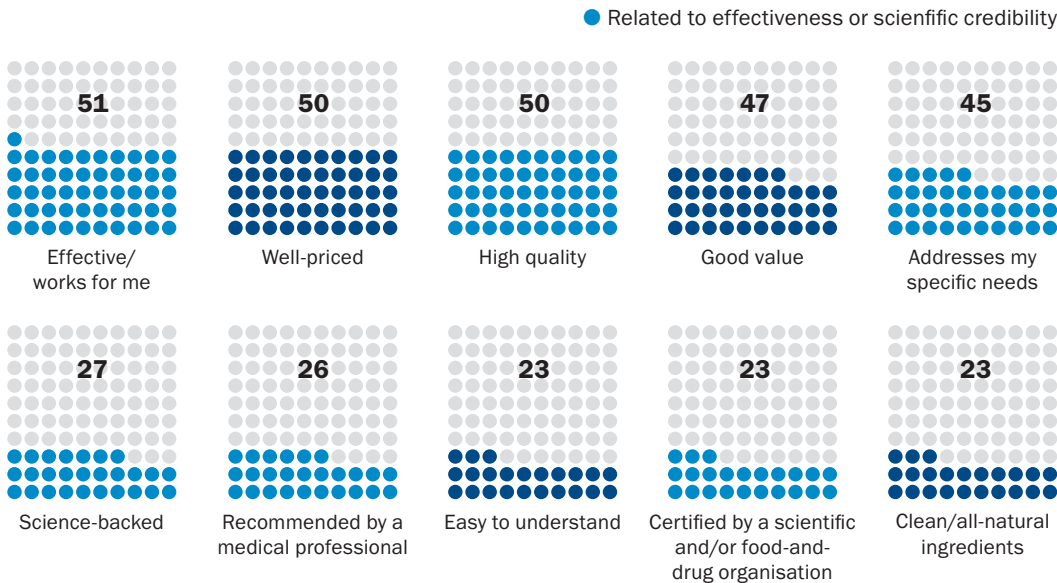
The expanded cultural conversation about sexuality, improvements in sexual education, and growing support

EXHIBIT 2

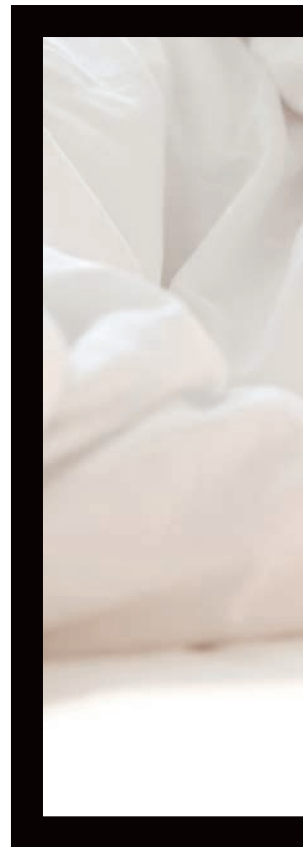
Efficacy and scientific credibility are two of the most important factors to consumers when selecting wellness products.

Top 10 factors for US consumers when purchasing wellness-related products,¹

% of respondents (n = 2,007)



¹Question: When purchasing wellness-related products, which of the following factors are most important to you? Out of 20 factors. Source: McKinsey Future of Wellness Survey, Aug 2023



Sleep is the area where consumers said they have the most unmet needs

► for female sexual-health challenges (such as low libido, vaginal dryness, and pain during intercourse) have all contributed to the growth in demand for sexual-health products.

Eighty-seven per cent of US consumers reported having spent the same or more on sexual-health products in the past year than in the year prior. While more businesses began to sell sexual-health products online during the height of the COVID-19 pandemic, a range of retailers — from traditional pharmacies

to beauty retailers to department stores — are now adding more sexual-health brands and items to their store shelves. This creates marketing and distribution opportunities for disruptor brands.

Sleep

Despite consistently ranking as the second-highest health and wellness priority for consumers, sleep is also the area where consumers said they have the most unmet needs. In our previous report, 37 per cent of US consumers expressed a desire for



Sleep ranks as the second-highest wellness priority

additional sleep and mindfulness products and services, such as those that address cognitive functioning, stress and anxiety management. In the year since, little has changed. One of the major challenges in improving sleep is the sheer number of factors that can affect a good night's sleep, including diet, exercise, caffeine, screen time, stress and other lifestyle factors. As a result, few, if any, tech players and emerging brands in the sleep space have been able to create a compelling ecosystem to improve consumer sleep holistically.

Leveraging consumer data to address specific pain points — including inducing sleep, minimising interruptions, easing wakefulness, and improving sleep quality — presents an opportunity for companies.

As consumers take more control over their health outcomes, they're looking for data-backed, accessible products and services that empower them to do so. Companies that can help them make sense of this data and deliver solutions that are personalised, relevant, and rooted in science will be positioned to succeed. ●

This article is excerpted from McKinsey's 'Future of Wellness' research.

View full report at: spabusiness.com/FutureofWellness

■ **About the author:** Anna Pione is a partner in McKinsey's New York office.



State of play

Spa revenue is at an all-time high in the US for the second year running, but does this momentum have a threshold? Megan Whitby digs into the findings of two fresh ISPA studies

The US spa industry reached US\$21.3 billion (€19.9 billion, £17 billion) in revenues in 2023, surpassing the previous industry high of US\$20.1 billion (€18.7 billion, £16 billion) in 2022, according to a sneak peek of Big Five statistics from the International Spa Association (ISPA).

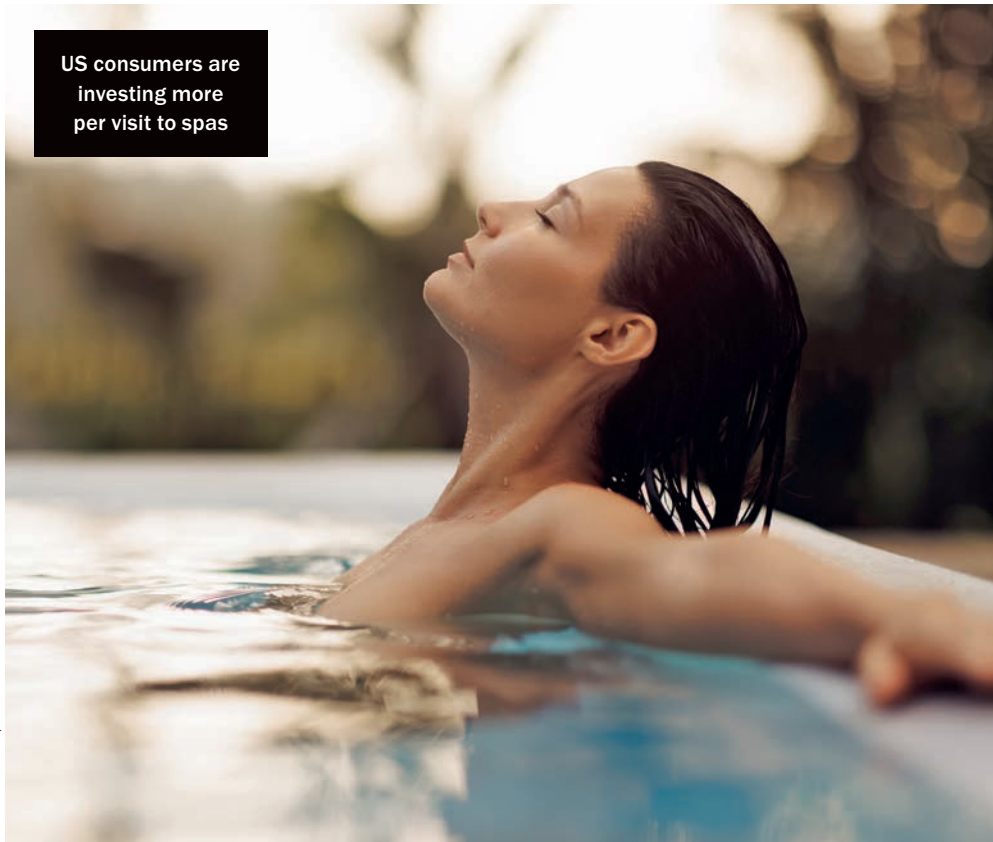
The other core metrics from the 2024 *ISPA Spa Industry Study*, based on 2,400 operators and conducted in partnership with PricewaterhouseCoopers (PWC), were positive too, yet some KPIs experienced stronger growth than others (see Table 1).

Average revenue per visit in 2023 climbed more than 5 per cent from US\$111.5 (€104, £89) to US\$117.2 (€109, £93) and the total number of employees now sits at 370,100 – a 2.6 per cent rise since 2022. Less uptick was observed in the number of spa visits, which equalled 182 million (+0.6 per cent), and the number of locations, which came in at 21,840 (+0.2 per cent).

So what meaning can we attribute to these benchmarks? We take a closer look at the figures and also delve into the 2024 edition of *ISPA's Consumer Snapshot* survey to gain more insights.

US consumers are investing more per visit to spas

SHUTTERSTOCK/DMYTRO BUIANSKYI





Lynne McNeese

ECHO STARMAKER PHOTOGRAPHY

Is growth slowing?

Every year, ISPA reveals its Big Five statistics ahead of its full research in July/August, and the organisation first teased its 2024 findings with delegates at the ISPA Conference in Phoenix, Arizona this April. ISPA president Lynne McNeese says overall these latest numbers give out a positive message. “Revenue drives growth for spas,” she says. “Increasing overall revenue and dollars spent per visit allows spas to hire more employees and open new locations. This year’s good news will enable the spa community to reinvest in growth.”

However, Colin McIlheney, ISPA research advisor – who presented the Big Five on stage in Arizona – flags that the metrics required further attention.

He notes that with overall revenues steadily climbing while visitor numbers remain stagnant, the driving force behind this growth lies with consumers who are investing more per visit to spas. “In light of the current cost-of-living crisis, it’s crucial to ask: Are these upward trends sustainable?” he says. While a portion of the revenue increase can be attributed to adjusted pricing structures, it’s essential to recognise that customers may have their spending thresholds, he adds. ▶



The numbers were revealed at the 2024 ISPA Conference



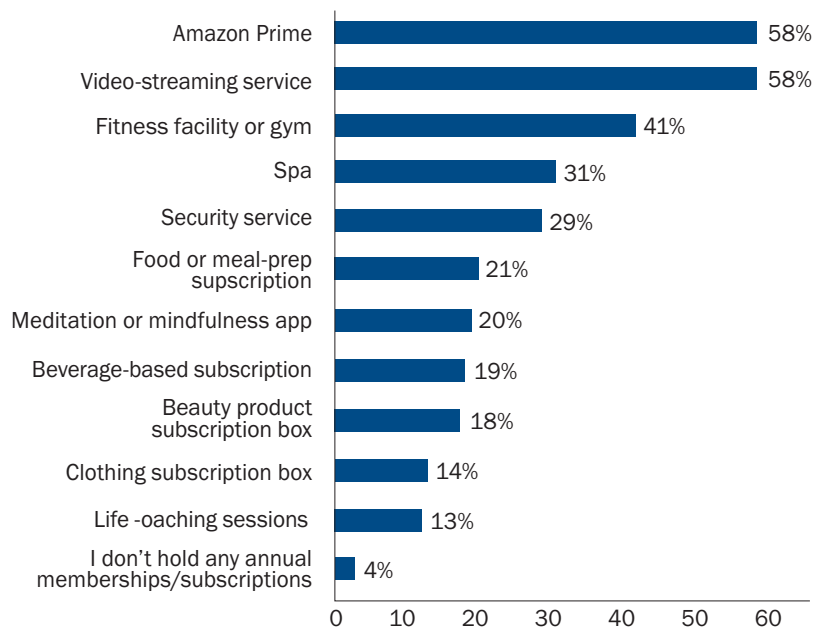
The US spa industry reached US\$21.3 billion in revenues in 2023

Table 1: 2024 ISPA US Spa Industry Study Big Five Statistics

	2022 (YEAR END)	2023 (YEAR END)	% CHANGE
REVENUE	\$20.1 billion	\$21.3 billion	5.7%
SPA VISITS	181 million	182 million	0.6%
LOCATIONS	21,790	21,840	0.2%
REVENUE PER VISIT	\$111.50	\$117.20	5.1%
	2023 (JAN)	2024 (JAN)	
TOTAL EMPLOYEES	360,700	370,100	2.6%

Note: All percentage calculations are based on un-rounded figures; therefore, totals may differ due to rounding.

Graph 1: Which of the following do you currently hold an annual membership subscription to?



Source: ISPA 2024 Consumer Snapshot Survey

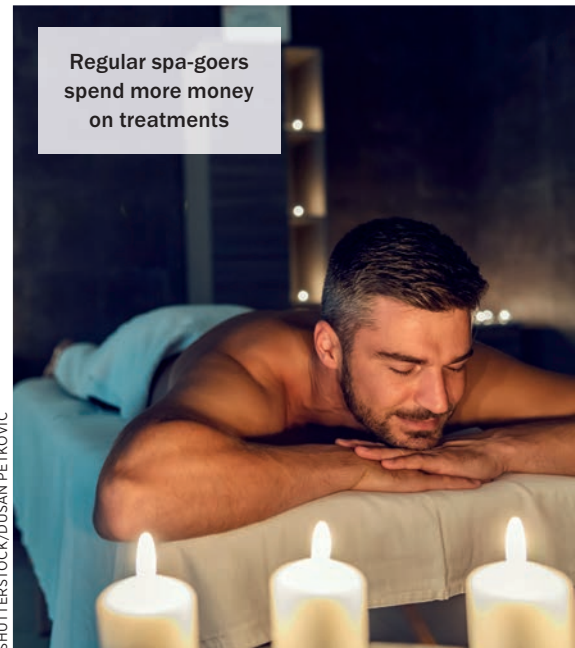
► **Best customers**

Released in March, the 2024 edition of ISPA's Consumer Snapshot survey suggests that customers who visit spas more frequently could be the key to future success.

The survey was based on the responses of 1,002 spa-goers in December 2023. ISPA defines a spa-goer as someone who's been to a spa in the last 12 months, and the survey found that 70 per cent of participants had visited at least twice in the previous year – making them a 'regular spa-goer'. Subsequently, it found that these regular spa-goers will likely spend the most – US\$200 (€186, £159) and over – in the year.



Colin McIlheney



Regular spa-goers spend more money on treatments

“Regular spa-goers are significantly more likely to spend more money while in the spa on treatments and spend money on other wellness-related facilities, such as gyms and beauty salons,” according to the report. “They’re also more inclined to adopt healthy lifestyles and see going to the spa as a long-term commitment to their health and wellbeing. They have higher incomes than irregular spa-goers, which gives them more flexibility to spend their money on discretionary activities and add them into their regular routines.”

Enticing regulars

A further breakdown of regular spa-goers shows that 45 per cent of them are millennials (aged 27-42), mostly employed (82 per cent) and that 58 per cent have a household income between



Membership models like Othership are increasingly popular

“

31 per cent of spa-goers have a spa membership and 67 per cent are interested in one

US\$50,000-US\$149,000 (€46,613-€138,906, £39,882-£118,848).

To encourage more regular customers, spa operators might want to consider introducing membership packages, as the rise in popularity of Netflix and Amazon has opened consumer mindsets to subscriptions. Almost all spa-goers (96 per cent) have purchased some form of annual subscription/

membership that has year-round access/benefits (see Graph 1). Specifically, 31 per cent are already spa members and 41 per cent have signed up to gyms. Furthermore, 67 per cent of participants agreed with the statement ‘Spa memberships that extend a set number of treatments per month are of great interest to me’.

However, across all spa-goers, there was a sentiment that spas are expensive and that having deals or offers could entice them to visit more frequently.

Mental health focus

A shift in perspective emerged among frequent spa attendees, who increasingly view treatments as indispensable investments in stress reduction and mental wellbeing. While spas were once regarded as luxuries, today’s patrons prioritise their visits not only for indulgence, but also for mental health and overall wellness,

the survey shows. In fact, even though indulgence came out as the key motivator behind spa visits, reducing stress and taking a step towards leading a healthier lifestyle were significant contributing factors.

Around 80 per cent of respondents agree that looking after mental wellbeing and eating healthily is an important part of their daily routine. Moreover, 96 per cent of spa-goers state they’ve taken steps to look after their mental wellbeing in the past 12 months, with sleep and health being the key focuses. It’s interesting to note how spa consumer behaviours, habits, attitudes and expectations are changing, and the two ISPA studies not only illustrate the current state of play in the US industry, but also highlight where the opportunities lie for the future. ●

■ About the author:

Megan Whitby is assistant editor at *Spa Business* magazine.



SPRINGING BACK

The Global Wellness Institute has been compiling data on the thermal/mineral springs sector since 2013. Katherine Johnston and Ophelia Yeung outline what they've learned in the last 10 years - and what lies ahead

There is rising consumer demand for hot springs experiences



Japan is home to 55% of the world's thermal springs establishments

SHUTTERSTOCK/SAHAGHATZ

billion). At the end of 2022, springs businesses across most of the world were at 75-90 per cent of their pre-pandemic level, except for China and Japan (48-60 per cent of their pre-pandemic level).

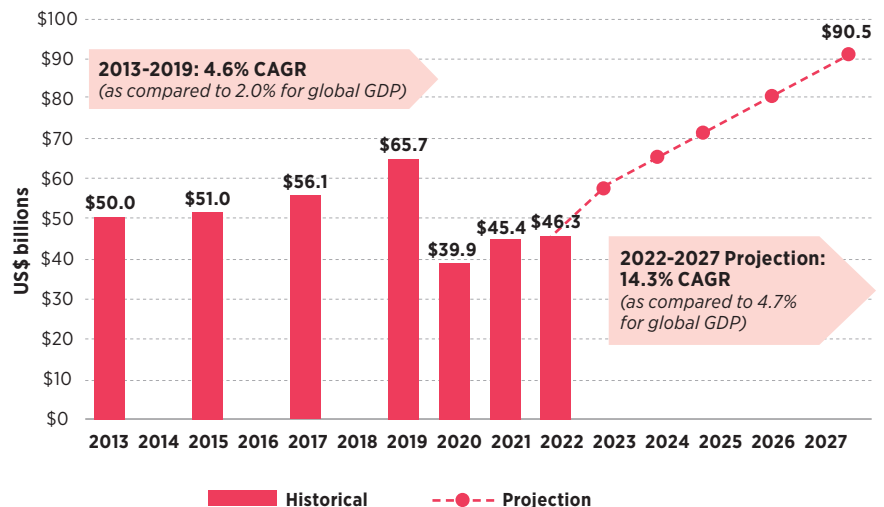
GWI's future projection for thermal/mineral springs market growth accounts for a few years of post-pandemic recovery, underpinned by ongoing strong growth trends driven by rising consumer demand for these kind of experiences. With a projected annual growth rate of 14.3 per cent from 2022 to 2027, we expect that the springs sector will fully recover and exceed its pre-pandemic level by the end of 2024. ▶

The strong future for the springs sector is evident in the high level of investment and development

The thermal/mineral springs sector was hit hard by the pandemic, but its longer-term growth trajectory is robust. We estimate there were 31,290 thermal/mineral springs establishments operating in 130 countries in 2022. Prior to the pandemic, thermal/mineral springs revenues were growing at a robust rate of 4.6 per cent annually (2013-2019), which is more than double the rate of global GDP growth during this time period.

Because springs are largely tourism-dependent businesses, the sector took a strong hit from the border closures, travel bans, business shutdowns and capacity restrictions during the pandemic. The market fell by 39 per cent globally in 2020, and business revenues have slowly come back in 2021 and 2022 (but are still well below their pre-pandemic peak of US\$65.7

Thermal/mineral springs market: 2013-2022



*Source: Global Wellness Institute



2022 was a record-breaking year for Australian hot springs

Japan is home to 55% of all thermal/mineral springs establishments in the world

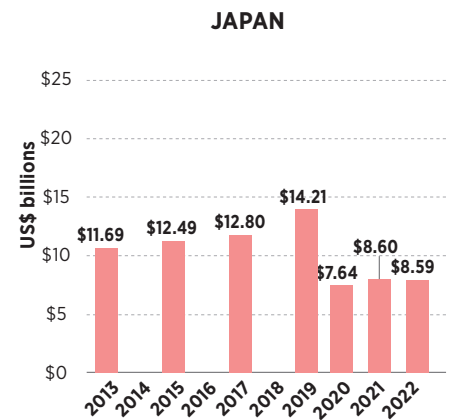
► UNBUNDLING GROWTH TRENDS AT THE REGIONAL LEVEL

The thermal/mineral springs sector is heavily concentrated in Asia-Pacific and Europe, reflecting the centuries-old history of water-based healing and relaxation in these two regions. Together, Asia-Pacific and Europe account for 94 per cent of revenues and 93 per cent of establishments in this sector (2022 data). Because these regions are so large, the global growth rate is dominated by them, masking interesting developments in other smaller country markets. Here, we unbundle the market data across China, Japan, Europe and the rest of the world, to explore the pandemic impacts and growth trends across these diverse regions.

Thermal/mineral springs revenues by country/region: 2013-2022



*Source: Global Wellness Institute



*Source: Global Wellness Institute



China and Japan
account for 40%
of global revenues

CHINA AND JAPAN:

China and Japan together account for 40 per cent of global revenues and 68 per cent of all establishments (2022 data), although their share of the global market has declined quite a bit with the prolonged downturn of the sector in both countries throughout 2021 and 2022. Japan alone, with its estimated 17,257 onsen, is home to 55 per cent of all thermal/mineral springs establishments in the world.

In China, the prolonged pandemic, alongside weakening economic conditions, meant that thermal springs revenues continued to plummet through 2022, even as businesses across the rest of the world were recovering.

Japan's large hot springs sector has seen the closure of about 3,500 onsen (primarily day-visit establishments) in recent years, although this trend has been driven by many factors beyond just the pandemic, and

industry revenues have continued to grow in Yen terms over the last two years (currency depreciation reduced the sector's size in 2022 when expressed in US dollar terms).

EUROPE:

Central, Southern and Eastern Europe have a massive industry of historic thermal/mineral springs-based health resorts and sanatoria. Europe accounted for 49 per cent of all global revenues in this sector in

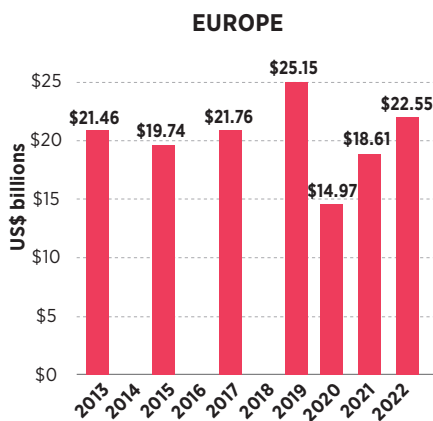
HOW THE DATA IS COLLECTED

Since 2013, GWI's research team has compiled a massive database containing listings for 6,500 thermal/mineral springs establishments, located in 130 countries all over the world. While we can never be sure that our database is 100 per cent exhaustive (every year we learn about a few smaller springs properties that we had previously missed!), we are confident that the thoroughness of our database provides a strong basis for making accurate estimates of the industry's size in each country. There are about 16 countries (including China, Japan, Germany and many other European countries) where we have alternative data sources, or where the thermal/mineral springs industry is too large for us to count properties. In these cases, we rely upon government and industry association datasets in order to compile our estimates. For more than a decade, our research effort has also benefited immensely from the deep global experience and insights of members of GWI's very active Hot Springs Initiative. Initiative members have supported our work in many ways, including conducting industry surveys, helping us to access foreign language government datasets for hot springs, and even sharing revenue information for their own businesses.

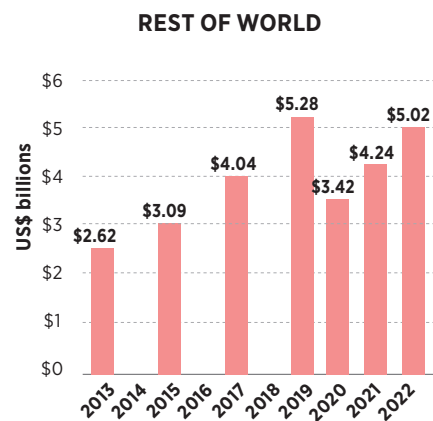
THE SPRINGS RESORT, PAGOSA SPRINGS, CO



Thermal/mineral springs revenues by country/region - 2013-2022



*Source: Global Wellness Institute



*Source: Global Wellness Institute

Thermal/mineral springs bathing experiences appeal to an expanding segment of consumers

In North America, the hot springs sector has grown 21.2% since 2020

2022. In the early stages of the pandemic, businesses across many countries lost a substantial portion of their customer base when Russian tourism stopped after the invasion of Ukraine. Many European hot springs businesses have also been struggling in recent years due to high energy prices and post-pandemic staffing shortages.

Despite these challenges, the sector's revenues have been rapidly recovering in 2021 and 2022, with 23 per cent average annual growth from 2020 to 2022. Europe's springs sector is likely to recover to its pre-pandemic level as of 2023. One important note about the time-series data for Europe is that currency depreciation against the US dollar in both 2015 and 2022 has dampened the region's size and

growth rate in those years when measured in US dollars; the growth rates in both years would be higher if expressed in euros.

REST OF THE WORLD:

The post-pandemic picture for the springs sector has been far less gloomy in the rest of the world. Across North America, the rest of Asia-Pacific and Latin-America, the hot springs sector has grown at a robust 21.2 per cent annually since 2020, and business has nearly returned to pre-pandemic levels.

In some markets where the COVID-19 outbreak was less severe (e.g. Taiwan) and in regions where lockdown measures were less strict, some establishments saw only minor downturns in customer visits, and some have even experienced strong growth throughout the pandemic. For example, in parts of the western US, Australia, and New Zealand, some establishments have reported growth of 10-20 per cent or more in recent years, as customers flocked to bathing as a COVID-safe outdoor activity. In Australia, New Zealand and the US, hot springs businesses had a record-setting year in 2022, with revenues far exceeding their pre-pandemic levels.

THE FUTURE OF THE THERMAL/MINERAL SPRINGS MARKET IS STRONG.

Prior to the pandemic, thermal/mineral springs was one of the fastest-growing sectors in the wellness economy. GWI

predicts ongoing steady and strong growth in the coming years, building on the rapidly growing consumer, business and government interest in hot springs and water-based experiences of all types.

Thermal/mineral springs bathing experiences appeal to an expanding segment of consumers who are seeking to connect with nature, experience cultural traditions, and pursue alternative modalities for healing, rehabilitation and prevention. Many consumers from places that do not have the tradition of water treatments or public bathing are discovering the therapeutic benefits of thermal waters, saunas, and cold plunges when they visit spas and springs, or when they travel.

The strong future for the springs sector is evident in the high level of investment and development sustained throughout the pandemic and in the future pipeline. We estimate that at least 150 new thermal/mineral springs establishments opened from 2020 to 2022, across every region of the world, and more than 250 projects are in the pipeline for future new openings/development. ●

■ About the authors:

Katherine Johnston and Ophelia Yeung are both senior research fellows at the Global Wellness Institute.



BRIT BOX

The Good Spa Guide interviewed 8,827 UK spa-goers to find out how their attitudes and behaviours are changing. Megan Whitby reports the highlights

The Good Spa Guide (GSG), a publication and website that reviews and rates spas and treatments in the UK, has revealed the findings from its latest consumer survey, the 'State of Spa Report 2023'.

Based on feedback from 8,827 respondents across the country (almost 90 per cent of whom were female), the survey highlights the behaviour and opinions of spa-goers.

What matters most?

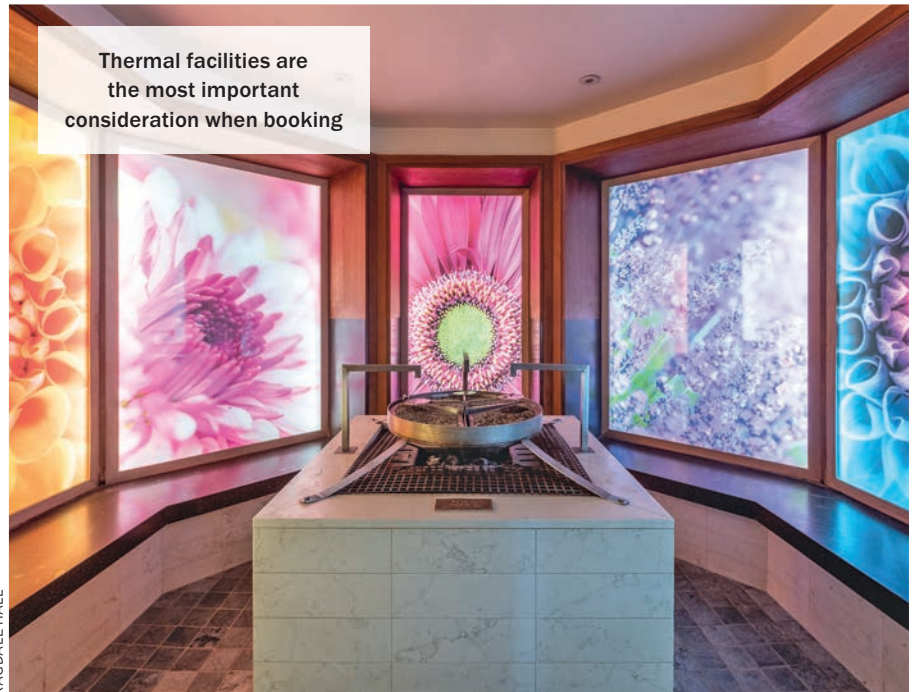
So what attracts people in the UK to spas in the first place? When booking a spa, thermal rooms are deemed the most important factor (58 per cent), followed by the right treatment selection (13 per cent), relaxation rooms (10 per cent), outdoor spa space (10 per cent) and a pool (6 per cent). Forty-five per cent of people say they prefer to arrive at a time that suits them rather than have the spa dictate one, while 53 per cent say they're happy for the spa to allocate it. ▶

Thermal facilities are the most important consideration when booking

RAGDALE HALL



RAGDALE HALL





Attitudes towards wellness and sustainability were the most surprising

Graph 1: Do wellness options matter when you book spa time?*



- **A GREAT DEAL** - I wouldn't book a spa unless there are wellness options: 4.15%
- **A LOT** - it matters but wouldn't stop me from booking if the spa looked amazing: 13.95%
- **A MODERATE AMOUNT** - it's one of the things I look for: 18.57%
- **A LITTLE** - it's nice to have but I don't actively look for wellness options: 48.01%
- **NOT AT ALL** - it isn't relevant to me: 15.33%

*Source: State of Spa Report, Good Spa Guide, 2023



Only 5 per cent of people 'wouldn't consider booking a spa unless it had great eco-credentials'



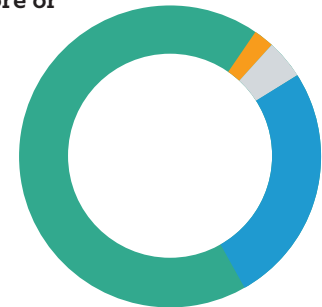
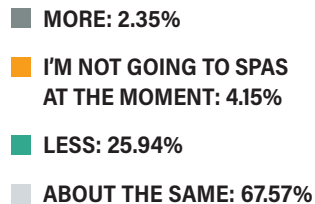
Ridding Park Spa
was one of this year's
GSG Award winners

► Wellness and sustainability

Across all age groups, the majority of consumers (47 per cent) indicated that wellness options – such as holistic treatments and mindfulness classes – aren't a main priority when booking spa trips (see Graph 1). Only 4 per cent of respondents say they “wouldn't book a spa unless there are wellness options”.

GSG asked people how much sustainability matters to them when booking time at a spa. Surprisingly, only 42 per cent say that it matters “a little – it's nice to have

Graph 2: Are you likely to spend less, more or about the same when booking a spa day?



**Source: State of Spa Report, Good Spa Guide, 2023*

LODGE FALLS HOTEL & SPA



“

18% of people are worried about going to a spa because they don't feel body-confident

Most consumers are looking to spend the same at spas

but I don't actively look at sustainability". A mere 5 per cent say it matters so much they "wouldn't consider booking a spa unless it had great eco-credentials".

Consumer confidence

Thirty per cent of respondents say they still consider COVID-19 safety measures when visiting a spa. Encouragingly, more than two-thirds of people (70 per cent) are confident a spa will treat them well in any situation. However, 18 per cent are worried about going to a spa because they don't

feel body-confident. A further 9 per cent are concerned because of other reasons such as pregnancy, disabilities, cancer and major illness, as well as gender and sexuality.

At what cost?

Respondents were asked whether they would spend less, more, or about the same when booking a spa day in the current economic climate than previously (see Graph 2). Sixty-eight per cent say they'd spend the same and 26 per cent say they'd spend less. Meanwhile, only 4 per cent say they're not

going to spas at the moment and the remaining 2 per cent say they would spend more.

GSG asked respondents the same question about a spa break and found a similar response. Nearly two-thirds (63 per cent) would spend the same on a spa break, 29 per cent say they'd spend less, 4 per cent say they'd spend more and 5 per cent say they're not going to spas right now. ●

■ **About the author:**
Megan Whitby is assistant editor at *Spa Business*.



THE GREAT ESCAPE

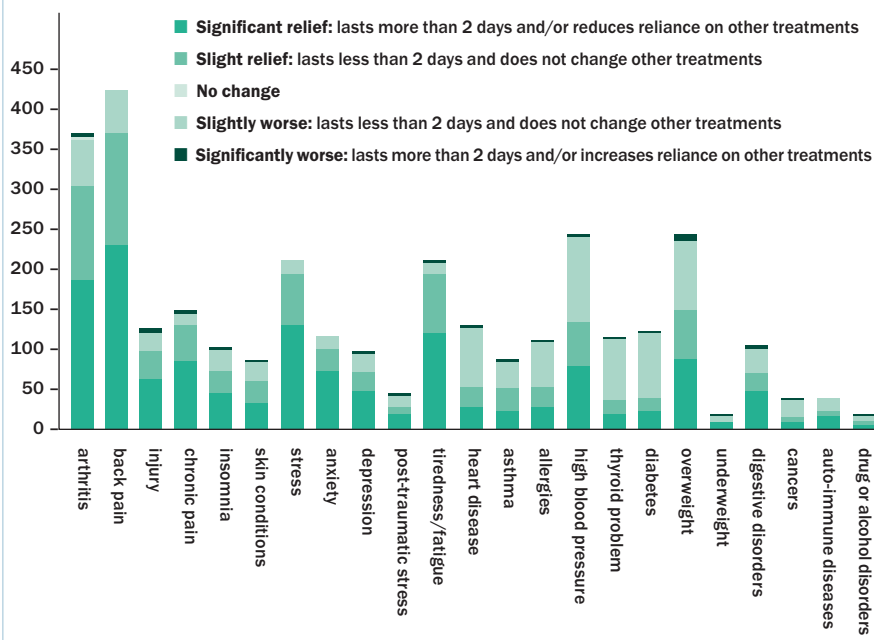
Dr Marc Cohen explores the demographics, motivations and experiences of retreat guests around the world

Since ancient times, the allure of transformative experiences has motivated travellers to escape from the routines of daily life and take time to retreat to remote destinations, where they can experience mountain air or sun-drenched beaches, bathe in the sea or geothermal waters, and seek out esoteric knowledge, alternative therapies and spiritual enlightenment.

Health and wellness retreats are now a growing segment of the US\$563 billion (€518 billion, £442 billion) wellness tourism market, and range from traditional sanitariums where people go to 'take the cure' to Ayurvedic Panchakarma detox retreats, yoga retreats, silent Vipassana meditation retreats, fat farms, fitness bootcamps, detox retreats offering fasting, juicing, colonics and other complementary therapies, and exclusive 5-star resorts that combine ancient healing traditions with modern medical technologies and luxury accommodation in exotic locations.

Health and wellness retreats represent the most immersive and premium end of

Effect of retreat stays on different medical conditions (From vacation or therapy?)
Demographics, motivations, and experiences of wellness retreat guests around the world)





SHUTTERSTOCK/GOODLUZ

There is research suggesting health retreat stays can help with chronic disease



Retreat stays can be a catalyst for powerful therapeutic responses and positive change

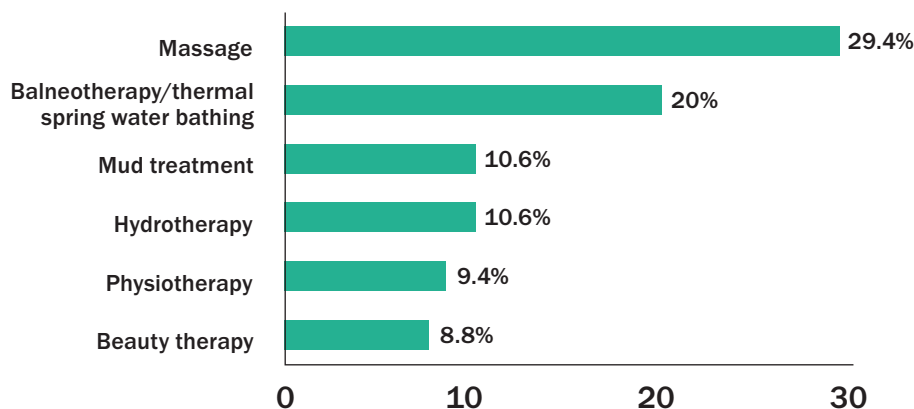
the spa and wellness market and often include a range of medical treatments and practitioner consultations, yet when my PhD student Dhevaksha Naidoo and I reviewed the evidence for the impact of health retreats, we found only limited scientific research exploring their impact.

While we did find some research suggesting health retreat stays assist with chronic diseases such as obesity, heart disease, high blood pressure, multiple sclerosis, cancer, HIV/AIDS, cognitive decline, stress, anxiety and mental health

issues, and positively impact metabolic and neurological pathways, telomerase activity and neural functioning, we found virtually no research exploring the type of people who seek out retreat experiences, their main reasons for doing so, or the range of experiences offered at retreats.

We therefore set out to explore the demographics, motivations and experiences of retreat guests in different locations around the world, and with assistance from the Global Wellness Institute and support from key retreat

Chart 2: treatments received during a retreat



Health and wellness retreats represent the most immersive and premium end of the spa and wellness market

► partners, we conducted a global survey of retreat guests in nine languages (English, Portuguese, Chinese, Japanese, German, Russian, Hungarian, Slovak and Czech). The survey attracted more than 3,000 responses, and the results were published in the *International Journal of Spa and Wellness* in November 2023.

Why retreat?

The most important factors for attending a retreat were relaxation and holiday (29.5%), to improve general health and learn coping mechanisms (18.1%), and to reduce stress and improve mental health (17.9%). Respondents were either recommended to attend the retreat by a friend, family member or colleague (49.7%) or found the

retreat online via Google search (36.6%). The majority of respondents attended a retreat less than five hours away (63.8%) and the longest travel time was 45 hours. Most used a car (61.6%) as their primary mode of transport, with about a third (28.7%) travelling by plane. More than half of respondents attended the retreat with a spouse or partner (53.4%) and 22.3% attended alone.

Retreat experiences varied greatly between respondents. Length of stay ranged from 1-50 days, with 7 days being the most common (17.4%), followed by 5 days (15.2%), 4 days (14.0%) and 3 days (12.4%).

Retreat activities

Retreat activities commonly include recreational activities such as swimming,

saunas, steam rooms, hot springs/hot pool, gym and nature walks, along with classes on fitness, nutrition, yoga, cooking, meditation, dance/movement, Nordic walking, pilates, personal development, tai chi and group physiotherapy.

Some retreat guests reported seeing health practitioners during their retreat stay, including doctors (21.3%), nutritionists (11.8%), traditional Chinese medicine practitioners/acupuncturists (5.8%), rehabilitation specialists (5.6%), or naturopaths (4.5%).

A catalyst for positive change

While health retreats may employ conventional practitioners and include mainstream therapies, retreat experiences do not

Fitness classes are often an important part of wellness retreats



SHUTTERSTOCK/JURI PAZZI

readily fit into the conventional medical model. Modern medicine is driven by the pharmaceutical and healthcare industries that aim to treat specific diseases with evidence-based treatments that have been validated in controlled clinical trials. Controlled trials, however, are difficult to perform in retreat settings due to the unique features of each retreat, the personalised nature of retreat programmes and the difficulty in having a legitimate

or blinded control group. Retreats are therefore commonly seen merely as an extravagance or luxurious holiday available to those with sufficient time and money to indulge themselves, rather than a serious medical intervention.

Despite limited scientific research, there is no doubt that retreat stays can be a catalyst for powerful positive change. The few scientific studies that have been done suggest that in addition to the impact

of specific therapies and programmes undertaken at retreats, retreat stays can lead to lasting benefits with the adoption of positive lifestyle practices and general health improvements. Retreat stays have also been shown to produce a 'vacation effect' by providing a break from routine stresses of work and daily life and to provide an opportunity to contemplate what is truly important. Retreats also induce the placebo effect, whereby people feel ▶



Retreats can provide a break from daily stress

SHUTTERSTOCK/FIZKES

► better because they are doing something they perceive as positive for their health.

Regardless of the mechanisms of action, it is clear that retreat guests can gain considerable relief from serious conditions such as chronic pain, high blood pressure, heart disease, stress and insomnia. Yet, despite bestowing real medical benefits, the vast majority of retreat stays occur outside the established mainstream healthcare system. Thus, very few people are referred to a retreat by their health practitioner or therapist and few retreats provide follow up programmes that engage with their guests' regular health practitioners. Furthermore, while retreat guests from some countries – such as Germany, Austria, Hungary, Poland, Spain and Russia – do receive health insurance funding or government subsidies for their stay, most retreats are undertaken



Retreat stays can lead to lasting benefits with the adoption of positive lifestyle practices

at the guests' expense without support from tax incentives, health insurance schemes or third-party payers. It therefore seems that retreat experiences require people to take responsibility for their own health and navigate their own path through the maze of offerings – guided by recommendations from friends, influencers,

or the results of online searches – and are driven by consumer demand without referral from, or interaction with, the conventional healthcare system.

Health and wellness retreats encompass a variety of different philosophies, activities and treatment modalities, yet most have the aim of exposing people to the experience of being well. Such experiences have the potential to reduce the global burden of lifestyle-related disease by providing relief from chronic conditions and promoting lifestyle practices that lead to lasting improvements in health and wellbeing. ●

■ **About the author:**
 Marc Cohen is an integrative medical doctor, university professor, and medical director at Peninsula Hot Springs in Australia.



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[bbspa_Group](#)    | info@bbspagroup.com | bbspagroup.com

We Think | We Set Up | We Design | We Manage > YOUR SPA

A long-standing expertise and a tailored approach drive and shape the design, efficiency and profitability of each Wellness&SPA project to which we commit.



bbspa[®]

bbspa_Group

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Régis Boudon-Doris, co-founder and CEO; Ghislain Waeyaert, partner and head of international development and Kirsty MacCormick, partner and head of international operations.

Background

In an increasingly competitive landscape where clients expectations continue to rise, the task of crafting a successful wellness and spa project has become progressively more intricate and complex.

With the following principles as our foundation, we have dedicated 30 years to cultivating an international network of professionals who excel in evaluating, conceptualising, creating, designing, planning and managing wellness and spa projects worldwide.

Main products and services

bbspa distinguishes itself through its distinctive approach to assisting clients in achieving success and sustainability in their businesses. We offer personalised support to revamp every service according to the specific needs and goals of each project. With our core services, we ensure customised assistance at every phase of the spa project.

- **We think:** we rethink or design the essential features of a successful spa from inception, creating an innovative and market led spa concept which is both sustainable and a profitable business model.
- **We setup:** we develop a spa concept to be fully functional, manageable, and sustainable through analysis of space, function along with technological and management requirements.

- **We design:** we support the client's design team, engineers and suppliers, in an effort to define and develop executive projects, and in every stage of construction through to quality control at completion.

- **We manage:** we help investors and managers define and implement a management model with measurable results and KPI's.

Our aim is to create not just a spa, but a space that represents the values and identity of our clients. We pay attention to art and design, local culture, current styles and trends, and incorporate these aspects into our projects to enhance their unique identity, without neglecting the profitability of our clients' investment.

Where in the world?

bbspa is internationally active directly through its offices: bbspa_Italy, bbspa_France, bbspa_Asia and most recently, bbspa_UK. In order to be even more accessible for our clients we plan to open additional locations, where we currently have projects in the pipeline, in the coming year.

With more than 43 projects in 10 countries and more than 65,000 sqm of spa area developed, our activity is carried out in Italy, as well as in France, the United Kingdom, Belgium, Saudi Arabia, UAE, and Switzerland.

We are proud to collaborate with corporate groups such as Accor, Terme Italia, Star

hotels Italia, Biologique Recherche, Pandox Sweden, Costes hotel Paris, Boutique group, Hilton and Hesco Saudi. We work on many innovative projects with the most recent being the construction of the first large spa (4,000 m²) in a football stadium.

Future plans

While offering a 360-degree consulting service, we are committed to researching solutions and technologies to meet the demands of both the end customer and, above all, the wellness providers (facilities, therapists, spa managers) to facilitate and improve services. A few examples include: SPACUBES, AQUAMOTUS.

Our goal is to grow into a more global enterprise, focusing on project development across Europe and all overseas markets where our expertise holds value. To achieve this, we're committed to further investing in and broadening our R&D endeavors ensuring the delivery of even more cutting-edge technologies to our clientele.

Who's who?

The three key partners and strength behind BBSPA are Régis Boudon-Doris, founder and beating heart of bbspa, Ghislain Waeyaert partner and head of international development and Kirsty MacCormick partner and head of international operations.

Four Seasons Tamarindo, Mexico



FOUR SEASONS HOTELS & RESORTS



KEN SEET

Four Seasons Kyoto, Japan

RESORTS WORLD



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Email: info@bluspasinc.com

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Instagram: @bluspas

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Cary Collier and Doug Chambers,
principals & co-founders

Background

Since the 1998 launch of spa & wellness design and planning company Blu Spas, Cary Collier, Doug Chambers and their international team have provided solutions for a wide variety of projects, including hotels, resorts, clubs, mixed-use and hot springs properties.

Main products and services

Blu is a full-service firm offering project feasibility, planning and design as well as operational planning for new builds and renovations. Blu has extensive experience in wellness and spa, aqua-thermal bathing models, biohacking/self-care/recovery and fitness – including project master planning, programming and business modeling. Since 1998, our mantra has been to create ‘sensory sanctuaries’ honouring culture, heritage and sustainable practices for our international and domestic projects.

USPs

Blu Spas’ long-standing commitment is to create extraordinary experiences and adventures for people of all ages. How ‘living well’ is created and delivered is at the core of what Blu does. Blu has been recognised for its innovative



Blu Spas creates ‘sensory sanctuaries’ that celebrate a sense of place

concepts; for capturing authentic and marketable qualities from local cultures; for delivering memorable facilities and guest experiences; for its market-based approach to planning; for its detailed technical services and for its pre-and post-opening business advisory services.

Features that today’s spa-goers consider de rigueur – spa suites with private gardens, pools, baths, and/or showers; and incorporating indigenous healing traditions and local culture – were all pioneered by Blu Spas’ visionary, creative team.

Top clients

Four Seasons; Belmond; Marriott | Ritz-Carlton Reserve, Luxury and Autograph Collection, St. Regis, W Hotels, Bulgari, Le Meridien; Hilton | Waldorf-Astoria; Hyatt; Kimpton; Accor; Nikki Beach; Nobu; Hard Rock.

Where in the world?

Blu Spas is an international firm and has worked on over 450 projects, including hotels, resorts, clubs, mixed-use and residential projects, in more than 45 countries.

Future plans

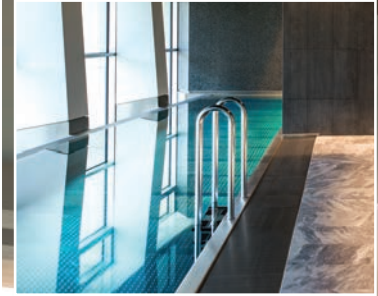
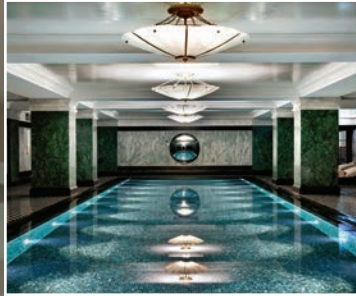
Continued advancement of our Blu Galaxy soaking retreats, new thinking and partnering for wellness development, alliances, proprietary concepts and technological innovations.

Who’s who?

Cary Collier & Doug Chambers, principals and co-founders; Lisa Jacobs, senior consultant; Brian Lombardi, design and technical services; Maggy Dunphy, senior consultant; and Kim Collier, educator and experience planner. Blu Spas collaborates with extraordinary talent around the world.

ENGAGE OUR EXPERIENCE

EXPERTS IN THE DESIGN AND ENGINEERING
OF POOLS, SPAS AND HEAT EXPERIENCES



devin
consulting

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PROJECTS

Raffles Hotel at The Old War Office, London
Hilton Waldorf Astoria Lusail, Doha
Bulgari Hotel, Knightsbridge
Dream House Wellness, Beijing

Private Spa, New Delhi
Cashel Palace, Ireland
Al Sharaan Resort, Saudi Arabia
Therme Bath Spa, Bath
Sky Pool at Embassy Gardens, London

Devin Consulting

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www.devin-consulting.com



Tom Devin,
founder and director



Colin Dougall,
managing director

Background

Devin Consulting, an international pool & spa engineering consultancy, founded by Tom Devin in 2000.

Main products and services

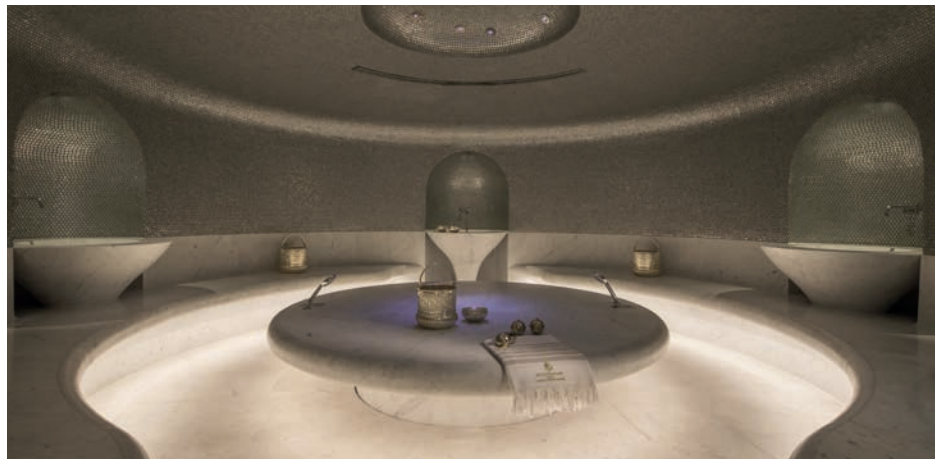
Devin Consulting are experts in the design, engineering and specification of environments that use water for wellness, leisure and sport.

We focus on the design of pool water treatment systems and pool tanks, water features and heat experiences. Working alongside the spa concept consultant and the interior designer, we engineer the systems that work.

Our exacting integrated specifications are the most comprehensive in the industry. They are written to provide the right design solution and to protect the client's best interests. This serves to level the playing field for competitive tendering of the pools, treatment and features so the right solution is achieved at the best price.

USPs

We are unique spa specialist engineering consultants who are independent from trade contractors. We are focused on the best result possible for the client and the users alike.



Devin Consulting are specialists in the design and engineering of pools and spas

Top clients

Waldorf Astoria, Four Seasons, Soho House, Qatari Diar, R&F Properties, Canary Wharf Contractors, Center Parcs, Raffles.

Where in the world?

Pool & spa developments in the UK, Ireland, the Middle East, China and South America.

Future plans

Sustainable design of pools and spas, to Passive House and PWTAG criteria for exclusive hotel complexes in London, Doha

and Saudi Arabia, luxury residential spa projects in Kuwait, Dubai and the UK.

What the clients say

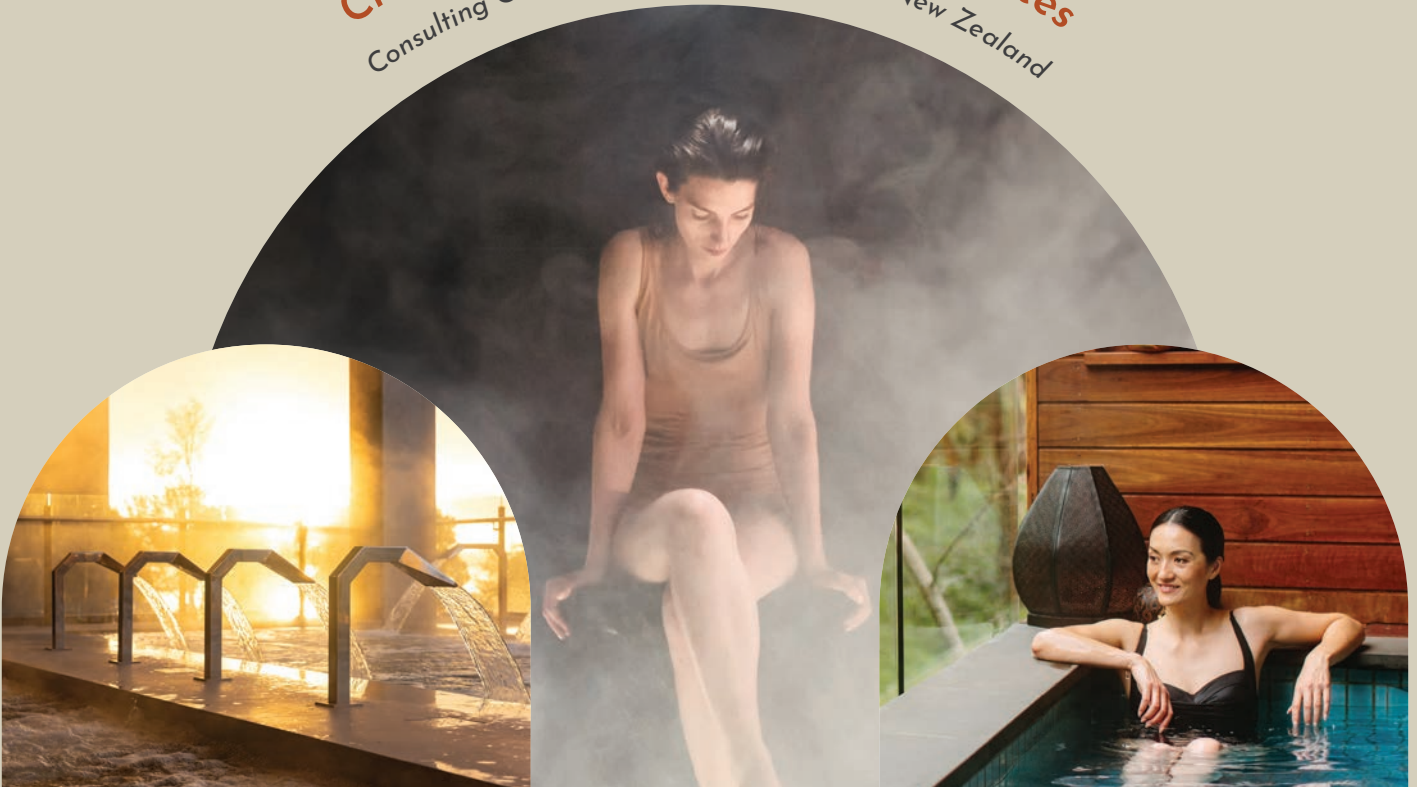
"Devin's independent expert advice enabled informed progress for the team. Devin added value by getting the right design at the best cost, resulting in savings of 25 per cent. Devin's comprehensive quality control approach to design, installation and commissioning reduced risk."

*Phil Clayton, project manager
Prime Development for Bvlgari Hotel*

DWELL

CONCEPTS

Creating unique wellness experiences
Consulting Globally, including Australia & New Zealand



Wellness Concepts / Bathhouse Developments / Spa Development & Operation / Nordic Spa Development / Thermal Spaces
Hot & Mineral Springs / Retreats & Boutique Accommodation / Wellness Tourism Business Strategies & Feasibility

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www.dwellconcepts.com.au



Karen Golden, CEO

Background

DWell Concepts was created to offer unique specialist wellness, spa and tourism experiences globally. Karen Golden, founder and CEO, has extensive experience in hot springs, thermal and spa spaces as well as luxury boutique accommodation.

Main products and services

DWell Concepts offers concept, design, feasibility, pre-opening and operations consultation for hot springs and spa & wellness projects, including all aspects of new, extended or refurbished wellness properties. We work closely with architects and designers to ensure aesthetics meet operational efficiencies – and that exceptional guest experience is at the forefront of each property.

USPs

The experienced team at DWell Concepts ensures every project is approached individually to highlight the unique setting, natural attributes, and cultural connections that make each location special. At the same time, we ensure we maximise future revenue and contain building costs, all while delivering exceptional experiences. We also have extensive experience in thermal springs and Nordic spa projects.



JONO PARKER

The Wai Ariki Hot Springs & Spa emphasises Te ao Maori culture – the harmony of nature and people

Top clients

Karen Golden has worked on Wai Ariki Hot Springs & Spa in New Zealand, which she was involved with from concept through to opening; Hepburn Bathhouse & Spa, Victoria, Australia; EQ Wellbeing, Melbourne's first preventative wellbeing retreat; Dinner Plain Onsen, Australia; Mt Hotham and Vail Resorts, Australia.

Where in the world?

While Australia and New Zealand are our areas of expertise, DWell Concepts also works globally. Hot springs, thermal spaces and unique projects are our specialty and our passion, and we bring

creative thinking supported by strong operational experience to every project.

Future plans

We have many projects in the pipeline, including wellness lifestyle community projects, luxury spas, Nordic spaces, hot springs, urban bathhouse concepts and retreat concepts. We plan to expand globally, and have a particular interest in working with hot springs and other unique properties.

Who's who?

Karen Golden, CEO & founder
Amanda Wilson, spa & wellness operations director

Wellness my way



graphic design: pixtyo

A personalised return to wellness

With a compelling wellness experience through your spa
With our original concepts infused with the international trends
Let's make your spa ready to embrace the new guests' expectations

Business strategy & planning • Wellness expertise • Spa management support •
Project management • Brand & concept development • Brand roll out & representation



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Patrick Saussay, CEO

Background briefing

The company was launched in 2012 by CEO Patrick Saussay and Christopher Ryan.

Main services

The wellness market is moving from an exclusive leisure activity to a global lifestyle concern, generating business opportunities, concept enhancements and profitability challenges. To support our partners on this path, GPSA services are:

- Business strategy and planning
- Brand and concept development
- Spa consulting
- Project management
- Spa management support

During the spa projects, we focus on the consistency with the hotel identity as much as we do on differentiation, customer experience and health prevention.

From strategy and concept definition to go-live support, we deliver project services, including business plans, treatment menus and protocols, product brand selection and team training.

Additional services

GPSA also provides international development support, defining the roll-out strategy, assessing project opportunities and preserving the core brand identity.

We audit the quality and profitability of existing spas and support their transition from classic offers to up-to-date global wellness services.

USPs

Advising on international spa projects has equipped the company with a wide knowledge of what wellness means in different cultures. Saussay has 25 years' experience – mainly with the 'big-five consulting firms' – and was involved in the change process of organisations such as hospitals and public services, before transferring this expertise to wellness.

GSPA's Christine Masson has 28 years' experience in the industry, while the company's international network enables us to advise on strategy, economics, wellness and development to reach sustainable solutions.

Where in the World?

With 25 projects completed and four in process, GPSA works in Europe, Africa, Asia and the Middle East.

Top clients

The company supports evianSPA developments worldwide, and prestigious clients like the iconic Negresco Hotel or Belmond Hotels.

Who's who?

Patrick Saussay, CEO; Christine Masson, international spa consultant

What the clients say

"Since his decisive support in creating the evianSPA concept, strategy and business model, Patrick continuously demonstrates his expertise and dedication to our success."

– *Laurent Sacchi, executive VP, general secretary, Danone - chairman, Evian.*

"I chose to call on Patrick's expertise to assist us in the creation of the spa at the Negresco Hotel in Nice. His strong knowledge of the world of wellness, his experience in the luxury hotel industry and his ability to cover both strategic and operational issues allow him to accompany us serenely throughout the project."

– *Lionel Servant, general manager Hotel Le Negresco, Nice, France*

"Patrick is a gifted negotiator and creative solution developer."

– *Zeki Dikmen, co-founder and managing partner at Spa Soul, Turkey*

www.rdh-architects.com



PHOTO: MOHONK MOUNTAIN HOUSE RESORT

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LinkedIn: [Robert D Henry Architects](https://www.linkedin.com/company/rdh-architects)

www.rdh-architects.com



Robert Henry, founder

Background

Robert D Henry Architects (RDH-Architects) was founded in 1990 in New York City with a branch office in Belize. Bob Henry has over 30 years experience in wellness and spa design. He is known as the “sensuous architect of serenity.”

Main products and services

- Feasibility and planning
- Concept and brand identity
- Design development
- Architecture
- Interior design
- Hydrotherapy design
- Medical wellness

We strive to design sustainable environments that prioritise the well-being of our clients, promoting personal health and longevity.

USPs

Through architecture and interior design, our goal is to enhance health and well-being by utilising building systems with advanced technology that elevate health and comfort.

By marrying evidence-based practices with heightened experiential design, we seek to integrate the senses: sound, touch, taste, smell and sight which are orchestrated into a comprehensive and memorable guest experience.



PHOTO: MOHONK MOUNTAIN HOUSE - LAKEVIEW SUMMER HOUSE

RDH-Architects received Hospitality Design's Lifetime Achievement Award for Wellness Innovation

Our personal health and longevity philosophy includes physical, psychological, emotional, and social wellbeing design. These strategies inform our design, creating spaces for living, working, relaxing, and healing that positively improve the guest's health and wellbeing.

Top clients

Our list of international clients includes Mohonk Mountain House, Skytop Lodge, Blue Mountain Resort (Canada), Mandarin Oriental Hotel Group, QC Terme, Canyon Ranch, Hilton Hotels & Resorts, MGM Resorts, Hyatt-International, The Setai, Wynn Resorts, Orient Retreat, and the Royal Family, KSA.

Where in the world?

We work globally: North & South America, Europe, Middle East and Asia-Pacific.

Future plans

New destination resort projects and legacy wellness retreats located within pristine natural environments in USA, Canada, Central America and the Middle East; QCNY - a 10,000 sq m wellness destination collaboration with QC Terme on Governors Island, NY; “Wellness Tower” at 40 Broad Street, NY.

Who's who?

Robert Henry, founder;
Michael Lim, principal.



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Inna Sidorova, CEO



Irina Pakhol, partner

Background

We are the team of multidisciplinary professionals in wellness architecture, engineering and design. The company Spa Bureau was established in 2009 by Inna Sidorova. The team has over 15 years' experience in spa and wellness.

Main products and services

United by a common philosophy, vision, and values, we provide practical business solutions for the spa and wellness industries.

Our core competencies include:

- strategic concept planning
- design development
- interior detailed planning
- M&E concept planning

USPs

We create unique spas as profit centres and unique, memorable destination places for end-users. We believe that the real alchemy results from achieving a balance between creativity and practicality: of outstanding design, efficient operational management, and financial acumen.

We share the view that strategy, in a nutshell, is all about design: the ability of a company to purposefully and creatively blend multidisciplinary competencies into a unique value proposition for its numerous stakeholders.



SPA BUREAU

Our core values:

- Deliver 'wow' through competence and service
- Be open-minded and creative
- Build long-lasting relationships via a "win-win" approach to business
- Do more with less
- Leave a positive footprint wherever we go and a positive handprint on whatever we do.

Top clients

We have created projects for international hotel operators such as Mandarin Oriental, BVLGARI, Hilton, Hyatt, Radisson and Swiss.

Where in the world?

Western and Eastern Europe, Armenia, Kazakhstan, Ukraine, Russia, Kyrgyzstan, Uzbekistan and the Middle East.

Future plans

We are working on a Family wellness resort, Delizhan, (Armenia) and a Baltic wellness resort, (Lithuania).

Who's who?

Inna Sidorova, founder and CEO;
Irina Pakhol, partner and design director.

TLEE

SPAS + WELLNESS

EXPANDING THE BOUNDARIES OF SPA + WELLNESS



THE SPA AT THE LITTLE NELL



HALEHOUSE SPA AT STANLY RANCH



KILOLANI SPA AT GRAND WAILEA



KILOLANI SPA AT GRAND WAILEA

From new-builds to full-scale renovations, our portfolio of award-winning projects spans the luxury hospitality, residential and private club continuum.

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TLEE Spas + Wellness

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LinkedIn: <https://www.linkedin.com/company/tleespas/>

Blog: <https://tleespas.com/category/thoughts/>

www.tleespas.com



Tracy Lee, president & founder; Michael Lahm, vice president & chief operating officer

Background

TLEE Spas + Wellness is a globally acclaimed spa design and consulting firm created in 2010 by Tracy Lee. Having designed and managed some of the most renowned spas in the world, Tracy has carved out a reputation of steady leadership and innovation recognised throughout the industry. Soon thereafter, she joined forces with fellow veteran Michael Lahm, who applies his refined sensibility, analytical thinking and radical efficiency to all facets of the business.

Main products and services

Concept & identity, planning & design development, programming & menu design, retail & product development, pre-opening & implementation, operational development & mentorship and marketing reinforcement.

USPs

TLEE Spas + Wellness brings an unparalleled level of passion, professionalism and adaptability to the creation of exceptional spas and wellness experiences. We approach each project with fresh eyes, looking for ways to raise the bar and set it apart. Our track record of success is evidenced in our collection of award-winning projects, discerning clients and leading brands.

Top clients

Auberge Resorts: Halehouse Spa at Stanley

Ranch, Spa Solage, The Spa at Chileno Bay, The Spa at Esperanza, etc; Equinox Hotel at Hudson Yards, New York City; Ritz-Carlton Reserve: Spa Alkemia at Zadún and Spa Botánico at Dorado Beach; Waldorf Astoria Spas: Grand Wailea and Miami; EDITION Spas: Tampa, West Hollywood, Miami Beach, New York, Abu Dhabi, Bodrum (Turkey) and Sanya (China); The Little Nell: Aspen, Colorado and New York City; Hard Rock Hotels: Las Vegas and Athens (Greece); Proper Hotels: Lake Tahoe and Dallas.

Where in the world?

North America, Europe, Middle East and Asia.

Future plans

KAIA, Outdoor Citizen: new model of elevated hospitality and active adventure that places nature front and center in Canyon Country, Utah; Mauna Kea Beach Resort: new spa and wellness compound for fabled luxury resort on Hawaii; Tahoe Proper: integrated wellness hub for hotel and private club; The Knox: Auberge Resorts' first urban property within a mixed-use development in Dallas; Waldorf Astoria Hotel & Residences Miami: nine cubed tower is soon-to-be the tallest building south of New York City; Sixth & Blanco: urban bathhouse in collaboration with Herzog & de Meuron and MML Hospitality; El Cósmico: open-air bathhouse for the reimagined resort and lifestyle community

in Marfa Texas; The Little Nell New York: translating the brand's iconic form of hospitality and spa experience into its first urban outpost; Salt Grass at Recess: a distinctly spontaneous and social wellness offering for a new lifestyle brand premiering in Savannah; Hard Rock Hotels: fully reimagined spa experiences that tap into the brand's core DNA in Las Vegas and Athens (Greece); Coco Palms: a fabled property in Kauai that will weave its timeless essence and lure into a modern wellness destination.

Who's who?

Tracy Lee, president & founder; Michael Lahm, vice president & COO; Jeanie Klueter, senior architect & wellness designer; Caline Assilian, wellness director & analyst; Brooke Azumi, wellness designer; Catherine Stenberg, marketing & project coordinator.

What the clients say

"Great spa design can transform and that's what Spa Botánico does. Spa performance is what allows us to continue to improve and invest. Tracy understands both, and she constantly challenges our team to deliver on both fronts at the Ritz Reserve."
– *Kenny Blatt, principal at Dorado Beach Resort & Club.*

• SPA

• Pools

• Fitness

• Leisure



the **w**ellness

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thewellness
DUBAI - HONG KONG - SINGAPORE



Mohammed Ibrahim, CEO

Background

Founded in 2007, headquartered in Dubai and based in Hong Kong and Singapore, The Wellness is an international wellness specialist with over 30 years of combined experience and continuous involvement in various luxury hospitality, leisure and residential projects worldwide. Through boundless insights, we specialise in innovation and sustainability of design, engineering, construction and after-sales services of spa, pools, fitness, leisure and other spaces for the hospitality and wellness industries.

Main products and services

The Wellness provides comprehensive services, from concept and design, to construction and after-sales services of spa, pools, fitness, leisure and other wellness-oriented spaces. Providing all in-house services give us an opportunity to get involved in the whole project life cycle.

USPs

The Wellness is a specialist within the leisure, hospitality and wellness industries that has demonstrated its expertise and progressiveness over the past decade. Our success has been shaped by hard work, innovative solutions, a



SIRO, ONE ZABEEL

ICD Siro, Recovery Lab Dubai, design and built by The Wellness

design-driven mindset and the ability to overcome challenges, serving as a catalyst for our continuous growth.

Top clients

Six Senses, Boutique collection, Four Seasons, NEOM, KEF Holdings, LUX Grand Bay, Address Hotels, Mandarin Oriental, Hotel Indigo, Ciel SPA, SLS, Hyatt, Emaar, Armani, St. Regis, Deyar, Dewan, Jumeirah, One & Only, Sands, DAR, Raffles.

Where in the world?

We work all over the world, with projects in Asia-Pacific, Europe, The Middle East, and Africa.

Who's who?

Mohammed Ibrahim, CEO;
Noha Khalil, partner and director;
Mostafa Abozeid, partner and director.

CONSULTING AND EDUCATION FOR EXPERIENTIAL ENTERPRISES

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EXPERT TRAINING, TOOLS, AND RESOURCES TO GROW YOUR BUSINESS

SPA CONSULTING

What is your business goal?

- Growing and maintaining a loyal clientele
- Engaged staff committed to your vision
- Growth in revenue and profits
- All of the above?

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Gain powerful and long-lasting results with live training events for you and your team.

- Spa directors management intensive
- Performance optimisation programme
- One-day management boot camps

ONLINE TRAINING

Grow your business, and your skillset, on your time, from anywhere.

- Spa directors management intensive online
- Spa concierge finishing school
- On-demand videos, presentations, more...

Whether you need short-term help dealing with a thorny management challenge or guidance with a comprehensive startup project, our services are scalable, flexible and grounded in a commitment to the success of your company.



Tune in to the **StarrCast** podcast for tips and tricks for a successful business or career in the wellness field



wynne business
grow. delight. profit.

www.wynnebusiness.com

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Facebook: wynnebusiness

Podcast: www.starrcastpodcast.com

<https://wynnebusiness.com/>



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grow. delight. profit.



Lisa Starr, principal

Background

Wynne Business, founded in 1998, specialises in creating, growing and fine-tuning spas, salons, wellness centres, hotel spas, fitness centres, and other beauty and health-related businesses.

How we work

We engage with clients on targeted issues such as creative compensation plans, growing sales through menu engineering and sales & retail training, onboarding management personnel, or evaluating the feasibility of a business plan, as well as overall performance evaluations. We work with clients of all shapes and sizes, from small owner-operated day spas to multi-unit global brands. We are pragmatic, seasoned professionals who are passionate about integrating world-class customer experience with optimal revenue generation.

Main products and services

Business performance consulting and auditing

Whether you're a spa, salon, wellness centre, medical practice, restaurant or independent retailer, we can help build better sales, profitability, customer loyalty, and employee engagement.

Specialties include:

- Mystery shopping and sales flow

analysis which gives you powerful insights into the strengths and weaknesses of your customer journey and identify costly gaps in your sales flow.

- Performance optimisation programme: a customised, on-site, two-day rapid results programme which includes both assessment and staff training components to kick start business performance.
- Leadership development: weekly or monthly coaching calls, our live spa directors management intensive, as well as our variety of self-paced online programmes, can help your front line and management teams develop their leadership skills.
- Education: spa management and staff training
- Spa Directors Management Intensive live: Our acclaimed live, three-day programme provides attendees with a clear understanding of the requirements for business success.
- Spa Directors' Management Intensive online: This twelve module, on-demand online course addresses and expands on the content of our live seminar, with regularly updated and topical material. Active students also participate in a facilitated monthly coaching call.
- Wynne Business also presents classes, trainings and seminars on a wide array

of current spa management and spa development topics, which can be customised.

- Brand coaching and advising: Whether your sales team needs a better understanding of the challenges of their target clients, or you'd like a fresh perspective for a client sales or training meeting, we can help and we will customise content to your needs with both live and online events.

Where in the world?

Wherever we're needed!

What the clients say

As a result of Lisa's training and development, our team was better prepared to greet our guests and found the information provided extraordinarily useful. Lisa was inspirational and motivational, and as a result, the team morale was high at the onset and they were excited to be a part of a great new adventure. The technicians understood their role in building rapport with guests while keeping their eyes on sales results. The front desk learned the importance of their role as the first and last touchpoint for the guest experience. All in all, Lisa's training gave my team the self-confidence to do their jobs with the utmost assurance.
Alison Abbott, Vi La Vita SPA, Vintners Inn

Contract Management

Contact details for companies around the world which offer spa and wellness contract management services to run facilities on a third-party basis

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Email: businessdevelopmentgroup@1life.co.uk
www.1life.co.uk

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www.alchemywellnessresorts.com

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www.archamenity.com

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www.cred-in.com

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www.deepnature.fr

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www.duniyepas.com

Dwell Concepts

Tel: +61 419 424 324
Email: karen@dwellconcepts.com.au
www.dwellconcepts.com.au

ESPA

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Highgate

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Email: ilc@ilc-world.com
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www.thiawellness.com

Wellness & Spa Solutions

Tel: +39 335 8460532
 Email: info@spa-solutions.me
www.spa-solutions.me

Well World Group

Email: debrak@wellworld.tv
www.wellworld.tv

Wheway Lifestyle International

Tel: +44 1494 758 058
 Email: info@whewaylifestyle.com
www.whewaylifestyle.com

Wonders of Wellbeing Consulting

Tel: +1 404 445 2265
 Email: margaret@wondersofwellbeingconsulting.com
www.wondersofwellbeingconsulting.com

Wonder Flower Spa & Wellness

Tel: +1 305 733 7713
 Email: vivianne@wonder-flower.com

Wynne Business

Tel: +1 610 368 6660
 Email: consultants@wynnebusiness.com
www.wynnebusiness.com

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Spa Franchises

Franchising is fast becoming a popular business model in the global spa industry. Here's our overview of some of the spa and beauty brands that are growing nationally and internationally

BodyMinute

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Email: developpement@bodyminute.fr

www.bodyminute.com

Buddha Spa

Tel: +55 11 97548-5555

Email: franquias@buddhaspa.com.br

franquia.buddhaspa.com.br

Camelot Spa & Consultancy

Tel: +27 11 880 3850 ext 2017

Email: info@camelotspa.co.za

www.camelotspa.co.za

Cinq Mondes

Tel: +33 1 42 66 00 60

Email: contact@cinqmondes.com

www.cinqmondes.com

City Cave

www.citycave.com/franchise

The Covery Wellness Spa

Tel: +1 866 992 9958

www.thecoveryfranchise.com

CSpa Wellness

Tel: +27 11 880 3850

Email: carmenitap@camelotspa.co.za

Elements Massage

Tel: +1 877 663 0880

www.elementsfranchise.com



CITY CAVE FLOAT & WELLNESS CENTER

Endota Spa

Tel: +61 3 5971 8700

Email: info@endota.com.au

www.endotaspa.com.au/about-us/partner-with-us

Exhale Spa

www.exhalespa.com/franchise

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Tel: +1 855 368 0158

www.handandstonefranchise.com

HerbaLine Global Wellness Group

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Email: help@herbaline.com.my

www.herbaline.com.my

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Email: info@rdespas.com
raisondetrespas.com/liv-nordic

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Email: franchise@massagecompany.co.uk
massagecompanyfranchise.co.uk

Massage Envy

Tel: +1 480 568 4938
www.massageenvy.com/about-us/own-a-franchise

Massage Green Spa

Tel: +1 247 549 9600
Email: support@massagegreenspa.com
massagegreenspa.com

Massage Heights

Tel: +1 888 909 0974
Email: mhfranchising@massageheights.com
www.massageheightsfranchise.com

MassageLuXe

Tel: +1 636 680 9013
Email: franchising@massageluxe.com
franchise.massageluxe.com

NStyle International

Tel: +971 4 431 8935 Ext 135
Email: info@nstyleintl.com
www.nstyleintl.com

l'Orange Bleue

Tel: +33 6 42 57 13 52
Email: contact@lorangebleue.fr
entreprendre.lorangebleue.fr

Oxigen Spa

Tel: +91 484 299 6386
Email: info@oxigenspa.in
www.oxigenspa.in/franchise

Perspire Sauna Studio

www.perspiresaunastudio.com

Planet Beach

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www.planetbeach.com/franchising

Restore

franchise.restore.com

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www.siamwellnessgroup.com

Spa by L'Occitane

Email: spa.info@loccitane.com
www.spa.loccitane.com

Spa Creators Ltd

Tel: +44 1189 471 857
Email: enquiry@spacreators.co.uk
www.spacreators.co.uk

Spavia

spaviafranchise.com

Waxing the City

www.waxingthecity.com/franchise

Woodhouse Day Spa

Tel: +1 877 570 7772
Email: derrick@woodhousespas.com
www.ownawoodhouse.com



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PRODUCTS & SERVICES

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The future of spa and wellness is here.



Meet Aescape: the first commercially available, fully autonomous AI massage experience. Boost business revenue. Meet growing demand. Enhance efficiency.

aescape

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Aescape

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Email: partnerships@aescape.com

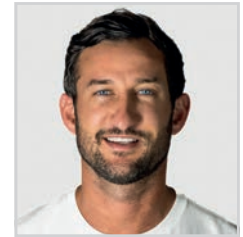
Instagram: [@letsaescape](https://www.instagram.com/letsaescape)

YouTube: [youtube.com/@aescape](https://www.youtube.com/@aescape)

LinkedIn: <https://www.linkedin.com/company/aescape>

www.aescape.com

aescape



Dan Burns,
VP, partnerships

Background

Founded in 2017 by serial entrepreneur Eric Litman, Aescape is the world's first commercially available, fully automated AI massage experience. Born out of a literal pain in the neck (a bulging disc, to be precise), Aescape provides customisable, consistent pressure, setting a new standard in personalised care.

Main products and services

Aescape modernises spa operations by providing a solution to the current 29,000 massage therapist labour shortage (according to research from ISPA). Our technology offers 24/7 access to personalised massage services, extending service hours and expanding audience reach to ensure that wellness and recovery options remain available even outside traditional therapist availability. This summer, we are expanding our portfolio to include 20 distinct massage options, further enhancing the diversity and appeal of our offerings. By integrating Aescape's services, business operators can boost revenue and operate more efficiently, all while supporting their staff by reducing physical strain and extending the range of treatments available.



Aescape: Exceptional massage for better living.

USPs

Aescape stands out as the only fully automated, AI-driven massage table on the market, designed in collaboration with licensed massage therapists. Our technology mimics professional techniques, using precision-crafted surfaces on our Aerpoints to replicate the touch of hands, knuckles, thumbs, and elbows at various pressure depths. Users can personalise their experience by adjusting pressure, target areas, and even the accompanying music. This customisation makes our messages accessible for everyone, from elite athletes to first-time massage-goers,

offering a uniquely tailored experience that redefines personal well-being on your terms.

Top clients

We officially launched in 10 locations with global fitness leader Equinox, and plan to expand internationally with global leaders across a wide range of industries.

Where in the world?

We operate in New York City with partners like Equinox and PRESS Modern Massage, and plan to expand across North America throughout the year.

Future plans

Aescape is set to have a banner year with soon-to-be-announced partners including major hospitality enterprises, wellness clubs, corporate offices, and spa providers.

Who's who?

Eric Litman, CEO and founder;
Dan Burns, VP, partnerships.

What the clients say

"I think you may save our industry with your technology, and I am thrilled that we get to watch the story unfold from a front-row seat." – Catherine Warren, VP strategic partnerships, Arch Amenities Group.

Imagine...

...if you could optimise revenue and profits with forecasting logic that enhances **Dynamic Availability and Dynamic Pricing** ensuring your spa books *the right guest for the right service at the right time and at the right price*—all while AI-based algorithms constantly minimise booking gaps that cost you time, resources and money.

Imagine no more... *now you can.*

 Spa
powered by **guestsense.ai**TM

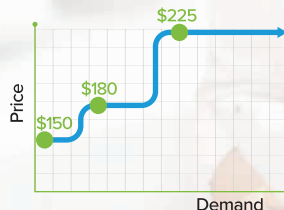
Dynamic Availability

Change menu mix based on demand



Dynamic Pricing

The AI model constantly adapts & adjusts prices based on availability & arrival



 agilysys High Return HospitalityTM



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Agilysys

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www.agilysys.com



Matthew Prosser

Background

Agilysys, Inc. (Nasdaq: AGYS), is a leading global provider of hospitality software solutions that help properties achieve High Return Hospitality™. The company delivers modular and integrated software solutions and expertise to properties seeking to maximise Return on Experience (ROE) through hospitality encounters that are both personal and profitable.

Main products and services

Agilysys Spa, Agilysys' industry-leading spa solution has recently been enhanced with AI technology for revenue optimisation. The AI capability, guestsense.ai, offers automated analysis and decision-making capabilities tailored for hospitality-oriented businesses seeking to optimise their offerings.

These new AI-powered features include:

- **Minimum Gap Restrictions:** This feature allows spas to set a minimum gap between reservations, ensuring they do not lose revenue due to unsold gaps in the schedule.
- **Revenue Management:** Enhances dynamic pricing and availability strategies to ensure spas are booking the right guest, the right service, at the right time, and at the right price.
- **Conversational Reservations:** An

AI spa concierge that provides a full, end-to-end live booking experience 24 hours a day, decreasing lost sale opportunities and maximising revenue.

USPs

Agilysys works with its partners to create end-to-end personalised and profitable experiences for guests and staff that create champions at every touchpoint from booking to re-engagement and referral. These solutions are modular in the ways they operate yet unified in their design. Properties – regardless of size or type – can easily implement the solutions they need to provide an end-to-end memorable guest journey.

Agilysys develops next-era solutions that deliver: extensible experiences (the same code engine is used to form multiple workflows so that solutions can be repurposed), staff-to-guest efficiency (a dual-purpose design that can easily move from staff-facing to guest-facing), and future-forward fluidity (using microservices to accommodate change without a heavy IT impact allowing properties to easily make changes as needed).

Top clients

Barons Eden Hotel and Spa, Champneys, Foxhills, Dubai Marine Beach Resort & Spa, Whittlebury Park Hotel & Spa.

Where in the world?

North America, Europe, the Middle East, Asia-Pacific and India.

Future plans

Agilysys continues to invest in R&D to ensure customers have access to cutting-edge, end-to-end hospitality solutions.

Who's who?

Matthew Prosser, senior sales director; Frank Pitsikalis, vice president, product strategy, hotels.

What the clients say

“With a modern, tightly integrated suite of products, Agilysys understood our vision and offered a comprehensive flexible solution suite that others could not. Agilysys will help us to improve guest management and continue to deliver a 5-star experience.” *Jenn Clements, general manager of guests and recreation, Three Fork Ranch*

“Agilysys is a partner who, like us, understands the importance of the guest experience and is capable of evolving with our future ambitions.” *Mohamad Arnaout, general manager, Mount Falcon Estate*

Well-being through water

aquaform



aquaformsrl.com

Aquaform

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Facebook: www.facebook.com/aquaform.af/

Blog: www.instagram.com/aquaform_af

www.aquaformsrl.com




Stefano Moretti, CEO and Alberto Moretti, general manager

Background

With thirty years of experience, Aquaform presents a diverse array of water wellness experiences. Through unwavering passion and a commitment to high standards, our products stand out as some of the most coveted in both domestic and international markets, owing to innovation and meticulous attention to detail.

Main products and services

Aquaform designs and manufactures a diverse range of spa wet area products, including Vichy showers, wall-mounted (Zenit), or ceiling-mounted (Aquamotus, Af-Fusion, and Nadir) experience and reaction showers, available in various dimensions, finishes, and functionalities. Also popular are tunnel experiences featuring aromatherapy and sound effects, as well as Kneipp walks utilising nebulisers rather than tubs. Aquaform has spearheaded sequential program stations and control systems for managing water jets, temperature, chromotherapy, aromatherapy and music. Our expert team provides consultancy services to spa specialists, assisting in project design and wet area development. We offer innovative solutions, tailoring water management controls to meet project requirements, installation needs and the final customers' expectations, ensuring both functionality and aesthetic appeal.



Aquamotus horizontal shower

USPs

Our firm's strengths lie in our continual investment in R&D to innovate new products, our exploration of advanced solutions to meet market demands and our dynamic approach coupled with flexibility in delivering bespoke products. Aquaform's product range is purposefully crafted for the wellness sector, catering to both professional and private spa environments. Our diverse array of water control systems empowers Aquaform to consistently provide adaptable solutions, finely tuned to suit each specific project. Moreover, our ability to offer customised solutions stands as another notable strength. Aquaform shower systems can be personalised to meet individual customer requirements, including size, finish, functionality and management system preferences, as well as optional features

such as chromotherapy, aromatherapy, and integrated music capabilities.

Top clients

Mandarin Oriental, Costa Navarino; Six Senses Crans-Montana; Dior SPA Hôtel du Cap-Eden-Roc; The Store Oxford – Oxford; Address Beach Resort and Spa – Dubai; WinStar World Casino Hotel – USA.

Where in the world?

Aquaform systems are available worldwide.

Future plans

Launching a line of products dedicated to outdoor wellness projects as well as an innovative wellbeing system.

Who's who?

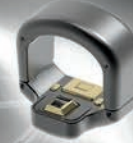
Stefano Moretti, CEO;
Alberto Moretti, general manager.

What the clients say

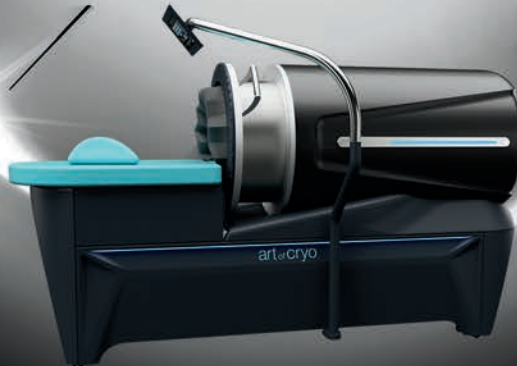
"We have worked with Aquaform since 2019 and have found them to be an excellent collaborator! On time deliveries, high standards and prefabrication are some of the advantages we enjoy."
George Patsianis, founding partner, Mechanical Engineer Contractus SA



TEC SPA MODULE



art of
cryo



Art of Cryo

A division of L&R Kältetechnik GmbH & Co.KG

Hachener Straße 90a-c, Sundern - Hachen, 59846, Germany

Tel: +49 2935 9652 0

Email: contact@artofcryo.com

Instagram: www.instagram.com/artofcryo/

LinkedIn: www.linkedin.com/company/artofcryo

Facebook: www.facebook.com/artofcryo

www.artofcryo.com



Rainer Bolsinger,
CSO & CMO



Andreas Blum, director of
sales, hotel & spa APAC

Background

Art of Cryo is a division of a renowned family business with 30 years' experience in ultra-low-temperature equipment, L&R Kältetechnik GmbH & Co KG. A 28-year legacy of building the best quality solutions for whole-body cryotherapy is the foundation to offer our high-performance cryo chambers – The Art of Cryo Vaultz®.

Main products and services

Art of Cryo offers three product categories, innovative high-tech wellbeing solutions for professional and private users, known as Tec-Spa Module.

- MCS (Multi Cryo-hacking System) is multi-sensory wellbeing technology, ideal pre-Vaultz treatment to offer the most developed contrast therapy. MCS combines far infrared, light therapy, ionized air, neuro beats and aromatherapy, to stimulate healing, beauty glow, mental and physical relaxation.
- Single Vaultz® V1 and V1 lux – individual high-performance whole-body cryotherapy chambers. Elegant design, easy control, enough comfortable space inside, effective and pleasant treatments.
- Vario Vaultz® V2 and V3 with a spacious treatment room to work out and stretch comfortably for one or up to six guests with real -110 °C temperature. Hemlock wood or

stainless-steel interior design, extra-large windows, light-guided breathwork, and music playback to bring joy to the experience.

- Unical Vaultz® are for the innovators. With unical Vaultz, we create extraordinary projects, like solutions for super yachts, equestrian or the largest whole-body cryotherapy chamber in the world. Vaultz make people feel and look young, healthy and joyful!

- Ultra luxurious, with full carbon body and a state-of-the-art Flow System (FS) that rejuvenates tissues, optimises the overall flow in the body and stimulates metabolism. Flow System promotes longevity, helping people live better, for longer.

USPs

Art of Cryo products are all made by our engineers in Germany, meet the highest quality standards and are only powered by electricity. Every product is extremely efficient and eco-friendly. Our technical knowledge has been honed over 30 years.

The Tec-Spa-Module creates a unique experience that is time-saving for staff and guests, space-saving, touchless, systemic, effective, and measurable. It makes an ideal profit centre or module for fitness, spa, corporate health, private wellness areas and as a stand-alone solution.

Top clients

We work worldwide with top-class sports clubs, luxury hotels, clinics and cryo centres. Flagship centers are CoolZoone in Zurich, Cologne, Klagenfurt and Madeira, as well as the Art of Cryo Lab at our headquarters. Other locations include Alpenresort Schwarz in Austria, Andreus Resort & Spa in Italy, Discovery Club in India, Eden Concept in France, Core Spa in KSA, Siro Hotel in UAE, doctorfrost in Germany, and Vidavii clinic in the UK.

Where in the world?

Worldwide.

Future plans

To develop the Art of Cryo's brand Vaultz® as synonym for "whole-body cryotherapy". To spread Tec-Spa Module all around the world, and to create partnerships with complementary products, measurement devices and offers.

Who's who?

Rainer Bolsinger, CSO & CMO;
Andreas Blum, director of sales, hotel & spa APAC;
Iulia Plotnikova, sales MEA & special key-account;
Isabell Sophie McElroy, key account USA.



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E: sales@barrandwray.com

www.barrandwray.com

Barr + Wray Ltd

1 Buccleuch Avenue,
Hillington Park,
Glasgow, G52 4NR, UK

Tel: +44 (0)141 882 9991

Email: sales@barrandwray.com

www.barrandwray.com

Background

Founded in 1959, Barr + Wray is recognised as a world-leading provider of spa design, engineering and pool & spa equipment.

Main products and services

Our worldwide services include the following:

- **Engineering consultancy:** for wet area items such as pool water filtration systems and bespoke thermal experiences – saunas, steamrooms, ice fountains, hammams, heated loungers and snow cabins.
- **Interior design:** a highly innovative design team offering a fully coordinated and integrated spa interior design solution.
- **Supply & install:** Installation of all wet area equipment by our own in-house team of fitters.
- **Aftersales:** offering a quality aftersales and maintenance service for all projects.

Additional products

Pools: vitality/hydrotherapy, lap/exercise, cold plunge, onsen and mineral. Thermal cabins: saunas, steamrooms, hammams, snow cabins, rasuls; experience showers, ice machines, and heated loungers/benches. FF&E: massage tables.

USPs

Being able to create award-winning

spas, offering a full interior design package and a technical ability to supply spa wet area solutions, offering flexible and cost-effective services unrestricted by geography or size.

How many spas do you supply?

More than 350 spas worldwide.

Top clients

Four Seasons, Le Meridien, Jumeirah Group, Mandarin Oriental, Ritz Carlton, IHG, Fairmont Raffles, Shangri-La, One & Only, St Regis, Grand Hyatt and Leela.

Where in the world?

Headquartered in the UK with a subsidiary office in Dubai.

Future plans

To continue to remain a key driver in the design and engineering aspects of spa resorts worldwide, supplying both new and existing customers. Barr + Wray hopes to increase its presence across new



Ian Montgomerie,
Group CEO

BARR + WRAY



ESPA Rock Sauna at Resorts World™ Sentosa, Singapore

international territories and markets, helping to expand our client-based portfolio.

Trade shows

Spatec Europe, Global Wellness Summit, W3 Spa EMEA, ME Hotel Show / Index.

Who's who?

Ian Montgomerie, group CEO;
Lorne Kennedy, operations director;
Derek Barton, MD, Dubai;
Graeme Banks, design director, Dubai;
Cheryl Hanna, spa sales manager, UK & Europe.



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LinkedIn: bc-softwear-ltd

Instagram: @bcsoftwear

Facebook: @BcSoftwear

www.bcsoftwear.co.uk



Barbara Cooke, founder and managing director

Background

BC SoftWear stands as the leading textile supplier for luxury hotels and spas worldwide. Our offerings, crafted for the most discerning of clients, epitomise excellence in quality and performance. Established in 2002 by Barbara Cooke, BC SoftWear provides unmatched expertise in the crafting of the finest bespoke spa linen, bathrobes, and accessories to over 50 countries worldwide.

Our reputation for producing textiles that consistently retain their softness and extend their longevity, wash after wash, stands unparalleled in the industry. Clients are assured exceptional customer service and reliable supply, with a vast array of products readily available from our warehouses in the UK, Ireland, the Netherlands, and Turkey.

Main products and services

We offer a variety of Spa Linen, including our Pure Linen Deluxe range. This includes superior 300 thread count, 100 per cent cotton sheets, duvets, duvet covers and pillows, ensuring an unparalleled level of relaxation and luxury.

The eco-conscious SmartSoft® range includes jumbo sheets, XL treatment towels for larger spa beds, and fitted couch covers, ensuring a perfect fit for any setup.

Our bathrobes, catering to sizes from

two years to 4XL, address every client's need, while our spa and hotel footwear boasts a unique anti-slip sole for safety and style. The collection also features bespoke couch covers, lounge chair covers, fleecy blankets, spa carrier bags, and an extensive array of spa accessories.

We believe that an exceptional treatment starts with the touch of the bathrobe and the smooth feel of spa linen against the skin, marking the beginning of a luxury experience.

USPs

At BC SoftWear, sustainability is at our core. We've pioneered exceptionally large spa towels to diminish usage per treatment, thereby enhancing service, decreasing drying times, and reducing laundry costs. Our SmartSoft® range, encompassing Bathrobes, Towels, and Spa Linen, is crafted to save energy, requiring less water, and reducing drying times. Designed to absorb minimal oil, repel odours, and stay fresher for extended periods, these innovations align with our environmental ethos. Our eco-friendly commitment is also showcased by projects such as our flip flop recycling initiative and adopting solar panels at our head office. Moreover, our commitment to Turkish manufacturing sets the benchmark for quality, embodying luxury in every product.

Where in the world?

BC SoftWear has grown from UK roots to a global presence. Our new Netherlands logistics hub marks a strategic expansion within the EU, elevating our efficiency and delivery speed. With firm footprints in Ireland, France, the Middle East, and China, we continue to upscale our luxury textile services, strengthening our worldwide network.

Top clients

Spa brands: Bamford, Gatineau, Germaine de Capuccini, Clinique La Prairie, Guinot, Oskia Skincare, La Mer, L'Occitane and Voya. **Spas and Hotels:** Raffles, St Regis, Ritz Carlton, Marriott international, The Corinthia London, Fairmont, Exclusive Collection, Iconic hotels, Champneys, Relais Châteaux, and many more.

Future plans

BC SoftWear's future is steadfast in sustainability, driving innovations that redefine luxury and advocate environmental stewardship. We're strategically expanding to uphold our leadership through quality, sustainability, and unmatched excellence.

Who's who?

Barbara Cooke, MD;
Sam Cooke, sales director.



BIOLINE
JATÒ



A Beautiful Secret

An Italian skincare brand that supports skin experts to provide outstanding customer experience and results above expectations thanks to safe and effective products and customizable face and body treatments with a unique working method, the Bioline Jatò® System.

Developed from a school for professionals.

Since 1979.



bioline-jato.com



Bioline Jatò

Viale Bolognini, 78 - 38122 Trento, Italy

Tel: + 39 0461 933209

Email: bioline@bioline-jato.com

Facebook: www.facebook.com/BiolineJato

Instagram: [@biolinejatoofficial](https://www.instagram.com/biolinejatoofficial)

LinkedIn: [linkedin.com/company/bioline-jato/](https://www.linkedin.com/company/bioline-jato/)

www.bioline-jato.com



BIOLINE
JATÒ



Tommaso Corradini,
general manager

Background

Bioline Jatò is a family Italian company operating in the professional skincare industry since 1979. Founded from a school for skin experts, it evolved into an international brand thanks to tested results, certified educational programmes, innovative protocols and product formulations and outstanding customer experience, designed with beauty professionals development in mind.

The long-lasting relationships with all its clients and distributors is the proof of the **given support and professional satisfaction**.

Since the beginning, the company has also always paid attention to **social and environmental sustainability** and guaranteeing maximum safety and effectiveness.

Bioline Jatò is also a certified B Corp.

Main products and services

Our made-in-Italy professional and retail products allow us to develop **customisable and effective skin solutions** for all skin types, both for face and body, following our Beauty Projects and according to our exclusive working method – the Bioline Jatò® System – used in more than 40 countries by skin specialists, dermatologists and spa operators.

USPs

Certified, safe and effective formulas, based on the use of natural ingredients, biotechnology and unique complexes, are combined with precious textures and scents: these are the results of the Bioline Jatò laboratories' advanced research and of almost 45 years of innovation. Moreover, the company boasts the Bioline Jatò® System, an exclusive working method that ensures the best performances and **long-lasting results** thanks to innovative products and protocols and a physiologically balanced sequence of manual skills and offering a satisfying working tool for skin therapists and experts.

Our Beauty Projects are structured in seasonally customised treatments that stimulate the face and body skin functionality all year round, considering **different climates and skin types**, according to the seasonal biorhythms. This ensures long-lasting customer satisfaction, while maximising results and minimizing treatment sessions.

Bioline Jatò remains dedicated to supporting skin therapists in their development by offering cutting-edge skincare solutions and constant digital and physical training and education.

Growing attention is given also to the packaging: since 2013 it has launched the Lifegate Zero Impact project, that allowed

to make zero impact packaging through offsetting CO₂ emissions, while since 2019 it has achieved the Zero Deforestation goal thanks to the use of recycled or FSC certified paper in product packaging and communication materials and since 2022, 93% of the packaging is recyclable.

Top clients

Day spas, medi spas, spas and spa chains that need to maintain high standards for their consumers, offering visible results and memorable wellbeing experiences.

Where in the world?

Our products are distributed throughout the best spas in more than 40 countries worldwide.

Future plans

Bioline Jatò is constantly improving its environmental, social and economic sustainability commitments, according to the B Corp certification requirements. We are currently innovating to develop a new high-end facial skincare collection.

Who's who?

Tommaso Corradini, general manager;
Clara Corradini, founder;
Roberta Fiorentini, export manager.



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Instagram: [@biologique_recherche](https://www.instagram.com/biologique_recherche)

TikTok: [@biologique_recherche](https://www.tiktok.com/@biologique_recherche)

Facebook: www.facebook.com/biologique.recherche.official

www.biologique-recherche.com



Jean-Guillaume Trottier
and Dr Philippe Allouche

Background

Biologique Recherche was founded by a French family of passionate skincare experts. Owned by Rupert Schmid, Pierre-Louis Delapalme and Dr Philippe Allouche, son of the founders, they remain loyal to the brand's founding principles, ensuring the transmission of its unique methodology and results driven personalised approach. Since 2024, Jean-Guillaume Trottier joined Biologique Recherche as CEO.

Main products and services

Led by Dr. Allouche, the R&D department has created a unique serum with an avant-garde formula that defies the limits of senescence thanks to science. Called Progeskin, it offers dual action thanks to 2 powerful vectors:

- **Progescence®**, which reduces the accumulation of senescent cells over time
- **Pro-KL®**, which delays skin senescence by restarting the internal regeneration process every day, skin quality is preserved, leaving it firmer, more toned and plumper. Facial features are smoothed, wrinkles and fine lines visibly reduced. Skin looks younger and more rested.

USPs

Biologique Recherche's best asset is its personalised methodology, which

combines powerful products and effective treatment procedures which respect the skin's structure and physiology in order to ensure the best results. It took 45 years to build this rigorous, complex methodology, and it can only be passed on through intensive training. The company's highly customised solutions target a client's individual needs, making Biologique Recherche the choice of brand for the most discerning clientele. The unique manufacturing process is one of the main reasons for the effectiveness of the formulations: there is no mass production and every batch receives great attention. Biologique Recherche's products contain a high concentration of botanical, marine and biological active ingredients – over 20 percent in most products. The company chooses the highest quality active ingredients available and cold-processed formulations to preserve their structure. Finally, to preserve the integrity of our products and decrease the chance of allergic reactions, fragrances are not used.

Top clients

Our clients include Ambassade Biologique Recherche, Paris and worldwide. Four Seasons; Barrière Group; Grand Hyatt; Mandarin Oriental; Peninsula; Ritz Carlton; Shangri-La; St. Regis; One & Only and Sofitel.

Where in the world?

Our products are available in 3,000 locations in more than 85 countries.

What the clients say

"Our skilled therapists have received in-depth training thanks to the Biologique Recherche's brand experts, which has enabled them to bring the skin of our guests to its optimal state." *Robert Chinman, director of public relations, Four Seasons Hotel Abu Dhabi at Al Maryah Island*

"Our partnership with Biologique Recherche enables us to provide guests with a customised facial and body treatment that is luxurious, yet still clinical and results-oriented. The affinity between our aestheticians and Biologique Recherche's techniques and products showcases a spa experience that has proven extremely popular with spa guests." *Jonathan Crook, GM, The Peninsula New York*

"The perfect blend of our specialised spa counsellors and Biologique Recherche's methodology have elevated our spa to an essential wellbeing retreat for our guests. We knew it was a perfect match from a company who shares the same values as ours." *Charles de Foucault, general manager, One&Only Le Saint Géran, Mauritius*

book4time

Book4Time is the leading cloud-based spa and ancillary revenue management software for the world's top hotels and resorts, used by more **Forbes Five-Star** resorts than any other vendor.

- ▶ 100+ Countries
- ▶ 15 Languages
- ▶ 80+ Interfaces
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- ▶ Live Product Training



These brands trust Book4Time to manage their end to end guest experience



Book4Time Inc.

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Twitter: https://twitter.com/Book4Time

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www.Book4Time.com



Roger Sholanki, founder and CEO

Background

Founded in 2004, Book4Time is a global leader in spa, wellness and leisure activity management solutions for the hospitality market. As the only enterprise SaaS technology in the hospitality wellness industry, Book4Time manages the end-to-end guest experience for international hotels, resorts, casinos, golf and private member clubs.

Main products and services

Spa software with all the features needed to efficiently manage and grow your spa business:

Yield Management & Dynamic Pricing: Adjust prices based on market demand, practitioner & facility utilisation rate, and so much more!

Online Booking: A centralised, fully integrated booking system that makes it easy for guests to book appointments online, and helps you keep track of bookings in real-time.

Marketing & Retention: From loyalty points and referral incentives to gift cards and spa packages, they have what you need to improve guest experience and drive revenue.

Revenue Management: Their comprehensive POS system seamlessly integrates with your preferred payment processor; or you can streamline your business using their fully compliant Book4Time Payments.

Guest Experience: Manage guest profiles, purchases and customer activity across



Book4Time analytics dashboard

all your locations to personalise each visit.

Reporting: With over 280+ sales and financial reports, it's easy to forecast revenues, discover trends, track KPIs and more.

USPs

Book4Time is the first cloud-based software for the wellness industry to provide a centralised multi-location platform. It has over 80 integration partners for a seamless customer and business management experience.

Book4Time publishes new updates every 4-8 weeks, has the industry's highest uptime at 99.99%, supports 15 languages in over 100 countries worldwide, and has LIVE 24/7 phone and email support through strategically located global customer support centres. It also helps businesses maintain compliance by assisting with local tax laws, data and privacy regulations.

Top clients

Leading day spa chains such as Clarins and Cowshed. Top global hotel brands including Fairmont, Marriott, Four Seasons, Accor, Hyatt, Hilton, Equinox and Shangri-La.

Where in the world?

In over 100 countries – major markets include North America, Europe, Middle East, Asia-Pacific, India, Latin America and the Caribbean.

Future plans

We recently unveiled day pass and metered entry functionality catering to the needs of the hot spring and nordic markets.

Who's who?

Roger Sholanki, founder and CEO;
Sean Anderson, chief revenue officer;
Sal Capizzi, VP, marketing.

What the clients say

"Book4Time has been a god send! It has made everything easier – scheduling appointments, inventory, and adding services and products. It simplified everything that we did and put it into one single location."
Sarah Garland, senior manager of planning, Equinox

Details matter.

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Fritz Lanman, CEO

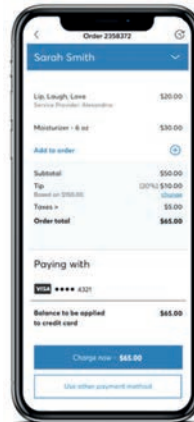
Background

Booker by Mindbody is the industry's leading cloud-based spa and salon management platform. Our cutting-edge software is designed to meet the needs of today's beauty and wellness businesses owners, offering them everything they need to run and grow their businesses safely and efficiently. With the addition of ClassPass – the leading global wellness membership system – consumers and wellness businesses are connected to a rich community.

Main products and services

You can get decent booking software anywhere—if that were all your business needed. To keep you thriving, we offer a true all-in-one solution, empowering you with everything you need to promote your business and keep clients coming back. Booker creates software designed for the modern salon or spa:

- AI-powered messaging to free up staff and boost bookings
- Fill empty appointments, optimize revenue and gain the awareness of millions of consumers around the world through ClassPass
- Integrated suite of automated marketing tools
- Online appointment booking from your website and everywhere that clients book beauty and wellness



Booker software – designed for the modern spa

- Staff scheduling, payroll and reminders
- Comprehensive CRM and inventory management
- Integrated point of sale and powerful reporting
- Ability to sell memberships and gift cards.

USPs

Our cloud-based platform gives owners and managers back-office access from anywhere.

The system enables businesses to offer a modern, intuitive experience to book clients, market their brand, and track performance with a sleek interface.

With our business app, your team can manage schedules, update client info, and run transactions on the go.

Joining Team Booker also plugs you into Mindbody's exclusive consumer network, putting your business in front of millions of people booking and buying services just like yours.

We're also proud to offer the industry's best support and training to help get new customers up and running ASAP. And if you're tech-savvy, you'll love our robust APIs that enable custom integrations with third party apps, as well as our PMS integrations.

Top clients

Blo Blow Dry Bar, The Ten Spot, Paint Nail Bar, and Urban Waxx.

Who's who?

Fritz Lanman, CEO

David Whitby, managing director – EMEA
Chloe Ross, SVP International – UK.

What the clients say

"I love that Booker is so accessible. For us as a franchise system, it gives us visibility into what's happening at location level." *Vanessa Jakobson, CEO, Blo Blow Dry Bar*
"Booker is the most robust software I've ever used." *Simone Smith, owner, JBe Beauty*



Cariitti

www.cariitti.com



Cariitti Oy

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Facebook: www.facebook.com/Cariitti/

Instagram: www.instagram.com/cariitti/

www.cariitti.com



Peter Ruukonen,
CEO and owner

Background

Cariitti is a Finnish family business founded by Kari Ruukonen in 1998 and owned now by his son Peter Ruukonen. The name and story of Cariitti originate from its founder's first name and the three Graces of Greek mythology, the Charites, who brought glory, joy and prosperity to people.

Main products and services

As the name implies, Cariitti wants to bring light and comfort to spa premises. The selection includes versatile lighting solutions for wellness facilities including sauna, hammam, bathroom, spa and pool areas. The company manufactures luminaires, and also a line of sauna benches and dressing room furniture at the company's own factory in Finland. In 2022 the sauna collection was complemented by TAIVE sauna cabins. The goal is to offer high-quality products that will last long thanks to both their premium quality and timeless design.

The product range includes light spots, indirect linear lighting and lighting sets made with fibre optic and LED technology: optical glass fibres for sauna ceiling lighting, LED lighting for sauna benches; optical plastic fibres and LED lighting for spas, hammams, bathrooms and pools. The standard lighting sets can be accessorized with decorative

light fittings, and customers can have lighting solutions modified or completely custom-made to fit their individual needs.

Our principle has always been that lighting is not just about the amount of light, but also about creating an atmosphere. We help our customers to build a comfortable and harmonious space where both the eye and the mind rest.

The company's values include Finnishness by having its own manufacturing unit in Finland, continuity of the family business and environmental friendliness by choosing high-quality, long-lasting materials. In-house product development and in-production quality control guarantee high-quality and smooth customer service.

Top clients

Cariitti lighting has been used in many public venues, such as the Finnish National Gallery Ateneum, Helsinki, and British Library, London; in hotels and spas, such as Hotel Kämp, Helsinki, Hotel Cheval Blanc, Paris, Beacon Hill Clubhouse, Hongkong, Limassol DelMar, Cyprus; and in luxury cruise liners built in Finland and Germany.

Where in the world?

Cariitti operates in Finland and exports to more than 40 countries worldwide. The

company's biggest market continues to be Europe, but its newest markets are the US and Canada, where Cariitti offers UL and CSA approved products, and Japan, where the products are modified for the local requirements.

Future plans

Cariitti will develop new lighting products, launch new sauna cabin models; develop its cooperation with the existing partners and find new ones.

Who's who?

Peter Ruukonen, CEO and owner;
Jaana Partanen, export manager.

What the clients say

"We have used Cariitti lighting for many years, and one of the most important features of Cariitti is quality. In 2020 we implemented a section with an indoor swimming pool, a sauna and steam room at Limassol DelMar. We used Taive interior in the sauna, Cariitti lighting in the sauna and steam room, and the outcome was fantastic. The quality and the service level of Cariitti made this project a success. We definitely recommend and continue using Cariitti products."

– Marios Pamboris, owner/
director, Pamenea Trading LTD

CLINIQUE
LA PRAIRIE

SWITZERLAND

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Instagram: cliniquelaprairie

www.cliniquelaprairie.com/en

CLINIQUE LA PRAIRIE

SWITZERLAND



Simone Gibertoni, CEO,
Clinique La Prairie

Background

Founded in 1931 by Professor Niehans, a pioneer in the development of cell therapy, Clinique La Prairie has established an international reputation as a world-renowned medical clinic and wellness destination. Thanks to ongoing scientific research, Clinique La Prairie is regarded as a leading light in preventative medicine.

Our flagship programme, Revitalisation, is designed to promote vitality, enhance the immune system and slow down the ageing process. The Master Detox delivers the ultimate bespoke cleansing programme. Other programmes include Brain Potential and Healthy Weight.

Echoing the four pillars of Clinique La Prairie's holistic approach to health and wellbeing, all programmes last between 5 and 14 days, during which guests can expect to receive a complete evaluation from medical experts, tailor-made nutrition and exercise plans, as well as results-oriented wellness and aesthetic treatments.

Main products and services

Clinique La Prairie programmes are planned and created by our specialists, with preventative medicine at their core. Based on the clinic's holistic approach to healthcare, each programme combines medical



Clinique La Prairie

consultations with nutrition plans, wellbeing and relaxation treatments. All stays are full board and begin with a medical check-up.

A medical team of approximately 50 leading specialists ensures exceptional diagnostic precision and follow-up. Equipped with the latest medical and wellness technologies, Clinique La Prairie offers the most advanced holistic approach to healthcare and wellbeing in a tranquil and sophisticated environment.

Celebrating over 90 years of leading longevity science, Clinique La Prairie has also launched a pioneering collection of Swiss-made longevity supplements - Holistic Health - which includes Age-Defy, Balance, Energy and Purity ranges.

USPs

The medical spa at Clinique La Prairie in Montreux-Switzerland is a peaceful

oasis in an often-hectic world. It's a space dedicated to beauty and wellbeing.

Where in the world?

Clinique La Prairie, founded and based in Switzerland, is on a journey of international expansion. These last few years, Longevity Hubs have opened in cities around the world - Madrid, Bangkok, Doha, Taipei and Dubai - allowing international clients to continue their journey closer to home. This year, the Swiss brand has also opened its very first Health Resort - offering the full Clinique La Prairie experience - in Anji, China, in a secluded haven of peaceful waters and stunning mountains, reminiscent of Montreux.

Future plans

Looking to the future and committed to bringing its Longevity Method to even more clients throughout the world, Clinique La Prairie will be launching several Health Resorts and Longevity Hubs in the next few years, all in exclusive locations. For instance, Clinique La Prairie has announced a partnership with Red Sea Global to develop a high-end 36,115 sqm Health Resort in Amaala, located on Saudi Arabia's northwestern coastline. The exclusive resort will offer 13 villas, house 52 rooms and suites, and is expected to welcome its first guests in 2025.

[comfort zone]

conscious skin science

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BEST TREATMENT
FOR PIGMENTATION**



Comfort Zone

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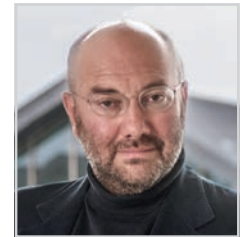
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conscious skin science



Davide Bollati,
founder and chairman

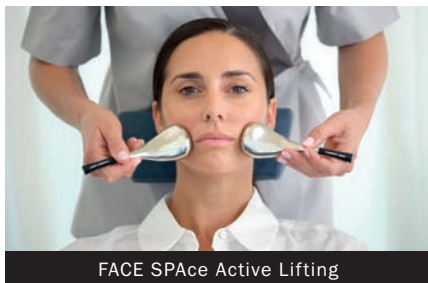
Background

Made in Italy since 1996, Comfort Zone is a high-performance regenerative skin care, offering vegan, clean, results driven formulas and professional treatments. The advanced research of the in-house R&D laboratories is guided by Dr Davide Bollati, pharmacist and founder of the brand, and is supported by a multi-disciplinary scientific committee.

Main products and services

Comfort Zone's comprehensive face and body professional and retail range allows clients to experience memorable facials and rituals enhanced by signature massage techniques.

- **Sublime Skin** Antiaging natural filler solutions with a potent botanical extract from regenerative agriculture.
- **Hydramemory** Intensive, skin adaptive hydration with Prickly Pear and Hyaluronic acid.



FACE SPAce Active Lifting

- **Renight** Nighttime anti-oxidant repair with Vitaminic Organic Gojii Berry oil.
- **/skin regimen/** With the exclusive, organic Longevity Complex™, clinically proven to contrast premature aging caused by modern living.
- **Tranquillity™** Aromatherapy Luminant, UK Marie Claire Award winner for dark spot correction.

USPs

- Certified B Corporation since 2016
- 25-years heritage in the spa industry
- Online and traditional education programs
- Signature facials and rituals
- Conscious formulas and packaging
- Up to 99% natural-origin ingredients
- Botanical extracts from regenerative agriculture
- Vegan, free from silicones and parabens
- Internal R&D
- Open-air lab Scientific Garden
- Made in Italy
- Carbon neutral packaging
- Refillable solutions
- FSC recycled paper and packaging materials
- Plastic Net-zero certified by Plastic Bank

How many spas do you supply?

More than 5,000 across every continent.



Comfort Zone Scientific Garden

Future plans

Sustain regenerative agriculture through the partnership with Rodale Institute for the sourcing of natural ingredients and to support CO² sequestration.

Who's who?

Davide Bollati, founder and president; Arnaud Goullin, global brand director; Luisa Poisa, marketing director; Barbara Gavazzoli, communication and education director; Eve Merinville, R&D director; Paolo Diamante, export sales director.

What the clients say

"Our professional treatments use Italy's finest natural spa products: Comfort Zone, selected for their sustainable and ethical approach to beauty." *Cipriani Hotel, spa manager*

FIVE ELEMENTS FOR PERFECT BALANCE

Inspired by Traditional Chinese Medicine and the Five Element Theory, Elemental Herbology fuses together ancient wisdom with modern skincare technology to create unique products, treatments and experiences that are highly bespoke and unforgettable.



elemental herbology

DISCOVER YOUR ELEMENT AT
[elementalherbology.com](https://www.elementalherbology.com)

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elemental
herbology



Antonia David,
head of education

Background

Founded in 2008 by a Traditional Chinese Medicine Practitioner, Elemental Herbology is a spa, retail, and lifestyle brand. Since launching, we have won countless industry awards, been voted the best natural spa brand, and can be found in luxury spas and hotels worldwide.

Main products and services

Each Elemental Herbology treatment begins with our unique Five Element Face & Body Profile which allows therapists to offer truly bespoke treatments by understanding clients' emotional and physical needs. Our consultation card asks the client to complete a series of questions before their treatment to determine their element (Wood, Fire, Earth, Metal or Water) and find their perfect product recommendations. Every element has a unique facial and body treatment and a corresponding product range which brings together luxurious natural ingredients to balance the elements and help guests achieve their healthiest, happiest skin. Our skin and bodies are constantly in a state of change and at Elemental Herbology we want to ensure our treatments are tailored to provide highly personalised, unforgettable experiences.



Innovative, natural products, delivering ultimate skin nutrition

USPs

Fusing together ancient Chinese wisdom and modern skin technology, Elemental Herbology is the ultimate holistic wellbeing brand. The Five Element Theory inspires everything we do, from creating innovative products, to bespoke spa experiences and giving lifestyle and wellness recommendations. Furthermore, we believe in clean beauty, as great products shouldn't cost the earth. That's why every one of our products is carefully formulated and made here in the UK using the highest quality, ethically sourced natural ingredients including essential oils, key vitamins, minerals, and probiotics to

nourish and enrich the skin, no matter what your skin goals are. We make a promise that every product is cruelty-free and free from mineral oils, SLS and parabens and we have an ever-growing range of vegan and pregnancy-friendly products.

Top clients

Some of our partners include Four Seasons, Ockenden Manor, Nobu Hotels and Goodwood Hotel in the UK, as well as global partners including Mandarin Oriental, Atmosphere, Andaz, Anantara Resorts and Elegant Hotels.

Where in the world?

Elemental Herbology is based in the UK and is on the map worldwide, distributing widely in Asia, the USA, Europe and the UAE.

Future plans

We are constantly focused on innovation and our skin experts have been working hard in the lab to formulate three new products which will launch this year as both retail and professional products.

Who's who?

Antonia David, head of education;
Carolyn Beck, managing director;
Colette Kelly, head of UK spa.



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INNER CALM

Global Wellness Partner, Creating Spas of Distinction

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- Spa management and business solutions
 - Training and Education

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ESPA

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Twitter: [@espaskincare](https://twitter.com/espaskincare)

Facebook: [espaskincare](https://www.facebook.com/espaskincare)

www.espaskincare.com

ESPA



Daniel Golby,
managing director

Background

Founded in 1992 by Susan Harmsworth, ESPA combines the conceptualisation, development and management of five-star spas with expertly crafted and effective natural products and treatments. Guided by 30 years' experience we create deeply sensorial and personalised wellness experiences to nurture and nourish the holistic wellbeing, bringing harmony and balance to the mind, body and spirit.

Main products and services

ESPA prides itself on offering turnkey spa services and support including product and treatment development & supply, spa design and development, management and business solutions and industry recognized training and education. Our partners can choose a selection or all services from our spa modules to suit their individual business needs. Aromatherapy, natural actives, and sensorial experiences are at the core of ESPA. Our expansive product ranges are expertly crafted from the finest natural ingredients, combining aromatherapy and biochemistry to create our innovative skincare. Each formulation is designed to nourish and delight the senses, whilst revitalising the skin to deliver clinically

proven and independently tested results you can see and feel. Bringing together the most effective techniques from around the world, our treatments combine our natural effective skincare with the latest technology, advanced ancient and modern therapies. From results driven facials to signature body rituals, each treatment has been specially created to enable the therapist to personalise according to the individual client's changing needs, creating a holistic experience and ensuring only the very best results.

USPs

By offering real flexibility with our premium spa services, we provide an unprecedented opportunity to grow your spa business through ESPA. We can design, develop and launch your spa and help you run it efficiently and profitably. As a flexible spa partner, ESPA has a proven track record of implementation, execution and commercial success in the worldwide spa and wellness market to establish your spa at the forefront of world-renowned spas. Our global team of professionals hold vast experience in the luxury spa industry and a collective expertise that is unrivalled. The global nature of our business and having designed, pre-opened and operated luxury spas all over the world,

has afforded us a profound understanding of varying international requirements and considerations across the cultural spectrum.

Top clients

ESPA Life at Corinthia London, ESPA Life Waldorf Astoria Lusail Doha, 59 Ritz Carlton partners globally, Nizuc Spa by ESPA Mexico, One & Only Reethi Rah Maldives among others.

Where in the world?

We have a wide reaching portfolio operating and distributing to 55 countries, this continues to grow and evolve.

Future plans

Our vision for the brand is to establish ESPA as the global leader in the wellness space. Strategically we are focused on continuing to expand into new markets and exciting partnerships in the year ahead.

Who's who?

Daniel Golby, managing director;
Jackie O'hare, global commercial director;
Catherine Wong (Asia), Amanda Bearsall (UK), Hayley Warman (EU & ROW), William Arango (US) – spa operations directors;
Lucy Mitchell, global brand director;
Joanne Browne, training director.

GHARIENIGROUP

THE BRANDS FOR YOUR SUCCESS

 METAWELL



The Art
of Wellbeing

GHARLENI 



30 YEARS
OF INNOVATION

BENTLON



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BE BENTLON.

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Sammy Gharieni,
founder and CEO

GHARIENI GROUP

Background

30 + years of innovation and German engineering are the cornerstones of the Gharieni Group's premium global brands – Metawell, known for its Mind/Body Wellness Technologies - and Gharieni, the highest quality spa, wellness and medical equipment. Our Bentlon division specialises in serving a new generation of small, niche spa and salon operators.

Today, the group is positioned as one of the most innovative players in the wellness industry – creating unparalleled guest experiences for the most discerning wellness seeker. Present in more than 120 countries worldwide, we count as our clients some of the most prestigious names in the luxury hospitality, medical wellness, resorts, residential and other wellbeing environments.

Our sustained, dynamic, and exponential growth continues to fuel our expansion internationally. We are proud of the many awards, and prizes, we have won – and look forward to the continuing development of our business into the experience and transformation economies.

Main products and services

Taking wellness to the next level,

Gharieni Group creates a unique and distinctive guest journey by fully integrating innovation and design while supporting the wellness practitioner to deliver an elevated experience – and a reflection of each client's brand identity.

USPs

Innovation is our passion. We complement and facilitate the transformation of the wellness space with functionality, attention to detail, and design aesthetic.

Metawell provides a collection of Mind/Body Wellness technology beds, each with its own discreet features and evidence-based wellness benefits.

These beds are paving the way for the future of wellness offerings, with the use of technology for hands-on and touchless experiences to enhance chronic disease prevention, mental fitness and provide wellbeing optimisation.

Top clients

Europe: Cheval Blanc, Paris, France; Guerlain, Champs-Élysées, Paris, France; Palazzo Fuggi, Italy; Fairmont Windsor Park, UK; Six Senses Porto Elounda Golf & Spa Resort, Greece; Spa at Resort Bad Ragaz, Switzerland; Galgorm Resort, Northern Ireland.

GHARIENI GROUP



Made in Germany design and engineering

North/South America: The Spa at Séc-he Palm Springs, USA; Cartesiano Urban Wellness Center, Mexico; Trellis Spa at The Houstonian Hotel, Club & Spa, USA; Carillon Miami Wellness Resort, USA; Dr. Barbara Sturm L.A Boutique & Spa, USA.

Middle East: Katara Towers, Raffles & Fairmont, Doha Qatar; Longevity Hub by Clinique La Prairie One Za'abeel, Dubai; W Hotel, Abu Dhabi; Palazzo Versace, Dubai.

Asia: Mandarin Oriental, Beijing; The Londoner, Macau; Orocor Retreat, Taiwan.

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www.g-labs.co.uk



Lea Lawrence, director

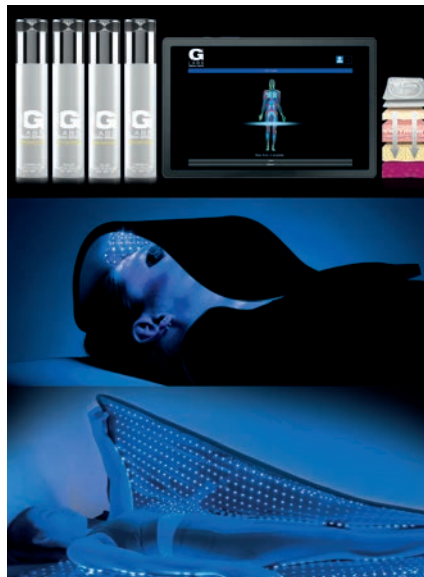
Background

G-Labs was founded with a revolutionary vision to integrate emotional & mental wellbeing protocols in advanced aesthetics and beauty treatments for true wellness, so it is accessible and standard for all. We specialise in advanced diagnostics, for over 33,000 disorders for exceptional head-to-toe transformations.

Main products and services

Our five core areas are Testing, Products, Treatments, Technology, and Training to cover a wide range from allergies to DNA and epigenetics, using technology to provide customised facials & body treatments. We also offer high-performing, multi-functional products for professional use allowing customised formulations for clients with transdermal infusions. As 1 in 4 adults in the UK have intense fears around needles and injectables.

Our signature treatments are designed to detox, destress, and rejuvenate 360°. We use innovative technology for multi-award-winning facials and multi-dimensional equipment for body contouring and tightening to meet the demand for weight & wellness solutions, as approximately 25.9% of the UK population are overweight.



360° Infrared + LED 7 Treatment Colour Modes

Training & Technology: We equip therapists with the most tried-and-tested techniques after three decades of experience, which ensures clinical efficacy with high profitability. We also offer specialised training techniques in advanced facial & body contouring methods to provide excellence in client service delivery.

USPs

Partnership with The Princess Trust: As a service delivery training provider for med-spa beauty, aesthetics and wellness, ensures we develop the next generation of beauty therapists to support economic mobility and social inclusion.

Future plans

We aim to offer our specialist protocols for treatments to as many professionals in the beauty, aesthetics and wellness sectors as possible.

What the clients say

“Lea’s partnership with our spa brought professionalism and a significant boost in customer satisfaction and revenue through high-end treatments.”
Dominik Strobel, general manager, Andaz Capital Gate, Abu Dhabi.

“Lea’s comprehensive approach to treatments addressed my emotional eating and transformed my lifestyle, resulting in substantial weight loss and improved lifestyle and wellbeing.”
Rosie Kaur, banker at HSBC UK.



LOOKING FOR DISTRIBUTORS

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G.M. COLLIN®



Marc Sayer and George Sayer

Background

G.M. COLLIN's journey began in 1957, when Dr. Lapinet, a renowned Parisian dermatologist, pioneered the use of collagen pellicles on burn victims to help heal and regain the healthy look of their skin. Since 1991, all G.M. COLLIN products are developed at the company headquarters and laboratories, in Montreal, Canada, from concept to creation, and a family-run business to this day.

Main products and services

G.M. COLLIN develops superior skin care products, from preventive care to combating the first signs of aging and for mature skin, achieving unmatched results for all skin types and conditions, thanks to its recognised expertise and innovative ingredients. G.M. COLLIN's unique clinical treatments line uses the highest quality of ingredients and formulations to achieve instant, noticeable, and lasting effects while also providing a relaxing and peaceful experience.

USPs

G.M. COLLIN, an undisputed leader in dermo-corrective skincare solutions, develops all products with the continuous goal of providing state-of-the-art product formulations. Our teams of scientists,



G.M. COLLIN, an undisputed leader in dermo-corrective skincare solutions

comprised of chemists, dermatologists and biologists, conduct hundreds of studies aimed at developing products. Each formula is the culmination of years of research and development conducted to obtain the most effective skincare solutions on the market, while minimising the risk of irritation and promoting allergen-free fragrances. The efficacy and safety of each product is confirmed by rigorous clinical studies conducted from a pool of thousands

of volunteers. Every detail is carefully studied to ensure unparalleled results.

Top clients

The Spa at Séc-he, Palm Springs, US;
Pechanga Resort Casino, Temecula, US;
MGM Grand, Las Vegas, US;
Waldorf Astoria Las Vegas, US;
Windjammer Landing Villa;
Hyatt Ziva Cap Cana, Dominican Republic;
Westin Grand Cayman Seven Mile Beach Resort, Cayman Islands.

Where in the world?

Canada, USA and 24 more countries worldwide.

Future plans

Continuous improvement is at the heart of G.M. COLLIN's philosophy. Our laboratory and product development team are constantly working to develop new skin care innovations. Our brand is also expanding internationally, and we are looking for distributors to grow worldwide.

Who's who?

Marc Sayer, president; George Sayer, vice president, administration and sales; Myriam Sayer, vice president, marketing and operations.

Hydrafacial®



Meet Syndeo®

The future of
skin health is here

A single device for head-to-toe glow:
deliver face, body, lips and scalp treatments.
Limitless personalisation options.

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Hydrafacial

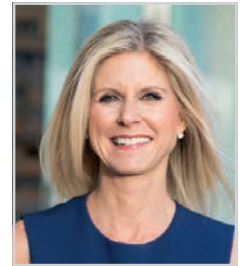
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Facebook: @hydrafacial

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www.hydrafacial.com

Hydrafacial®



Marla Beck, CEO

Background

Hydrafacial, flagship brand of The Beauty Health Company, is a hydradermabrasion pioneer with a rich legacy of science and innovation dating back to its founding in 1997. Since then, Hydrafacial has grown to become one of the world's leading skin health brands.

Main products and services

Backed by clinical studies and the endorsement of more than 40,000 estheticians performing the treatment every day, Hydrafacial is a rising global phenomenon beloved by consumers and professionals alike. Millions of people around the world receive a Hydrafacial treatment every year.

Hydrafacial is a one-of-a-kind treatment for all ages, genders, skin tones and skin types that delivers immediate results with no down time. Every Hydrafacial treatment starts with three simple steps – cleanse, extract and hydrate – resulting in healthy, glowing skin and a boost of confidence.

USPs

Each Hydrafacial treatment is personalised to a client's skin needs through a portfolio of boosters that offer concentrated formulas to treat signs of ageing, dry or oily skin types, tone or texture concerns, or body. Boosters



are developed by Hydrafacial's leading R&D team or in partnership with other skin care experts including Dr. Murad, Alastin, Omorovicza, Dior and JLO Beauty, delivering partners' proven formulas like never before.

What's more, the brand's latest delivery system, Hydrafacial Syndeo, is revolutionising the treatment room by combining the unmatched results of Hydrafacial's patented vortex fusion technology with a digital experience. Through a connected interface, professionals can seamlessly log each treatment, personalise it to a client's skin needs and preferences, and access onscreen protocol guidance – all through touchless gesture control features that make for a more hygienic environment.

While incredible on its own, Hydrafacial

enhances the results of a wide variety of other popular aesthetic services, making it easy for providers to bundle services, upsell clients and improve their bottom line.

Top clients

Consumers can find a Hydrafacial treatment wherever they seek skin health treatments, including a range of luxury spas like The Ritz Carlton, Four Seasons, Mandarin Oriental, Raffles and Kempinski.

Where in the world?

Hydrafacial treatments are available globally across 90 countries.

Future plans

Hydrafacial Syndeo launched in the U.S. in early 2022 and extended internationally to EMEA and APAC in 2023. We will continue to expand availability of the next generation device and offer more ways to personalise treatments with our unmatched portfolio of boosters and unparalleled partnerships with the world's leading skincare experts.

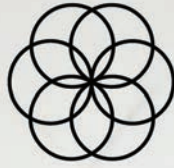
Who's who?

Marla Beck, CEO;

Jon Arnold, president, EMEA;

Erin White, VP sales performance, EMEA;

Mingo Ku, president, APAC.



IMMUNOCOLOGIE®



Immunocologie® Skincare

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IMMUNOCOLOGIE®

SKINCARE



Karen Ballou, founder

Background

“As a cancer survivor, I became increasingly passionate about skin immunity. 13 years ago I started Immunocologie to promote skin health, and to do that, I made sure every ingredient in our formulas does something vital to support skin – and nothing to harm it. We use natural, mineral and plant-based ingredients that are cold-pressed to maintain their nutritional integrity. And we choose only the best, safest ingredients.” - Karen Ballou, founder/CEO.

Main products and services

Immunocologie offers multiple different facial protocols, including our famous Crystal Energy Facial, Maternity Facial,



Immunocologie uses natural, mineral and plant-based ingredients.

Reverse Gravity Massage Facial and the Oncology Skin Health Facial. All spas/retailers that carry Immunocologie are trained on these specific facials.

USPs

Vital Oligo Science. It is the science of the minerals that are vital to our body and how effective they are for the skin. Our patented delivery system works on the premise of the ionic exchange through which clay ions and minerals interact with an environment, optimising how our formulas are absorbed and utilised by the skin. The mineral content supports the skin barrier too, helping it maintain a healthy microbiome that defends against inflammatory stressors that causes the skin to be unhealthy.

Top clients

Immunocologie works for all ages, genders, and skin types!

Where in the world?

Immunocologie is based in New York City and is sold globally in retailers, spas, and online.

Future plans

We plan to launch four new innovative products this year that will change the skincare and wellness community forever.



Karen Ballou, founder of Immunocologie Skincare and master aesthetician

Who's who?

Karen Ballou, founder/CEO.

What the clients say

“The Vital Clay Mask has been a personal favorite of mine for years! Absolutely nothing compares! I apply it before I shower and by the time I'm done my face is smoother and brighter already. As a college student, this mask has been a great way to improve my self care, help me bond with friends over spa nights, and I love that it is an all natural way to help my skin! I recommend it to everyone I know and words really can't describe how much I value this product! I'll never try another mask!” - *Amanda Martin, customer review.*



SEE WHAT ISPA CAN DO FOR YOUR SPA.

Join forces with an association powered by passionate spa professionals just like you, where the business acumen is second to none and the opportunities for growth are endless. The International SPA Association is here to support you on your path to world-changing spa success and innovation by providing top-notch research and education at every turn.

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<https://experienceispa.com/>



Lynne McNees, president

Background

Since 1991, the International Spa Association has been recognised worldwide as the professional organisation and voice of the spa industry. As a non-profit trade organisation, ISPA members are the heart of the association and encompass the entire arena of the spa world from day, club, destination, medical and resort/hotel spas to service providers, educators and resource partners. Through their volunteer contributions, the association works in unison to address the opportunities, challenges and advance the future of the global spa industry.

Main products and services

ISPA advances the spa industry by providing invaluable educational, research and networking opportunities, promoting the value of the spa experience and speaking as the authoritative voice to foster professionalism and growth among its membership. Through offering practical resources, cutting-edge industry research reports, inspiring networking events and more, ISPA seeks to assist its members in surpassing their operational goals and capitalising on every opportunity to maximise revenue, sharing the benefits of spa and making a difference in their communities. From topical Snapshot Survey research

reports to the annual ISPA Conference, members are invited to take advantage of the collective knowledge and strength of the spa community in a way that equips them with the necessary tools to rise above challenges and provide the best possible experience in the lives of guests and clients.

USPs

ISPA is the leading global network of spa industry professionals and the chief source of practical resources that sustain spa professionals through prosperity and hardship alike.

The sense of belonging, togetherness, co-operation and collaboration ISPA has cultivated throughout the past few years demonstrates the strength and impact of ISPA's collective spirit; the association was called the "motherhood of the spa industry" in the height of the pandemic due to its resiliency in the face of staggering uncertainty.

ISPA is also the only non-profit international association featuring professional education that applies specifically to the spa industry.

Additionally, ISPA's *Pulse* magazine is constantly kept fresh with articles on pressing industry subjects, along with insights and updates from a deeply knowledgeable membership base.

Where in the world?

ISPA is fortunate to have members all around the globe. The ISPA Headquarters team is based in Lexington, Kentucky, US.

Future plans

At the top of ISPA's growing list of things to look forward to in 2025 is the association's 35th anniversary, with a memorable celebration taking place at the annual ISPA Conference that will be held March 11-13, 2025, at the Broadmoor in Colorado Springs, US. Preparations are underway to honour the long line of exceptional spa industry icons who have contributed to the health and longevity of ISPA since its inception in 1995.

ISPA will also soon be unveiling exciting new research studies, educational resources and opportunities for members to engage with industry-leading business tools. ISPA will also continue to focus on its work with partners, legislators, educational institutions and career fairs to promote and educate students and employee prospects about the many benefits of a career in spa.

Who's who?

Lynne McNees, president;
Crystal Ducker, vice president;
Scot T. Gillies, *Pulse* executive editor.



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INTERNATIONAL

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IYASHI DÔME
INTERNATIONAL



Shogoro Uemura, founder

Background

In Japan, there are centuries-old traditional detox cures called Suna Ryoho, which can mainly be found in the hot springs of Ibusuki.

Following a family trip to Japan in 2004, Shogoro Uemura, the founder, created the Iyashi Dôme to give access to deep detox treatments to a wider public.

Main products and services

We offer 3 (with Oteire) infratherapy treatment devices – the Iyashi Dôme and the Iyashi Dôme RenaiSens, as well as accessories such as the air device, enriched with oxygen and essential oils, Oshiboris and Osojis, tailor-made linen.

We also provide a training programme for each professional partner, with a follow-up and re-training, if needed, during the first year. This is in order to give our partners maximum support in the development of their communication and social networks. We now offer both face-to-face and remote training for our clients. A follow-up and a comprehension test allow us to provide additional training and support our clients in the comprehensive use of the Iyashi Dôme and ensure their full mastery of the Japanese sauna.

USPs

As pioneer for more than 20 years, Iyashi Dôme does not and has never responded

to a fashion phenomenon but has always innovated by creating The Japanese Sauna.

A real Japanese sauna, the Iyashi Dôme acts in-depth to support detox, slimming and anti-ageing, as well as muscle preparation and recovery. It also improves sleep.

Iyashi Dôme devices have been the subject of clinical studies. They have been measured and assessed in relation to the benefits of 30-minute sessions in areas such as detox, slimming and anti-ageing effects.

Thanks to the Iyashi Dôme patented catalyst, the Iyashi Dôme infratherapy device has been proven to eliminate toxins in real-time during treatments.

Top clients

Dior Spa Eden Roc, Dior Spa Dubai, The Celebrity Apex Cruise Ship, The Four Seasons Resort Dubai, The Spa-Hotel Vichy-Célestin in France, The Radisson Blu Collection in Russia, The Kisawa Sanctuary in Mozambique.

Where in the world?

In France or abroad, discover the wellness world of the Iyashi Dôme and live a unique experience all over the world!

Future plans

Our future plans include international expansion, particularly in the USA and Vietnam,

as well as ongoing development of our device.

The latest addition to the Iyashi Dôme brand is the ID Oteire (pictured left), a device that redefines the codes of the in-cabin experience.

The ID Oteire was specially designed for Dior combined treatments, with a table that rises and falls, a reclining backrest and a removable headrest, and is now available to all wellness, beauty and health professionals.

Who's who?

Shogoro Uemura, founder; Virginie Giron, communications and event manager; Florent Cornelis, training and key account manager.

What the clients say

"We chose the Iyashi Dome because it is the most complete treatment we have found on the market. It combines wellbeing and health and is adapted to all profiles, whatever the age, the state of fitness, etc.

The Iyashi Dome is not only a precious ally for our slimming support, but it is also a holistic treatment for anyone interested in improving their wellbeing or maintaining it over time. It is therefore a treatment device that we have chosen with our eyes closed and that we can recommend to everyone." *Iyashi Dôme partner "Studio la Chaponnière", Switzerland.*

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Experience ultimate relaxation

- The original Hydrotherapy massage technology
- Touchless massage with unique shoulder and neck massage system
- Rejuvenating and relaxing guest experience
- The Spa Canopy delivers immersive sound, light and aromatherapy experience
- No direct staff costs and minimum space required
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Facebook: @jkwellnessuki

Instagram: @jkwellnessuki

www.wellssystem.com



Gary Lipman,
managing director

wellssystem

Background

A wholly owned UK and Ireland subsidiary of JK Group in Germany with an established heritage of 30+ years at the forefront of an exceptional range of spa and leisure focussed products. Parent company, JK Group GmbH, is the global market leader for commercial light technologies manufactured to 'Made in Germany' high-quality standards.

Main products and services

Wellssystem Wave: the original dry hydrotherapy massage technology. The epitome of massage and relaxation with a minimum space requirement of just 2m x 3m. This distinctive and effective touchless full-body massage experience invites clients to a realm of rejuvenation and tranquility. Warm massage jets relieve tension in the neck/shoulder area, strengthen the back and revive tired, heavy legs. Easy touch-screen operation with a range of massage options. No therapist time required, maximising revenue potential whilst enhancing the guest experience.

REVIVE Pro: New! The first full-body LED advanced red light and infrared light technology treatment, creating a revitalising, rejuvenating and regenerating experience. Benefits include improved skin tone, increased full-body cellular turnover,

boosting collagen production and elastin synthesis as well as skin metabolism, aiding anti-ageing for the whole body.

ScentLinq: Advanced scent diffusion technologies and professional scent solutions to create an emotional connection with your guests.

USPs

We offer a haven of exceptional, results-driven 'touchless' products. A collection of effective solutions enhances your guests' spa experience, generates auxiliary revenue and simply makes the life of the spa operator that little bit easier!

We focus on products and support solutions that generate revenue and require no upskilling for staff. Importantly, they are proven to attract new guest footfall and enhance the spa experience for all guests.

All products are made in Germany. Our established heritage puts us at the forefront of R&D, production and our Customer Care Programme delivers on product information, sales & finance options (including leasing), installation, maintenance, after-sales and marketing support.

Top clients

Our spa and wellness customers represent single site spas through to global spa,

hotel and wellness groups. In the UK these include Dormy House, Lifehouse Spa & Hotel, Pennyhill Park, Ragdale Hall Spa and Old Thorns Hotel and Resort.

Where in the world?

We operate globally, with over 50 partners worldwide and subsidiaries in the US, the Netherlands, the UK and Ireland.

Future plans

During 2024 we have increased our team and product portfolio to enhance our penetration across all market sectors. The new REVIVE Pro is the latest addition to our results-driven portfolio.

Who's who?

Gary Lipman, managing director, Keith Fisher, key account director, Glenn Hazlett, national sales director, Lisa Cameron, operations and finance director.

What the clients say

"We have received tremendous feedback from our guests. Wellssystem Wave is an exceptional addition to our range of luxury treatments."

–Sarah Tester, finance & operations director, Lifehouse Spa & Hotel

Sustainability Innovation Satisfaction Quality



Aromée®

Fragrances for steam baths, saunas, whirlpool, hot tubs and experience showers



Technico®

Sauna, spa and wellness technology: Technology for experience showers, saunas, hammam, steam baths and rhasoul, dosage systems, inhalation systems, light technology



Pure®

Cleaner/conditioner for sauna, spa and wellness facilities. Disinfectant and cleaner for whirlpools and Jacuzzis

Kemitron is a manufacturer of high-quality products for the spa, sauna and wellness markets (technology, fragrances, cleaners, cosmetic). The company's focus is on best quality and workmanship. All items are "made in Germany". Kemitron's products are sold on the international spa and wellness market and can be purchased via our webshop on our homepage. **www.kemitron.com**

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Blog: <https://www.kemitron.com/kemitron-blog/>

www.kemitron.com



Stephan Mayer-Klenk,
managing director

Background

Kemitron is a German family-owned company specialising in the development and manufacture of high-quality products for the sauna, spa and wellness industry. Our portfolio is divided into four product areas.

Main products and services

Technico – technology

Our innovative technology developed and manufactured in-house includes dosing systems (for steam baths, saunas, whirlpools), steam bath controller, salt inhalation systems, room fragrancing, experience showers, hammam soap systems, light effects, sound systems and foot baths.

Developed, designed and produced at Kemitron in Germany.

Aromee – fragrances

Our high-quality fragrances are designed for use in steam baths, saunas, whirlpools, hot-tubs, and experience showers.

Created, produced and bottled at Kemitron in Germany.

Pure – disinfectant and cleaners

We professionally and effectively fulfill the different cleaning and disinfecting requirements of swimming pools, saunas, steam baths, whirlpools and tubs.

Developed, produced and filled at Kemitron in Germany.

Skincare

After a sauna, steam bath, hammam or rhassoul, the skin is extremely receptive. Our products include creams, massaging soaps and peelings, which work on balancing stressed or irritated skin.

Created, produced and filled at Kemitron in Germany.

USPs

1. In-house development with professional support

All Kemitron products are designed, developed and produced in our company in Wendlingen, Germany.

We train and educate our employees ourselves, meaning that they are familiar with the products down to the smallest detail and can provide our customers with the best possible support.

2. Flexibility

Our technical equipment can be adapted to almost any room, so we can respond flexibly to characteristics of the building, culture and climate when constructing or redesigning sauna, wellness and spa facilities.

Designers and architects can plan freely in accordance with their project requirements. Our fragrance recipes can be adapted to special customer wishes. Custom creations are easily possible.

3. Claim for quality and sustainability

We only use first-class materials and raw materials for our products, which are thoroughly tested before they leave our premises. We believe good quality pays off and in the long-term, it saves both your money and our environment.

4. Customer proximity

The majority of our customers are personally known to us, so we are able to react quickly to market trends.

This enables us to respond to user needs and has led us to our greatest innovations, which are now standard in many sauna, wellness and spa facilities:

- Automatic sauna infusion system
- Adventure / feature shower
- Fragrance dosing pumps for steam baths, adventure showers, whirlpools and relaxation rooms
- Salt inhalation system
- Rhassoul system
- Hammam soap system

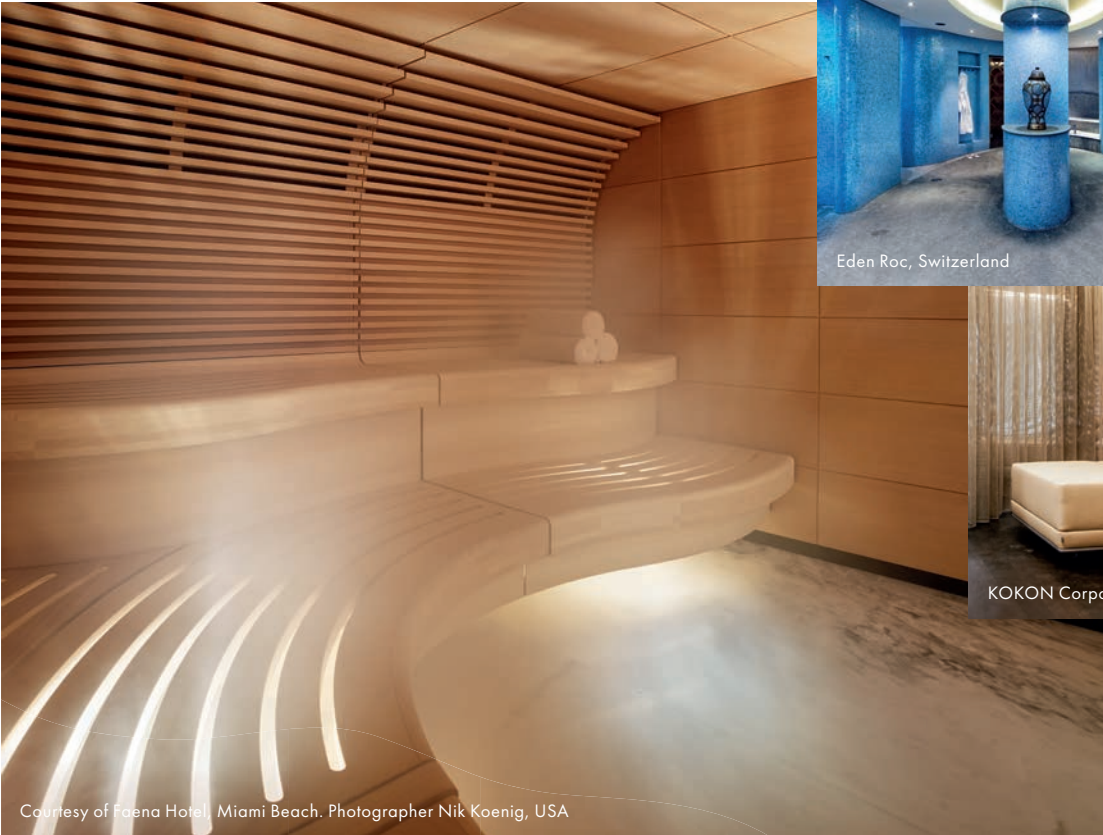
Where in the world?

Kemitron operates internationally!

Who's who?

Stephan Mayer-Klenk, MD and marketing director; Ingeborg Mayer-Klenk, MD; Susanne Keilich, sales manager.

DEFINING SPA. SINCE 1928.



Courtesy of Faena Hotel, Miami Beach. Photographer Nik Koenig, USA



Eden Roc, Switzerland



KOKON Corporate Campus, Liechtenstein

KLAFS
MY SAUNA AND SPA

As a global manufacturer of premium saunas and spa solutions, we know what it takes to become a talking point: outstanding comfort and uncompromising quality. To bring each customer's unique vision to life we select only the finest materials and craft them with passion and painstaking care. Let us inspire you and help you offer your guests a one-of-a-kind spa experience.

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KLAFS

MY SAUNA AND SPA



Thorsten Bichler

Background

Founded in 1928, KLAFS is an award-winning, world-leading trendsetter in wellness and spa. The company is recognised as offering innovative, one-stop solutions for unique spa design and custom-made products. With a focus on sustainability, KLAFS is a reliable partner for residential and commercial clients globally.

Main products and services

KLAFS' scope of work includes the following:

■ Spa design and consultancy

With an experienced international in-house team of architects and designers, KLAFS offers innovative, bespoke spa design and technical consultancy to turn every spa vision into a unique reality.

■ Custom-made products "Made in Germany"

KLAFS' product range includes custom-made and prefabricated thermal spa equipment offering wellbeing products from -15°C to +100°C, such as saunas, infrared cabins, steamrooms, hamams, ice and snow rooms and solutions for relaxation and treatment areas.

■ Supply and installation

With well-trained and experienced in-house project and assembly teams, KLAFS guarantees to implement even the most exclusive and ambitious spa globally.



S11 sauna. Design by Studio F. A. Porsche offers a multisensory sauna experience comprising heat, light and sound.

Additional services

KLAFS offers worldwide after-sales service and maintenance following project completion, with on-site service provided by members of the company's global sales and service partner network who are trained in KLAFS' in-house academy.

With its own in-house R&D department, KLAFS can fulfil even the most extraordinary customer request, ranging from a single cabin to a complete turnkey project.

USPs

KLAFS keeps a close eye on the global spa and wellness market to spot and set trends.

Working with renowned designers, architects and health institutes worldwide, KLAFS develops innovative and beautiful products and concepts. Examples include the S1 Sauna, which extends at the touch of a button, and the S11 sauna. Design by Studio F. A. Porsche.

This commitment to innovation is proven by the numerous awards won by the company, such as the iF Design Award, the Red Dot Design Award and the Archiproducts Design Award.

Top clients

Mandarin Oriental, Greece; ESPA at Mondrian Hotel, Qatar; Faena Hotel, USA; Rosewood Hotel, Germany; The Dolder Grand, Switzerland; Cruise ship Disney Wish.

Where in the world?

Headquartered in Germany, KLAFS has subsidiaries in Austria, Switzerland, Hong Kong, UK, Spain, Mexico and the Netherlands, as well as 60 sales and service partners to serve the industry worldwide.

Who's who?

Phillip Rock, CEO; Jens Friedrich, CFO; Thorsten Bichler, group director of International Sales; Andreas Erke, head of Interior Design.

Lemi
ITALIAN WELLNESS EQUIPMENT



MILANO EVO



MILANO

MILANO LINE

THE SPA BEDS THAT REDEFINE LUXURY. A SPA EXPERIENCE WHERE **TECHNOLOGICAL INNOVATION** MEETS THE **ELEGANCE** OF ITALIAN DESIGN. **MILANO** & **MILANO EVO**. NOT JUST WORK TOOLS BUT TRUE **WORKS OF ART** REFLECTING ITALIAN CRAFTSMANSHIP, WHILE THE **MEMORY FOAM MATTRESS** PROVIDES UNPARALLELED **COMFORT**. DESIGNED FOR THOSE WHO SEEK **ONLY THE BEST**.

SCAN ME!



2022 american spa PROFESSIONALS CHOICE AWARDS	2021 american spa PROFESSIONALS CHOICE AWARDS	2020 american spa PROFESSIONALS CHOICE AWARDS	2019 american spa PROFESSIONALS CHOICE AWARDS	2018 american spa PROFESSIONALS CHOICE AWARDS	FAVORITE HYDROTHERAPY EQUIPMENT MANUFACTURER
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2023 american spa PROFESSIONALS CHOICE AWARDS	2021 american spa PROFESSIONALS CHOICE AWARDS	FAVORITE TREATMENT TABLE MANUFACTURER
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Lemi Group

Via Mara Maretti Soldi, 13, Casalbuttano, Cremona, 26011, Italy

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Twitter: <https://twitter.com/LemiGroup>

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Blog: <https://www.lemispa.com/blog/>

www.lemispa.com



Matteo Brusaferrri,
general manager

Lemi[®]
ITALIAN WELLNESS EQUIPMENT

Background

The company was founded under the name of Brusaferrri & C by Emilio Brusaferrri and Silvio Genelli, cousins and close friends, who share the same passion for a great challenge. Brusaferrri has been manufacturing under the Lemi brand since 1989.

Main products and services

The company designs and produces treatment tables, chairs and multi-functional furniture and equipment for the beauty, spa, podiatry and medical sectors.

Thanks to its intensive research and development programme, as well as its continuous pursuit of innovation, Lemi has come to be recognised as one of the major players in the spa and wellness industry.

As well as being a leader in equipment design, research and technology, the company – with its unmistakable Italian style – is renowned for its exceptional quality, functionality, and meticulous finishes.

These fundamental principles have resulted in the development of numerous products bearing the Lemi brand name.

The company manufactures products to exceed customers' expectations by ensuring maximum precision and continuous improvement, even with well-established products.

USPs

As an exclusive guarantee of its products' authenticity, Lemi obtained the prestigious "100% Made in Italy" certificate in 2010. This certification requires the company to subject itself to a series of thorough inspections in order to certify that its production cycle is entirely performed in Italy. This complete autonomy also allows Lemi to guarantee customisation and to give a lifetime assistance on all its products. From conception to packaging, Lemi manages the entire product lifecycle internally, with each part subjected to strict inspection. The company's value lies in its excellent craftsmanship, attention to detail, exceptional quality, and comprehensive service.

Top clients

Atlantis The Royal - Dubai, UAE; Fairmont Century Plaza - Los Angeles; St. Regis Downtown - Dubai; Lefay Resort & Spa Dolomiti - Italy; Biologique Recherche Ambassade - Rome; Mandarin Oriental Hyde Park - London; Bvlgari Hotel - Paris; Conrad Tulum Riviera Maya - Tulum, Mexico;

Where in the world?

Lemi is present in over 100 countries around the world.



ThermoSoft-V: heated blankets and vibro-acoustic technology for a unique experience

Future plans

Our R&D department is always searching for innovative solutions and unique experiences involving all the senses, anticipating trends and offering high-tech equipment.

Who's who?

Matteo Brusaferrri, general manager;
Simona Carrara, export manager;
Elena Bazzocchi, global hospitality manager.

What the clients say

"I didn't think twice when choosing Lemi for the spa at The Fairmont Century Plaza. We are extremely happy with our choices, the great service we received and the equipment also looks beautiful in our spa!"
Magdaleena Nikolov, director of spa & wellness, The Fairmont Century Plaza, Los Angeles, CA



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www.livingearthcrafts.com



Jim Chenevey and Erica Coble

Background

For over 50 years, LEC has been manufacturing award-winning spa equipment for the world's finest spas and resorts, providing product and service in more than 120 countries. The company has won numerous awards including Favorite Treatment Table Manufacturer by *American Spa Magazine* readers, which it has won 13 times.

Main products and services

LEC offers a broad array of built-to-order spa and wellness furnishings including treatment beds, relaxation furniture, and salon equipment. Groundbreaking new products are being introduced this year in the areas of red light therapy, grounding and EMF protection, stress reduction, and acoustic resonance. LEC's award-winning flagship treatment table, the Century City™, will be enhanced with the industry's most luxurious, Strata Cloudfill™ II Mattress, which will now feature a more plush formulation, dual-zone warming, EMF protection and an innovative grounding feature to enhance comfort and healing. LEC will also launch the Insignia™ 2.0 Collection, which will feature two elegant new base designs along with the Cloudfill™ II Mattress, and a newer, smoother, and more quiet

electric lift system. Both lines offer the patent-pending Conforma Lux™ chest comfort system available only from LEC. LEC also offers an array of relaxation loungers and furnishings incorporating electronic adjustment, LED lighting, heat, massage, and the company's bio-hacking Mind-Sync™ technology for stress reduction and sleep, as well as pedicure and nailcare designs.

USPs

Unsurpassed comfort: LEC's proprietary comfort features include the 14 cm Strata Cloudfill™ Replaceable Mattress with EMF protection and grounding, Conforma Lux™ Adaptive Chest Comfort System, Thermasoft™ Dual-Zone Embedded Table Warmer, Caress™ Self-Adjusting Facecradle.

Practical, convenient features: Ergonomic low height range designs, wireless hand and foot controls, easy-to-reach integrated warming drawers, handy trolleys and comfortable rolling stools.

Commercial grade, built-to-order craftsmanship: Products are customised for each property with the finest materials, are built to last for years of intense commercial use, and backed by a world-wide warranty and service network. Multi-language service app with a global service network and parts distribution centers on three continents.

Top clients

Accor, Auberge, Canyon Ranch, Como, Four Seasons, Hyatt, Hilton, JW Marriott, Kempinski, Mandarin Oriental, Miraval, Montage, Peninsula, Ritz Carlton, Rosewood, Sandals, Secrets, Shangri-La, Waldorf Astoria, and W Hotels.

Where in the world?

Worldwide network of local dealers. Factories in the US and Asia. Distribution centres in Europe, the US, Japan and China.

Future plans

Red-light therapy. EMF protection and grounding technology. vibro-acoustic stress reduction. ADA compliant table solutions. Conforma Lux™ Adaptive Chest Comfort System.

Who's who?

Jim Chenevey, president and CEO
Erica Coble, vice president of sales.

What the clients say

"LEC has always been at the forefront of pushing design and technology forward to meet the goals for guest and user. They provide consistently reliable equipment and excellent support to their clients."
Andrew Gibson, former VP of Wellbeing, Accor.



Spa L'OCCITANE

WE CULTIVATE THE ART *of* WELL-BEING

A brand presence and support functions in nearly *90 countries*.

Treatment protocols *inspired by nature*, tested and with proven results.

A Spa offer *integrated* into the hotel customer journey and *dedicated support*.

The mission to create *value* with our exclusive partners, in exceptional *destinations*.

L'OCCITANE en Provence – Spa L'OCCITANE

L'OCCITANE International, Chemin du Prè-Fleuri,
5 Plan Les Ouates, 1228, Switzerland

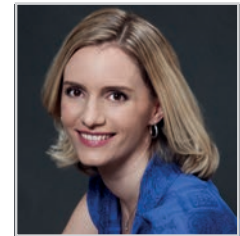
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www.loccitane.com

www.spa.loccitane.com

L'OCCITANE EN PROVENCE



Hélène Goetzelmann,
client experience VP

Background

Founded in 1976, L'OCCITANE en Provence has been developing for almost 50 years products that are ever more respectful of the environment and people, inspired by the Provençal Art de Vivre: warm, authentic and comforting. Our creations of treatment protocols and rituals are the extension of the naturalness of our formulations and are carefully designed by our team of experts and with the support of our R&D laboratories to offer proven holistic benefits.

Main products and services

Through its spas, L'OCCITANE en Provence cultivates the art of wellbeing through two distinct offerings: signature treatments, crafted around holistic pillars (beauty, regeneration, balance and detox), showcasing the brand's expertise with iconic products and scientifically proven efficacy. The treatment repertoire includes the Immortelle Divine Secret Facial, carrying the emblematic Divine products range or the award-winning Sleep & Reset Massage, recognised for its effectiveness on improving sleep quality. Additionally, Made-to-Measure Treatments cater to individual needs, allowing clients to personalise their experience. This cohesive approach integrates seamlessly into wellness ecosystems, adding value to

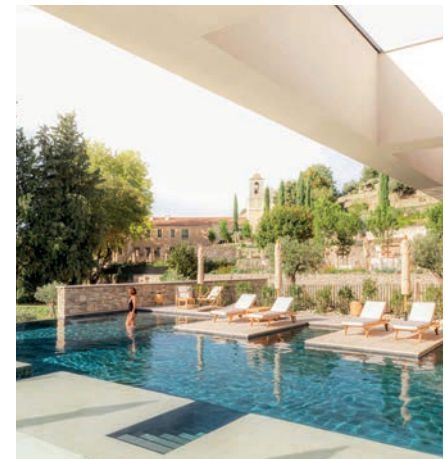
the overall client experience and ensuring a holistic approach to wellbeing throughout their stay. Our comprehensive and 360° service also includes on-site training by our in-house team as well as cross-marketing initiatives for increased visibility.

USPs

L'OCCITANE en Provence's philosophy is to promote wellbeing intertwined with self, others, and nature, integrating rigorous scientific testing into its holistic approach. Spa L'OCCITANE engages all senses for a complete immersive experience, fostering inner harmony and reconnection with oneself and nature. Pioneering R&D tests on our spa treatments demonstrate their efficacy on wellbeing and sleep quality, earning recognition in the industry. In 2023, it was honoured as the Best Spa Brand by the World Spa Awards.

Top clients

Le Couvent des Minimes, Hotel & Spa L'OCCITANE (France) - Le Pashmina (France) - Sofitel The Obelisk (Dubai) - Intercontinental Estoril (Portugal) Palazo Tirso MGallery (Italy) - Royal Park Hotel Tokyo (Japan) - Sofitel Reforma (Mexico) - Nirvana Hotels (Turkey) - Bela Vista Hotel (Portugal) - The Bath Priory (UK).



THINKUTOPIA

Le Couvent des Minimes,
Hotel & Spa L'OCCITANE (France)

Where in the world?

L'OCCITANE en Provence distributes its products and services globally, reaching over 90 countries with a network of more than 100 spas across 28 countries.

Future plans

The "Power Nap Massage" relaunch, tested with the European Sleep Center. Proven more effective than a regular nap for recovery, perceived wellbeing, vitality, and dynamism.

MATRIX
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AN ENLIGHTENED EXPERIENCE

Outstanding performance. Stunning design. Immersive entertainment. Simplified management. High return on investment. Delighted guests.

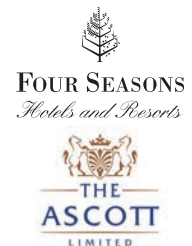
No matter how you measure satisfaction, Matrix delivers.

It takes experience and expertise to create an exceptional fitness facility that captivates your guests. Fortunately, you don't have to figure it out on your own. You just have to find the right partner.

Preferred by some of the world's finest hotels and resorts, Matrix offers a comprehensive portfolio of premier cardio, strength and integrated technology solutions. We can enrich the exercise experiences for your guests and we can simplify the ownership experience for you.



HYATT



Call us for more information 01782 644900

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matrixfitness.co.uk

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Nigel Tapping, Director of UK hospitality & residential sectors

MATRIX

Background

Matrix Fitness, one of the world's leading commercial fitness brands, is a division of Johnson Health Tech, founded in 1975. Preferred by some of the world's finest hotels and resorts, Matrix offers an array of premium cardio, strength and integrated solutions, enabling customers to create an inspiration fitness experience for their guests with minimal effort. With nearly 50 years' experience and an extensive understanding of user behaviour, Matrix knows what guests expect from their workouts and the company's goal is to help the customer exceed those expectations.

Main products and services

Matrix strives to offer innovative and aspirational equipment which is easy to maintain, facilitates wellness programming and delivers the best return on investment.

- **CARDIO:** Its three-tiered cardio offering is compatible with five reimagined consoles of performance and technology to meet the demands of any space, budget and members.
- **TECHNOLOGY:** There has been a new digital update, the Community and Engage 360 app, which creates a vibrant and virtual fitness community that connects to members wherever they exercise.
- **STRENGTH:** Matrix Fitness also has its latest

Go Series Strength units which are ideal for facilities looking to appeal to members new to strength training and circuit programmes.

- **PROGRAMMING:** Matrix Fitness has launched its new Sprint 8 GX programming as a result of over a decade of research into the effects of sprint intensity cardio. It combines sprint-cardio, a unique strength training component and a mobility module blended into an instructor-led exercise experience.

USPs

The Matrix ethos spurs innovation and values creative problem solving. The company has set the standards which others strive to meet, and its drive for excellence ensures the needs of customers are always met.

Top clients

Hyatt, Four Seasons Hotels & Resorts, Marriott Hotels, Accor, Carlson Rezidor Hotel Group, InterContinental Hotels Group, Wyndham Hotels & Resorts, Starwood Hotels & Resorts, Club Med.

Where in the world?

40 wholly-owned subsidiaries, and a distributor and service network in 60+ countries.

Future plans

Matrix Fitness has complemented its cardio offering with the Performance Plus Treadmill and the Virtual Training Cycle: an immersive training experience which delivers exclusive training programmes, streaming as well as instructor-led content. The Go Series strength units are compact and designed to accommodate virtually any fitness facilities budget, space and members. In 2024, Matrix will also launch its Ultra Converging Chest Press with Intelligent Training Console and Onyx, its luxury line of products.

Who's who?

Matthew Pengelly, UK managing director; Nigel Tapping, Director of UK hospitality & residential sectors.

What the clients say

"We are delighted to be working with a supplier for whom innovating is a key business driver. The original solutions offered by Matrix help us deliver exceptional guest experiences, and, coupled with its exceptional customer service, make Matrix an ideal preferred supplier for Marriott Hotels." *Alison Ainsworth, senior director of Golf, Leisure & Spa Operations Europe, Marriott Hotels*

myBlend

DEFY THE FUTURE OF YOUR SKIN



myBlend

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myBlend

POWER OF SYNERGIES

NUTRI + DERMA + TECH



Morgan Lefrancois,
head of global sales
and retail



Catherine Wilkinson
area manager, UK

Background

Founded by Dr Olivier Courtin, myBlend launched in 2022 featuring NUTRI – water soluble daily supplements, DERMA – a comprehensive skincare line to strengthen and protect the skin and target specific concerns and TECH – a powerful LED mask. myBlend's spa offering is characterised by a harmonious blend of relaxation, expert procedures, superconcentrated formulas and cutting-edge technology delivering results you can see.

Main products and services

Operating our own Maison myBlend spa in Paris, we understand the needs of our partners and are looking forward to building long-term partnerships, sharing in-depth training both onsite and online. We also offer comprehensive marketing & PR support as well as day-to-day operations support.

USPs

With an ultra-personalised approach, an innovative and comprehensive product and treatment offering, extremely high CSR standards and partnerships with renowned hotel brands, myBlend is opening the path for the future of beauty.

PHOTO: MYBLEND



At Maison myBlend in Paris, an AI-powered skin diagnostic opens a personalised facial experience.

Top clients

Four Seasons, Mauritius; Four Seasons Seychelles; Royal Monceau - Raffles, Paris, France; Ritz Carlton, Toronto, Canada; St Regis, Firenze, Italy; Hotel le Strato, Courchevel, France; Le Royal Champagne, Champillon, France.

Future plans

Launch the brand in Portugal, Germany and the Middle East.

Where in the world?

France, UK, Ireland, Switzerland, Belgium, Luxembourg, Italy, Canada, Mauritius, the Seychelles.

Who's who?

Morgan Lefrancois, head of global sales and retail;
Catherine Wilkinson, area manager, UK.

What the clients say

"With myBlend, our guests enjoy a unique experience that provides a thoughtful and dedicated approach to their health and wellness. Our spa experience is unique and our collaboration with myBlend takes our guests on a true wellness journey."
– Maggee Byrd, director of spa,
The Ritz-Carlton, Toronto

A woman is lying on her back, receiving a massage. Her eyes are closed, and she has a peaceful expression. A white towel is rolled up under her head. The background is dark with several warm, glowing bokeh lights, suggesting a spa or massage parlor environment. The overall mood is relaxing and serene.

Myndstream

Paint your spa with music and
make a **lasting impression.**

Sign up for a 14 day trial at myndstream.com

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Myndstream

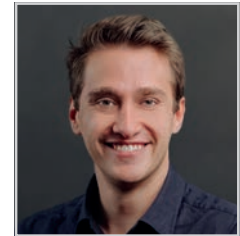
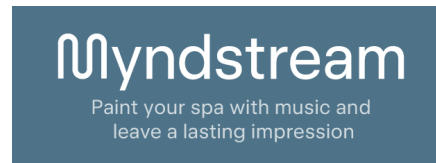
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Freddie Moross, founder of Myndstream

Background

Music is both powerful and mysterious; hit play and it can shape a room, shift a state of mind and even change our physiology. Science is starting to show the powerful impact it can have on us both physically and mentally, with research evidencing music's ability to reduce cortisol levels, decrease heart rate and bring down blood pressure, yet it is often underutilised as a therapeutic tool in the spa setting. We are on a mission to change that, by releasing the power of music for health and wellbeing outcomes. Sitting at the intersection between art and science, we work with a dedicated roster of award-winning musicians, scientists and wellness practitioners that delve deep into the effect of music on the human body, so that the music we create has the maximum impact on the listener.

Main products and services

- The Stream, the world's first music streaming service dedicated to spas, is home to over 60 soundscapes from award-winning, wellbeing artists. All soundscapes are categorised by mood and duration, enabling therapists to develop immersive, multi-sensory treatments and keep track of appointment time. It is cost-effective and

fully licensed for business use globally.

- We also offer a bespoke music service, where we craft and program music specifically for brands, products, and experience, giving them their own unique and unforgettable sound.

USPs

- Quality curated: Our team of experts have curated 60+ soundscapes from award-winning artists, allowing you to elevate the mood of the room at the touch of a button.
- Outcome-driven soundscapes: Music that can be used as a therapeutic tool in helping you achieve your clients' health and wellbeing goals.
- Personalised experiences: With The Stream Unlimited you can tailor the music to each client, zone, and location, whilst our bespoke services offers a fully personalised music experience to meet your brief.
- Easy to use: The user-friendly platform is straightforward and intuitive to use.
- Innovative: A company at the cutting-edge of wellness music and science, partnering with artists like Timbaland always helping you stay one step ahead of the curve.
- Cost-effective: Fully licensed for business use globally, potentially saving you thousands in licensing fees every year.

- Developed within Cutting Edge Group: Whose experience of creating impactful music moments across top Hollywood films like Whiplash and epic TV shows like Stranger Things and Bridgerton is translated into developing immersive in-person experiences.

Top clients

We service a wide range of clients, from day spas to large hotel brands. We're also the audio partner to industry giants like Universal Companies, Kohler Company, Oakworks, and SALT Chamber.

Where in the world?

Fully licensed globally.

Future plans

We leverage cutting-edge science to continuously define what "best-in-class" functional music sounds like and the impact it should have. Our exciting product road-map includes further development of existing services and expansion into new territories, bringing the transformative power of music to a wider global audience.

Who's who?

Freddie Moross, founder;
Darren Blumenthal, CEO.



THE WELLNESS REVOLUTION

Myrtha Wellness creates, engineers and manufactures sustainable products that delight the clientele. Myrtha modular panels technology are the epitome of 'Made in Italy' thermal bathing wellness products - including saunas, steam rooms, vitality pools, plunge pools, ice fountains & experience showers and swimming pools. The exceptional technical team of experts at Myrtha Wellness works globally in concert with architects, designers and engineers throughout the project lifecycle to create memorable experiences, leading the latest technological trends in the hospitality sector.

Myrtha Wellness

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Facebook: www.facebook.com/myrthapools

www.myrthawellness.com



Roberto Colletto and Stefano Cattaneo

Background

Founded in Italy, in 1961 by visionary Giorgio Colletto, Myrtha has become a pioneer in the aquatic industry, creating a global brand and supplying the Olympic Games since 1996. Committed to R&D, the company has transferred its unique and exclusive technologies to the world of wellness and thermal bathing.

Main products and services

Myrtha Wellness offers a comprehensive range of cutting edge and sustainable solutions, made in Italy. Its technology has inspired a complete line of innovative spa products including swimming pools, vitality pools, plunge pools, flotation pools, Kneipp baths, Finnish saunas, steamrooms, hammams, Roman baths, herb saunas, soft/bio-Saunas, salt saunas, tepidariums, caldariums, frigidariums, snow igloos, salt rooms, ice fountains and experience showers.

Myrtha Wellness collaborates with architects, interior designers and consultants during the design process and the team proudly shares the latest developments. The eco-friendly products contribute to the efficiency and sustainability of buildings for LEED, BREEAM, and Green Star certification. These include integrative processes, water efficiency, energy optimisation and CO2 emissions, lower environmental impact material resources, indoor environmental quality and innovation.

USPs

Myrtha's revolutionary use of modular, laminated stainless-steel panels in the design of thermal bathing facilities gives the products the best warranties in the industry for structure, equipment and waterproofing. The products are engineered, designed and manufactured using environmentally sustainable processes and contribute up to six of the nine LEED certification categories. This results in the most environmentally progressive products available in the industry. The 3D-design system (compliant with BIM standards) streamlines the approval process.

Top clients

Many global hotel and resort chains are Myrtha clients, including Mandarin Oriental, Six Senses, Four Seasons, Baccarat, Marriott, Accor, Jumeirah and Rosewood.

Future plans

Myrtha looks forward to bringing a new generation of cutting-edge, environmentally sustainable products to market.

Relevant projects: Mandarin Oriental LA Beverly Hills (USA), Wai Ariki Hot Springs & Spa (New Zealand), Six Senses Southern Dunes (Saudi Arabia), Marriott Edition, Baccarat.

Where in the world?

Myrtha operates seven direct offices and a global network of dealers and installation companies in 5 continents and more than 70 countries.

Who's who?

Roberto Colletto, CEO of Myrtha Pools and Myrtha Wellness;
Stefano Cattaneo, Myrtha Wellness director and Italian delegate to the European Committee (CEN) for standardisation spas and thermal bathing facilities.

What the clients say

"Myrtha Wellness is unique on the international scene – its unmatched production capacity, innovative modular system and BIM design process offers a winning combination. The increasing demand for sustainability and an Italian vision of product performance is a challenge that Myrtha can easily meet."
Alberto Apostoli, Architect and spa designer

"Myrtha Wellness sets itself apart with its ability to integrate scenery, lights, colours and sounds, as well as the use of natural and sustainable products."
Sergio Bizzarro, Architect and spa designer

Masters' Collection Britta



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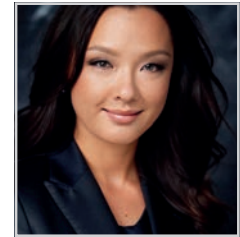
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Facebook: OakworksMassage

www.oakworks.com



OAKWORKS®



Jessica Wadley, vice president,
Integrative Health & Wellness

Background

Oakworks was founded by Jeff and Linda Riach with a focus on creating quality products that are built to last and offer superior client comfort and therapist ergonomics. Oakworks is a US-based, family owned manufacturer of spa, massage, and medical equipment. With over 45 years' design and manufacturing experience in a state-of-the-art facility in Pennsylvania, Oakworks is known for design innovation, sophisticated engineering and dedication to offsetting our carbon footprint.

Main services and products

Oakworks offers world class medical, wellness and spa solutions.

- Masters' Collection: Allows the customer to choose from thousands of finish combinations. We offer features such as the patented Adjustable Breast Comfort System (ABC System), warming drawers, storage and heated tops
- USA-made low-height tables, ADA compliant, cater to cruise ships, now serve the rising trend of Global Wellness Travel
- Signature Collection: A variety of wood finishes are available using water-based lacquers and stains. From manual to fully electric, we offer tables for the most luxurious or the most cost-conscious facilities.

USPs

- Comfort – our tables and associated accessories are designed to be the most comfortable on the market
- Design – largest array of innovative and modern finishes in the market with the award-winning Masters' Collection
- Ease – designed with the most innovative configuration tools
- Warranty – most comprehensive and best warranty in the market
- Peace of mind – new plug-and-play service approach and full table UL/ETL Standard
- Manufactured to order in the USA
- Oakworks takes a step-by-step approach to ensure a high level of protection for human and environmental health.

Where in the world?

Americas, EMEA, Australia, Asia, Mexico, Caribbean.

Top clients

Four Seasons, Atelier de Hoteles, Sensei, Aman, Ritz Carlton, Marriot, Clarins, Hilton, ESPA, Intercontinental, Mayo Clinic, Peninsula, Canyon Ranch, 1 Hotels, Massage Envy, The Beverly Hills Hotel, Banyan Tree, Fairmont, Melia, Grupo Posadas, Hand and Stone, Equinox, private spas in aircrafts, private airlines, estates and palaces.

Future plans

The SoVi Vibroacoustic System is designed to deliver all the latest forms of healing modalities. You can have just healing vibrations or add soothing auditory through the built in speakers or high quality sound through headphones for advanced therapeutic modalities.

Who's who?

Jeff Riach, founder;
Jessica Wadley, vice president of business development integrative health & wellness.

What the clients say

"We have always valued our partnership with Oakworks, and truly appreciate their adaptability and innovation during this time of evolution for the spa industry. By including specific medical grade Protective features on their new Performalift table, while still thinking through what is important to the luxury spa guest experience, Oakworks continues to lead spa manufacturing and support the needs of the Hilton guest." *Jessica Shea, senior director, Spa & Fitness Ops, Americas - Hilton*

A soft-focus background of a lavender field with purple flowers and green stems. A white rectangular box is centered in the upper half of the image, containing the company name and tagline.

PEARL TREE

DISTRIBUTION • WELLNESS • NATURE

DISTRIBUTION OF LEADING CLEAN BEAUTY AND WELLNESS
BRANDS EXCLUSIVELY IN THE GCC AND BRITISH INDIAN OCEAN

We build brands, we do PR, education and we cover all
distribution channels, Airline - Spa - Retail - E-commerce

WE ARE PERSONAL, PASSIONATE AND WE BUILD PARTNERSHIPS

Contact us to find out more

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Pearl Tree

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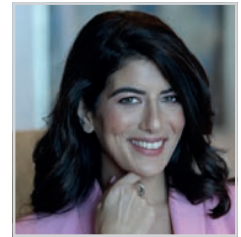
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PEARL TREE
DISTRIBUTION • WELLNESS • NATURE



Soraya Jouzy, founder &
business dev. director

Background

Pearl Tree was established by Soraya and Sarry Jouzy with a mission to champion personal wellbeing and authentic self-care. Since 2014 it has since grown to a be a leading beauty and wellness distributor.

Pearl Tree is a subsidiary of H.C.I., a company with a 50+ year track-record in furnishing luxury hotels, palaces, malls and restaurants.

Main products and services

Luxury skincare, suncare, haircare, perfume and scenting, wellness and lifestyle brands. We work with every major spa operator across the Middle East and Indian Ocean to understand what products, treatments and services best compliment each property.

We work in partnership and help drive spa success through a combination of account management, quality training, support, responsiveness and fast deliveries.

We're continuing to expand our portfolio of brands and categories whilst maintaining our commitment to only distribute brands we feel passionately about and which are aligned to our values. We combine this passion with a core focus on education to help connect customers to our brands and elevate their positioning and awareness.

USPs

Our relationships: we hold strong relationships at a spa, hotel and corporate head-office level, in part thanks to our parent company H.C.I. We've been trading in the Middle East for 50+ years and have mature solutions and long-standing relationships to manage challenges associated with this market.

Our portfolio of luxury brands: our portfolio is large enough for clients to be able to simplify their operations by dealing with a single distributor, whilst at the same time effectively curated to ensure each brand has its correct positioning.

Our capability: the number of countries and channels we cover is unique, providing an effective and coherent distribution across a fragmented region. We're one of a few distributors with this capability and the leading one when it comes to distributing and curating challenger brands.

Top clients

We supply 100+ luxury 5* spas in the region including 14 out of the top 18 top places to stay in Dubai according to Conde Nast and Forbes 5* listed (20 February 2024).

Where in the world?

Exclusive distribution for the whole GCC

and British Indian Ocean: UAE, Saudi Arabia, Kuwait, Bahrain, Qatar, Oman, Seychelles, Maldives, Mauritius.

Future plans

We're launching a new e-com platform with its own independent identity. This will compliment our retail distribution and give our brands an additional channel to communicate their brand stories and connect with customers.

Who's who?

Soraya Jouzy, founder & business development director.

What the clients say

"I have personally worked with Pearl Tree during my time at Four Seasons in Abu Dhabi and Dubai properties. During those 7 years of collaboration, I always had a personalised approach to my requests.

This family-run company offers great support for the whole team.

I recommend working with them should you look for effective brands to add to your portfolio, always with sustainability in mind and a customer-centric team committed to the highest spa and wellness standards."

–Christelle Besnier, senior spa director at Four Seasons Dubai



RECOVER | REVIVE | RENEW

Power Plate vibration technology delivers the most exclusive and effective health, fitness and relaxation experiences in-room, in-gym and in-spa.

In turn this flexible wellness solution equals an enhanced guest stay, differentiated experiences and the opportunity to deliver returns.



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Twitter: <https://twitter.com/powerplate>

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www.powerplate.com



Steve Wright,
vice president UK & EMEA

Background

Power Plate is owned, manufactured and distributed by Northbrook, Ill.-based Performance Health Systems LLC, a global company delivering advanced technology solutions through health and wellness equipment.

Main products and services

Power Plate vibration technology delivers the most exclusive and effective health, fitness, wellness, and relaxation experience.

Through whole body, self-powered and targeted vibration, guests will enjoy mindful movement for faster fitness results, improved wellbeing, accelerated recovery and a lasting feeling of rejuvenation.

USPs

Power Plate's whole body, self-powered and targeted vibration therapy helps users feel better by stimulating natural reflexes, increasing muscle activation, and improving circulation. Power Plate delivers accelerated health, fitness and wellness results.

Top clients

Aman Resorts, Village Hotels, Bannatyne, Robinsons, Canyon Ranch, Six Senses Resorts & Spas, Marriott, Holmes Place, Runnymede Hotel & Spa.



Enhance wellbeing with mindful movement

Where in the world?

With headquarters in Northbrook, Illinois Power Plate has offices in London, UK and distribution partners across EME and Asia Pacific.

Who's who?

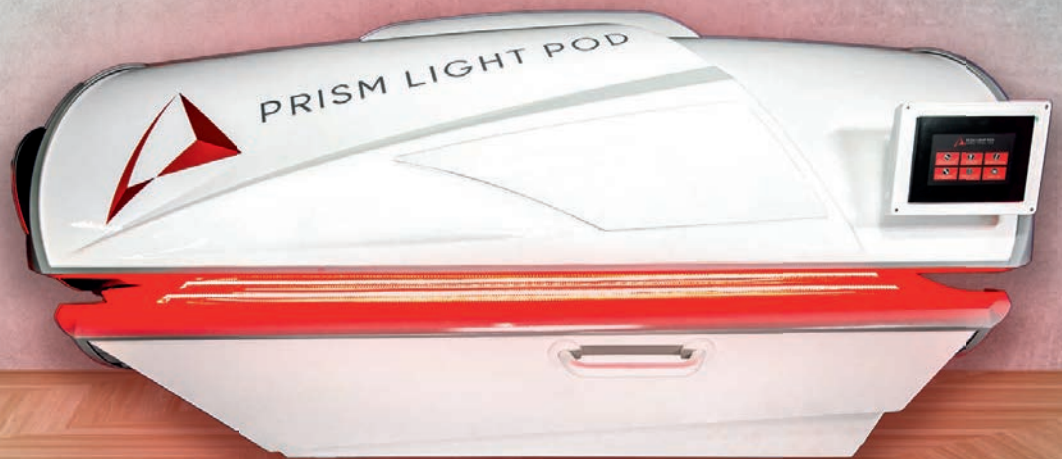
Steve Wright, vice president UK & EMEA.

Future plans

Within the hotel and spa industry, Power Plate has developed some exciting concepts around in-room, in-gym and in-spa experiences - helping guests to feel revived and rejuvenated after their stay.



PRISM LIGHT POD



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Renew

Recover

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Prism Light Pod

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<https://prismlightpod.com/>



PRISM LIGHT POD



Karl Chen, founder and CEO; Sharon Cassius, vice president spa and wellness

Background

Prism Light Pod launched its first whole-body red light bed in 2016. We expanded with the Prism Light Pads in 2022. Our red-light therapy solutions have been awarded the Lux-Life Global Excellence Award four years running.

Main products and services

Prism Light Pod red-light therapy products allow spas to expand with “touchless wellness” services.

The Prism Light Pod provides a simplified 15-minute wellness treatment with six optimised settings for enhancing rejuvenation and recovery, weight loss, anti-ageing, reducing chronic pain and inflammation. It consumes four times less electricity than other red light beds in the industry. The bed can be placed in any private room of 7.5 square metres and used for pre or post spa treatments.

Prism Light Pad is a full-body pad that’s durable and portable, with a simple one-button operation that automatically times out after a 30-minute session and may be combined with facials, massages or located within relaxation rooms.

USPs

Prism Light Pod has a longstanding reputation in the industry for providing



Prism Light Pod offers portable red-light therapy

the highest quality products that translate into a seamless luxury experience. As a company we focus on client efficacy and science-based results. We participate in clinical studies and are part of the Global Wellness Institute and advisory board member of the Touchless Wellness Association. We design our products with environmental sustainability with zero EMF and recyclable parts.

Top clients

Carillon Miami Wellness Resort, FL USA; Wynn Palace Resort in Macau, China; Hilton Sandestin Beach Golf Resort & Spa, FL USA; Westin Kierland, Scottsdale AZ USA.

Where in the world?

Prism Light Pod’s global headquarters is in Denver, Colorado, USA. Our European

headquarters is in Spain, and we sell and service our products worldwide.

Future plans

Prism Light Pod is committed to innovating energy wellness solutions that meet the needs of the global spa industry and to designing and delivering state-of-the-art wellness solutions.

Who’s who?

Karl Chen, founder and CEO;
Sharon Cassius, VP spa and wellness.

What the clients say

“The Prism Red Light Pad is a game-changer for the spa industry! Having a portable red-light therapy option has given our spa the ability to add wellness to any service. Guests can enjoy a 30-minute session as an add on to their massage, facial, or body treatment. We’ve even encouraged our guests to enhance their overall spa experience with a red-light therapy pad while using our zero-gravity lounge chairs. Our team at Serenity, specifically the massage therapists, continue to rave about how great their hands feel after a red-light pad has been used during a treatment.” – *Shanelle Lucas, director of spa operations at the Hilton Sandestin Beach Golf Resort & Spa.*



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du linge raffiné



RKF Luxury Linen

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www.rkf.fr



Riadh Bouaziz, CEO

Background

RKF Luxury Linen creates and manufactures bespoke linen for luxury hotels and spas. In a world where refinement and expertise make excellence, RKF Luxury Linen, as a symbol of luxury, influences the art of Linen and spa.

RKF Luxury Linen fosters a culture of singularity and technological performance. The brand's all-encompassing textile expertise provides partners with cost effective, eco-friendly operational solutions by developing patented and sustainable textile materials.

RKF is a visionary company that deals with the global contemporary challenges through continuous innovation, including the eco-friendly development of its patented, organic textiles, which has cut energy use by 50 per cent. The company is on target to operate on a net-zero carbon basis by 2026.

Main products and services

A full range of protective items, massage table covers, oshiboris, gloves, relaxing eye masks, waterproof pillows, bathrobes, towels, bath sheets, slippers, duvets and duvet covers. The RKF Luxury Linen is varied and personalised to best meet your expectations and make your clients have an unforgettable experience. Our company values are proximity, responsiveness, and flexibility. RKF Luxury Linen brings its expertise and answers each client's request

in the development of bespoke projects thanks to our in-house design team and a large range of fabrics. Among this range, the three key fabrics developed and patented are DreamSoft®, Timeless® and Microfeel®.

USPs

Throughout its investment in Research & Development, RKF Luxury Linen, has registered 15 trademarks and patents and has won 22 international awards. Quality is of paramount importance. The French company develops a full process, from the yams to the final products through design & creation. Its innovation philosophy enables the company to provide each client with a unique and customised line that combines originality, comfort, quality and elegance.

Where in the world?

RKF Luxury Linen is present in 45,000 establishments in more than 85 countries.

Top clients

Guerlain, Dior, Clarins, Lancôme, Shiseido, Biologique Recherche, Bulgari, Cinq Mondes, Elemis, Givenchy, Sothys, Versace, Spa Hotel Le Negresco, Accor Group, The Ritz Carlton, the Peninsula Hotels, Four Seasons, Le Majestic Barrière, The Carlton Jumeirah Group, Jumeirah Group, Sofitel, Mandarin Oriental.

Future plans

RKF Luxury Linen plans to continue its international growth and will launch "RKF Home", a new B2C online e shop that will offer its linen collections to individuals. RKF has also introduced the "DresSoft®", a fashionable three-piece bathrobe made from eco friendly DreamSoft® fabric, which includes comfortable pants, one fitted T-shirt and one fitted jacket. This new glamour garment can be worn indoors or outdoors. RKF has also designed a range of modern, fashion uniforms. Through the entity RKF Wellness & Care, the company will also look to enhance the development of the medical and wellness segment.

Who's who?

Riadh Bouaziz, CEO;
Hanane Fares, production director & head of technical innovations;
Jacqueline Contin, marketing & PR.

What the clients say

"I chose RKF because my products are the best and I believe in the best quality. We can't have anything less than the best quality linen of RKF. In the treatments that my clients receive, RKF linen improves their experience."
Deborah Mitchell, CEO, Heaven

Your wellbeing platform

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- **Powered** by AI;
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robo-sculptor.com ↗

robosculptor

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Jens Schramm, CEO

Background

RoboSculptor is a German/UAE partnership founded by medical aesthetic professionals Dennis Ledenkoff and Jens Schramm. The idea was born in 2019 with a vision to deliver Vibrocompression by Spheres autonomously. It is a special lymph drainage protocol that was previously delivered by experienced specialists only with the Beautylizer aesthetic device.

Main products and services

The RoboSculptor is developed by aesthetic industry experts and is powered by AI. It ideally fits the longevity concept and delivers precise, safe, and comfortable autonomous aesthetic treatments. It offers a solution for body treatments where the number of therapists is limited. RoboSculptor employs Vibrocompression by Spheres, a highly efficient full-body therapy method for volume reduction, lymphatic drainage, and anti-cellulite treatments. The RoboSculptor tracks the body in real-time and adjusts treatment protocols, which is a complex challenge that requires a cutting-edge solution. By utilising 3D cameras, the system tracks the patient's body in real-time, enabling it to track changes in the patient's pose during treatments and make immediate adjustments following the precise treatment protocol.



RoboSculptor: the premier wellness and spa solution

USPs

Traditionally, body treatments have been taught and recorded manually, leading to variations in technique. By using accelerometers and pressure sensors, we are developing standardised treatment protocols for different body types. The AI will analyse this data to establish a meta protocol based on top practitioners' expertise. Benefits of robotic treatments include 24/7 availability, consistent quality, precise protocols that eliminate human variation, gender-neutrality, no consumables, easy operation, and enhanced safety measures. Moreover, automation permits trained specialists to focus on more complex tasks rather than routine activities. Utilising RoboSculptor could triple treatment sessions, increasing from an average of 80 conducted

by specialists monthly to 240 facilitated through robotic intervention. Robotic technology enables novel and innovative massage techniques not achievable through traditional manual methods.

Top clients

This year, RoboSculptor is transitioning from the MVP stage to Early Access, with strategic partners in the cruising industry, airport relaxation facilities, and wellness & spa hotels.

Where in the world?

Europe, North America, UAE.

Future plans

The RoboSculptor is designed as a versatile platform. Progressively, the system will be equipped with additional handpieces to cater to various therapies.

Who's who?

Jens Schramm, CEO;
Matthias Winsauer, sales manager.

What the clients say

"We have decided to install the RoboSculptor in our hotel because it will enable us to offer a wider range of wellness massages to our guests."
Henning Reichel, CEO, Hotel Erika, Austria.

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experience

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Leo Tonkin,
founder and CEO

Background

Since 2012, SALT Chamber has completed over 3,600+ projects and is considered the leading authority on designing, building, and developing salt therapy concepts and experiences for day spas, med spas, hospitality, fitness/wellness centers, and amenity spaces. SALT Chamber has become experts in how to layer and stack other modalities such as saunas, steam rooms, cold plunges, cryotherapy and snow rooms, red light, sound therapy and others to create immersive wellness experiences.

Main products and services

SALT Chamber has become the go-to source for the most effective salt therapy solutions on the market today. SALT Chamber has the most trusted and reliable SALT FX halogenerators that are manufactured by a medical device company and are all UL listed with a 10-year warranty. The Wellness Suite™ is a stand-alone, 'plug-and-play' cabin that can be layered with other modalities such as sounds and vibration, IV therapy, meditation, yoga & stretch, red light therapy, PEMF and compression therapy. Renowned for an innovative approach to the salt décor design process, SALT Chamber manufacture Himalayan salt panels and has developed a unique method for constructing

stunning Himalayan salt walls for relaxation rooms, saunas and décor features.

USPs

A passion for wellness is at the core of everything done at SALT Chamber, making them the world leader and foremost salt therapy solutions provider. With an understanding that every spa is unique, customised, and bespoke, solutions are offered through their turnkey programme that tailors projects to the specific needs of each individual client. No other company can match the depth and breadth of their resources in design, MEP/HVAC, building and installing, technical requirements and operational expertise and experience.

Top clients

Arizona Biltmore – A Waldorf Astoria;
Hyatt Regency Scottsdale Resort & Spa;
Carillon Wellness Resort in Miami Beach;
JW Marriott Miami Turnberry Resort & Spa;
The Woodhouse Day Spa;
The Ritz-Carlton, Charlotte, North Carolina;
Waldorf Astoria, Washington, DC;
Virgin Hotels – Exhale Spa NYC.

Where in the world?

The US, Canada, Mexico, Caribbean,
UK, South America, Central America,

Denmark, Korea, India, Malaysia, Maldives,
Norway, Puerto Rico, Romania, Spain,
Thailand, China, Dominican Republic,
Trinidad & Tobago and Costa Rica.

Future plans

An unwavering mission to revolutionise the respiratory wellness industry by offering exceptional salt therapy concepts and experiences for the spa, wellness, hospitality and self-care sectors.

Who's who?

Leo Tonkin, founder and CEO;
Shimon Benedek, COO.

What the clients say

"This has been a great addition to our facility, not only for our customers, but for our staff. When any staff member has a little cough or congestion, they experience the salt room and see results the same day. This is an amazing add-on treatment that our customers are really enjoying. From the décor to the music and the breathwork, our customers are extremely pleased with their experiences. SALT Chamber has been a great partner through this process, especially training our team"
*Liz Runyon, spa manager,
Tierra Luna Spa, Arizona Biltmore.*



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Seed To Skin

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Jeanette Thottrup,
founder



Moira D'Agostini,
general manager

Background

Founded by Jeanette Thottrup in 2018, Seed To Skin Tuscany is an award-winning skincare line that goes beyond the trend of purely organic, by combining the power of nature's curative properties with the results-driven efficiency of innovative science. Home to a wealth of natural benefits, healing has been in the brand's DNA for a thousand years, with its curative roots dating back to 1129, when Borgo Santo Pietro – its headquarters in Tuscany – was used as a sanctuary for medieval pilgrims.

Main products and services

Seed to Skin Tuscany offers a full range of face and body care products for all skin types, catering to all ages. With restorative and remedial principles at its core, Seed to Skin Tuscany has a range of retail and professional amenities and lifestyle-driven products. The support is best-in-class, with a team of experts in both the spa and the retail side that offer training, marketing and PR assistance at every level.

USPs

Seed to Skin Tuscany is an unwaveringly conscious vertical skincare brand renowned for its bio-autonomy. We control our supply chain completely, overseeing

everything from soil health and ingredient selection to formulation and production. Our meticulous testing of all raw ingredients in our in-house lab ensures the high quality and potency of our products. Our commitment to bio autonomy allows us to choose partners who share our values, supporting numerous small growers worldwide for the ingredients we do choose to source externally. This approach enables Seed to Skin Tuscany to seamlessly blend ancient herbal knowledge with cutting-edge science, resulting in a multi-award-winning skincare line of the highest quality and efficacy. Our clinical testing results, which consistently demonstrate unparalleled effectiveness, further solidify our commitment to delivering exceptional results.

Top clients

Spas: Six Senses, Four Seasons, Canyon Ranch, Sensei Spas, Castle Hot Springs, Southall Farm, The Little Nell, Acqualina Resort & Spa, Kohler Waters Spas, Mandarin Oriental, The Carlton Tower Jumeirah, Les Airelles. Retailers: Liberty London, Ka De We, Le Bon Marche, Bergory.

Where in the world?

We distribute to Europe: Austria, Belgium, France, Germany, Greece, Italy, the Netherlands, Norway, Portugal, Spain,

Switzerland and the UK. North America: Canada and the US. Asia: Hong Kong and the Maldives. Middle East: Qatar.

Future plans

We are working on several new projects in line with our larger goals of sustainable and vertically integrated production process.

Who's who?

Jeanette Thottrup, founder;
Moira D'Agostini, general manager;
Lalage Loepp, business development manager;
Federica Cesari, global educator;
Victoria Knight, global educator;
Elyse Blakey, USA accounts & training manager.

What the clients say

"We started this beautiful partnership because of our shared vision and values. At Six Senses, we respect seasonality, our territory and all things made with love and passion, values that Seed To Skin Tuscany embodies. Seed to Skin Tuscany has given us quality support and the initiatives we create together bring amazing results, with the constant training helping us to achieve a high-performance level. We are on the same wave: healthy, glowing, fresh and pampered." *Elisabetta Trezzi – spa & wellness manager, Six Senses, Rome.*



SKYY
SIMPLE. SMART. SPA.



SKYY, drawing on 20 years of market experience, represents the blend of exceptional quality standards, advanced bio-technologies and attention to bio-compatibility.

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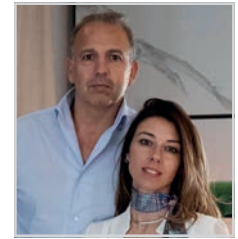
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SKYY
SIMPLE. SMART. SPA.



Laurent Malbert and
Angelica Maran

Background

At SKYY, we're proud to introduce a new and captivating brand of massage beds that embodies the essence of intelligent comfort, elegant style and eco-consciousness. As a part of AKT Group, SKYY builds upon the rich legacy of our flagship brand, C.O.D.E., with its remarkable 20-year history and global reputation for high-end references and iconic spa furniture designs.

Main products and services

SKYY produces treatment beds for the spa and beauty sectors, aiming to combine the time-tested excellence of C.O.D.E.'s massage bed designs with optimised functional features, offering an unparalleled experience at a competitive price point. Our commitment to providing top-notch quality, comfort and aesthetics ensures that our customers can enjoy a memorable wellbeing journey.

USPs

SIMPLE: SKYY massage beds represent elegant simplicity with a deep commitment to environmental standards, being compliant with the Green Key eco-label. Designed for ease of use and low maintenance, they are perfectly suited to meet the practical demands of daily use in professional wellness settings.

SMART: SKYY massage beds are designed for future integration, allowing them to seamlessly incorporate the latest wellness bio-technologies from our Life WellTech division as they are or when they become available. This scalable functionality ensures that the bed remains at the cutting edge, continuously enhancing customer experience with ongoing upgrades and improvements.

SPA: Born after two decades of experience within the spa and wellness industry, each SKYY bed reflects the artistry of C.O.D.E.; excellence in wellness design, combined with deep knowledge and expertise around contemporary wellbeing. SKYY beds are created with clients in mind to enhance satisfaction and engagement.

Top clients

With AKT Group and C.O.D.E. Luxury Spa Furniture, we're partnered with:

- Chedi Hegra Hotel, Saudi Arabia
- Mondrian Hôtel des Carmes, Bordeaux
- Blue Lagoon, Iceland
- Grande Bretagne Marriott Hotel, Athens
- Terme san Giovanni, Italy
- Kimpton Hotel, Paris
- Grand Hotel la Florida, Barcelona
- Romeo Hotel, Rome
- Chelsea Hotel, New York



S_01R model, natural oak finish,
white "Cloud" mattress

Where in the world?

Global Reach, Local Touch:

SKYY belongs to AKT Group, whose presence reaches more than 50 countries worldwide, making our spa furniture accessible to a diverse range of spas and wellness centres. With a global reach, we remain committed to providing personalised support, ensuring that each customer receives the attention and care they deserve.

And yet, amid our global reputation, we remain firmly rooted in our Italian origins. Each SKYY massage bed is meticulously crafted in Italy, ensuring unmatched quality and attention to detail in every aspect.

Who's who?

Laurent Malbert, founder and CEO, C.O.D.E. and co-founder, SKYY;
Angelica Maran, co-founder, SKYY.


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Keramik Manufaktur Steyr 1491



Lounger One Plus

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www.sommerhuber.com



Fiona Sommerhuber, head of spa division
and Christian Sommerhuber, owner & CEO

Background

Owned by the Sommerhuber family, Sommerhuber Ceramic Manufactory combines the advantages of traditional ceramic tile manufacturing with modern living. Following research and intensive technological developments, the company has been establishing a range of ceramics for spas since 2006.

Main services

Sommerhuber specialises in the manufacturing of heat-storing ceramics for spas. The product range includes seats and benches for wet and dry rooms, heated loungers, hammam tables, ceramic foot basins, healing clay spas and wall ceramics.

USPs

Sommerhuber's heat-storing ceramics transmit health-promoting, long-wave infrared ceramic warmth to the body. Ceramic warmth acts in a comforting way on the vegetative nervous system, promotes blood circulation, relieves muscular tension and thus positively influences relaxation and vitality. Large area ceramics ensure maximum hygiene, as there are only a few joints, and the surface follows the contours of the body. The velvety-soft surface is pleasant to touch and thereby further promotes relaxation.



The Lounger One Plus takes relaxation to another level

New products

The new ceramic heated Lounger One Plus is characterised by an organic aesthetic, delicate contours and an ideal lying comfort. An infinitely variable temperature controller allows for a recommended surface temperature of 34 °C. The velvety-soft, ceramic surface only has two transverse joints to allow for easy cleaning. This heated lounger is maintenance-free and can be easily cleaned using a soft cloth. Optional features allow the heated lounger to be ideally matched to its environment. The corpus body and the headrest can be color-coordinated with the glaze and the electrically heated ceramic surface is available in 15 different glazes. A USB port allows the charging of work and reading devices.

Top clients

Atlantis The Royal, Dubai; Norwegian Cruise Lines Prima, Mandara Spa; Mandarin Oriental Hyde Park London, UK & Palace Luzern, Switzerland & Wanfujing, China; Rosewood Hôtel de Crillon, Paris, France & Guangzhou, China; Hotel Paso del Norte, El Paso, USA; JW Marriott Venice Resort & Spa, Italy; W Hotel - The Palm, Dubai; Carolus Thermen, Aachen, Germany; MGM Bellagio Shanghai, China; Fairmont Windsor Park, UK

Where in the world?

Europe, Asia, UAE and USA.

Who's who?

Fiona Sommerhuber, head of spa division;
Christian Sommerhuber, owner & CEO.

 **SOTHYS**

PARIS



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Christian Mas,
chief executive

Background

Founded in 1946, Sothys is owned by the Mas family. Chief executive, Christian Mas, oversees the company internationally.

For more than 70 years, the brand has remained passionate about sharing global beauty concepts with both women and men by combining wellbeing and efficiency.

Main products and services

As the world's leading skincare solution specialists, Sothys aims to provide solutions to every skin problem, using methods which are effective, yet pleasurable for the customer, and in harmony with nature. Sothys employs a dedicated team of professionals who have made many cosmetic breakthroughs. As a result, the company has become the market leader and industry innovator in producing synergistic beauty treatments, techniques and world-class high performance homecare products.

Additional products

Sothys' formulations stand the test of time by employing stringent pharmaceutical production teamed with sensorial pleasures.

The brand uses an exclusive method – Digi-Esthétique – which is an original technique specially developed to heighten the effectiveness of treatments and the

assimilation of active ingredients. By combining Eastern and Western acupressure methods and massage procedures, Sothys is able to achieve the absolute highest level of wellbeing for the customer. As well as our cosmeceutical formulas, we've focused on body and wellbeing with three new signature treatments and personalised massages – leading Sothys to become a complete service provider, offering facials, body treatments, beauty and products and treatments for men.

USPs

The brand complies with the strictest international regulations and adheres to the highest standards of production to create formulas with minimum preservatives, and maximum tolerance and safety. As well as creating packaging that uses eco-design as far as possible, Sothys is committed to an initiative to fight plastic pollution and poverty. Sothys invests 1% of its revenue into protecting nature through Jardins Sothys® and by sustainably managing its 4-hectare site within a 26-hectare protected forest reserve.

How many spas do you supply?

Sothys supplies over 15,000 spa and beauty locations worldwide.

Top clients

Hotel Hershey; Le Burgundy Paris; Club Med Guadeloupe; St Regis Bora-Bora; Palais Ronsard Marrakech; Sofitel Legend Hanoi; St Regis Osaka; Chuan Spa at Cordis, Auckland.

Where in the world?

Sothys is distributed worldwide and is currently available in 115 countries.

Who's who?

Christian Mas, chief executive.

What the clients say

"At Le Spa du Metropole in Hanoi, Vietnam, we share the same objectives in terms of quality and branding. Therefore, our partnership with Sothys has helped transform our spa into an unforgettable sensorial experience for our guests." *Ms Bac Ha, spa manager*

"We have been working in partnership with sothys for 2 years now. Our guests really enjoy the choice of fragrances and textures for the Sothys' massages. They love the Secret Range, the fragrance and the proprieties are so unique! Women and men's perfumes are also very appreciated and easy to sell. Sothys is a very professional brand and well organized for training and follow up during the year." *Aurélie Chiaffi - spa director of St Regis Bora Bora*



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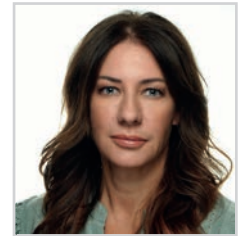
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Erica Mullery,
SpaSoft president

Background

SpaSoft has been a leader in spa technology for over 20 years. SpaSoft is a part of the Jonas Hospitality; a family of brands used in over 60,000 hotels, resorts, and spas, innovating the hospitality industry with cutting-edge technology solutions to meet business needs.

Main products and services

SpaSoft's cloud and on-premise solutions streamline resource management, activity scheduling, group bookings, financial reporting, and more. SpaSoft empowers spas to manage their business through a user-friendly system backed by the industry's best technology and operational knowledge. SpaSoft's software is built on a highly secure PA-DSS-validation platform.

In collaboration with the rest of the Jonas Hospitality Brands, SpaSoft is a key component of the Jonas Hospitality Unified Platform that unifies the guest journey by connecting your data. The Jonas Hospitality Unified Platform aims to solve the industry's data problem by unifying guest data across marketing, operations, payments, contracts, and more. SpaSoft offers a central location for a guest's profile to sync across your tech stack bringing consistency and accuracy to your spa.

USPs

With 20+ years of industry experience, SpaSoft offers cloud or on-premise spa and activity management software. Flexible and customisable, SpaSoft streamlines: mobile solutions for guests and staff; resource management; activity scheduling; online booking engine; waitlist management and turn away tracking; group booking; yield management, revenue management, and forecasting; reporting across your spa enterprise and secure point-of-sale transactions.

Through Jonas Arc, the open integration foundation that seamlessly connects all Jonas Hospitality products and third-party systems, SpaSoft interfaces with various systems, including hotel property management systems, credit card and gift card processors, back-office systems, membership billing, and other hospitality technologies.

SpaSoft is a part of the Jonas Hospitality Unified Platform. All solutions in the Jonas Hospitality Unified Platform are closely integrated to bridge the gap between best-in-breed and all-in-one technology.

Top clients

SpaSoft is the leading provider of spa technology to luxury spas around the world. Installed in over 65% of Forbes™ five-star spas.



The SpaSoft Spa and Activity Management System allows you to comprehensively manage your spa

Where in the world?

SpaSoft is installed in more than 800 spas across 64 countries worldwide.

Who's who?

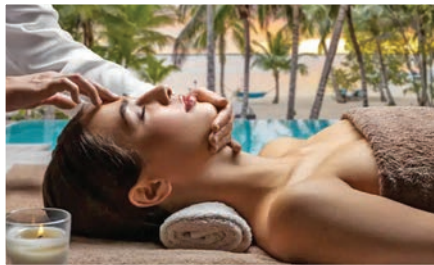
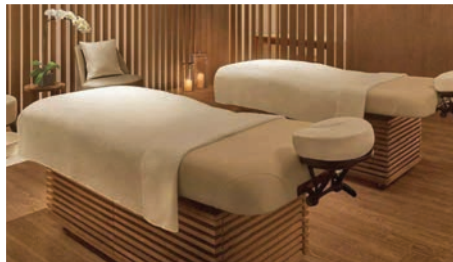
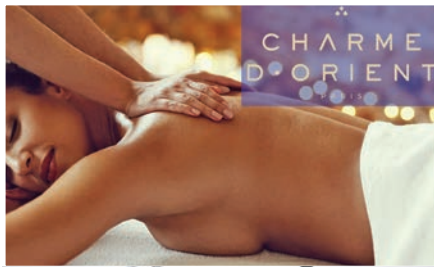
Erica Mullery, SpaSoft president; Jasmine Hurst & Sherry Cuti, sales managers; Diana Hernandez, senior operations manager; Connect with our team on LinkedIn.

What the clients say

"Reporting has been so helpful with running an efficient and profitable spa. Most times when I think of a report I'd like to have, it's already available in SpaSoft. Copy and pasting of appointments, scheduling, adding new services – it's all easy!" *Brittany Hunt, spa director, Pala Casino Spa & Resort*

SPA SUPPLY SOLUTIONS

Wellness Expert & Professional Procurement



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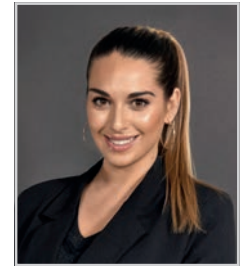
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SPA SUPPLY SOLUTIONS
Wellness Expert & Professional Procurement



Julie Bevilacqua, CEO

Background

Spa Supply Solutions was founded in 2014 by Julie Bevilacqua, a seasoned expert in spa management and aesthetic practices. Her dedication to excellence and her commitment to staying ahead of industry trends position Spa Supply Solutions as a leader in spa procurement & consulting.

Main products and services

Our platform offers an extensive array, including personalised sourcing services that encompass the world's foremost spa brands and cutting-edge technologies. From furniture, equipment, tools, and accessories tailored for diverse beauty treatments and needs around the spa such as infrared, salt, bamboo, pine therapies, LED treatments, hammam, saunas, and more. We provide holistic solutions to meet every discerning need.

Building upon years of successful service and understanding our clients' evolving needs, Spa Supply Solutions is thrilled to introduce a wide range of spa decors and atmospheres, alongside a new section featuring cosmetics and products for spa boutiques.

Our logistics team meticulously navigate global routes and negotiate

optimal rates, ensuring swift and cost-effective delivery solutions. Whether by air, sea, or road, our worldwide distribution network guarantees prompt delivery.

USPs

Our mission is to ensure our clients are fully assisted while making their projects hassle free. We break away from the conventional by refusing to confine you to a static catalog of products. Instead, we curate our offerings to match your unique requirements, taking into account interior design guidelines and the overall essence and market dynamics of your spa.

We offer a plethora of suggestions for each product and equipment piece, encompassing design, textures, colours, and innovative usage ideas.

Our capabilities extend beyond sourcing and procurement. We offer comprehensive consulting services to elevate your spa project with high ROI and streamlined methods.

Collaborating with architects and interior designers, we assist in crafting your OSE and FFE lists, space planning, developing spa menus, implementing layout management plans for operations, providing spa training conducted by our in-house spa trainer, orchestrating the

setup of the spa boutique along with financial projections, devising long-term marketing and spa PR strategies, assistance during spa openings, and an array of other "à la carte" services tailored to your needs.

Top clients

Top luxury brands including Ritz-Carlton, Kerzner International, Minor Group, Jumeirah, Rosewood, Hyatt, Accor Group, Four Seasons, Six Senses, Aman, Hilton, Lux*, Kempinski, Shangri-La, Mandarin Oriental, Viceroy, ESPA Spas, as well as a range of private high-profile clients, including yachts and cruise ships.

Where in the world?

Our clients are spread across the world, and we have warehouses in various locations in Europe, including France, Belgium, England, Spain, Portugal, and the Netherlands. Additionally, we utilise third-party warehouses in other parts of the world, such as the USA, Japan, India, Africa, and Australia, which enables us to conveniently ship our products worldwide at cost-effective rates.

Who's who?

Julie B, founder & business development;
Anne-Lise S, export manager;
Laura B, FFE&OSE specialist;
Yvana R, web enquiries & marketing.



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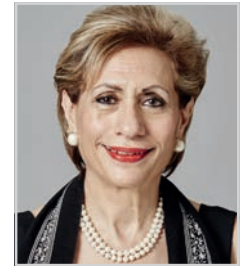
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Subtle Energies®

Created with Intent, *Made to Empower*



Farida Irani, founder

Background

Subtle Energies was founded in 1993 as a clinic by Farida Irani in Sydney, Australia. Farida is internationally recognised as a pioneer in Ayurveda Aromatherapy as a science, and is a well-respected clinical practitioner, author, and lecturer. Farida's clinic was designed to address a complex range of health concerns (cancer, mental health issues, chronic fatigue, fertility issues, insomnia and more) with a variety of modalities offered that respect ancient sciences, combined with holistic modern techniques.

Main products and services

Subtle Energies is an award-winning, results-based aromatherapy, natural skincare and wellness brand, founded on Ayurveda principles. It was created with intent to address multiple skin and body concerns, while delivering high performance results, empowering one's physical, mental, and emotional wellbeing. Australian-made, cruelty free, COSMOS natural certified range of skincare and body/bath products, Subtle Energies always sources the highest grade of oils and active ingredients. The Subtle Energies products are multifunctional – each giving an excellent clinical result with

pure and natural clean beauty technology and will deliver additional benefits which include wellness on all levels, including emotional and hormonal balance, musculoskeletal concerns, sleep deprivation, skin cell renewal, stress and anxiety.

Additional products and services

Subtle Energies offers a strong hotel room integrations programme, which brings deliverable results for sleep, stress and fatigue, coupled with a sensory journey of shower and bath programmes.

USPs

Subtle Energies sources the highest grade essential oils: a therapeutic essential oil is determined by the chemical profile of the oil after it is distilled. It is the unique chemical compositions that exist in these ingredients that Subtle Energies sources. This background, coupled with the company's education and practitioner qualifications, equips Subtle Energies with the ability to create powerful blends and forward-thinking treatments, delivering authentic results-based holistic experiences.

How many spas do you supply?

130 spas, including private-label partners.

Top clients

Global partnerships with The Peninsula Hotels: Six Senses Spas & Resorts; Crown Towers, Australia: Jiva Spas by Taj Hotels Resorts and Palaces. Iconic destinations such as Gwinganna, Kamalaya, Mandarin Oriental Tokyo, Mandarin Oriental Dubai, Raffles Doha, Royal Mansour Marrakech, Soneva Fushi, One & Only Kea Island.

Future plans

Continue innovations with advances in the field of natural and biotech active ingredients.

Who's who?

Farida Irani, founder; Nick Irani, director of operations and brand development; Khurshheed Irani, global training and development director; Sheriar Irani, managing director of manufacturing and logistics.

What the clients say

"In 2003, after reading Farida's book on Ayurveda aromatherapy, I was so impressed, we collaborated to design signature spa blends. These are the best oils I've ever worked with and we're proud to have Subtle Energies across our spas." Anna Bjurstam, vice president, spas, Six Senses.

swiss line

BY DERMALAB 



With 35 years of experience, Swissline is known for its collagen-based formulas and anti-inflammation skincare solutions.

Utilizing only the most advanced, highest quality skin-identical ingredients, including Hyaluronic Acid, Collagen, Niacinamide, Pre and Probiotics, Madecassoside®, the treatments boost cellular revitalization and protect the skin inside-out and outside-in.

Swissline facials and massages are available in exclusive medical clinics and spas around the world.



Burj Al Arab Jumeirah
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Fairmont Tazi Palace
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Carlton Cannes
Cannes, France



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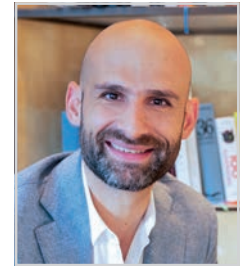
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Christophe Lesueur, CEO

swiss line

BY DERMALAB

Background

Inspired by the science of cellular rejuvenation, Swissline was founded in Switzerland in 1989, igniting a longstanding passion for developing formulas that harness the power of biotechnology and embody the precision synonymous with Switzerland.

Main products and services

Swissline offers 360° advanced formulas that think skin from the inside-out and outside-in. Using the most efficient skin-identical active ingredients and technologies, the products nurture the skin from within and ensure its harmonious revitalisation. Collagen has been a major focus for Swissline since 1990, with the brand incorporating marine collagen, collagen-boosting peptides and plant-based growth factors in its signature products and treatments for the face and body.

Swissline's in-house training department champions the importance of skincare education, offering its partners training programmes, manuals, video support and coaching, as well as a bespoke training app with treatment protocols, ingredient files and tools.

USPs

Swissline recognises that the skin is a reflection of your health and wellbeing. With

a deep understanding of how the skin functions and a desire to combat oxidative stress, Swissline advocates a holistic approach to skin care. By uniting evidence-based, anti-inflammatory topical treatments that work on the inner and outer layers of the skin, together with luxurious textures and scents, and a 360° approach to a healthy lifestyle where self-care is prioritised, Swissline believes your inner radiance can shine through. Their brand identity can be summed up: Nurturing your skin beyond beauty.

Where in the world?

Swissline is present in 30 countries around the world in medi-spas, five-star hotels, luxury medical clinics and high-end retailers.

Top clients

Burj Al Arab, Burgenstock Resort, Carlton Cannes, Fairmont Tazi Palace, Park Gstaad, Six Senses Marbella, The Shelbourne, Sofitel Quiberon Thalassa Sea & Spa.

Future plans

Swissline will celebrate its 35th anniversary in Autumn 2024. Going forward, it will continue to cultivate a culture that embraces self-care,



Swissline's luxurious and efficacious skincare

leveraging its expertise in Swiss skincare research and the global luxury spa industry.

Who's who?

Christophe Lesueur, CEO; Custodio d'Avo, international brand director.

What the clients say

"Swissline was the perfect choice for Carlton Cannes' Le C Club because of its luxury, high-end products and treatments. The textures are wonderful and the skin-identical ingredients, like collagen, provide visible results."

Julie Forthomme, spa manager, Le C Club, Carlton Cannes

"Swissline, a brand rooted in the rich tradition of Swiss cellular therapy, has shown unwavering dedication over the last 30-plus years to pioneering biotechnological innovation. In this exceptional collaboration, we wholeheartedly embrace the timeless essence of wellbeing, marking a profound journey together that celebrates a shared commitment to nurturing the body, enriching the mind, and soothing the soul."

Cristina Lancu, director of Talise Spa at Burj Al Arab Jumeirah

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Thomas Roessler, MD

Background

Founded in 2001, TAC has been in the international market for more than 20 years. At two locations in Hartberg and Vienna, more than 80 employees are responsible for the continuous development of the software products. The TAC software serves several key markets within the leisure industry:

- **Reservation Assistant** – Spa & Activity Software specialises in the unique software needs of those in the spa industry.
- **Club Assistant** – Membership Software is focused on the special features of the fitness market.
- **Entry Assistant** – Access Control Software specialises in the needs of the thermal bath industry.

Main services

Reservation Assistant – Spa & Activity Software simplifies all processes of modern spa management, including reservations, membership management, employee scheduling, stock control, CRM and billing. More than 200 interfaces to external systems such as PMS and access control as well as reports and statistics for measuring performance guarantee a smooth integration. An easy-to-navigate dashboard provides a quick overview of your spa's economic performance.

Additional services

TAC's add-ons are innovative tools for maximising sales revenue and strengthening customer satisfaction.

The TAC Webshop integrates sales, appointment bookings, lounge reservations, online questionnaires, a partner area and more with an intuitive, user-friendly design. Guests can also book appointments at the Self-Service Kiosk and pay by RFID bracelet.

And with TAC|Sense – the cloud-based version of the software – employees have reservation plans with them any time, any place on all mobile devices. TAC has also created self-service machines named TAC|Wrist, which integrate with TAC's technology and dispense RFID wristbands.

With the fully integrated payment interface TAC|Pay, single and recurring payments, as well as refunds, are processed easily, quickly and securely throughout the TAC software. Your personal TAC|Pay portal access offers a detailed presentation of transactions as well as clear reports and analysis.

USPs

TAC's credo, "designed to simplify", is reflected in all its products. TAC offers one platform for all activities. The software is

suitable for every area of a modern spa, and customers build their individual solutions to best suit their business needs. A skilled support team is available 24 hours a day, seven days a week, via phone or e-mail.

Top clients

La Mamounia, Rocco Forte Hotels, Hyatt, Kempinski Hotels & Resorts, Grand Resort Bad Ragaz, Robinson, Radisson, Palace Gstaad, The Dolder Grand and Richmond Nua Wellness-Spa Sapanca.

Where in the world?

TAC has more than 1,300 customers in 70 countries, including the USA, Germany, Austria, Switzerland, Mexico, Hong Kong, UK, Italy, Australia and the Dominican Republic.

Who's who?

Thomas Roessler, managing director;
Gernot Tobisch, managing director;
Guenther Poellabauer, VP marketing & sales;
Bernhard Rappold, VP of engineering.

What the clients say

"Reservation Assistant helps us manage our resources efficiently and react flexibly to the needs of our guests." – *Hakan Balcan, general manager, Richmond Nua Wellness Spa Sapanca*



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TECHNOALPIN® INDOOR



Sara Brenninger & Gianni Guadagnini

Background

Founded in 1990, TechnoAlpin is the world leader in snowmaking systems. With the Indoor snow division, TechnoAlpin combines its fascination for snow with holistic wellbeing to create something completely unique.

TechnoAlpin Indoor offers expert consultation for indoor snow concepts. Helping customers integrate snow into the initial design phase of spa concepts and this way providing individualised solutions for any business in order to elevate the guest's spa experience.

Main products and services

Indoor snow is a special highlight for luxury wellness and spa areas, fitness centres and private luxury real estates - a new way of cooling down that your guests will surely remember.

The SNOWROOM is cooled to -10°C (14°F) and filled with real snow, made from only water and air. Fresh snow is made every night, so fresh powder snow is ready every morning to delight your guests. The entire body cools down efficiently and gently: the respiratory tract and lungs, all organs and brain cells cool down at a slow pace. The skin is cooled over the entire surface without any damage to the tissue. Cooling



The spa area of the future restores the balance between hot and cold.

down in the SNOWROOM is invigorating, the body and the mind relax and regenerate.

SNOWSKY is the most sophisticated alternative for cooling down: a real snowfall in the middle of the room. The falling snow is joined by cold light, revitalising the spirit. The magical transformation from water into snow creates a grounding feeling, calming and relaxing all the senses. The cold snowflakes land and melt slowly on the warm skin.

Snow is the gentlest version of cooling down and can be enjoyed by both men and women of any age. The benefits of cold therapy are accessible to all, with no shock or dizziness.

USPs

Snow offers a gentle and efficient way of cooling down. One litre of water makes

five times its volume in snow. 30 years of know-how in snow production guarantee sophisticated high-tech products for a unique snow experience. The SNOWROOM is not only a visual highlight, but offers a holistic cool down and a resource-saving technology with the possibility of heat recovery.

Top clients

We have supplied more than 120 customers around the world, including luxury hotels, cruise ships, public thermal baths, health clubs, private residences and even retail stores and experience spaces.

Future plans

Our vision of the wellness area of the future is the restoration of balance between warm and cold. Snow is an inviting link between warming up and regenerating. We develop and design snow concepts and advise discerning clients on the subject of cold applications and contrast therapy, thereby enhancing the experience for guests.

Who's who?

Sara Brenninger, executive manager; Gianni Guadagnini, head of sales and business development.



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Heinrich Unbescheiden,
director sales & marketing

Background

Unbescheiden GmbH was founded in 1869 in Baden-Baden, Germany. The company is family-owned: Mrs Unbescheiden is the CEO and her two sons, Heinrich and Mark, are members of the management board. The company is one of the leading companies in the field of spa and hydrotherapy equipment worldwide.

Main products and services

Equipment for spas and wellness centres, as well as hydrotherapy equipment, such as Unbescheiden's new generation of Vichy showers. These enable completely new treatment sequences and revolutionise the classic horizontal showers. With flexible programming options, facilities can develop their own signature treatments. This creates customised combinations of highly efficient automatic treatments with intensive high-touch experiences. The new applications are both highly effective and extremely attractive for users and practitioners.

Unbescheiden also offers automatic massage tubs from the Avantgarde and Spa Sensations product lines. These tubs offer excellent massage treatments to the customer. A multitude of available



The dynamic design of the Avantgarde line can easily be integrated into modern spas

programmes and an individually adaptable massage pressure turn the massage treatments into an unforgettable wellness experience. A variety of other treatment units, including those for dry hydro massages or the application of body wraps, forms part of Unbescheiden's product range.

USPs

Each product is developed to meet the requirements and preferences of the user. The company offers a range of treatment options and advanced technical solutions, which enable spa and wellness institutions to offer individual and high-quality treatments to their guests.

A focus is being put on both the quality and longevity of the equipment, as well as easy operability.

Top clients

Relais Thalasso, Thalazur, Chenot Palace Weggis, Barwicha, Lefay Resort, Palazzo Fiuggi Rome, La Reserve Ramatuelle, Palace Hotel Meran, Viva Mayr, Kronenhof Pontresina.

Where in the world?

The equipment of Unbescheiden GmbH is sold to customers in more than 60 countries worldwide.

Future plans

We will react to new requirements and expectations in the field of spa and hydrotherapy by developing solutions focussing, among other things, on variety of treatments, ease of use and flexible deployment of personnel resources.

Who's who?

Veronika Unbescheiden, CEO;
Heinrich Unbescheiden, director sales and marketing; Mark Unbescheiden, director engineering and production.

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Rainer Rieger,
managing director

Background

The company was founded by Dietmar Werner in 1985. He invented a dosing system for calcium hypochlorite for swimming pools. Mr Werner still owns 50 per cent of the company. The twin brothers Jochen and Rainer Rieger own 25 per cent each.

Main products and services

WDT develops and produces high quality control and dosing systems for swimming pools and hydrothermal wellness facilities:

For wellness facilities:

- Experience showers
- Aroma pumps for steam rooms
- LED illumination for steam rooms
- Salt nebulisation systems for steam rooms
- Automatic splash systems for saunas
- LED illumination for saunas
- Salt nebulisation systems for saunas
- Foam production systems for Hammam massages
- Foot spa systems
- Room aromatisation
- Central control systems to control all rooms / parameters of the wellness facility from one controller with touch screen display



WDT exports all over the world

For swimming pools:

- Dosing systems for calcium hypochlorite
- Auto control systems
- Dosing pumps

USPs

From our point of view it is a necessary core competence to understand the application areas of our products and its associated technical systems as a total, to be able to transfer this know-how to our partners.

WDT Werner Dosiertechnik stands for:

- Comprehensive know-how
- Highest material and product quality
- Professional consulting

- Extensive service network of our trained partners
 - Exclusively educated and qualified employees
 - Service and solution orientation
 - Continuous development
- Our willingness to embrace change and our flexibility allow us to quickly react to constantly changing markets and customers' demands. This is the main reason for our continuous growth, our lasting partnerships and our worldwide success!

Top clients

We distribute through our worldwide network of spa builders/installers.

Where in the world?

We realise 75 per cent of our turnover in worldwide export, mainly Europe, Asia, Australia.

Future plans

Staying innovative and agile in these dynamic times, ensuring our products and our entire organisation are ready for the challenges and opportunities of the 21st century.

Who's who?

Rainer Rieger, MD; Jochen Rieger, MD; Franz Mayr, product manager wellness.



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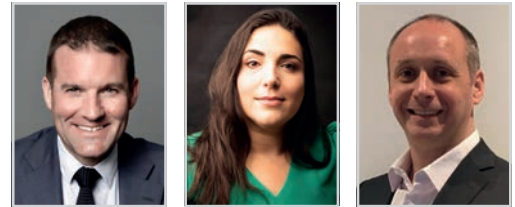
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LinkedIn: Yon-Ka

<https://www.yonka.pro/>



Antoine Lamarche, Céline Raynal and Alexis Wolkowski

Background

As pioneers in aromatherapy since 1954 and founders of the Yon-Ka brand, the Multaler Laboratories, a French family-owned company, encapsulate the power of Nature within sensorial, results-driven expert formulas.

Main products and services

We offer a comprehensive range of expert face and body treatments to meet all your clients' needs. We train your staff in well-defined techniques and methods. Every Yon-Ka treatment is a subtle, expert alchemy in the hands of a professional, that feel and give, that prolong and strengthen the essential oil and thus optimise the treatment.

To complete the spa experience of your clients in the comfort of their own home and improve your profitability, Yon-Ka has developed a full line of face and body products to extend the benefits of the professional treatments.

USPs

■ The Experience of Phyto-Aromatic Skincare

■ **5 founding principles:** effectiveness through nature, excellent formulations, expert techniques, experience for the senses and ethical commitments.

■ **Vision of Holistic beauty:** each Yon-Ka phyto-aromatic treatment is a unique, personalised experience which contributes to the physical and mental harmony for every person, at every stage of life.

■ **High quality products:** we develop and manufacture our products in our own laboratories in the Paris area, under strict controls at all points, from the formulation to fabrication in filtered air to ISO 22716.

■ **The Yon-Ka Quintessence:** our exclusive complex, containing 5 synergistic essential oils, combines dermatological effectiveness with olfactive and aromachological benefits.

■ **6000 beauty professionals** around the world have already chosen to share Yon-Ka's Experience of Phyto-Aromatic Skincare with clients searching for naturality, authenticity and results.

Top clients

L'EspaCe Yon-Ka, Tokyo - Japan (many times voted Best Spa of the year in Japan); Hyatt Regency, Hakone, Japan; Bellagio & JW Marriott, Las Vegas, USA; Canyon Ranch, USA; Four Seasons, Jakarta, Indonesia; LaboSpa, Zürich, Switzerland; Le Vallon de Valrugues & Spa, St Rémy de Provence, France; Les Bories, Gordes, France; SkySpa, La Rosière, France.



PHOTO: YON-KA

Discover the Experience of Phyto-Aromatic Skincare with the Yon-Ka line

Where in the world?

Yon-Ka supplies over 6000 partners around the world (5 continents, 58 countries).

Who's who?

Antoine Lamarche, CEO,
Céline Raynal, export sales manager,
Alexis Wolkowski, president and owner.

**Only Zenoti
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every day**



Any software can help you manage your business. Zenoti helps you grow. You get the industry's most complete spa software, designed to grow your revenue regularly, effortlessly.



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LinkedIn: linkedin.com/company/zenoti/

Facebook: facebook.com/gozenoti

Instagram: instagram.com/gozenoti/

Blog: zenoti.com/resources

www.zenoti.com



Sudheer Koneru, CEO

Background

Having started as proprietors of their own wellness centres, the Zenoti founders have a passion for the beauty and wellness industry that has fueled a profound understanding of its industry and people. Zenoti has channelled this understanding into software, defining how a technology company can drive success for beauty and wellness businesses.

Main products and services

Zenoti addresses every facet of running a spa, from crafting an exceptional client experience and empowering staff to increasing revenue via automation and AI.

- Online appointment booking: Guests easily access available slots via web, mobile app, and social media.
- Revenue growth features: Functions designed to optimise booking, boost average invoices.
- AI innovations to romance clients and save time on tasks
- myZen: The first mobile app designed just for providers
- Staff engagement and performance management: A mobile app for providers, to track guests, tips, and more.
- Advance deposits: Secures appointment revenue during the booking process.
- Intelligent inventory management: Staff gets

quick, automated insights into ordering needs.

- Memberships: A variety of options to create reliable, recurring revenue.
- Targeted marketing: Send the right custom offers and promotions to the right clients.
- Branded mobile app: Customers can book appointments, track memberships, and more.
- Digital gift cards: Available online, redeemable at every location.
- Reporting and analytics: Dashboards provide insight into growth areas, inventory, guest data, and more
- Automated payments: A streamlined checkout experience for both clients and staff.

USPs

Zenoti helps nearly 30,000 beauty and wellness businesses power growth with a consistent dedication to product excellence and innovation. Zenoti helps spas achieve revenue growth via three workflow components: 1. maximising the number of available slots in the appointment book; 2. optimising staff utilisation to fill every possible slot; and 3. attaining the highest possible revenue per client visit.

In 2023, top-performing spas partnering with Zenoti achieved some of the industry's most impressive performance metrics: top membership-focused spas earned 87% more revenue than average, with a

78% staff utilisation rate; online booking rates were 60-75% higher than average.

Top clients

Hand & Stone Massage and Facial Spa, Face Gym, European Wax Center, MGM Resorts, Skin Laundry, Face Haus, Massage Heights, Rush Hair & Beauty, Gene Juarez Salons & Spas, TONI&GUY, Elizabeth Arden.

Where in the world?

Great Britain, the United States, Canada, Europe, Africa, the Middle East, India, Southeast Asia, Australia, and New Zealand.

Future plans

With two AI-powered innovations in 2024, Zenoti establishes an unprecedented level of customer service and intelligent business insights for spas.

Who's who?

Sudheer Koneru, CEO;
Amy Douglas, sales manager, UK & Europe.

What the clients say

"Growth is about making sure we do it sustainably, sensibly, and that we're able to achieve it in our marketplace. Zenoti enables us to do that." *James Gill, owner and operator, Bodytonic Clinic*

spa-kit.net

The search engine for spa buyers

For full company and contact details of any of the products, equipment and services featured here, please visit www.spa-kit.net



BELLEFONTAINE



Bellefontaine bolsters Cellstemine line

Swiss spa and skincare brand Bellefontaine has launched the 24h Glow Repair Mask to help consumers achieve a smoother, firmer and more glowy complexion. The latest addition to the brand's pro-ageing Cellstemine collection, the mask is powered by plant stem cells derived from edelweiss, argan and alpine rose, as well as the probiotic concentrate lactobiotyl. The mask's creamy formula is designed to hydrate the skin, help erase signs of fatigue and stimulate cellular repair activity while restoring suppleness and comfort.

KEYWORD: BELLEFONTAINE

MyEquilibria combines art and outdoor exercise



MANDARIN ORIENTAL ABU DHABI

High-end outdoor exercise equipment company MyEquilibria offers solutions for spas looking for open-air nature-based activities, including a 7m-high MyTree product and the 12m-long MyBeast Sports Performance structure, both of which are made of concrete and stainless steel. MyTree is designed for free body and callisthenics activities, and includes four stations with

rings, a traction bar, parallel bars and hooks for suspension training. MyBeast has been created for functional activities and is divided into stages for training all muscle groups. A nearby totem provides information about the equipment, philosophy and benefits, as well as a QR code to access more than 1,000 PT-led video tutorials.

KEYWORD: MYEQUILIBRIA

GHARIENI GROUP



Gharieni unveils multifunctional MLR Transform bed

Thai and shiatsu massages can easily be administered in the same space as conventional spa treatments, thanks to the new MLR Transform bed from Gharieni.

The innovative model seamlessly transitions from a bed that lies flat on

the floor to a conventional elevated spa table. When flat, the mattress extends to 120cm in width – making it ideal for ground-level treatments – but swiftly transforms into a standard 80cm-wide spa table when it rises.

KEYWORD: GHARIENI

Esse's latest skincare trio taps live probiotics

Microbiome skincare and spa brand Esse Skincare has launched three new products containing lactobacillus bacteria to boost the effect of medical aesthetic treatments. The new Esse Pre-care Oil, Esse Activator and Esse Post-care Oil formulations were developed by company founder Trevor Steyn and his research team, and use live lactobacillus bacteria to help the microbiome to protect the skin while it heals.

KEYWORD: ESSE



ESSE

HYPERICE



Hyperice and Escape Fitness partner to redefine recovery

Fitness and recovery brands Hyperice and Escape Fitness have teamed up to create recovery stations for spas, gyms and sport-specific training facilities. Available in the UK, US and Europe, the stations feature Hyperice's Hypervolt 2 Pro percussion massage device and Escape's Multi-Activity Resource Station screen providing virtual one-to-one coaching 24/7. With a small footprint, the unit is set up so that the Hypervolt 2 Pro percussion device is tethered via a flexible cable, to provide constant charging and theft prevention, ensuring the technology is always available for use.

KEYWORD: HYPERICE



EMPEROR ICE BATHS

Emperor Ice Baths makes global debut

Tapping into the growing interest in cold water immersion, Emperor Ice Baths has created what founder Daniel Watson calls “the most bespoke [portable] ice bath on the market”. The traditional timber-clad coolers (and the inner mould) come in various finishes and colours – 14 as standard, but Pantone shade-matching is available too. There’s also a choice of underwater LED lights and optional extras such as ozone filtration, a built-in external drawer for storing accessories and a shelf with a phone slot. The plug-and-go system, which has been made to bring the temperature down to 2°C without adding ice, can be managed via a touchscreen LCD control with wifi capability and an app.

KEYWORD: EMPEROR ICE BATHS

Sothys introduces pigmentation management range

Sothys has brought a new range to market to target pigmentation and visible signs of ageing while promoting radiance. Powered by active ingredients, the six-product collection’s core formula is based on an exclusive Sothys patent powered by organic white nettle that’s grown and harvested using green chemistry methods near the Sothy’s factory in Auriac. White nettle was selected as the star ingredient due to its high levels of phenolic compounds, particularly flavonoids, which are claimed to reduce pigmentation issues. The complete Pigmentation Management line features a Brightening Facial Cleanser, a Complexion Renewing Essence, a Spot Focus Serum, a Spot Focus Cream, a Radiance Enhancing Mask and a Youth Protective Fluid Spf50.

KEYWORD: SOTHYS

SOTHYS



Robosculptor AI massager to launch imminently

Robosculptor, an AI robot used for body treatments, is in the final stages of development. Created by Beautyliner, the system employs a high-speed 3D camera to scan the user and track their body movements. A robotic arm with a rotating massage roller is then used over the body and adjusts position, pressure and speed based on camera feedback. The user is given a remote so they can also adapt the treatment.

KEYWORD: ROBOSCULPTOR



BEAUTYLINER GROUP

PROMOTION

Anantara Spa



Anantara Spa draws on the traditions of East and West to inspire deep relaxation, with beautiful, healing, traditional Thai massage and indigenous treatments. Set in some of the world's most extraordinary destinations and with locations around the world, our treatments draw inspiration from the stunning surroundings.

All treatments are performed by specialised therapists. Expert therapists at Anantara Spas, across Asia and beyond, tailor perfect experiences from a comprehensive menu of massages, body and facial treatments, bringing together exclusive ingredients, aromas, and time-honoured techniques to promote long-term health and wellbeing during your holidays.

FOR MORE INFORMATION:



KLAIFS GMBH

Klaifs brings new Enya sauna bowl to market

Heat experience specialist Klaifs has created an automatic infusion bowl as part of a series of upgrades for its commercial saunas. Part of the new Profi sauna range, the Enya bowl is operated via a timed control or at the touch of a button, and has been created to provide continuous scent for sauna sessions and ceremonies. The

tray has been designed so that liquid is evenly distributed, and a wide rim prevents hot splashes or water pools on wooden surfaces. It can sit on existing stoves with water supply fed from below, via an outlet in a wall or, for a more dramatic effect, coming down from the ceiling.

KEYWORD: KLAIFS

AKT launches Skyy treatment bed range

AKT, the French group behind bespoke premium spa bed and design line CODE, has developed a new range that includes sustainability, smart technology, durability and competitive pricing as its USPs.

The Skyy collection features the same stylish clean lines and intuitive features as its sister brand, but has a 20 to 30 per cent lower price point. There are four electronic models which have the same core functions but are differentiated by their design. All can be customised



SKYY

with a range of colour finishes, round or squared edges and accessories such as chromotherapy lights and speakers.

KEYWORD: SKYY

MADISON COLLECTION



The Madison Collection unveils the Tuxedo Collection

The Madison Collection's newest luxury linen and robe range is fade-resistant, quick-drying and chlorine-compatible. The Tuxedo Collection is the product of years of development and features bath towels, robes and mats, available in a range of sizes. The range has been designed to require 40 per cent less energy for complete wash and dry cycles and requires 50 per cent less storage space than standard linen and robe ranges.

KEYWORD: MADISON COLLECTION

ESPA launches Optimal Skin Cleansing Oil

ESPA has expanded its Optimal Skin Pro collection with a new oil-to-milk cleanser, the Optimal Skin Cleansing Oil. The new cleanser features an Omega+ Vitamin Complex, and is also formulated with upcycled oils (grapeseed, pumpkin seed and apricot), naturally caffeinated green coffee seed oil and myrtle, as well as an olive antioxidant complex. The cleanser is completed with an essential oil blend of sweet orange, neroli and bergamot.

KEYWORD: ESPA



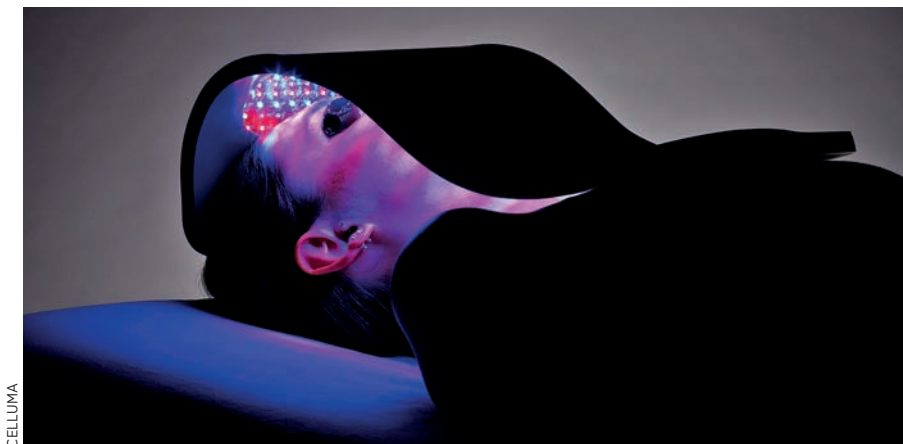
ESPA

Celluma targets wellness sector with flexible LED light panels

Known in the medical aesthetics and pain management space, Celluma is bringing its LED light therapy devices to the spa market. Its stand-out feature is lights that are embedded on a flexible panel which can be contoured closely to the area of treatment. Celluma's flagship product is the Celluma Pro, which can be formed

into a c-shape to treat facial wrinkles and fine lines while guests lie on their backs. It's also been designed to wrap around any body part including the hands, feet, hips, knees, different areas of the back, or other joints to alleviate pain, increase circulation and decrease inflammation.

KEYWORD: CELLUMA



CELLUMA

PROMOTION

Longevity Hub by Clinique La Prairie



Longevity Hub by Clinique La Prairie is a sanctuary for rejuvenation and wellness from Switzerland, located on the 15th floor of the St. Regis Bangkok. Guided by three main pillars of longevity, wellbeing and aesthetics, the protocols of Clinique La Prairie, Montreux are focused on holistic health and vitality.

Longevity Hub Bangkok offers personalised longevity solutions designed by longevity coaches, including cutting-edge treatments like cryotherapy, oxygen therapy, and IV drips to promote natural healing and longevity from within. Its results-oriented wellbeing treatments include cellular facials, massages, and hammam rituals for relaxation. Aesthetic enhancements like EMSculpt and revolutionary treatments for natural beauty restoration are also offered. A longevity relaxation zone includes a vitality pool, hot bathing pool and outdoor swimming pool for ultimate rejuvenation.

FOR MORE INFORMATION:



iS CLINICAL

iS Clinical introduces epigenetic retinol duo

Cosmeceutical skincare brand iS Clinical has developed a new retinol product designed to optimise the pro-ageing ingredient's benefits while minimising its potential side effects. Available in two different strengths (0.3 per cent and 1 per cent), Retinol+ Emulsion is powered by two decades of scientific research and has been designed to offer a comprehensive solution to a myriad of

skincare concerns. The star ingredient is a keratolytic form of retinol, which is said to aid in the breakdown of excessive and damaged skin cells. When combined with a proprietary blend of bakuchiol, antioxidants and extremozymes, the formula is claimed to help target fine lines, wrinkles, uneven skin tone, rough texture and blemishes.

KEYWORD: IS CLINICAL

Oakworks unveils ADA compliant low-height spa table

Oakworks has launched a new treatment table range to redefine accessibility standards in the spa industry. Comprised of Oakworks' existing Britta, Talise, Palas and ProLuxe models, the line features

beds with a maximum height of 19 inches, which ensures easy wheelchair access and promotes a seamless transfer for clients with mobility challenges.

KEYWORD: OAKWORKS



OAKWORKS



VIE HEALING

Vie Healing channels TCM for Vybra mini massage tool range

Vybra is the latest in vibration therapy from Vie Healing – the LA-based global spa and wellness brand inspired by Traditional Chinese Medicine (TCM) and manufacturer of 24k Gold Ear Seeds. The Vybra collection blends acupressure, magnetic therapy and vibration, replicating the effects of acupuncture within the comfort of a home or spa. Proposed benefits include enhanced circulation, pain relief and lymphatic drainage.

Vie will incorporate the tools into treatments at its flagship spa and also encourage consumers to continue the experience by purchasing a Vybra tool to take home.

KEYWORD: VIE HEALING



SWISSLINE

Swissline introduces Swiss Oxygen facial

Cellular skincare and spa brand Swissline has launched a new 75-minute facial called the Swiss Oxygen Treatment. The vegan-friendly ritual promises to invigorate, fortify and detoxify the skin, featuring Swissline's latest advancements: the Cell Shock Age Intelligence

Super-Ampoule and Mask Hydraholic. The protocol is designed to boost the skin's oxygen consumption on a cellular level while counteracting the impacts of urban lifestyle on the skin, including pollution, smoking and lack of sleep.

KEYWORD: SWISSLINE

Subtle Energies unveils bioactive aesthetic line

In celebration of its 30th anniversary, Australian skincare brand Subtle Energies has unveiled a bioactive aesthetic line. Biotechnology Skincare includes three products, along with complementary facials and advanced holistic massages. Vegan Collagen Serum has been formulated with proteins that mimic human collagen to act as a natural filler and restore elasticity and plumpness. Designed to help improve skin tone and moisture levels, Multi Molecular Hyaluronic Acid serum offers a broad range of molecular weights combined with pomegranate extract and kakadu plum. The Pomegranate Enzyme Mask includes active aromatics and botanicals and is intended as a gentle exfoliator.

KEYWORD: SUBTLE ENERGIES



SUBTLE ENERGIES

Soleum introduces Luxury Relaxing heated lounge range

Austrian steam bath and therotherapy specialist Soleum has launched a dynamic collection of infrared loungers. The new Luxury Relaxing range features a selection of eight loungers fitted with adjustable infrared heating settings and LED underlighting. Designed for indoor or outdoor use, the beds can be customised in many detailed finishes including glass mosaic, concrete, oak or a metal coating. Operators can also upgrade the loungers with a 3D fireplace behind the headrest.

KEYWORD: SOLEUM



SOLEUM

Lemi taps into vibroacoustic and heat therapy with new bed

Lemi says its new ThermoSoft V bed is more than just a treatment table to lie on; it also helps to relieve tension and stiffness, encourage detoxification, restore balance, purify the skin and support the immune system.

That's because the memory foam bed features built-in vibroacoustic technology

as well as a pair of heated blankets. The heated blankets are integrated into the table's base and can also be stored there.

The features can be used in rituals to add another layer of wellbeing, or can also enhance pre- and post-treatment experiences.

KEYWORD: LEMI



LEMI GROUP

PROMOTION

VIVID IV Drip Bar



VIVID

Vivid IV Drip Bar is an IV (intravenous vitamin) drip bar, anti-ageing and aesthetics hub rolled into one. At Vivid, we offer qualified vitamin formula therapy services so guests can restore energy and balance with high-quality vitamins designed for the modern lifestyle. Vivid IV Drop Bars can easily be integrated into destination hotels to provide safe and hygienic vitamin therapy services. The first branch is located at Anantara Siam Bangkok Hotel in Thailand, and the brand is set to expand to other popular tourist spots, including Chiang Mai, Phuket, the Maldives, Malaysia, and more.

Each Vivid location provides individualised treatments to revive, rejuvenate and recover, with a variety of vitamin formulas that can be tailored to each guest's specific needs. Under the guidance and care of clinic nurses, your body will be fully rejuvenated from within, allowing you to live a vibrant life every day.

FOR MORE INFORMATION:





SEED TO SKIN

Seed to Skin launches new Light Source and Night Force duo

Crocus chrysanthus bulb extract is at the heart of a new day cream and overnight facemask duo unveiled by Seed to Skin. The ingredient is used in The Light Source and The Night Force to stimulate 'cell-to-cell communication' in mature skin to target all signs of ageing. The Light Source is a multi-active day cream that's designed to restore the skin's cushion, repair and protect the lipid barrier and soothe sensitised, dry and aged skin. Meanwhile, The Night Force is a leave-on cream masque that's formulated to smooth lines and wrinkles, re-densify ageing skin and brighten the complexion.

KEYWORD: SEED TO SKIN



SEED TO SKIN

Comfort Zone introduces social Face SPACe

Comfort Zone has tapped into the demand for social wellness experiences with its new compact Face SPACe concept, offering a selection of express spa treatments. Designed for visitors who may prefer a more social spa outing, Face SPACe offers an area outside of the traditional treatment room that allows them to interact with their therapist and others around them.

Inspired by physiotherapy practices and aided by the use of facial devices, therapists use active lifting massage techniques designed to work on the deeper muscles and bone joints in the face to release tension, stimulate collagen production, boost micro-circulation and improve skin elasticity.

Spa teams also incorporate the use of cryo spoons, gua sha, jade stones, derma-massage rollers and microsonic and microcurrent devices to promote cellular metabolism while improving cleansing and product absorption for maximum efficacy.



KEYWORD: COMFORT ZONE



CODAGE PARIS

Codage showcases Magistrale line

Codage Paris has launched the Magistrale collection, composed of La Crème & La Crème Nuit, underpinned by its pro-ageing PGF-5 Complex.

First used in the brand's premium myCodage range, PGF-5 is designed to revive various cell renewal mechanisms and maintain optimal levels of collagen production to restore the skin's youthfulness. The complex is rich in peptides, hyaluronic acid, bio-retinol, encapsulated AHAs, a vitamin C derivative, flower stem cells and plant actives.

KEYWORD: CODAGE PARIS

New Juniper body oil boosts Kerstin Florian's Nordic Zen treatment

Sweden-based skincare brand Kerstin Florian has refreshed its 90-minute Nordic Zen Body treatment with a new star product. Juniper Berry Bath & Body Oil – available in professional and retail sizes – is enriched with vitamin E and organic sunflower oil to hydrate, repair and revitalise the skin.

KEYWORD: KERSTIN FLORIAN



KERSTIN FLORIAN

Athletiq's reLounge bed supports wellbeing

Athletiq has designed the touchless reLounge treatment bed to promote relaxation and soothe pain in the back, legs and neck. The bed integrates transcutaneous electrical nerve

stimulation (TENS), modulated medium frequency, heat and massage rollers to enhance circulation, induce muscle relaxation and provide pain relief.

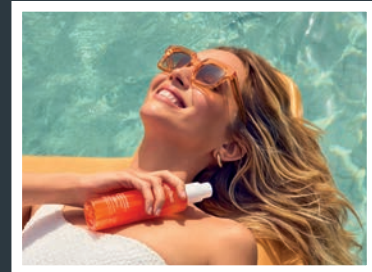
KEYWORD: ATHLETIQ



ATHLETIQ

PROMOTION

NEW! from NATURA BISSÉ C+C VITAMIN SPF 50 Bi-phase invisible sunscreen



NATURA BISSÉ

BODY SUN PROTECTION LOTION · DRY TOUCH

If you're looking for the highest sun protection with fast-absorbed textures, you're in luck. Natura Bissé's new C+C Vitamin SPF 50 Bi-Phase Invisible Sunscreen achieves maximum SPF protection with no greasy traces. Its dry-touch finish is ideal for all skin types and the water- and sweat-resistant spray-on sunscreen is suitable for children over 3 years of age. The invisible mist masterfully combines powerful sunscreens with outstanding antioxidant ingredients, such as Vitamin C. This offers 360° protection against UVA and UVB radiation and skin-damaging free radicals.

The formula also provides intense moisturising to prevent dryness and ensure soft, supple skin, and a delightful Mediterranean citrus scent revitalises mind and body!

KEYWORD: NATURA BISSÉ



SIMINETTI

Siminetti unveils plant-inspired iridescent panelling

The Botanicals is Siminetti's newest Mother of Pearl decorative panelling collection and is influenced by the distinctive patterns found in plant life. The four designs – Clematis, Jasmine, Alpine and Royal Palm – bring the essence of lush gardens, flowers and vines inside, and can be cut to size and customised with either a gold or silver iridescent finish. Suitable for spas, hotels, gyms and residences, the panels can be used for interior and exterior feature walls, backslashes, shower walls and furnishings.

KEYWORD: SIMINETTI



THALGO

Thalgo introduces Les Essentiels Marins range

French marine skincare brand Thalgo has released a new wellbeing range called Les Essentiels Marins. The collection has launched with a shower gel, marine scrub, exfoliating marine soap, micronised marine algae bath powder and supplement ampoules. Available in professional and retail sizes, all are enriched with Thalgo's patented Micronised Marine

Algae formula, designed to revitalise the complexion with a potent cocktail of marine minerals. The complex was developed in 1966 by company founder André Bouclet, and is made up of two types of brown algae – fucus vesiculosus and laminaria digitata – as well as lithothamnium calcareum red algae.

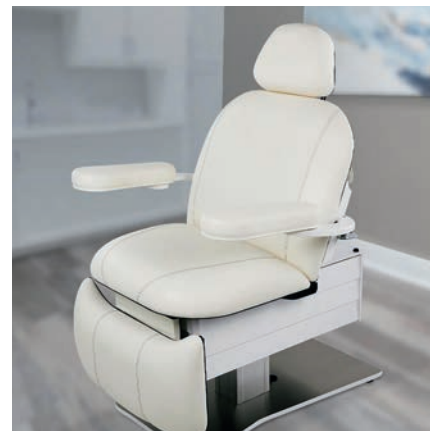
KEYWORD: THALGO

Living Earth Crafts launches all-in-one medi-spa chair

Living Earth Crafts has introduced a new space-saving chair to accommodate an array of spa, aesthetic, IV and medi-spa treatments.

The sleek, all-in-one Tribeca can be easily converted from a versatile aesthetics chair into a full-sized, stable treatment table. It is hand-upholstered with ultra-durable Comfort-Flex PU upholstery and is available in a wide array of colour options.

KEYWORD: LIVING EARTH CRAFTS



LIVING EARTH CRAFTS

VINĒSIME

BEAUTY FROM THE VINE

Surprise your guests
with our Pinot Noir holistic beauty

VINĒSIME
NUTRICOSMETICS

Beauty

Patented liposidic extract, vitamins
and copper for a replumped skin

Health

Charmes-Chambertin Grand Cru
polyphenols concentrated extract

The French Paradox without alcohol

www.vinesime.com

Contact Book

This section shows the basic contact details for global spa equipment, product and service suppliers while full company details can be found online at www.spa-kit.net. For a breakdown of particular pieces of equipment, products and services that these companies provide please turn to our Product Selector on p350. The Product Selector outlines products and services by types and categories

1Life

Tel: +44 1480 484 260
 Email: businessdevelopmentgroup@1life.co.uk
www.1life.co.uk

3d Leisure

Tel: +44 1252 732 220
 Email: info@3dleisure.com
www.3dleisure.com

4SeasonsSpa

Tel: +31 20 528 6656
 Email: info@4seasonsspa.com
www.4seasonsspa.com

5 Spa Consulting

Email: info@5spaconsulting.com

@Sonnen Land

Tel: +34 932081010
 Email: info@sonnenland.com
www.sonnenland.com

AB Audio Visual

Tel: +44 1945 476 973
 Email: web@abaudiovisual.co.uk
www.abaudiovisual.co.uk

AB Concept

Tel: +852 2525 2428
www.abconcept.net

Abacus Manufacturing Group

Tel: +44 845 8 50 50 40
 Email: sales@abacus-bathrooms.co.uk
www.abacus-bathrooms.co.uk

Abbey Group

Tel: +44 1242 673 555
www.abbey-group.net

Abs Company

Tel: +1 866 219 5335
www.theabscompany.com

Absolute Aromas

Tel: +44 1420 540 400
 Email: relax@absolute-aromas.com
www.absolute-aromas.com

Absolute Design

Tel: +44 1872 264 775
 Email: hello@weareabsoluteuk.com
www.weareabsoluteuk.com

Academie Groupe

Tel: +33 1391 53939
www.academiebeaute.com

Acutonics

Tel: +1 575 587 2689
 Email: info@acutonics.com
www.acutonics.com

Adache Group Architects

Tel: +1 954 525 8133
 Email: info@adache.com
www.adache.com

Adidas

Tel: +49 9132 840
www.adidas-group.com

ADM Leisure Wear

Tel: +44 1942 498 120
 Email: matt@admdirect.co.uk
www.admdirect.co.uk

Advanced Esthetics Solutions

Tel: +44 29 2023 1228
 Email: info@advancedestheticssolutions.co.uk
www.advancedestheticssolutions.co.uk

Aedas Architects

Tel: +44 20 7837 9789
 Email: london@aedas.com
www.aedas.com

Aegean Master Spas

Tel: +44 20 8959 1529
 Email: sales@masterspas.com
www.aegeanspas.co.uk

Aequum

Tel: +44 1522 532 220
www.aequumltd.com

For a breakdown of products and services by type, turn to our Product Selector on p350

Aescape

Email: partnerships@aescape.com
www.aescape.com

Africology

Tel: +27 11 791 6890
Email: info@africology-sa.com
www.africology-sa.com

Agadir International

Tel: +1 201 261 3757
Email: info@agadirint.com
www.agadirint.com

Agilysys

Tel: +44 1753 972265
Email: EMEAsales@agilysys.com
www.agilysys.com

Agnes Bourgeon

www.agnesbourgeon.com

Agoy

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Email: hello@agoy.com
www.agoy.co.uk

Ahava

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Email: gmail@ahava.co.il
www.ahava.com

Airdri

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Email: sales@airdri.com
www.airdri.com

Airex

Tel: +41 41 789 66 00
www.bebalanced.net

Airnergy

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www.crossfit.com

Crown Sports Lockers

Tel: +44 1803 555 885
Email: sales@crownsportslockers.co.uk
www.crownsportslockers.co.uk

CryoAction

Tel: +44 800 014 8058
Email: info@cryoaction.com
www.cryoaction.com

Crystal Clear Skincare

Tel: +44 151 709 7227
Email: shop@crystalclear.co.uk
www.crystalclear.co.uk

CSHE Australia

Tel: +61 3 350 6898
www.clinicalpro.com.au

Cures by Avance

Tel: +1 201 796 4073
www.curesbyavance.com

Curry Spa Consulting

Tel: +1 707 933 0408
Email: info@curryspaconsulting.com
www.curryspaconsulting.com

Custom Craftworks

Tel: +1 541 345 7212
www.customcraftworks.com

CVL Cosmetics (Valmont)

www.lamaisonvalmont.com

C'watre

Tel: +1 410 267 9636
Email: beauty@cwatre.com
www.cwatre.com

Cybox International

Tel: +1 508 533 4300
Email: info@cybexintl.com
www.cybexintl.com

Cynosure

Tel: +1 978 256 4200
www.cynosure.com

Daisy Global

Tel: +44 20 3214 3175
Email: trade@daisyjewellery.com
www.daisyjewellery.com

Daisy Roots (UK)

Tel: +44 1604 880 066
Email: sales@daisy-roots.com
www.pilatesshoes.co.uk

Dalesauna

Tel: +44 1423 798 630
Email: info@dalesauna.co.uk
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Daniel Aubry Studio

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Email: daniel1aubry@gmail.com
www.aubryphoto.com

Daniel Sandler

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Email: orders@danielsandler.com
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Email: davide@macullo.com
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Davines

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DDF Skincare

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Deborah Lippmann

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www.deborahlippmann.com

Decléor

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Email: info@decléor.com
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Deco Candles

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Email: info@decocandle.net.eg
www.decocandles.net

Decotex

Tel: +44 7768 721 159
Email: glenn@decotex.co.uk
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Dedon

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Deep Nature

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www.deepnature.fr

Delicious!

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Email: fresh@delicious-skin.com
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Dermalogica

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Dermaquest Skin Therapy

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Email: education@dermaquestinc.com
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Email: info@dermotechnology.com
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Email: info@designworkstiles.com
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Email: sales@divapor.com
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www.salonpos.net

Domus

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Email: service@domusgroup.com
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Email: mail@dornbrachtgroup.com
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Email: dparchitects@dpa.com.sg
www.dpa.com.sg

Dr Bronner's Magic Soaps

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Email: info@drbronner.com
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Email: info@drburgener.ch
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Duravit

Tel: +49 7833 700
Email: info@duravit.de
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Duscholux

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Email: karen@dwellconcepts.com.au
www.dwellconcepts.com.au

Dyson Airblade

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Email: debra@ecochi.com
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EMAS

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www.ems-company.com

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Energy Star

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ES Skincare

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ETE Wellness Engineering

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European Platform on Life Cycle Assessment

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Email: lca@jrc.ec.europa.eu
lct.jrc.ec.europa.eu

EV-Med

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Eve Taylor (London)

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Email: sales@fantaay.com
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Fashion At Work (UK)

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Email: uniforms@fashionatwork.co.uk
www.fashionatwork.co.uk

Fashionizer Spa

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Finders International

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Email: info@findershealth.com
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Fitter International

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Fitvibe

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Email: info@gymna-uniphy.com
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Gappt

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www.gatineau-paris.com

Gazelli International

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Email: info@gazelli.co.uk
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Gemology Cosmetics

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www.gemology.fr

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G-Labs

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Global Project & Spa Advisory

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Email: psaussay@globalspaadvisory.com
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Global Wellness Summit

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Healing Co

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Email: overseas@healing-relax.com
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Email: patrick.bolte@helo-sauna.de
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Email: hfd@hfdspa.com
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www.hofergroup.com

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Email: sales@hommage.com
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www.horasexta.it

Horst Kirchberger Makeup Studio

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Email: info@horst-kirchberger.de
www.horst-kirchberger.de

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Tel: +44 1483 201 102
Email: neil@howardspaconsulting.com
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HRS Hotel and Restaurant Systems

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Email: hrs@hrs.ru
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Email: info@venice-beach.de
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Hughes Safety Showers

Tel: +44 161 430 6618
Email: info@hughes-safety-showers.co.uk
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Human Touch

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Hungarian Wellness Mud

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Email: lori@hutchinsonconsulting.com
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Email: mmackman@hvs.com
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Tel: +44 203 4881 461
www.scentered.me

Scentys Fragrance Systems

Tel: +33 1 55 43 75 30
Email: commercia@presensia.com
www.scentys.com

Schienbein + Pier

Tel: +49 711 603716
Email: mail@sp-id.de
www.sp-id.de

Schletterer Consult

Email: office@schlettererconsult.com
www.schlettererconsult.com

Scifit

Tel: +1 918 359 2000
Email: info@scifit.com
www.scifit.com

Scrummi Spa

Tel: +44 1732 617 610
Email: hq@scrummispa.com
www.scrummispa.com

Sedona Resorts

Tel: +1 678 974 7270
Email: info@sedona-resorts.com
www.sedona-resorts.com

Seed to Skin

Tel: +39 055 232 1583
Email: moira.dagostini@seedtoskin.com
www.seedtoskin.com

SelfOptima

Tel: +1 408 912 1908
Email: info@selfoptima.com
www.selfoptima.com

Sequoiasoft

www.sequoiasoft.com

Serena Spa

Tel: +960 3313866
Email: maldives@serenaspa.com
www.serenaspa.com

Serene House International

Tel: +886 2 8751 9681
Email: service@serene-house.com
www.serene-house.com

Serina & Co

Email: liz@serinaandco.com
www.serinaandco.com

Serralunga

Tel: +390 15 2435711
www.serralunga.com

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Tel: +49 40 688 920 480
Email: info@seyo.de
www.seyo.de

Sha Holding

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Email: office@sha-art.com
www.sha-art.com

Shapemaster Toning Systems

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Email: sales@shapemaster.co.uk
www.shapemaster.co.uk

Shea Terra Organics

Tel: +1 877 427 6627
Email: customerservice@sheaterraorganics.com
www.sheaterraorganics.com

Shenka

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Email: mseferian@me.com
www.spaconsultants.ae

Shiseido Spa Dept

Email: shiseidospas@jv.shiseido.co.uk
www.shiseidospas.com

Shortcuts Software

Tel: +1 866 678 7324
www.shortcuts.net

Sian Parry Jones

Tel: +44 207 371 5883
Email: sian@sianpj.com
www.sianparryjones.com

Silhouet-Tone Corporation

Tel: +1 866 340 9456
www.silhouettone.com

Siminetti

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Email: sales@siminetti.com
www.siminetti.com

Simon Jersey

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Simulated Environment Concepts

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Email: allen@spacapsule.com
www.spacapsule.com

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Email: enquiries@sironaspa.com
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Sismo Fitness International

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Email: contact@sismofitness.com
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Email: info@isjal.com
www.sjal skincare.com

Skin 2 Skin Care

Tel: +1 877 754 6790
Email: ken@skin2skincare.com
www.skin2skincare.com

Skin Authority

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Email: info@skinauthority.com
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Skin for Life

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www.skinforlife.com

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Email: sdahan@skinhaptics.com
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Sky-Skan Europe

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Email: office@skyskan.com
www.skyskan.com

Skyy

Tel: +33 (0) 5477 43930
Email: info@skyyspa.com
www.skyyspa.com

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Email: info@slimimages.co.uk
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Smart Candle

Tel: +44 1753 621 777
Email: enquiries@smartcandle.co.uk
www.smartcandle.co.uk

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Email: contact@smithsofjersey.com
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So Sound Solutions

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Email: info@sosoundsolutions.com
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Email: sales@sodashi.com
www.sodashi.com

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Email: info@softouchspa.com
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Email: info@solta.com
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Email: keramik@sommerhuber.com
www.sommerhuber.com

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Email: international@sopro.com
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Email: sorisa@sorisa.com
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Email: sales@spasounds.com.au
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Email: nathalie@spabulous.com
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Email: spad@sylviaspa.com
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Email: info@spaplance.com
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Email: beverley@sparcstudio.co.uk
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Email: info@sparenity.co.uk
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www.spasoft.com

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Email: hello@spaspace.com
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Email: sbh@spatecpro.com
www.spatecpro.com

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Email: info@spatree.eu
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Email: info@spieziaorganics.com
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Spirit Music Group

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Starvac Group

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Steiner Spa Consulting

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Email: commerciale@stenal.it
www.stenal.it

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Stone Forest

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www.stone-forest.co.uk

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Email: info@storzmedical.com
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Email: info@stottpilates.com
www.stottpilates.com

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Email: dtrieste@strategicspa.com
www.strategicspa.com

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Tel: +44 20 7603 2846
Email: info@soundwavetherapy.co.uk
www.soundwavetherapy.co.uk

Stretch Ceilings

Tel: +44 1276 681 000
Email: sales@stretchceilings.co.uk
www.stretchceilings.co.uk

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Subtle Energies

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Email: nick@subtleenergies.com.au
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The Sufferfest Pte

Email: theminions@thesufferfest.com
www.thesufferfest.com

Suissessences

Tel: +41 32 631 1667
Email: info@suissessences.ch
www.suissessences.ch

Sundari

Tel: +1 562 435 5000
www.sundari.com

Sunlighten Saunas

Tel: +1 913 754 0831
www.sunlighten.com

Suntech Group

Tel: +46 521 230 255
Email: helen.ottosson@suntechgroup.se
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Supergoop

www.supergoop.com

Swan/Svanen

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Email: info@ecolabel.se
www.svanen.se

Swissline by Dermalab

Tel: +41 44 396 10 60
Email: info@swissline-cosmetics.com
www.swissline-cosmetics.com

Swiss Mountain Cosmetics

Tel: +41 55 28 45 390
Email: info@swiss-mountain-cosmetics.ch
www.niance.ch

Swiss Perfection

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Email: info@swissperfection.com
www.swissperfection.com

Sybaritic

Tel: +1 952 888 8282

Sylvia Planning And design Inc (SPAd)

Tel: +1 928 204 2338
Email: spad@sylviaspa.com
www.sylviaplanninganddesign.com

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Email: info@syneron-candela.co.uk
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Synovia Technologies

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www.synoiatech.com

System4 Technologies

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Email: mail@human-regenerator.com
www.human-regenerator.com

TAC – The Assistant Company

Tel: +43 50 60 80
Email: office@tac.eu.com
www.tac.eu.com

Takara Belmont USA

Tel: +1 800 526 3847
www.takarabelmont.com

Tanamera Tropical Spa Products

Tel: +603 80 684 978
Email: info@tanamera.com.my
www.tanamera.com.my

Tao Freedom

Tel: +1 718 599 2163
Email: info@taofreedom.com
www.taofreedom.com

TAP Technology Co

Tel: +66 53 920 144
Email: cs@tap10.com
www.tap10.com

Tara Spa Therapy

Tel: +1 866 224 1391
Email: customerservice@taraspa.com
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Tavelis Spa Concept

Tel: +357 99 204 522
Email: george@tavelis.com
www.tavelis.com

TavTech

Tel: +972 3 536 0515
Email: sales@tav-tech.co.il
www.tav-tech.com

TCO Development Sweden

Tel: +46 8 782 9200
Email: development@tcodevelopment.com
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Teo Cabanel

Tel: +33 1 64 22 84 95
Email: info@teo-cabanel.com
www.teo-cabanel.com

Tea Forte

Tel: +1 978 369 7777
Email: sales@teaforte.com
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Teapigs

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Email: info@teapigs.co.uk
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Teatulia

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Email: orders@teatulia.com
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Technodesign

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Email: info@nuvolaitalia.it
www.nuvolaitalia.it

Technogym

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Email: info@technogym.com
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Teeter Hang Ups

Tel: +1 242 362 1001
Email: info@inversioninternational.com
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www.telegraphhill.com

Temple Spa

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Tempus Clothing

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Email: enquiries@tempusclothing.com
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Terres D'Afrique

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Teuco Guzzini

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Thalgo Spa Management

Tel: +33 4 94 19 91 40
Email: tsm@thalgo.com
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Thalion Laboratories

Tel: +33 2 98 04 59 69
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Thann-Oryza Co

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www.thann.info

The Divine Company

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The Spa Universe

Email: contact@thespauniverse.com
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www.themae.fr

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TheraVine

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www.spaproducts.co.za

The Tides

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Email: jean-guy@tiptouch.com
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Tisserand

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Email: sales@tisserand.com
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TLees Spa + Wellness

Email: info@tleesspas.com
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TNG Wellness Management Solution

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Email: bszecsényi@tngworld.com
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Tonon & C SpA

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Topaz Consulting

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Toskanaworld

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www.toskanaworld.net

Total Environment Centre

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www.tec.org.au

Totally UK

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Email: info@trautwein-gmbh.com
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Email: supply@treatwell.co.uk
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Trend Group

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Email: eusales@trixter.net
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Tropical Science Center

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Email: cct@cct.or.cr
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True Fitness Technology

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Email: info@ultrasun.nl
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Email: info@unbescheiden.com
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Email: amy@underatree.com
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Universal Essences

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Veronique Gabai

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Vibrogym UK

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www.vitaliberata.com

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Email: ag@vitaltech-france.com
www.vitaltech-france.com

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Email: info@vitaman.com.au
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Email: info@waterfootprint.org
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Water-to-Go

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Email: support@waterrower.co.uk
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Email: r.rieger@werner-dosierttechnik.de
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Email: info@spa-solutions.me

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Email: office@thewellness.ae

www.thewellness.ae

Wellness Solutions

Tel: +61 435 969 272

Email: info@wellnesssolutions.com.au

www.wellnesssolutions.com.au

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Email: info@wellness-uk.com

www.wellness-uk.com

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Wild Earth

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Wildsmith Collection

Email: wholesale@wildsmithskin.com

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Wimberly Allison Tong & Goo

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www.watg.com

Wisdom of Africa

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Email: enquiries@wisdomcosmetics.com

www.wisdomcosmetics.com

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Email: info@woodway.de

www.woodway.de

World Business Council for Sustainable Development

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Email: info@wbcسد.org

www.wbcسد.org

World Green Building Council

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Email: info@worldgbc.org

www.worldgbc.org

World Resources Institute

Tel: +1 202 729 7600

www.wri.org

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www.xplanonline.com

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Email: info@yamarama.com

www.yamarama.com

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Email: contact@yemaya-fine-food.com

www.yemaya-the.com

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Email: bookings@ymcafit.org.uk

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Email: info@yogamasti.com

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Email: support@youspa.eu
www.youspa.eu

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www.ytsara.com

Yum Skin Care

Tel: +1 604 279 5525
Email: info@yumskincare.com
www.yumskincare.com

Yves Rocher

Tel: +44 870 049 2222
www.yves-rocher.co.uk

Yvonne Gray Cosmetics

Tel: +44 1491 639 400
Email: sales@yvonne-gray.co.uk
www.yvonne-gray.co.uk

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Tel: +1 651 489 2058
www.zbigatti.com

Zeal Cosmetics

Tel: +81 6 6485 7222
zlc.jp/en/index.html

Zelens

Tel: +44 203 766 8051
Email: clare.dickens@zelens.com
www.zelens.com

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Email: info@zendals.com
www.zendals.com

Zenoti

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Email: sales@zenoti.com
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www.zen-sations.com

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Email: info@zensei.com
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Email: export@zimmer.de
www.zimmer-aesthetics.de

Zimmer MedizinSysteme

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Email: icelab@zimmer.de
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Bioline Jatò

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Bodyworkmall

www.bodyworkmall.com

BuDhaGirl

www.budhagirl.com

Eastern Vibration

www.easternvibration.com

Moliabal

www.moliabal.com

Next2Skin

www.next2skin.com.au

Noel Asmar Group

www.noelasmarpedicurebowls.com

Popband

www.thepopband.com

Saakalya Collection

www.saakalya.com

Saltability

www.saltability.com

Scentered

www.scentered.me

Urb'n Nature

www.urbn-nature.com

Vitajuwel

www.vitajuwel.com

AIR MASSAGE

Aescape

www.aescape.com

Capsix Robotics

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Massage Robotics

www.massagerobotics.com

Robosculptor GmbH

www.robo-sculptor.com

AIR PURIFICATION

BodyWorkMall /AtmosAir

www.bodyworkmall.com

Airnergy

www.airnergy.com

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Ahava

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Alchimie Forever

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Allure Africa

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Alqvimia

www.alqvimia.com

Amala

www.amalabeauty.com

Amra Skincare

www.amraskincare.com

Anne Semonin

www.annesemonin.com

AR457

www.ar457.com

Aromatherapy Associates

www.aromatherapyassociates.com

Aromatica

www.aromatica.fi

Attirance

www.attirance.com

Aveda

www.aveda.com

Babor

www.babor.com

BeautyLab

www.beautylab.co.uk

Biodroga Cosmetic

www.biodroga.com

Biola Organic Cosmetics

www.biola-organics.com

Bioline Jatò

www.bioline-jato.com

Bliss

www.blissworld.com

Carita International

www.carita.com

Caudalie

www.caudalie.com

Cellcosmet

www.cellcosmet-cellmen.com

Chanticaillé

www.chanticaillé.com

Charme d'Orient

www.charmedorient.com

Christina

www.christina-cosmeceuticals.com

Cinq Mondes

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Circadia by Dr. Pugliese

www.circadia.com

Clarins

www.clarins.com

Collin

fr.collinparis.com

Comfort Zone

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Cor

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CVL Cosmetics (Valmont)

www.lamaisonvalmont.com

C'watre

www.cwatre.com

Daniela Steiner

www.steincosmetics.com

Daniele de Winter

www.danieledewinter.com

Darphin

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DDF Skincare

www.ddfskincare.com

Decleor

www.decleur.com

Delicious!

www.delicious-skin.com

Dermalogica

www.dermalogica.com

Dr Burgener

www.drburgener.com

DRV Phytolab
www.drvs.com

Elemental Herbology
www.elementalherbology.com

Elemis
www.elemis.com

Eleusian Skin Care
www.eleusian.com.au

Ella Baché
www.ellabache.fr

Éminence Organic Skin Care
www.eminenceorganics.com

Environ Skin Care
www.environ.co.za

ESPA
www.espaskincare.com

Eve Lom
www.evelom.com

Eve Taylor (London)
www.eve-taylor.com

Finders International
www.shopforspatrade.com

Forlle'd
www.forlled.com

Gatineau
www.gatineau-paris.com

Gaylia Kristensen
www.gayliakristensen.com.au

Gazelli International
www.gazelliskincare.com

Germaine de Capuccini
www.germaine-de-capuccini.com

G-Labs
www.g-labs.co.uk

G.M. Collin
www.gmcollin.com

Guinot
www.guinot.com

Harnn
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Heaven Health & Beauty
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Hobe Pergh
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Hora Sexta
www.horasexta.it

HydroPeptide
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Immunocologie Skincare
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Institut Esthederm
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Intraceuticals
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Julisis
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Kanebo Cosmetics
www.kanebo-international.com

Katherine Daniels Cosmetics
www.katherinedanielscosmetics.com

Kerstin Florian
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Kimia Skincare
www.kimia.co.uk

Klapp Cosmetics
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KuuSh
www.kuush.com.au

L Raphael
www.l-raphael.com

La Flore
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La Mer Corporate
www.cremedelamer.com/corporate

Laboratoire Remède
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Laboratoires Ingrid Millet
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Laboratoires La Prairie
www.laprairie.com

LaNatura
www.lanatura.com

Les Sens de Marrakech
www.lessensdemarrakech.com

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LPG Systems
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Lubatti
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Luzern
www.luzernlabs.com

Luxsit Organic Care
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Macon Meerescosmetic
www.maconmeerescosmetic.de

Madara Cosmetics
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Marine Beauty Care
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Matis Paris
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Mavala International
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MBR Cosmetics
www.mbr-cosmetics.com

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mccmmedicalcosmetics.com/
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MD Formulations
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Melvita
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myBlend
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Nannic Int
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Natura Bissé Internacional
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Nimue Skin Technology
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Nohem
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Nu Skin
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Nude
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Ógra Skincare
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Omnisens Paris
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Omorovicza
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On Group
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Opatra
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Pure Altitude
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Rodial

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Saian Natural Clinical Skincare

www.saian.net

Sanitas Skincare

www.sanitas-skincare.com

Shiseido Spa Dept

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Skin 2 Skin Care

www.skin2skincare.com

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SkinCeuticals

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Skinhaptics

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Spa Technologies

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Swissline by Dermalab

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www.niance.ch

Swiss Perfection

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Temple Spa

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Terraké

www.terrake.com

Terres D'Afrique

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The Divine Company

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The Spa Universe

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TheraVine

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Urb'n Nature

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Vinesime

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Vinoble Cosmetics

www.vinoble-cosmetics.at

Weyergans High Care

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www.wildsmithskin.com

Wisdom of Africa

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Zelens

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Anakiri BioEnergetic Skin Care

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Biossentials

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Caribbean Essentials

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Comfort Zone

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Darphin

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Delicious!

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Deserving Thyme

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Éminence Organic Skin Care

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Essence

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ES Skincare

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ESPA

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Eve Taylor (London)

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Laboratory of Flowers
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Le Labo
www.lalabofragrances.com

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www.lessensdemarrakech.com

Li'Tya
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Matis Paris
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Universal Essences
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www.yonka.pro

Ytsara
www.ytsara.com

AUDIO-VISUAL

AB Audio Visual
www.abaudiovisual.co.uk

Bose
www.bose.co.uk/business_solutions

ClubCom UK
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Fantaay
www.fantaay.com

Motion Waves
www.motion-waves.com

Myndstream
www.myndstream.com

Real Music
www.realmusic.com

Sky-Skan Europe
www.skyskan.com

Vidarium by LivinGlobe
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Attirance
www.attirance.com

Bamford
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Bodyworkmall
www.bodyworkmall.com

Candle Impressions
www.candleimpressions.net

Cosmetic Horizons
www.cosmetic-horizons.com

Deco Candles
www.decocandles.net

Deserving Thyme Inc
www.deservingthyme.com

Er'go Candle
www.ergocandle.com

Eve Taylor (London)
www.eve-taylor.com

Hawaiian Body Products
www.hawaiianbodyproducts.com

Illume
www.illumecandles.com

LaNatura
www.lanatura.com

Le Labo
www.lalabofragrances.com

Neom Luxury Organics
www.neomorganics.com

Pure Light
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Red Flower
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Saakalya Collection
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Scandle
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Scentered
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Soy Delicious Candles
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Tanamera Tropical Spa Products
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Temple Spa
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Universal Essences
www.universalessences.com

Victoria Moore
www.victoria-moore.eu

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Hashtag Organics
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Kannaway Europe
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MariPharm
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Mighty Green
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Mowellens
www.mowellens.com

Naturopathica
www.pronaturopathica.com

OTO International
www.otocbd.com

Prospect Farms
www.prospectfarms.com

Raised Spirit
www.raisedspirit.com

CERAMICS & TILING

Altaeco Spa
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Domus
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Rudex Sauna Expert
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Siminetti
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Blu Leisure Limited
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Daguas
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Dermasilk
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Fashionizer Spa
www.fashionizerspa.com

Gaiam Inc
www.gaiam.com

Hucke
www.venice-beach.com

Juliana Rae
www.juliannarae.com

Karen Neuberger
www.karenneuberger.com

Kashwére
www.kashwereathome.com

Lytess
www.lytess.com

The Madison Collection
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Mind in Motion
www.getyourmindinmotion.com

Noel Asmar Group
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Physician Endorsed
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Pure Pod
www.purepod.com.au

The Robeworks
www.robeworks.com

Samtosa Clothing
www.phrcanada.com

Tao Freedom
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Telegraph Hill Robes
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Under the Canopy
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Zendals
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software

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Digital Right Brain
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ESP Leisure
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ESP Online
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Ez-runner
www.ez-runner.com

Fitbug Holdings
www.fitbugholdings.com

Fitech UK
www.fitech.co.uk

Gappt
www.gappt.com

Gumnut Systems International
www.gumnuts.com

Helmbot
www.helmbot.com

**HRS Hotel and
Restaurant Systems**
www.hrs.ru

IHost Hospitality
www.ihost-hospitality.com

Instyle Fitness
www.instylefitness.co.uk

Intelligenz Solutions
www.intelligenzsolutions.com

Invotech
www.invotech.ie

Micros Systems
www.micros.com

Millennium Systems International
www.millenniumsi.com

Mindbody
www.mindbodyonline.com

Motionsoft
www.motionsoft.net

Omnic Group
www.omnicogroup.com

Paradigm Shift
www.paradigm-shift.net

Premier Software
www.premier-core.com

Priverus Software
www.priverus.com

Quinix
www.quinix.com

SalonBiz
www.salonbizsoftware.com

SelfOptima
www.selfoptima.com

Sequoiasoft
www.sequoiasoft.com

Shortcuts Software
www.shortcuts.com.au

SpaOne Software
www.spaone.com.au

SpaSoft
www.spasoft.com

SpaSpace
www.spaspace.com

TAC – The Assistant Company
www.tac.eu.com

TAP Technology Co
www.tap10.com

**TNG Wellness
Management Solution**
www.tngworld.com

Trybe
www.try.be

XPlan

www.xplanonline.com

Zenoti

www.zenoti.com

**CONSULTANCIES /
CONTRACT MANAGEMENT**

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COSMETICS/MAKE-UP

Alchimie Forever

www.alchimie-forever.com

Allure Africa

www.allureafrica.com

Alqvimia

www.alqvimia.com

Artdeco

www.artdeco.org.uk

Aveda

www.aveda.com

Babor & Co

www.babor.com

Barielle

www.barielle.co.uk

Beauty of Life

www.beautyoflife.ne

Becca (London)

www.beccacosmetics.com

Biodroga Cosmetic

www.biodroga.com

Borghese

www.borghesecosmetics.com

Chanticaillle

www.chanticaillle.com

Christopher Drummond Beauty

www.christopherdrummond.com

Clarins

www.clarins.com

Comfort Zone

www.comfortzoneskin.com

CND (Creative Nail Design)

www.cnd.com

Daniel Sandler

www.danielsandler.com

Darphin

www.darphin.com

Ecrú New York

www.ecrunewyork.com

Ella Baché

www.ellabache.fr

Environ Skin Care

www.environ.co.za

Esse Cosmetic

www.essecosmetic.com

Essential Wholesale

www.essentialwholesale.com

Essie Cosmetics

www.essie.com

Gemology Cosmetics

www.gemology.fr

Gerrard International

www.gerrardinternational.com

Germaine de Capuccini

www.germaine-de-capuccini.com

Harley Street Cosmetic

www.harleystreetcosmetic.com

Hawley International

www.hawley.net.au

Horst Kirchberger Makeup Studio

www.horst-kirchberger.de

Iredale Mineral Cosmetics

www.janeiredale.com

Jessica Cosmetics International

www.jessicacosmetics.com

Kanebo Cosmetics

www.kanebo-international.com

Kenneth Green Associates

www.kennethgreenassociates.co.uk

Klapp Cosmetics

www.klapp-cosmetics.com

Kroma

www.kromamakeup.com

KuuSh

www.kuush.com.au

La Biothétique

www.labiosthetique.com

Laboratoires Ingrid Millet

www.ingridmillet.com

Laboratoires La Prairie

www.laprairie.com

Laboratori Royal

www.movie-cosmetics.it

Ligne St Barth

www.lignestbarth.com

LPG Systems

www.lpgsystems.com

Madara Cosmetics

www.madara-cosmetics.lv

Marie W

www.marie-w.de

Mavala International

www.mavala.com

Maystar

www.maystar.com

MCCM Medical Spa

[mccmmedicalcosmetics.com/
medicalspa](http://mccmmedicalcosmetics.com/medicalspa)

MD Formulations

www.mdformulations.com

Mei Kuai Cosmetics Co

www.meikuai.com.tw

Miriam Quevedo

www.miriamquevedo.com

Nannic Int

www.nannic.com

Nars Cosmetics Inc

www.narscosmetics.com

Natura Bissé Internacional

www.naturabisse.com

Nouveau Beauty Group

www.nouveaulashes.co.uk

OPI Products

www.opi.com

Orly International

www.orlybeauty.com

Parfums Givenchy

www.parfumsgivenchy.com

Phytomer

www.phytomerpro.com

Phyt's

www.phyts.com

Proto-col

www.proto-col.com

Rice Force

www.riceforce.net/en

Russie Blanche

www.russieblanche.com

QMS Medicosmetics

www.qmsmedicosmetics.com

Qosmedix

www.qosmedix.com

Ramer Sponges

www.ramersponges.com

REN Skincare

www.renskincare.co

Repêchage

www.repechage.com

Shiseido Spa Dept

www.shiseidospas.com

Sothys Paris

www.sothys.com

Swiss Mountain Cosmetics

www.niance.ch

U International

www.men-u.co.uk

Vagheggi Phytocosmetici

www.vagheggi.com

VitaMan Pty

www.vitaman.com.au

Wisdom of Africa

www.wisdomcosmetics.com

Yvonne Gray Cosmetics

www.yvonne-gray.co.uk

Z.Bigatti

www.zbigatti.com

Zelens

www.zelens.com

▶ PRODUCTS & SERVICES

CRYOTHERAPY

@Sonnen Land
www.sonnenland.com

Art of Cryo
www.artofcryo.com

CryoAction Limited
www.cryoaction.com

Devine wellness & spa international
www.devine.at

HydroMassage/Wellness
Space Brands
www.hydromassage.com

Mecotec GmbH
mecotec.net

TechnoAlpin SpA
www.indoor.technoalpin.com

Vacuactivus
www.vacuactivus.com

Weyergans High Care
www.weyergans.de

Zimmer MedizinSysteme
www.zimmer.de

DENTAL DEVICES

Electro Medical Systems (EMS)
www.ems-company.com

Foreo AB
www.foreo.com

Opatra
www.opatra.com

DISTRIBUTORS

@Sonnen Land
www.sonnenland.com

Beauty Express
www.beautyexpress.co.uk

Bodyworkmall
www.bodyworkmall.com

Ellisons
www.ellisons.co.uk

Gerrard International
www.gerrardinternational.com

Louella Belle
www.louellabelle.co.uk

Medi Spa Solutions
www.medispasolutions.com

Natalie Roche
www.natalieroche.com

Pearl Tree
www.pearltree.ae

PBI Spa Solutions
www.probeauticinstitut.com

Spa Advocates
www.spaadvocates.com

Spa Supply Solutions
www.spasupplysolutions.com

Spa Vision
www.spavision.com

The Spa Universe
www.thespauniverse.com

Totally UK
www.totallyuk.com

Universal Companies
www.universalscompanies.com

DRINKS

Africology
www.africology-sa.com

Camellia's Tea House
www.camelliasteahouse.com

Conscious Water
www.consciouswater.com

Dragonfly Teas
www.dragonfly-teas.com

Emeyu
www.emeyu.com

Ikaati
www.ikaati.com

Labiomer
www.labiomer.com

LaGaia Hydraceuticals
www.lagaia.com.au

Mighty Leaf Tea Company
www.mightyleaf.com

Premchit Prateap Na Thalang
www.experienceprechit.com

Rare Tea Company
www.rareteacompany.com

Revolution Tea
www.revolutiontea.com

Rishi Tea
www.rishi-tea.com

Skinade
www.skinade.com

Spa Universe
www.spauniverse.com.au/web/guest

Tea Forte
www.teafortea.com

Teapigs
www.teapigs.co.uk

Teatulia
www.teatulia.com

Thalgo
www.thalgo.com

Thann-Oryza
www.thann.info

Voya
www.voya.ie

Water-to-Go
www.watertogo.eu

Wellmondo
www.wellmondo.de

Yemaya
www.yemaya.the.com

Yves Rocher
www.yves-rocher.co.uk

DRY FLOATATION

4SeasonsSpa
www.4seasonsspa.com

Dalesauna
www.dalesauna.co.uk

Design for Leisure
www.designforleisure.com

HydroCo
www.hydroco.com

Hydroconcept
www.hydro-concept-spa.com

HydroMassage/Wellness
Space Brands
www.hydromassage.com

Iso Italia Group
www.isoitalia.com

Kurland
www.kurland.de

Lemi Group
www.lemispa.com

Neoqi
www.neoqi.com

Nilo
www.nilo-beauty.com

SpatecPro
www.spatecpro.com

Stas Doyer Hydrotherapie
www.stas-doyer.com

Technodesign
www.nuvolaitalia.it

Trautwein
www.trautwein-gmbh.com

Unbescheiden
www.unbescheiden.com

ENERGY MANAGEMENT / ENVIRONMENTAL SERVICES

Australian Conservation
Foundation
www.acfonline.org.au

The Carbon Trust
www.carbontrust.co.uk

Centre for Alternative
Technology
www.cat.org.uk

Earth 911 for Business
www.earth911.com

EC3 Global
www.ec3global.com

Eco Directory

www.ecodirectory.com.au

Ecocert

www.ecocert.com

Ecotrans

www.ecotrans.de

EMAS

www.ec.europa.eu/environment/emas

Emirates Environmental Group

www.eeg-uae.org

Energy Star

www.energystar.gov

European Platform on Life Cycle Assessment

lct.jrc.ec.europa.eu

Global Footprint Network

www.footprintnetwork.org

Green Biz

www.greenbiz.com

The Green Guide

www.thegreenguide.com

Green Lodging News

www.greenlodgingnews.com

Green Pages

www.eco-web.com

Green Spa Network

www.greenspanetwork.org

Green Washing Index

www.greenwashingindex.com

GreenBlue

www.greenblue.org

International Organization for Standardization

www.iso.org

Leadership in Energy and Environmental Design (LEED)

www.usgbc.org

LOHAS

www.lohas.com

National Resources Conservation Service

www.nrcs.usda.gov

Responsible Purchasing Network

www.responsiblepurchasing.org

Swan/Svanen

www.svanen.se

TCO Development

www.tcodevelopment.com

Total Environment Centre

www.tec.com.au

Tropical Science Center

www.cct.or.cr

Water Footprint Network

www.waterfootprint.org

World Business Council for Sustainable Development

www.wbcsd.org

World Green Building Council

www.worldgbc.org

World Resources Institute

www.wri.org

FITNESS EQUIPMENT

Abs Company

www.theabscompany.com

Amer Sports UK & Ireland

www.amersports.com

Balance Master UK

www.balancemaster.co.uk

Balanced Body®

www.balancedbody.com

Cardio Infrared Technologies

www.biofit.com

Ciclothe

www.ciclothe.com

Concept2

www.concept2.co.uk

CrossFit

www.crossfit.com

Cybox International

www.cyboxintl.com

EXF Perform Better Europe

www.exf-fitness.com

Eleiko Sport

www.eleikosport.se

Embedded Fitness

www.embeddedfitness.nl/en

Ergo-Fit

www.ergo-fit.de

Escape Fitness

www.escapefitness.com

Fitbug Holdings

www.fitbugholdings.com

Fitter International

www.fitter1.com

Flexi-Sports UK

www.flexi-bar.co.uk

FreeMotion Fitness

www.freemotionfitness.com

Gaiam

www.gaiam.com

Gervasport

www.gervasport.es

Hur

www.hur.fi

Hydro Physio

www.hydrophysio.com

i-Tech Industries

www.i-boost.it

Indoor Cycling Group

www.teamicg.com

Instyle Fitness

www.instylefitness.co.uk

Johnson Health Tech UK

www.jhtuk.co.uk

Jordan Fitness

www.jordanfitness.co.uk

Keiser

www.keiser.com

Le Velaqua Diffusion

www.levelaqua.com

Les Mills International

www.lesmills.com

Life Fitness

www.lifefitness.com

Matrix

www.matrixfitness.co.uk

MedX Germany

www.medxonline.co.uk

MFsport Schloss Holte

www.mf-sport.de

Milon Industries

www.milon.com

Multisensory Fitness

www.multisensoryfitness.com

Myzone

www.myzone.org

Nautilus

www.nautilusinc.com

Panatta Sport

www.panattasport.com

Paramount Fitness Corp

www.paramountfitness.com

Pendex Fisis

www.pendexcompany.com

Precor

www.precor.com

Pulse Fitness Solutions

www.pulsefitness.com

RealRyder International

www.realryder.com

Rugged Interactive

www.rugged-interactive.com

Scifit

www.scifit.com

Shapemaster Toning Systems

www.shapemaster.co.uk

SportsArt Worldwide

www.sportsartfitness.com

Star Trac

www.startrac.com

The Sufferfest

www.thesufferfest.com

Technogym

www.technogym.com

Teeter Hang Ups

www.inversioninternational.com

▶ PRODUCTS & SERVICES

FITNESS EQUIPMENT *cont.*

Trixter Europe
www.trixter.net

True Fitness Technology
www.truefitness.com

Vasper
www.vasper.com

VersaClimber USA
www.versaclimber.com

WaterRower UK
www.waterrower.co.uk

Webracing
www.webracing.co.uk

Woodway
www.woodway.de

FLOATATION TANKS & POOLS

4SeasonsSpa
www.4seasonsspa.com

Aquaspecial
www.aquaspecial.it

Barr + Wray
www.barrandwray.com

Bonasystems Europe
www.bonasystems.com

Cemi
www.cemi.it

Cheshire Wellness UK
www.cheshirewellness.co.uk

Finders International
www.shopforspatrade.com

Float Spa
www.floatspa.com

Floataway
www.floataway.com

Hofer Group
www.hofergroup.com

Hydro Physio
www.hydrophysio.com

Hydroconcept
www.hydro-concept-spa.com

Hydrotherm
www.hydrothermspa.com

Leisure Float
www.i-sopod.com

Myrtha Wellness
www.myrthawellness.com

Nola 7
www.nola7.com

Orbit Float
www.orbit-float.com

Promet Spa Wellness
www.promet.com.tr

Stas Doyer Hydrotherapie
www.stas-doyer.com

Stretch Ceilings
www.strechceilings.co.uk

Technodesign
www.nuvolaitalia.it

WDT Werner Dosierttechnik
www.wdt-dosing.com

FLOORING

Altaeco
www.altaeco.com

Altro
www.altro.com

Apavisa Porcelanico
www.apavisa.com

Azurra Mosaics
www.mosaics.co.uk

Contract Tile Consultants
www.ctc-tiles.co.uk

Digital Ceramic Systems
www.digitalceramics.com

Floor Gres Ceramiche
www.floorgres.it

Hamberger Flooring
www.haro.com

Imagine Tile
www.imagnetile.com

J Grabner
www.jgrabner.at

Kinele Group
www.kinele.com

Trend Group
www.trend-group.com

FOOTWEAR

BC Softwear
www.bcsoftwear.co.uk

Blu Leisure
www.bluleisure.co.uk

Kashwé
www.kashwereathome.com

Majestic International
www.majesticinternational.com

Majestic Towels
www.majestictowels.co.uk

Oka-B
www.oka-b.com

Puretoes
www.puretoes.com

Saakalya Collection
www.saakalya.com

Samtosa Clothing
www.phrcanada.com

Under the Canopy
www.underthecanopy.com

Urb'n Nature
www.urbn-nature.com

Yeah Baby
www.yeahbabypl.com

Zendals
www.zendals.com

FRAGRANCES & DIFFUSERS

Amala
www.amalabeauty.com

AromaJet
www.aromajet.com

AromaWorks
www.aroma-works.com

Atmosphère Diffusion
www.atmospherediffusion.fr

Bloomy Lotus
www.bloomylotus.com

Bodyworkmall
www.bodyworkmall.com

Clarins
www.clarins.com

Eve Taylor (London)
www.eve-taylor.com

Kemitron
www.kemitron.com

Laboratoires Camylle
www.camylle.com

Laboratory of Flowers
www.labofflowers.com

Nola 7
www.nola7.com

Pasture Naturals
www.pasturenaturals.com

Pearl Tree
www.pearltree.ae

Pure Light
www.purelightcandles.com

Roja Dove
www.rojadove.com

Scent Company
www.scentcompany.com

Scentsy Fragrance Systems
www.scentsys.com

Serene House International
www.serene-house.com

Teo Cabanel
www.teo-cabanel.com

Tru Fragrance
www.trufragrance.com

Valentina & Philippa
www.valentina-philippa.com

Valeur Absolue
www.valeurabsolue.com

Veronique Gabai
www.veroniquegabai.com

WDT Werner Dosierttechnik
www.wdt-dosing.com

**FURNITURE &
FURNISHINGS**

Abbey Group

www.abbey-group.net

AKRON

www.akronproducts.co.uk

Andrew Morgan Collection

www.morgancollection.com

Athlegen

www.athlegen.com.au

Avalon Couches

www.avalon-couches.co.uk

BD Barcelona Design

www.bdbarcelona.com

Beautelle Therapy Equipment

www.beautelle.co.uk

Bespoke Retail

www.bespokesparetail.com

Blenheim Carpet Company

www.blenheim-carpets.com

Boden Furnishings

www.bodenfurnishings.com

Bonacina Vittorio Design

www.bonacina.vittorio.com

Bretherton Therapy Products

www.brethed.co.uk

Cheshire Wellness UK

www.cheshirewellness.co.uk

Coco-Mat

www.coco-mat.com

C.O.D.E.

www.code-spa.design

Dedon

www.dedon.de

Aloys F Dornbracht

www.dornbracht.com

Eastward

www.eastward.co.uk

Eco Furniture International

www.avconservatoryfurniture.co.uk

Effegibi

www.effegibi.it/en

Eldmakaren

www.eldmakaren.se

Ergomotion

www.ergomotion.us

Esthetica Spa & Salon Resources

www.spafurniture.in

Fabio Alemanno Design

www.fadesign.co.uk

Gallotti & Radice

www.gallottiradice.it

Gandia Blasco

www.gandiablasco.com

Gharieni Group

www.gharieni.com

Gloster Furniture

www.gloster.com

Grupo Kettal

www.kettalgroup.com

Healing Co

www.healing-relax.com

ITW Waterbeds

www.wasserbetten.at

Kashwére

www.kashwereathome.com

Kurland

www.kurland.de

LadyPillo

www.ladypillo.com

Lenox Pedicure Spa

www.lenoxpedicurechair.com

Living Earth Crafts

www.livingearthcrafts.com

Nilo

www.nilo-beauty.com

Nola 7

www.nola7.com

Oakworks

www.oakworks.com

Parmar and Parmar

www.parmarandparmar.com

Planika Fires

www.planikafires.com

Plinth 2000

www.plinth2000.com

REM UK

www.rem.co.uk

Roberti Rattan

www.robertirrattan.com

Saakalya Collection

www.saakalya.com

Salon Ambience

www.salonambience.com

Sandalei

www.sandalei.com

Saunasella Oy

www.saunasella.fi

Serralunga

www.serralunga.com

Sha Holdings

www.sha-art.com

Silhouet-Tone Corporation

www.silhouettone.com

Skyy

www.skyyspa.com

Sommerhuber

www.sommerhuber.com

Takara Belmont USA

www.takarabelmont.com

The Spa Universe

www.thespauniverse.com

Tonon & C SpA

www.tononitalia.com

Van de Sant

www.vandesant.com

HAIRCARE

Agadir International

www.agadirint.com

AlternA

www.alternahaircare.com

Attirance

www.attirance.com

Aveda

www.aveda.com

Cosmetic Horizons

www.cosmetic-horizons.com

CVL Cosmetics (Valmont)

www.lamaisonvalmont.com

Davines

www.davines.com

G-Labs

www.g-labs.co.uk

Josiane Laure

www.josiane-laure.com

Leonor Grey!

www.leonorgreyl.com

Kérastase

www.kerastase.com

La Biosthétique

www.labiosthetique.com

Laboratory of Flowers

www.labofflowers.com

LaNaturA

www.lanatura.com

L'anza

www.lanza.com

L'OCCITANE en Provence

www.loccitane.com

Luxsit Organic Care

www.luxsit.se

Madara Cosmetics

www.madaracosmetics.com

Mira's Hand

www.mirashand.com.au

Miriam Quevedo

www.miriamquevedo.com

Moroccan Oil

www.moroccanoil.com

Neuma Beauty

www.neumabeauty.com

Pearl Tree

www.pearltree.ae

Peter Thomas Roth

www.peterthomasroth.com

▶ PRODUCTS & SERVICES

HAIRCARE *cont.*

Saach Organics

www.saachorganics.com

Thann-Oryza

www.thann.info

Unite Eurotherapy

www.uniteeurotherapy.com

Valentina & Philippa

www.valentina-philippa.com

Wildsmith Collection

www.wildsmithskin.com

Yves Rocher

www.yves-rocher.co.uk

HAY-BATH EQUIPMENT

Hobe Pergh

www.hobepergh.it

HEAT EXPERIENCES

4SeasonsSpa

www.4seasonsspa.com

Aegean Master Spas

www.aegeanspas.co.uk

Anapos

www.anapos.co.uk

Anhui Saunaking Co

www.chinasauna.com

Aquaspecial

www.aquaspecial.it

Balnea

www.balnea.de

Barr + Wray

www.barrandwray.com

Bradford Products

www.bradfordproducts.com

Bretherton Therapy Products

www.bretherton.co.uk

Cariitti Oy

www.cariitti.com

Carmenta srl

www.carmentasrl.com/en

Cemi

www.cemi.it

Cheshire Wellness UK

www.cheshirewellness.co.uk

CryoAction Limited

www.cryoaction.com

Dalesauna

www.dalesauna.co.uk

Design for Leisure

www.designforleisure.com

Devine Wellness & Spa International

www.devine.at

Di Vapor

www.divapor.com

Drom UK

www.dromuk.com

Effegibi

www.affegibi.it/en

Esadore International

www.esadore.com

ETE Wellness Engineering

www.ete.es

Fabio Alemanno Design

www.fa-design.co.uk

SF Finimex Oy

www.kelosauna.eu

Hamman Consultants

www.hammamconsultants.com

Heaven Health & Beauty

www.heavenbydeborahmitchell.co.uk

Helo Germany

www.helo-sauna.de

Hofer Group

www.hofergroup.com

Hydroconcept

www.hydro-conceptspa.com

Hydrotherm

www.hydrothermspa.com

HygroMatik

www.hydromatik.de

Inner Balance

www.ib-wellness.co.uk

Innovag

www.innovag.de

Iyashi Dome

www.iyashidome.com

J Grabner

www.jgrabner.at

Klafs

www.klafs.com

KRD Science & Technology Co

www.krdsauna.com

Kurland

www.kurland.de

Lux Elements

www.luxelements.com

Milk Leisure

www.milkleisure.co.uk

Mspa

www.the-mspa.com

Myrtha Wellness

www.myrthawellness.com

Nola 7

www.nola7.com

Nordic Sauna and Leisure

www.nordic.co.uk

Ozone Therapy UK

www.ozone-therapy.co.uk

P&A Engineering Ltd

www.paengineeringltd.com

Penguin Pools

www.penguinpools.co.uk

Physiotherm

www.physiotherm.com

Promet Spa Wellness

www.promet.com.tr

Reefgrove

www.reefgrove.co.uk

Rudex Sauna Expert

www.rudex-sauna.com

Sauna360

www.sauna360.com

Saunex

www.saunex.com

Soleum

www.soleum.com/en

Sommerhuber

www.sommerhuber.com

Sopro Bauchemie

www.sopro.com

Spa4

www.spa4.at

SpatecPro

www.spatecpro.com

Starpool

www.starpool.com

Stenal

www.stenal.it

Sunlighten Saunas

www.sunlighten.com

TechnoAlpin

www.indoor.technoalpin.com

The Ultimate Sauna Company

www.theultimatesauna.co.uk

Vi Spa Experience Rooms

www.vi-spa.co.uk

Vital Tech

www.vitaltech-france.com

WDT Werner Dosiertchnik

www.wdt-dosing.com

Wellness & Spa Solutions

www.spa-solutions.me

Wellness Solutions

www.wellnessolutions.com.au

Wellness UK

www.wellness-uk.com

Zimmer MedizinSysteme

www.zimmer.de

Zoki UK

www.zokiuk.co.uk

HYDROTHERAPY EQUIPMENT

4SeasonsSpa

www.4seasonsspa.com

Aloys F. Dornbracht
www.dornbracht.com

Anapos
www.anapos.co.uk

Aquademy
www.aquademy.eu

Aquaform Srl
www.aquaformsrl.com

Aqualike
www.spa-aqualike.fr/lang=en

Aquaspecial
www.aquaspecial.it

Balnea
www.balnea.de

Barr + Wray
www.barrandwray.com

Biosysco
www.biosysco.com

Bradford Products
www.bradfordproducts.com

Carmenta
www.carmentasrl.com/e

Dalesauna
www.dalesauna.co.uk

Design for Leisure
www.designforleisure.com

Devine Wellness & Spa International
www.devine.at

Di Vapor
www.divapor.com

Esadore International
www.esadore.com

Finders International
www.shopforspatrade.com

Fomentek
www.fomentek.com

Hansgrohe
www.hansgrohe.com

HydroCo
www.hydroco.com

Hydroconcept
www.hydro-concept-spa.com

HydroMassage/Wellness Space Brands
www.hydromassage.com

Hydrotherm
www.hydrothermspa.com

JK Group UK & Ireland
www.wellsystem.com

KlafS
www.klafS.com

Kurland
www.kurland.de

Lemi Group
www.lemispa.com

MTI Baths
www.mtibaths.com

Myrtha Wellness
www.myrthawellness.com

Neoqi
www.neoqi.com

Nola 7
www.nola7.com

Penguin Pools
www.penguinpools.co.uk

Portcrl Spas
www.portcrl.com

Promet Spa Wellness
www.promet.com.tr

Rudex Sauna Expert
www.rudex-sauna.com

Simulated Environment Concepts
www.spacapsule.com

Sommerhuber
www.sommerhuber.com

Spa4
www.spa4.at

SpatecPro
www.spatecpro.com

Starpool
www.starpool.com

Stas Doyer Hydrotherapie
www.stas-doyer.com

Stenal
www.stenal.it

Trautwein
www.trautwein-gmbh.com

Unbescheiden
www.unbescheiden.com

WDT Werner Dosiertechnik
www.wdt-dosing.com

HYDROTHERAPY POOLS

Aquaspecial
www.aquaspecial.it

Barr + Wray
www.barrandwray.com

Cheshire Wellness UK
www.cheshirewellness.co.uk

Bradford Products
www.bradfordproducts.com

Dalesauna
www.dalesauna.co.uk

Design for Leisure
www.designforleisure.com

Cemi
www.cemi.it

GMT Spas
www.gmtspas.com

Hofer Group
www.hofergroup.com

HydroCo
www.hydroco.com

Hydroconcept
www.hydro-concept-spa.com

Hydrotherm
www.hydrothermspa.com

Mspa
www.the-mspa.com

Myrtha Wellness
www.myrthawellness.com

Nilo
www.nilo-beauty.com

Nola 7
www.nola7.com

P&A Engineering Ltd
www.paengineeringltd.com

Penguin Pools
www.penguinpools.co.uk

Piscine Laghetto
www.piscinelaghetto.com

Portcrl Spas
www.portcrl.com

Promet Spa Wellness
www.promet.com.tr

SpatecPro
www.spatecpro.com

Starpool
www.starpool.com

WDT Werner Dosiertechnik
www.wdt-dosing.com

INTERIOR DESIGN

Also see spa design/architects

Design Time
www.designtime.uk.com

EcoChi
www.echochi.com

Sian Parry Jones
www.sianparryjones.com

JEWELLERY

BuDhaGirl
www.budhagirl.com

Daisy Global
www.daisyjewellery.com

Karma Feeling Bracelets
www.karmafeeling.co.uk

Serina & Co
www.serinaandco.com

Yogamasti
www.yogamasti.com

▸ PRODUCTS & SERVICES

LASERS AND LIGHT THERAPY

@Sonnen Land

www.sonnenland.com

Advanced Esthetics Solutions

www.advancedestheticsolutions.com

Alma Lasers

www.almalasers.com

BHC International

www.bhc-international.com

Body Health

www.bodyhealthgroup.com

Caci International

www.caci-international.co.uk

Chromogenex Technologies

www.chromogenex.com

Clinogen

www.clinogen.com

Cynosure

www.cynosure.com

Ecolite IPL

www.ecoliteipl.com

Electro Medical Systems (EMS)

www.ems-company.com

Energist Medical Group

www.energistgroup.com

Erchonia Corporation

www.erschonia.com

EV-Med

www.evlaseruk.co.uk

G-Labs

www.g-labs.co.uk

i-Tech Industries

www.i-boost.it

icoone

www.icoone.com

Invasix

www.invasix.com

IPulse

www.ipulse.com.au

Iso Italia Group

www.isoitalia.com

JK Group UK & Ireland

www.wellssystem.com

JK-International

www.ergoline.de

L Raphael

www.l-raphael.com

Lightstim International

www.lightstim.com

Lumenis

www.lumenis.com

Lynton Lasers

www.lynton.co.uk

Mycoocoon

www.mycoocoon.com

Naturalaser

www.naturalaser.com

Opatra

www.opatra.com

Pollogen

www.pollogen.com

Prism Light Pod

www.prismlightpod.com

ProLight Aesthetics International

www.prolightaesthetics.com

Red Light Rising

www.redlightrising.co.uk

Skin for Life

www.skinforlife.com

Soleum

www.soleum.com/en

Somadome

www.somadome.com

Sorisa

www.sorisa.com

Suntech Group

www.suntechgroup.se

Syneron-Candela

www.candelalaser.co.uk

Synoa Technologies

www.synoiatech.com

Viora

www.vioramed.com

Wellness UK

www.wellness-uk.com

Zimmer Aesthetics

www.zimmer-aesthetics.de

LIGHTING

BSweden

www.bsweden.com

Cariitti Oy

www.cariitti.com

Effegibi

www.effegibi.it/en

Fitzgerald Lighting

www.fitzlight.co.uk

Lighting Design International

www.lightingdesigninternational.com

Lumina Italia

www.lumina.it

Saakalya Collection

www.saakalya.com

LINEN

Andrew Morgan Collection

www.morgancollection.com

Balineum

www.balineum.co.uk

Beltrami Linen

www.beltrami.it

BC Softwear

www.bcsoftwear.co.uk

Boca Terry

www.bocaterry.com

Bodyworkmall

www.bodyworkmall.com

Brennard Textiles

www.brennardtextiles.co.uk

Bursali Towels (UK)

www.bursali.co.uk

Christy Towels

www.christy-towels.com

Comphy Co

www.comphy.com

Coyuchi

www.coyuchi.com

Decotex

www.decotex.co.uk

The Madison Collection

www.themadisoncollection.com

Majestic International

www.majesticinternational.com

Majestic Towels

www.majestictowels.co.uk

Mitre Linen

www.mitrelinen.com

Monarch Cypress

www.monarchrobe.com

Noel Asmar Group

www.noelasmaruniforms.com

Nollapelli

www.nollapelli.com

Novelastic

www.novelastic.com

Richard Haworth & Co

www.richardhaworth.co.uk

RKF Luxury Linen

www.rkf.fr

Scrummi Spa

www.scrummispa.com

Sirona

www.sironaspa.com

Sparenity

www.sparenity.co.uk

Sposh Spa Crafted Linens

www.universalcompanies.com/sposh

Tradelinens

www.tradelinens.co.uk

Under the Canopy

www.underthecanopy.com

Urb'n Nature

www.urbn-nature.com

Yeah Baby

www.yeahbabypl.com

LOCKERS

Codelocks

www.codelocks.co.uk

Craftsman Quality Lockers

www.craftsman-quality-lockers.co.uk

Crown Sports Lockers

www.crownsportlockers.co.uk

Gantner Electronic

www.gantner.com

Helmsman

www.helmsman.co.uk

Ojmar AS

www.ojmar.es

Keyless Security

www.keyless.co

Ridgeway

www.ridgewayfm.com

MASSAGE CHAIRS

@Sonnen Land

www.sonnenland.com

Avalon Couches

www.avaloncouches.co.uk

Beautelle Therapy Equipment

www.beautelle.co.uk

Boden Furnishings

www.bodenfurnishings.com

Bodyworkmall

www.bodyworkmall.com

Clap Tzu

www.claptzu.de

Design for Leisure

www.designforleisure.com

Esthetica Spa & Salon Resources

www.spafurniture.in

Gharieni Group

www.gharieni.com

Healing Co

www.healing-relax.com

Human Touch

www.humantouch.com

HydroMassage/Wellness Space Brands

www.hydromassage.com

Inada Massage Chairs

www.inadausa.com

Inner Balance

www.ib-wellness.co.uk

IONTO Health & Beauty

www.ionto.de

Iso Italia Group

www.isoitalia.com

JK Group UK & Ireland

www.wellssystem.com

Keyton

www.keyton.com

Lemi Group

www.lemispa.com

Living Earth Crafts

www.livingearthcrafts.com

Nilo

www.nilo-beauty.com

Oakworks

www.oakworks.com

Plinth 2000

www.plinth2000.com

REM UK

www.rem.co.uk

Sasaki International

www.sasaki.co.uk

Simulated Environment Concepts

www.spacapsule.com

Spa Supply Solutions

www.spasupplysolutions.com

TouchAmerica

www.touchamerica.com

Wellness Solutions

www.wellnessolutions.com.au

MASSAGE OILS

Absolute Aromas

www.absolute-aromas.com

Africology

www.africology-sa.com

Alqvimia SL

www.alqvimia.com

Amber Products Co

www.amberproducts.com

Amrit Organic

www.redcherrygroup.com

Anakiri BioEnergetic Skin Care

www.anakiri.com

Aromatherapy Associates

www.aromatherapyassociates.com

Aromatica

www.aromatica.fi

AromaWorks

www.aroma-works.com

Aveda

www.aveda.com

Bellabaci Cupping

www.bellabaci.com

Biodroga Cosmetic

www.biodroga.com

Biossentials

www.biossentials.com

Bodyworkmall

www.bodyworkmall.com

Charme d'Orient

www.charmedorient.com

Cinq Mondes

www.cinqmondes.com

Clarins

www.clarins.com

Comfort Zone

www.comfortzoneskin.com

Daniele de Winter

www.danieledewinter.com

Darphin

www.darphin.com

Decl or

www.decleor.com

Delicious!

www.delicious-skin.com

Dermalogica

www.dermalogica.com

Deserving Thyme

www.deservingthyme.com

Earth Matters Apothecary

www.earthmattersapothecary.com

Elemental Herbology

www.elementalherbology.com

Elemis

www.elemis.com

ESPA

www.espaskincare.com

Evo2lution France

www.evo2lution.com

Germaine de Capuccini

www.germaine-de-capuccini.com

Guinot

www.guinot.com

Harnn

www.harnn.com

Healing Earth

www.healingearth.co.za

Heritage Healers

www.heritagehealers.com

Jamu Asian Spa Rituals

www.jamuspa.com

I plus Q

www.iplusq.com

Jurlique

www.jurlique.com.au

Kemitron

www.kemitron.com

Kerstin Florian

www.kerstinflorian.com

Klapp Cosmetics GmbH

www.klapp-cosmetics.com

Kneipp-Werke

www.kneipp.de

MASSAGE OILS *cont.*

Kurland
www.kurland.de

La Sultane de Saba
www.lasultanedesaba.com

Laboratoires Camylle
www.camylle.com

Laboratory of Flowers
www.labofflowers.com

Les Sens de Marrakech
www.lessensdemarrakech.com

Ligne St Barth
www.lignestbarth.com

Li'Tya
www.litya.com

L'OCCITANE en Provence
www.loccitane.com

MariPharm
www.maripharm.co.uk

Moroccan Oil
www.moroccanoil.com

Neom Luxury Organics
www.neomorganics.com

OmVeda Ayurvedic Skin & Hair Care
www.omveda.com.au

Osmium For Men
www.osmiumformen.com

OTO International
www.otocbd.com

Pevonia International
www.pevonia.com

Phyt's
www.phyts.com

Pinks Boutique
www.pinksboutique.com

Pino
www.pinoshop.de

Premchit Prateap Na Thalang
www.experiencepremachit.com

Primavera
www.primavera.co.uk

Primavera Life
www.primaveralife.com

Pure Massage Spa Training Method®
www.puremassage.com

Raised Spirit
www.raisedspirit.com

The Sanctuary Group
www.thesanctuarygroup.co.za

Shiseido Spa Dept
www.shiseidospas.com

Skinhaptics
www.skinhaptics.com

Sothys Paris
www.sothys.com

SpaDunya
www.spadunya.com

Tanamera Tropical Spa Products
www.tanamera.com.my

Temple Spa
www.templespa.com

Terraké
www.terrake.com

Terres D'Afrique
www.terres-dafrique.com

Thalgo
www.thalgo.com

Thalion Laboratories
www.thalion.com

Themae
www.themae.fr

The Tides
www.thetideswellness.com

Tisserand
www.tisserand.com

Tri-Dosha
www.tri-dosha.co.uk

Wild Earth
www.wildearthnepal.com

Wisdom of Africa
www.wisdomcosmetics.com

Yon-Ka
www.yonka.pro

Ytsara
www.ytsara.com

MEDI SPA

Airnergy
www.airnergy.com

Alma Lasers
www.almalasers.com

Art of Cryo
www.artofcryo.com

The Angel of Water
www.angelofwater.com

BHC International
www.bhc-international.com

Biosysco
www.biosysco.com

Body Health
www.bodyhealthgroup.com

Bretherton Therapy Products
www.bremed.co.uk

Caci International
www.caci-international.co.uk

Callegari
www.callegari1930.com

Canfield Scientific
www.canfieldsci.com

Carlton Beauty & Spa
www.thecarltongroup.co.uk

Chromogenex Technologies
www.chromogenex.com

Clinogen
www.clinogen.com

Cosmed
www.cosmed.it

Courage + Khazaka Electronics
www.courage-khazaka.de

CryoAction
www.cryoaction.com

Crystal Clear Skincare
www.crystalclear.co.uk

Cynosure
www.cynosure.com

DTS MG Co
www.dtsmg.com

Ecolite IPL
www.ecoliteipl.com

EF Medispa
www.efmedispa.consulting

Energist Medical Group
www.energistgroup.com

EV-Med
www.evlaseruk.co.uk

Global Halotherapy Solutions
www.halotherapysolutions.com

Halomed Saltroom Trading
www.halomedsaltroom.com

Hydrafacial
www.hydrafacial.com

I-Lupo
www.myilipo.com

i-Tech Industries
www.i-boost.it

Icoone
www.icoone.com

Invasix
www.invasix.com

IPulse
www.ipulse.com.au

L Raphael
www.l-raphael.com

Lightstim International
www.lightstim.com

LPG Systems
www.lpgsystems.com

Lumenis
www.lumenis.com

Lynton Lasers
www.lynton.co.uk

Maya Beauty Engineering
www.mayabeauty.it

MCCM Medical Spa
mccmmedicalcosmetics.com/
medicalsipa

Mecotec

www.mecotec.net

Medical Technology

www.medicaltec.it

Medik8 Dermaceuticals

www.medik8.com

Nannic Int

www.nannic.com

Naturalaser

www.naturalaser.com

Nola 7

www.nola7.com

Opatra

www.opatra.com

Ozone Therapy UK

www.ozone-therapy.co.uk

Pendex Fisio

www.pendexcompany.com

Physiotherapie Generale France

www.gtcellutec.com

Prism Light Pod

www.prismlightpod.com

ProLight Aesthetics International

www.prolightaesthetics.com

Qetre

www.qetre.com

Skin for Life

www.skinforlife.com

Soleum

www.soleum.com/en

Solta Medical

www.solta.com

Sorisa

www.sorisa.com

Storz Medical

www.storzmedical.ch

Suntech Group

www.suntechgroup.se

Swissline by Dermalab

www.swissline-cosmetics.com

Sybaritic

www.sybaritic.com

Syneron-Candela

www.candelalaser.co.uk

Synovia Technologies

www.synoiatech.com

System4 Technologies

www.human-regenerator.com

TavTech

www.tav-tech.com

Viora Inc

www.vioramed.com

Weyergans High Care

www.weyergans.de

Zimmer Aesthetics

www.zimmer-aesthetics.de

Zimmer MedizinSysteme

www.zimmer.de

MUD

Balaton Spa

www.balaton-spa.co.uk

Finders International

www.shopforspatrade.com

Gazelli International

www.gzelliskincare.com

Hungarian Wellness Mud

www.hungarianwellnessmud.com

Hungarymud

www.hungarymud.com

Kurland

www.kurland.de

Moor Spa International

www.moorspa.co.uk

Nola 7

www.nola7.com

Ógra Skincare

www.ograskinca.com

Pevonia International

www.pevonia.com

Stone Forest

www.stone-forest.co.uk

MULTI-SENSORY

Aquamental Spa

www.aquamentalspa.com

Boombang Inc

www.boombang.com/aura

Aloys F Dornbracht

www.dornbracht.com

LivingGlobe

www.livinglobe.com

Motion Waves

www.motion-waves.com

Moving Art

www.movingart.com

Mycoocoon

www.mycocoon.com

Sha Holdings

www.sha-art.com

Soleum

www.soleum.com/en

Somadome

www.somadome.com

Wellness Solutions

www.wellnessolutions.com.au

Wellness UK

www.wellness-uk.com

Zen-Sations

www.zen-sations.com

MUSIC

Buddha-bar

www.buddha-bar.com

Gaiam

www.gaiam.com

Gap MuSic

www.gapmusic.co.uk

Motion Waves

www.motion-waves.com

Myndstream

www.myndstream.com

Private Label Music

www.privatelabelmusic.com

Real Music

www.realmusic.com

So Sound Solutions

www.sosoundsolutions.com

Spa Sounds

www.spasounds.com.au

Spirit Music Group

www.spiritmusicgroup.com

NAILCARE

BGA Corp

www.bastiengonzalez.com

Clarins

www.clarins.com

CND (Creative Nail Design)

www.cnd.com

Deborah Lippmann

www.deborahlippmann.com

Essie Cosmetics

www.essie.com

Famous Names

www.famousnamesproducts.com

Footlogix

www.footlogix.com

Horst Kirchberger Makeup Studio

www.horst-kirchberger.de

Jessica Cosmetics International

www.jessicacosmetics.com

Kure Bazaar

www.kurebazaar.com

LCN Spa

www.wilde-cosmetics.com

Leighton Denny Expert Nails

www.leightondennyexpertnails.com

Margaret Dabbs London

www.margaretdabbs.co.uk

Mavala International

www.mavala.com

Mira's Hand

www.mirashand.com.au

OPI Products

www.opi.com

▶ PRODUCTS & SERVICES

NAILCARE *cont.*

The Organic Pharmacy
www.organicpharmacy.com

Orly International
www.orlybeauty.com

Salon System
www.salonsystem.com

Spa Ritual
www.sparitual.com

Zoya
www.zoya.com

NUTRITION/SUPPLEMENTS

Baranova Monaco
www.baranovamonaco.com

Bliss
www.blissworld.com

Dr Burgener
www.drburgener.com

Evo2lution France
www.evo2lution.com

G-Labs
www.g-labs.co.uk

Intelligent Nutrients
www.intelligentnutrients.com

Kannaway Europe
www.kannaway.com

Labiomer
www.labiomer.com

Laboratoires Reunis Junglinster
www.labo.lu

MCCM Medical Spa
mccmmedicalcosmetics.com/
medicalspa

Officina de' Tornabuoni
www.officinadetornabuoni.com

On Group
www.on-group.co.uk

The Organic Pharmacy
www.theorganicpharmacy.com

OTO International
www.otocbd.com

Proto-col
www.proto-col.com

QMS Medicosmetics
www.qmsmedicosmetics.com

Raised Spirit
www.raisedspirit.com

Sanitas Skincare
www.sanitas-skincare.com

Skin Authority
www.skinauthority.com

Thalgo
www.thalgo.com

Vinesime
www.vinesime.com

Voya
www.voya.ie

Weil Lifestyle
www.drweil.com

Weyergans High Care
www.weyergans.de

Yves Rocher
www.yves-rocher.co.uk

ORGANIC/NATURAL PRODUCTS

Africology
www.africology-sa.com

Alpienne
www.alpienne.at

Alqvimia
www.alqvimia.com

Amala
www.amalabeauty.com

Aromatherapy Associates
www.aromatherapyassociates.com

Attirance
www.attirance.com

Aveda
www.aveda.com

B2Beauty Products
www.b2beautyproducts.com

Babor
www.babor.com

Bellabaci Cupping
www.bellabaci.com

Biola Organic Cosmetics
www.biola-organics.com

Biossentials
www.biossentials.com

Bliss
www.blissworld.com

Bloomy Lotus
www.bloomylotus.com

Body Bistro
www.bodybistro.com

Botanicals
www.botanicals.co.uk

Burt's Bees
www.burtsbees.com

Cannafiora
www.aromafiora.com

Caribbean Essentials
www.caribbeanessentials.com

Caudalie
www.caudalie.com

Christina
www.christina-cosmeceuticals.com

Christopher Drummond Beauty
www.christopherdrummond.com

Cinq Mondes
www.cinqmondes.com

**Closer Consulting
Wessel & Matalla**
www.closer-consulting.de

Cosmetic Horizons
www.cosmetic-horizons.com

CSHE Australia
www.clinicalpro.com.au

Daniele de Winter
www.danieledewinter.com

Decl or
www.decleor.com

Delicious!
www.delicious-skin.com

Deserving Thyme
www.deservingthyme.com

Dr Bronner's Magic Soaps
www.drbronner.com

Dr Burgener
www.drburgener.com

Dr Hauschka
www.wala.de

Earth Matters Apothecary
www.earthmattersapothecary.com

Elemental Herbology
www.elementalherbology.com

 minence Organic Skin Care
www.eminenceorganics.com

ES Skincare
www.esskincare.co.uk

Essential Care
www.essential-care.co.uk

Eve Taylor (London)
www.eve-taylor.com

Evo2lution France
www.evo2lution.com

Freedom Deodorant
Email: questions@freedomdeo.com

Giffarine Skyline Laboratory
www.giffarinefactory.com

Harnn
www.harnn.com

Healing Earth
www.healingearth.co.za

Heritage Healers
www.heritagehealers.com

Hobe Pergh
www.hobepergh.it

Hora Sexta
www.horasexta.it

I plus Q
www.iplusq.com

- IKou**
www.ikou.com.au
- Ila – Spa**
www.ila-spa.com
- Intelligent Nutrients**
www.intelligentnutrients.com
- Jamu Asian Spa Rituals**
www.jamuspa.com
- Jindilli**
www.jindilli.com
- Jurlique**
www.jurlique.com.au
- Kimia Skincare**
www.kimia.co.uk
- Kneipp-Werke**
www.kneipp.de
- Kos Paris**
www.kos-paris.com
- Kroma**
www.kromakeup.com
- KuuSh**
www.kuush.com.au
- Laboratory of Flowers**
www.labofflowers.com
- LaFlore Skincare**
www.laflore.com
- LaNatura**
www.lanatura.com
- Les Laboratoires Phytodia**
www.phytodia.com
- Ligne St Barth**
www.lignestbarth.com
- LiTYa**
www.litya.com
- L'OCCITANE en Provence**
www.loccitane.com
- Luxsit Organic Care**
www.luxsit.se
- Madara Cosmetics**
www.madaracosmetics.com
- Malie**
www.malie.com
- Marie Veronique Organics**
www.mvorganics.com
- Marie W**
www.marie-w.de
- Melvita**
www.melvita.com
- Moss of the Isles**
www.mossoftheisles.com
- Naturopathica**
www.pronaturopathica.com
- Neom Luxury Organics**
www.neomorganics.com
- Nohem**
www.nohem.com
- Nude**
www.nudeskincare.com
- Officina de' Tornabuoni**
www.officinadetornabuoni.com
- Ógra Skincare**
www.ograskincare.com
- Omnisens Paris**
www.omnisens.fr
- Omorovicza**
www.omorovicza.com
- OmVeda Ayurvedic Skin & Hair Care**
www.omveda.com.au
- On Group**
www.on-group.co.uk
- The Organic Pharmacy**
www.theorganicpharmacy.com
- The Organic Spa**
www.theorganicspa.eu
- Orienka Paris**
amani@orienka.fr
- OSEA International**
www.oseamalibu.com
- OTO International**
www.otocbd.com
- Pai Skincare**
www.paiskincare.com
- Pasture Naturals**
www.pasturenaturals.com
- Pearl Tree**
www.pearlree.ae
- Pevonia International**
www.pevonia.com
- Phyt's**
www.phyts.com
- Pinks Boutique**
www.pinksboutique.com
- Pino**
www.pinoshop.de
- Pollogen**
www.pollogen.com
- Premchit Prateap Na Thalang**
www.experiencepremchit.com
- Pure Light**
www.purelightcandles.com
- Pur Natural Skincare**
www.purskincare.co.uk
- Raised Spirit**
www.raisedspirit.com
- Red Flower**
www.redflower.com
- Ren Skincare**
www.renskincare.com
- Rhythms by Design**
email:info@rhythmsbydesign.com
- Saach Organics**
www.saachorganics.com
- Saian Natural Clinical Skincare**
www.saian.net
- Salt of the Earth**
www.saltearthspa.com
- Sanitas Skincare**
www.sanitas-skincare.com
- Sasy n Savy**
www.sasynsavy.com.au
- Scentered**
www.scentered.me
- Scrummi Spa**
www.scrummispa.com
- Seed to Skin**
www.seedtoskin.com
- Shea Terra Organics**
www.sheaterraorganics.com
- Skin 2 Skin Care**
www.skin2skincare.com
- Skinhaptics**
www.skinhaptics.com
- Smiths of Jersey**
www.smithsofjersey.com
- Sodashi Pty**
www.sodashi.com
- Spa Technologies**
www.spatechnologies.com
- SpaDunya**
www.spadunya.com
- Spiezia Organics**
www.madeforlifeorganics.com
- Subtle Energies**
www.subtleenergies.com.au
- Tanamera Tropical Spa Products**
www.tanamera.com.my
- Terraké**
www.terrake.com
- Terres D'Afrique**
www.terres-dafrique.com
- Thann-Oryza**
www.thann.info
- The Divine Company**
www.thedivinecompany.com
- The Tides**
www.thetideswellness.com
- Tioissan**
www.tioissan.com
- Tisserand**
www.tisserand.com
- Under the Canopy**
www.underthecanopy.com
- Urb'n Nature**
www.urbn-nature.com
- Vagheggi**
www.vagheggi.com

**ORGANIC/NATURAL
PRODUCTS** *cont.*

Valentina & Philippa
www.valentina-philippa.com

Valeur Absolue
www.valeurabsolue.com

Victoria Moore
www.victoria-moore.eu

Voya
www.voya.ie

Wala Heilmittel
www.wala.de

Weleda International
www.weleda.com

Wild Earth
www.wildearthnepal.com

Ytsara
www.ytsara.com

Yum Skin Care
www.yumskincare.com

PHOTOGRAPHY

Daniel Aubry Studio
www.aubryphoto.com

Linda Troeller
www.lindatroeller.com

Robert Buelteman Studio
www.robertbuelteman.com

Zen-Sations
www.zen-sations.com

PILATES/YOGA

Agoy
www.agoy.com

Airex
www.bebalanced.net

Armacell UK
www.armacell.com

Asquith London
www.asquithlondon.com

Balanced Body®
www.balancedbody.com

Body Control Pilates
www.bodycontrol.co.uk

Daisy Roots (UK)
www.pilatesshoes.co.uk

EcoYoga
www.ecoyoga.co.uk

Fitness-Mad
www.fitness-mad.com

Gaiam
www.gaiam.com

Gravity UK
www.gravityuk.net

JadeYoga
www.jadeyoga.com

JKL Clothing
www.jklclothing.co.uk

Manduka
www.manduka.com

Manuka Tree
www.manukalife.com

My Spirit
www.myspirit.se

Noel Asmar Group
www.noelasmaruniforms.com

Peak Pilates
www.peakpilates.com

Physical Company
www.physicalcompany.co.uk

Pilates Foundation
www.pilatesfoundation.com

Pilates Training Solutions
www.pilates Trainingsolutions.co.uk

Plank
www.plankdesigns.com

Puretoes
www.puretoes.com

Stott Pilates
www.stotpilates.com

Yamarama
www.yamarama.com

Yoga Professionals
www.yogaprofessionals.net

Yogamasti
www.yogamasti.com

Zensei
www.zensei.com

**PLANETARIUMS /
LARGE FORMAT FILM**

Sky-Skan Europe
www.skyskan.com

Vidarium by LivinGlobe
www.livinglobe.com

PLUNGE POOLS

Barr + Wray
www.barrandwray.com

Cheshire Wellness UK
www.cheshirewellness.co.uk

Dalesauna
www.dalesauna.co.uk

Design for Leisure
www.designforleisure.com

GMT Spas
www.gmtspas.com

Hydroconcept
www.hydro-concept-spa.com

Myrtha Wellness
www.myrthawellness.com

Nola 7
www.nola7.com

SpatecPro
www.spatecpro.com

**PRIVATE LABEL
MANUFACTURING**

Alban Muller International
www.albanmuller.com

Bespoke Retail
www.bespokesparetail.com

Groupe GM
www.groupegm.com

I plus Q
www.iplusq.com

Kos Paris
www.kos-paris.com

Natural Skincare Solutions
www.naturalskincareolutions.org

New Seasons Natural Products
www.newseasons.co.uk

Pebble & Co
www.pebbleandco.co.uk

Pôle Cosmétique
www.pole-cosmetique.fr

Primavera
www.primavera.co.uk

Spa Factory Bali
www.spafactorybali.com

Spa Technologies
www.spatechnologies.com

The Tides
www.thetideswellness.com

Visage Pro USA
www.visageprousa.com

Zeal Cosmetics Inc
www.zlc.jp/en

RECRUITMENT

Bond Recruitment
www.bondrecruitment.com

Hutchinson Consulting
www.hutchinsonconsulting.com

Spa Business
www.spabusiness.com

Spa Connectors
www.spaconnectors.com

RELAXATION BEDS / BEDS

Aequum

www.aequumltd.com

Anapos

www.anapos.co.uk

Avalon Couches

www.avaloncouches.co.uk

Balnea

www.balnea.de

Boden Furnishings

www.bodenfurnishings.com

Boombang

www.boombang.com/aura

Bradford Products

www.bradfordproducts.com

Bryte

www.bryte.com

Cheshire Wellness UK

www.cheshirewellness.co.uk

Clap Tzu

www.claptzu.de

Coco-Mat

www.coco-mat.com

Dalesauna

www.dalesauna.co.uk

Design for Leisure

www.designforleisure.com

Effegibi

www.affegibi.it/en

Ergomotion

www.ergomotion.us

Esthetica Spa & Salon Resources

www.spafurniture.in

Fabio Alemanno Design

www.fa-design.co.uk

Gharieni Group

www.gharieni.com

Healing Co

www.healing-relax.com

Himalayan Source

www.himalayansource.com

Hydroconcept

www.hydro-concept-spa.com

HydroMassage

www.hydromassage.com

Hydrotherm

www.hydrothermspa.com

IONTO Health & Beauty

www.ionto.de

Iso Italia Group

www.isoitalia.com

Klafs

www.klafs.com

Kurland

www.kurland.de

Lemi Group

www.lemispa.com

Living Earth Crafts

www.livingearthcrafts.com

Mycoocoon

www.mycoocoon.com

Nilo

www.nilo-beauty.com

Nola 7

www.nola7.com

Oakworks

www.oakworks.com

Penguin Pools

www.penguinpools.co.uk

Promet Spa Wellness

www.promet.com.tr

Rudex Sauna Expert

www.rudex-sauna.com

Sha Holdings

www.sha-art.com

Somadome

www.somadome.com

Sommerhuber

www.sommerhuber.com

Spa Supply Solutions

www.spasupplysolutions.com

SpatecPro

www.spatecpro.com

Stas Doyer Hydrotherapie

www.stas-doyer.com

The Spa Universe

www.thespauniverse.com

Trautwein

www.trautwein-gmbh.com

Trautwein

www.trautwein-gmbh.com

Wellness Solutions

www.wellnessolutions.com.au

RETAIL DISPLAYS

Bespoke Retail

www.bespokesparetail.com

SALON EQUIPMENT

Amber Products Co

www.amberproducts.com

BeautyPro

www.beautypro.com

Bodyworkmall

www.bodyworkmall.com

Bretherton Therapy Products

www.bremed.co.uk

Caci International

www.caci-international.co.uk

Caldera

www.caldera-products.com

Callegari

www.callegari1930.com

Canfield Scientific

www.canfieldsci.com

Carlton Beauty & Spa

www.thecarltongroup.co.uk

Clarisonic

www.clarisonic.com

Clinogen

www.clinogen.com

Continuum Footspas

www.salonpedicurespas.com

Cosmed

www.cosmed.it

Cosmopro

www.cosmopro.com

Courage + Khazaka Electronics

www.courage-khazaka.de

Crystal Clear Skincare

www.crystalclear.co.uk

Dermatude

www.dermatude.com

Esthetica Spa & Salon Resources

www.spafurniture.in

Finders International

www.shopforspatrade.com

Foreo

www.foreo.com

Gharieni Group

www.gharieni.com

Himalayan Source

www.himalayansource.com

Hydrafacial

www.hydrafacial.com

Invasix

www.invasix.com

IONTO Health & Beauty

www.ionto.de

Iskra Medical

www.iskramedical.eu

Iyashi Dome

www.iyashidome.com

L Raphael

www.l-raphael.com

LadyPillo

www.ladypillo.com

Lemi Group

www.lemispa.com

Lenox Pedicure Spa

www.lenoxpedicurechair.com

Living Earth Crafts

www.livingearthcrafts.com

LPG Systems

www.lpgsystems.com

SALON EQUIPMENT *cont.*

Medical Technology
www.medicaltec.it

Nannic Int
www.nannic.com

Naturalaser
www.naturalaser.com

Nola 7
www.nola7.com

Oakworks
www.oakworks.com

Opatra
www.opatra.com

Ozone Therapy UK
www.ozone-therapy.co.uk

Pedicure Bowls
www.pedicurebowls.com

Physiotherapie Generale France
www.gtcellutec.com

Pino
www.pinoshop.de

Plinth 2000
www.plinth2000.com

Purex International
www.purex.co.uk

Qetre
www.qetre.com

REM UK
www.rem.co.uk

Rock the Spa
www.rockthespa.com

SafeTIC
www.safetic.ie

Salon Ambience
www.salonambience.com

Saltability
www.saltability.com

Seyo
www.seyo.de

Silhouet-Tone Corporation
www.silhouettone.com

Skin for Life
www.skinforlife.com

Slim Images
www.slimimages.co.uk

Solta Medical
www.solta.com

Sorisa
www.sorisa.com

SpaEquip
www.universalcompanies.com/
spaequip

Spa Revolutions
www.sparevolutions.com

Sparcana
www.spaplance.com

Spa Supply Solutions
www.spasupplysolutions.com

Starvac Group
www.starvac-group.com

Storz Medical Ag
www.storzmedical.ch

Sybaritic
tel: +1 952 888 8282

Takara Belmont USA
www.takarabelmont.com

TavTech
www.tav-tech.com

The Spa Universe
www.thespauniverse.com

TouchAmerica
www.touchamerica.com

Tumiturbi
www.tumiturbi.it

Vital Tech
www.vitaltech-france.com

Vulsini
www.vulsini.net

Zimmer Aesthetics
www.zimmer-aesthetics.de

SALT THERAPY

Barr + Wray
www.barrandwray.com

Changeland
www.changeland.com

Dalesauna
www.dalesauna.co.uk

Design for Leisure
www.designforleisure.com

Devine Wellness & Spa International
www.devine.at

Global Halotherapy Solutions
www.halotherapysolutions.com

Halomed Saltroom Trading
www.halomedsaltroom.com

Himalayan Source
www.himalayansource.com

Hydroconcept
www.hydro-concept-spa.com

Ingra
www.ingra.com.ua

Klafs
www.klafs.com

Kurland
www.kurland.de

Myrtha Wellness
www.myrthawellness.com

Nola 7
www.nola7.com

Penguin Pools
www.penguinpools.co.uk

Red Light Rising
www.redlightrising.co.uk

Salt Chamber
www.saltchamberinc.com

Saltability
www.saltability.com

Salus Group
www.salusgroup.pl

Soleum
www.soleum.com/en

SpatecPro
www.spatecpro.com

Starpool
www.starpool.com

TouchAmerica
www.touchamerica.com

WDT Werner Dosiertechnik
www.wdt-dosing.com

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4SeasonsSpa
www.4seasonsspa.com

Abacus Manufacturing Group
www.abacus-bathrooms.co.uk

Aquademy
www.aquademy.eu

Aquaform
www.aquaformsrl.com

Aqualisa
www.aqualisa.co.uk

Aquaspecial
www.aquaspecial.it

Balnea
www.balnea.de

Bossini
www.bossini.it

Bradford Products
www.bradfordproducts.com

Carmenta
www.carmentasrl.com/en

Dalesauna
www.dalesauna.co.uk

Design for Leisure
www.designforleisure.com

Devine Wellness & Spa International
www.devine.at

Di Vapor
www.divapor.com

Drom UK

www.dromuk.com

Duravit

www.duravit.de

Duscholux

www.duscholux.ch

Franke

www.franke.com

Franz Kaldewei

www.kaldewei.de

Fratelli Fantini SpA

www.fantini.it

Hansgrohe

www.hansgrohe.com

Hoesch Design

www.hoesch.de

Hughes Safety Showers

www.hughes-safety-showers.co.uk

Hydrotherm

www.hydrothermspa.com

Industrias Cosmic

www.icosmic.com

Klafs

www.klafs.com

Kohler Mira

www.radacontrols.com

Kurland

www.kurland.de

Lux Elements

www.luxelements.com

Myrtha Wellness

www.myrthawellness.com

Nola 7

www.nola7.com

P&A Engineering Ltd

www.paengineeringltd.com

Penguin Pools

www.penguinpools.co.uk

Promet Spa Wellness

www.promet.com.tr

Quench Solutions

www.quencheshowers.com

Samuel Heath & Sons

www.samuel-heath.co.uk

Stenal

www.stenal.it

WDT Werner Dosiertechnik

www.wdt-dosing.com

Zucchetti Rubinetteria

www.zucchettirub.it

SKIN ANALYSIS

BeautyPro

www.beautypro.com

Callegari

www.callegari1930.com

Canfield Scientific

www.canfieldsci.com

Courage + Khazaka Electronics

www.courage-khazaka.de

G-Labs

www.g-labs.co.uk

MCCM Medical Spa

mccmmedicalcosmetics.com/
medicospa

Opatra

www.opatra.com

SKINCARE – MEN

Academie Groupe

www.academiebeaute.com

Ahava

www.ahava.com

Alchimie Forever

www.alchimie-forever.com

Allure Africa

www.allureafrica.com

Alpha-H

www.alpha-h.com

Amra Skincare

www.amraskincare.com

Anne Semonin

www.annesemonin.com

AromaWorks

www.aroma-works.com

Aveda

www.aveda.com

Babor

www.babor.com

Biodroga Cosmetic

www.biodroga.com

Biola Organic Cosmetics

www.biola-organics.com

Bioline Jatò

www.bioline-jato.com

Biologique Recherche

www.biologique-recherche.com

Burt's Bees

www.burtsbees.com

Camille Becht

www.camillebecht.fr

Caribbean Essentials

www.caribbeanessentials.com

Cellcosmet

www.cellcosmet-cellmen.com

Circadia by Dr. Pugliese

www.circadia.com

Clarins

www.clarins.com

Columbia Skincare

www.columbiaprobiotics.com

Comfort Zone

www.comfortzoneskin.com

CVL Cosmetics (Valmont)

www.lamaisonvalmont.com

DDF Skincare

www.ddfskincare.com

Decléor

www.decleor.com

Dermalogica

www.dermalogica.com

Dr Bronner's Magic Soaps

www.drbronner.com

Dr Burgener

www.drburgener.com

Elemis

www.elemis.com

EmerginC

www.emerginc.com

Environ Skin Care

www.environ.co.za

ESPA

www.espaskincare.com

Eve Taylor (London)

www.eve-taylor.com

Flint Edge

www.flintedge.com

Gaylia Kristensen

www.gayliakristensen.com.au

Germaine de Capuccini

www.germaine-de-capuccini.com

G.M. Collin

www.gmcollin.com

Guinot

www.guinot.com

Heaven Health & Beauty

www.heavenbydeborahmitchell.co.uk

Hommage

www.hommage.com

Ilcsi Beautifying Herbs

www.ilcsi.com

Immunocologie Skincare

www.immunocologie.com

Institut Esthederm

www.esthederm.com

IONTO Health & Beauty

www.ionto.de

ISUN Visions

www.ISUNskincare.com

Julisis

www.julisis.com

Kannaway Europe

www.kannaway.com

Kenmen

www.kenmen.net

Kerstin Florian

www.kerstinflorian.com

SKINCARE – MEN *cont.*

Klapp Cosmetics
www.klapp-cosmetics.com

KuuSh Pty
www.kuush.com.au

La Biothétique
www.labiosthetique.com

La Flore
www.laflore.com

La Sultane de Saba
www.lasultanedesaba.com

Labiomer
www.labiomer.com

Laboratoires Didier Rase
www.didier-rase.com

Les Laboratoires Phytodia
www.phytodia.com

Les Sens de Marrakech
www.lessensdemarrakech.com

Ligne St Barth
www.lignestbarth.com

Li'Tya
www.litya.com

L'OCCITANE en Provence
www.loccitane.com

LPG Systems
www.lpgsystems.com

Lubatti
www.lubatti.co.uk

Luzern
www.luzernlabs.com

Malin+Goetz
www.malinandgoetz.com

Matis Paris
www.matisparis.com

MBR Cosmetics
www.mbr-cosmetics.com

MCCM Medical Spa
mccmmedicallcosmetics.com/
medicalspsa

MD Formulations
www.mdformulations.com

Medik8 Dermaceuticals
www.medik8.com

Melvita
www.melvita.com

Mens Space
www.mensspace.com

Miriam Quevedo
www.miriamquevedo.com

Natura Bissé Internacional
www.naturabisse.com

Neom Luxury Organics
www.neomorganics.com

Nickel Spa London
www.nickelspalondon.co.uk

Obagi Medical Products
www.obagi.com

Ógra Skincare
www.ograskincare.com

Omnisens Paris
www.omnisens.fr

Only Yourx
www.onlyyourx.com

Opatra
www.opatra.com

Organic Male OM4
www.om4men.com

The Organic Pharmacy
www.theorganicpharmacy.com

Osmium For Men
www.osmiumformen.com

OTO International
www.otocbd.com

Payot
www.payot.com

Pevonia International
www.pevonia.com

Phytomer
www.phytomerpro.com

Phyt's
www.phyts.com

Pietro Simone
www.pietrosimone.com

Pure Fiji
www.purefiji.com

Raised Spirit
www.raisedspirit.com

REN Skincare
www.renskincare.co

Repêchage
www.repechage.com

Seed to Skin
www.seedtoskin.com

Shiseido Spa Dept
www.shiseidospas.com

Skin 2 Skin Care
www.skin2skincare.com

SkinCeuticals
www.skinceuticals.com

Skinhaptics
www.skinhaptics.com

Sothys Paris
www.sothys.com

Swissline by Dermalab
www.swissline-cosmetics.com

Swiss Mountain Cosmetics
www.niance.ch

Terraké
www.terrake.com

Terres D'Afrique
www.terres-dafrique.com

Thalgo
www.thalgo.com

Thalion Laboratories
www.thalion.com

The Divine Company
www.thedivinecompany.com

Themae
www.themae.fr

The Tides
www.thetideswellness.com

Tisserand
www.tisserand.com

Urb'n Nature
www.urbn-nature.com

Vagheggi
www.vagheggi.com

Vinoble Cosmetics
www.vinoble-cosmetics.at

VitaMan
www.vitaman.com.au

Voya
www.voya.ie

Weleda International
www.weleda.com

Weyergans High Care
www.weyergans.de

Wisdom of Africa
www.wisdomcosmetics.com

Yon-Ka
www.yonka.pro

Ytsara
www.ytsara.com

Yum Skin Care
www.yumskincare.com

Yves Rocher
www.yves-rocher.co.uk

SKINCARE – WOMEN

Academie Groupe
www.academiebeaute.com

Africology
www.africology-sa.com

Ahava
www.ahava.com

Akhassa
www.akhassausa.com

Alchimie Forever
www.alchimie-forever.com

Allure Africa
www.allureafrica.com

Alpha-H
www.alpha-h.com

Alqvimia
www.alqvimia.com

Amala Inc

www.amalabeauty.com

Amber Products Co

www.amberproducts.com

Amra Skincare

www.amraskincare.com

Amrit Organic

www.redcherrygroup.com

Anakiri BioEnergetic Skin Care

www.anakiri.com

Anna Lotan

www.annalotan.com

Anne Semonin

www.annesemonin.com

Apot.Care

www.apotcare.com

i AR457

www.ar457.com

ARK

www.arkskincare.com

Aromapothecary

www.aromapothecary.com

Aromatherapy Associates

www.aromatherapyassociates.com

Aromatica

www.aromatica.fi

AromaWorks

www.aroma-works.com

Attrance

www.attrance.com

Aveda

www.aveda.com

Babor

www.babor.com

Balaton Spa

www.balaton-spa.co.uk

Bamford

www.bamford.co.uk

BeautyLab

www.beautylab.co.uk

Bellitas

www.bellitas.co.uk

Biodroga Cosmetic

www.biodroga.com

Biola Organic Cosmetics

www.biola-organics.com

Bioline Jatò

www.bioline-jato.com

Biologique Recherche

www.biologique-recherche.com

Biossentials

www.biossentials.com

Biotone

www.biotone.com

Biotropica

www.biotropicabody.com

Bliss

www.blissworld.com

Boa Skin Care

www.boaskincare.com

Body Bistro

www.bodybistro.com

Bodyworkmall

www.bodyworkmall.com

Botanicals

www.botanicals.co.uk

Burt's Bees

www.burtsbees.com

Camille Becht

www.camillebecht.fr

Caribbean Essentials

www.caribbeanessentials.com

Carita International

www.carita.com

Carol Joy London

www.caroljoylondon.com

Caudalie

www.caudalie.com

Cellcosmet

www.cellcosmet-cellmen.com

Chanticaillé

www.chanticaillé.com

Charme d'Orient

www.charmedorient.com

Christina

www.christina-cosmeceuticals.com

Cinq Mondes

www.cinqmondes.com

Circadia by Dr. Pugliese

www.circadia.com

Clarins

www.clarins.com

Collin

fr.collinparis.com

Columbia Skincare

www.columbiaprobiotics.com

Comfort Zone

www.comfortzoneskin.com

Cor

www.corsilver.com

Cosmetic Horizons

www.cosmetic-horizons.com

CSHE Australia

www.clinicalpro.com

Cures by Avance

www.curesbyavance.com

CVL Cosmetics (Valmont)

www.lamaisonvalmont.com

C'watre

www.cwatre.com

Daniela Steiner

www.steinercosmetics.com

Daniele de Winter

www.danieledewinter.com

Darphin

www.darphin.com

DDF Skincare

www.ddfskincare.com

Decléor

www.decleor.com

Delicious!

www.delicious-skin.com

Dermalogica

www.dermalogica.com

Dermaquest Skin Therapy

www.dermaquestlnccom

Dermotechnology

www.dermotechnology.com

Deserving Thyme

www.deservingthyme.com

Dibi Milano

www.dibimilano.it

Dr Bronner's Magic Soaps

www.drbronner.com

Dr Burgener

www.drburgener.com

Dr Hauschka

www.wala.de

DRV Phytolab

www.drsva.com

Earth Matters Apothecary

www.earthmattersapothecary.com

Electric Body Europe

www.electricbody.eu

Elemental Herbology

www.elementalherbology.com

Elemis

www.elemis.com

Ella Baché

www.ellabache.fr

EmerginC

www.emerginc.com

Éminence Organic Skin Care

www.eminenceorganics.com

Environ Skin Care

www.environ.co.za

Epicuren Discovery

www.epicuren.com

Ericson Laboratoire

www.ericson-laboratoire.com

ES Skincare

www.esskincare.co.uk

ESPA

www.espaskincare.com

Essential Care

www.essential-care.co.uk

Eve Lom

www.evelom.com

SKINCARE – WOMEN *cont.*

Eve Taylor (London)
www.eve-taylor.com

Finders International
www.shopforspatrade.com

Forest Secrets Skincare
www.forestsecretsskincare.com

Forlle'd
www.forlled.com

Futuresse Spa
www.futuresse.de

Gatineau
www.gatineau-paris.com

Gaylia Kristensen
www.gayliakristensen.com.au

Gazelli International
www.gazelliskincare.com

Gemology Cosmetics
www.gemology.fr

Germaine de Capuccini
www.germaine-de-capuccini.com

**Giffarine Skyline Laboratory
and Health Care Co**
www.giffarinefactory.com

G.M. Collin
www.gmcollin.com

Guinot
www.guinot.com

Harnn
www.harnn.com

Hashtag Organics
www.lrvskincare.co.uk

Hawaiian Body Products
www.hawaiianbodyproducts.com

Healing Earth
www.healingearth.co.za

Heaven Health & Beauty
www.heavenbydeborahmitchell.co.uk

Hobe Pergh
www.hobepergh.it

Hora Sexta
www.horasexta.it

HydroPeptide
www.hydropeptide.com

I plus Q
www.iplusq.com

Ila – Spa
www.ila-spa.com

Ilcsi Beautifying Herbs
www.ilcsi.com

Image Skincare
www.imageskincare.com

Immunocologie Skincare
www.immunocologie.com

Institut Esthederm
www.esthederm.com

Intelligent Nutrients
www.intelligentnutrients.com

Intraceuticals
www.intraceuticals.com

IONTO Health & Beauty
www.ionto.de

ISUN Visions
www.ISUNskincare.com

Jamu Asian Spa Rituals
www.jamuspa.com

Jindilli
www.jindilli.com

JMSR Europe
www.jmsreurope.com

Josiane Laure
www.josiane-laure.com

Julisis
www.julisis.com

Jurlique
www.jurlique.com.au

Kanebo Cosmetics
www.kanebo-international.com

Kannaway Europe
www.kannaway.com

Kerstin Florian
www.kerstinflorian.com

Kimia Skincare
www.kimia.co.uk

Kneipp-Werke
www.kneipp.de

Kurland
www.kurland.de

KuuSh
www.kuush.com.au

L Raphael
www.l-raaphael.com

L'anza
www.lanza.com

La Biothétique
www.labiosthetique.com

La Flore
www.laflore.com

La Mer Corporate
www.cremedelamer.com/corporate

La Sultane de Saba
www.lasultanedesaba.com

Labiomer
www.labiomer.com

Laboratoire Remède
www.remede.com

Laboratoires Ingrid Millet
www.ingridmillet.com

Laboratoires La Prairie
www.laprairie.com

Laboratory of Flowers
www.labofflowers.com

LaFlore Skincare
www.laflore.com

LaGaia Hydraceutical
www.lagaia.com.au

LaNatura
www.lanatura.com

LCN Spa
www.wilde-cosmetics.com

Les Laboratoires Phytodia
www.phytodia.com

Les Sens de Marrakech
www.lessensdemarrakech.com

Ling Skincarel
www.lingskincare.com

Lira Clinical
www.liraclinical.com

Li'Tya
www.litya.com

L'OCCITANE en Provence
www.loccitane.com

LPG Systems
www.lpgsystems.com

Lubatti
www.lubatti.co.uk

Luxsit Organic Care
www.luxsit.se

Luzern
www.luzernlabs.com

Macon Meerescosmetic
www.maconmeerescosmetic.de

Madara Cosmetics
www.madaracosmetics.com

Malie
www.malie.com

Malin+Goetz
www.malinandgoetz.com

Marie Veronique Organics
www.mvorganics.com

Marine Beauty Care
www.marinebeautycare.co.uk

Matis Paris
www.matisparis.com

Mavala International
www.mavala.com

MBR Cosmetics
www.mbr-cosmetics.com

MCCM Medical Spa
mccmedicalcosmetics.com/
medicalspsa

MD Formulations
www.mdformulations.com

Medik8 Dermaceuticals
www.medik8.com

Melvita
www.melvita.com

Mira's Hand

www.mirashand.com.au

Miriam Quevedo

www.miriamquevedo.com

Moor Spa International

www.moorspa.co.uk

Morjana

www.morjana.fr

MoroccanOil

www.moroccanoil.com

Moss of the Isles

www.mossoftheisles.com

myBlend

www.my-blend.com

Natura Bissé Internacional

www.naturabisse.com

Natuopathica

www.pronatuopathica.com

Nannic Int

www.nannic.com

Neom Luxury Organics

www.neomorganics.com

Nimue Skin Technology

www.nimueskin.com

Nohem

www.nohem.com

Nu Skin

www.nuskin.com

Nude

www.nudeskincare.com

Obagi Medical Products

www.obagi.com

Officina de' Tornabuoni

www.officinadetornabuoni.com

Ógra

www.ogirskincare.com

Olavie

www.olavie.com

Omnisens Paris

www.omnisens.fr

Omorovicza

www.omorovicza.com

OmVeda Ayurvedic Skin & Hair Care

www.omveda.com.au

On Group

www.on-group.co.uk

Only Yourx

www.onlyyourx.com

Opatra

www.opatra.com

The Organic Pharmacy

www.theorganicpharmacy.com

The Organic Spa

www.theorganicspa.eu

Orienka Paris

amani@orienka.fr

OSEA International

www.oseamalibu.com

OTO International

www.otocbd.com

Pai Skincare

www.paiskincare.com

Panpuri

www.panpuri.com

Payot

www.payot.com

Pearl Tree

www.pearlree.ae

Peter Thomas Roth

www.peterthomasroth.com

Pevonia International

www.pevonia.com

Phytomer

www.phytomerpro.com

Phyt's

www.phyts.com

Pietro Simone

www.pietrosimone.com

Pino

www.pinoshop.de

Primavera

www.primavera.co.uk

Primavera Life

www.primaverallife.com

Priori

www.prioriskincare.com

Proto-col

www.proto-col.com

Pur Natural Skincare

www.purskincare.co.uk

Pure Altitude

www.pure-altitude.com

Pure Fiji

www.purefiji.com

QMS Medicosmetics

www.qmsmedicosmetics.com

Raised Spirit

www.raisedspirit.com

Red Flower

www.redflower.com

REN Skincare

www.renskincare.com

Repêchage

www.repechage.com

Rice Force

www.riceforce.net/en

Rodial

www.rodial.co.uk

Russie Blanche

www.russieblanche.com

Saach Organics

www.saachorganics.com

Saian Natural Clinical Skincare

www.saian.net

Salt of the Earth

www.saltearthspsa.com

Seed to Skin

www.seedtoskin.com

Shiseido Spa Dept

www.shiseidospas.com

Själ Skincare

www.sjalskincare.com

Skin 2 Skin Care

www.skin2skincare.com

Skin Authority

www.skinauthority.com

SkinCeuticals

www.skinceuticals.com

Skinhaptics

www.skinhaptics.com

Smiths of Jersey

www.smithsofjersey.com

Sodashi

www.sodashi.com

Somme Institute

www.sommeinstitute.com

Sothys Paris

www.sothys.com

SpaDunya

www.spadunya.com

Spa Ritual

www.sparitual.com

Spa Supply Solutions

www.spasupplysolutions.com

Spa Technologies

www.spatechnologies.com

Spiezia Organics

www.madeforlifeorganics.com

Subtle Energies

www.subtleenergies.com.au

Suissessences

www.suissessences.com

Sundari

www.sundari.com

Swissline by Dermalab

www.swissline-cosmetics.com

Swiss Mountain Cosmetics

www.niance.ch

Swiss Perfection

www.swissperfection.com

Tanamera Tropical Spa Products

www.tanamera.com.my

Temple Spa

www.templespa.com

Terraké

www.terrake.com

SKINCARE – WOMEN *cont.*

Terres D'Afrique

www.terres-dafrique.com

Thalton Laboratories

www.thalion.com

Thalgo

www.thalgo.com

Thann-Oryza

www.thann.info

The Divine Company

www.thedivinecompany.com

Themae

www.themae.fr

TheraNaka

www.theranaka.co.za

TheraVine

www.spaproducts.co.za

The Spa Universe

www.thespauniverse.com

The Tides

www.thetideswellness.com

Tiossan

www.tiossan.com

Tri-Dosha

www.tri-dosha.co.uk

Urb'n Nature

www.urbn-nature.com

Uspa

www.uspaimmersion.com

Vagheggi

www.vagheggi.com

Victoria Moore

www.victoria-moore.eu

Vinesime

www.vinesime.com

Vinoble Cosmetics

www.vinoble-cosmetics.at

Voya

www.voya.ie

Wala Heilmittel

www.wala.de

Weleda International

www.weleda.com

Weyergans High Care

www.weyergans.de

Wildsmith Collection

www.wildsmithskin.com

Wisdom of Africa

www.wisdomcosmetics.com

Yon-Ka

www.yonka.pro

Ytsara

www.ytsara.com

Yum Skin Care

www.yumskincare.com

Yves Rocher

www.yves-rocher.co.uk

Zelens

www.zelens.com

SOUND THERAPY

Acutonics

www.acutonics.com

So Sound Solutions

www.sosoundsolutions.com

SpatecPro

www.spatecpro.com

Stress & Motivation UK

www.soundwavetherapy.co.uk

SPA BATH/WHIRLPOOLS

4SeasonsSpa

www.4seasonsspa.com

Aloys F. Dornbracht

www.dornbracht.com

Aquademy

www.aquademy.eu

Aquaform

www.aquaformsrl.com

Aquaspecial

www.aquaspecial.it

Balnea

www.balnea.de

Barr + Wray

www.barrandwray.com

Catalina Spas

www.catalinaspas.co.uk

Cheshire Wellness UK

www.cheshirewellness.co.uk

Dalesauna

www.dalesauna.co.uk

Design for Leisure

www.designforleisure.com

Di Vapor

www.divapor.com

Ezarri Mosaico

www.ezarri.com

Hansgrohe

www.hansgrohe.com

HydroCo

www.hydroco.com

Hydroconcept

www.hydro-concept-spa.com

Hydrotherm

www.hydrothermspa.com

uwe JetStream

www.uwe.de

KlafS

www.klafs.com

MTI Baths

www.mtibaths.com

Myrtha Wellness

www.myrthawellness.com

Neoqi

www.neoqi.com

Nola 7

www.nola7.com

Penguin Pools

www.penguinpools.co.uk

Portcrl Spas

www.portcrl.com

Promet Spa Wellness

www.promet.com.tr

SpatecPro

www.spatecpro.com

Teuco Guzzini

www.teuco.com

Trautwein

www.trautwein-gmbh.com

Unbescheiden

www.unbescheiden.com

SPA DESIGN/ARCHITECTS

1Life

www.1life.co.uk

3d Leisure

www.3dleisure.com

5 Spa Consulting

AB Concept

www.abconcept.net

Absolute Design

www.weareabsoluteuk.com

Adache Group Architects

www.adache.com

Aedas Architects

www.aedas.com

Agnes Bourgeon

www.agnesbourgeon.com

Anapos

www.steamroomsuk.co.uk

Aquamental Spa

www.aquamentalspa.com

Aquaspecial

www.aquaspecial.it

Arch Amenities Group

www.archamenity.com

Asfour Guzy Architects

www.asfourguzy.com

ASPA

www.a-spa.com

Aspen Spa Management

www.aspenspamanagement

Atelier Landauer

www.atelier-landauer.com

Atlam Design Worldwide
www.atlamdesignworldwide.com

Atmosphere Spa Design
www.atmospherespadesign.com

AW Lake Wellness USA
www.awlakedesign.com

Barr + Wray
www.barrandwray.com

bbspa_Group
www.bbspagroup.com

Beauty Leaders
www.beautyleaders.com

Bensley Design Studios
www.bensley.com

Belgravia Leisure
www.belgravialeisure.com.au

BLINK Design Group
www.blinkdg.com

Blu Spas
www.bluspasinc.com

BUZ Design Consultants
www.buzdesign.biz

Cemi
www.cemi.it

Cent Degres
www.centdegres.com

Champalimaud
www.champalimauddesign.com

Clodagh
www.clodagh.com

Consonni
www.consonni.it

Core Essence
www.coreessence.ca

Crecente Asociados
www.crecenteasociados.com

Curry Spa Consulting
www.curryspaconsulting.com

Davide Macullo Architetto
www.macullo.com

Deep Nature
www.deepnature.fr

Denniston International Architects & Planners
www.denniston.com.my

Devin Consulting
www.devin-consulting.com

Didier Lefort Architectes Associes
www.dl2a.fr

DP Architects
www.dpa.com.sg

Drinkall Dean (London)
www.drinkalldean.co.uk

Drom UK
www.dromuk.com

Dwell Concepts
www.dwellconcepts.com.au

EcoChi
www.echochi.com

Eminence Hospitality
www.eminence-hospitality.com

ESPA
www.espa-consulting.com

Foster + Partners
www.fosterandpartners.com

Fox Linton
www.foxlinton.com

Global Project & Spa Advisory
www.globalspaadvisory.com

GOCO Hospitality
www.gocohospitality.com

GSD Spa and Wellness Development Corporation
www.gsdcorporation.com

Health Fitness Dynamics
www.hfdspa.com

HBA/Hirsch Bedner Associates
www.hba.com

HKS Architects
www.hksinc.com

Hofer Group
www.hofergroup.com

HOK
www.hok.com

Howard Spa Consulting
www.howardspaconsulting.com

HVS Spa & Wellness Consulting
www.hvs.com

IDP Design
www.idpdesign.com

International Leisure Consultants
www.ilc-world.com

J Grabner
www.jgrabner.at

JG Spa Consultancy
www.jgspadevelopment.com

Kerry Hill Architects
www.kerryhillarchitects.com

KI Life
www.kilife.it/en

Klafs
www.klafs.com

Kurland
www.kurland.de

La Paz Group
www.lapazgroup.com

Linser Hospitality
www.linserhospitality.com

LivUn Ltd

Manfred Ronstedt
www.ronstedt-hotelconcepts.de

Manosa & Company
www.manosa.com

Maps Design
www.mapsdesign.com

MASS Designers
www.massdesigners.com

Melt Design Hub
www.meltdesignhub.com

Mestre & Mestre Spa Consulting
www.mestrewellness.com

Milk Leisure
www.milkleisure.co.uk

Mosaic Group
www.mosaicgroup.co.uk

Moss Trend
www.mosstrend.com

MSpa International
www.mspa-international.com

Mycoocoon
www.mycoocoon.com

Myrtha Wellness
www.myrthawellness.com

Newport Collaborative Architects
www.ncarchitects.com

Nika Consulting
www.nikaconsulting.ca

Nola 7
www.nola7.com

Nous Design
www.nousdesign.co.uk

Orms Architecture Design
www.orms.co.uk

Oualalou + Choi
www.oplusc.com

Overland Partners
www.overlandpartners.com

P49 Deesign & Associates Co
www.p49deesign.com

PA Wellness Consultancy
www.pa-wellness.com

Peter Muller
www.petermuller.org

Premedion
www.premedion.de

Promet Spa Wellness
www.promet.com.tr

Raison d'Etre
www.raisondetrespas.com

Red Cashew
www.redcashew.com

Resense Spa
www.resensespas.com

Resources for Leisure Assets
www.rlaglobal.com

Richardson Sadeki
www.rsdnyc.com

▶ PRODUCTS & SERVICES

SPA DESIGN/ARCHITECTS *cont.*

Rizzato Spa Consulting
www.spa-consulting.com

Robert D Henry Architects
www.rdh-architects.com

Sacred Currents
www.sacredcurrents.com

Salamander Lifestyle Pte
www.salamanderspa.net

Sanipex Group
www.sanipexdubai.com

Sanitas Spa & Wellness
www.thesanitas.com

Saturn Projects
www.saturnprojects.com

SB Architects
www.sb-architects.com

Schienbein + Pier
www.sp-id.de

Schletterer Consult
www.schlettererconsult.com

Sedona Resorts
www.sedona-resorts.com

Serena Spa
www.serenaspa.com

Shenkha
www.shenka.com

Softouch International
www.softouchspa.com

Spa4 GmbH
www.spa4.at

Spa & Club Ideations
www.spaclubideations.com

Space-Place
www.space-place.com

Spa Advocates
www.spaadvocates.com

Spabulous
www.spabulous.com

Spa Bureau
www.spabureau.com

Spa Concepts
spa-concepts.de

The Spa Consultants
www.thespaconsultants.co.za

Spa Creators
www.spacreators.co.uk

Le Spa Francais
www.lespafrancais.com

Spa Management Solutions
spamanagement-solutions.com

Spa Profits Consulting
www.spaprofits.com

Spa Sessions
www.spasessions.com

Spa Solutions Training & Management Consultancy
www.spatm.net

Spa Strategy
www.spastrategy.net

Spa Success Consultants
www.spasuccess.com

Spa Vision
www.spavision.com

SpALIGN Concepts
www.spalign.com

SpaLution
www.spalution.com

Sparcstudio
www.sparcstudio.co.uk

Spa Wellness Consulting
www.spawellness.com

Starpool
www.starpool.com

Stenal
www.stenal.it

Steve Leung Designers
www.sldgroup.com

Stretch Ceilings
www.strechceilings.co.uk

Studio RHE
www.studiorhe.com

Sylvia Planning And design Inc (SPAd)
sylviaiplanninganddesign.com

Tavelis Spa Concept
www.tavelis.com

Thalgo Spa Management
www.thalgospamanagement.com

Tip Touch International
www.tiptouch.com

TLee Spas + Wellness
www.tleespas.com

Toskanaworld
www.toskanaworld.net

Trilogy Spa Holdings
www.trilogyspaholdings.com

Under a Tree Health & Wellness Consulting
www.underatree.com

Vera Iconica
www.veraiconicaarchitecture.com

Voelker Gray Design
www.voelkergraydesign.com

Wellness Arena Corporation
www.warena.net

Wellness & Spa Solutions
www.spa-solutions.me

The Wellness
www.thewellness.ae

Wheway Lifestyle International
www.whewaylifestyle.com

Wimberly Allison Tong & Goo
www.watg.com

Yoo
www.yoo.com/designers/yoo-studio

Zynk Design
www.zynkdesign.com

SPA MARKETING

Groupon
www.groupon.com

Spabreaks
www.spabreaks.com

SpaFinder
www.spafinder.com

Treatwell
www.treatwell.com

Youspa
www.youspa.eu

SPA STRUCTURES

Spa Creators
www.spacreators.co.uk

SpaTree
www.spatree.eu

SUNCARE

Academie Groupe
www.academiebeaute.com

Bioline Jatò
www.bioline-jato.com

Coola Suncare
www.coolasuncare.com

Decléor
www.decleor.com

G.M. Collin
www.gmcollin.com

JK-International
www.ergoline.de

Soleil Organique
www.soleilorganique.com

Supergoop
www.supergoop.com

Vinoble Cosmetics
www.vinoble-cosmetics.at

Xen-Tan
www.xen-tan.co.uk

Yves Rocher
www.yves-rocher.co.uk

TANNING/SUNBEDS

@Sonnen Land
www.sonnenland.com

Be Bronze
www.shopbebronze.com

Beau Bronz

www.beaubronz.co.uk

California Tan

www.californiatan.com

Elemis

www.elemis.com

Fake Bake

www.fakebake.com

Finders International

www.shopforspatrade.com

Gerrard International

www.gerrardinternational.com

He-Shi Enterprises

www.he-shi.eu

I plus Q

www.iplusq.com

InfinitySun

www.infinitysun.com

Iredale Mineral Cosmetics

www.janeiredale.com

Iso Italia Group

www.isoitalia.com

JK-International

www.ergoline.de

Karora Cosmetics

www.karoracosmetics.com

LDN : SKINS

www.ldnskns.com

Luzern

www.luzernlabs.com

Nannic

www.nannic.com

On Group

www.on-group.co.uk

REM UK

www.rem.co.uk

Soltron

www.soltron.us

St Tropez

www.st-tropez.com

Supergoop

www.supergoop.com

Ultrasun International

www.ultrasun.nl

Vani-T

www.vani-t.com

Vita Liberata

www.vitaliberata.com

Xen-Tan

www.xen-tan.co.uk

THALASSO/MARINE

Ahava

www.ahava.com

Babor

www.babor.com

Biodroga Cosmetic

www.biodroga.com

Collin

fr.collinparis.com

Cor

www.corsilver.com

C'watre

www.cwatre.com

Earth Matters Apothecary

www.earthmattersapothecary.com

Elemis

www.elemis.com

Ella Baché

www.ellabache.fr

Finders International

www.shopforspatrade.com

Gatineau

www.gatineau-paris.com

Germaine de Capuccini

www.germaine-de-capuccini.com

Kerstin Florian

www.kerstinflorian.com

Klapp Cosmetics

www.klapp-cosmetics.com

Kurland

www.kurland.de

Labiomer

www.labiomer.com

Laboratoires Ingrid Millet

www.ingridmillet.com

Laboratoires La Prairie

www.laprairie.com

LaNatura

www.lanatura.com

Macon Meerescosmetic

www.maconmeerescosmetic.de

Morjana

www.morjana.fr

Nannic

www.nannic.com

Omorovicza

www.omorovicza.com

Pevonia International

www.pevonia.com

Phytomer

www.phytomerpro.com

Repêchage

www.repechage.com

Smiths of Jersey

www.smithsofjersey.com

Sothys Paris

www.sothys.com

Terraké

www.terrake.com

Thalion Laboratories

www.thalion.com

Thalgo

www.thalgo.com

Voya

www.voya.ie

TREATMENT BEDS

4SeasonsSpa

www.4seasonsspa.com

Aequum

www.aequumltd.com

Athlegem Pty

www.athlegem.com.au

Avalon Couches

www.avaloncouches.co.uk

Beautelle Therapy Equipment

www.beautelle.co.uk

Boden Furnishings

www.bodenfurnishings.com

Bodyworkmall

www.bodyworkmall.com

C.O.D.E.

www.code-spa.design

Clap Tzu

www.claptzu.de

Custom Craftworks

www.customcraftworks.com

Earthlite Massage Tables

www.earthlite.com

ETE Wellness Engineering

www.ete.es

Esthetica Spa & Salon Resources

www.spafurniture.in

Falkner Massagetische

www.massagetable.at

Gharieni Group

www.gharieni.com

HydroCo

www.hydrocco.com

Hydrotherm

www.hydrothermspa.com

IONTO Health & Beauty

www.ionto.de

Kurland

www.kurland.de

Lemi Group

www.lemispa.com

Living Earth Crafts

www.livingearthcrafts.com

Neoqi AS

www.neoqi.com

Nilo

www.nilo-beauty.com

Nola 7

www.nola7.com

Oakworks

www.oakworks.com

TREATMENT BEDS *cont.*

Pierantonio Bonacina

www.pierantonionobonacina.it

Pino

www.pinoshop.de

REM UK

www.rem.co.uk

Silhouet-Tone Corporation

www.silhouettone.com

Skyy

www.skyyspa.com

Spa Supply Solutions

www.spasupplysolutions.com

SpatecPro

www.spatecpro.com

The Spa Universe

www.thespauniverse.com

Trautwein

www.trautwein-gmbh.com

Unbescheiden

www.unbescheiden.com

UNIFORMS

ADM Leisure Wear

www.admdirect.co.uk

Asquith London

www.asquithlondon.com

Barco Uniforms

www.barco.com

Buttercups Collection

www.buttercupsuniforms.co

Cabiola

www.cabiola.com

Corporate Trends

www.corporatetrends.co.uk

Diamond Designs

www.diamonddesigns.ie

Fashion At Work (UK)

www.fashionatwork.co.uk

Fashionizer Spa

www.fashionizerspa.com

Florence Roby

www.uniformcollection.com

Harveys

www.harveys.co.uk

Inline London

www.inlinelondon.co.uk

Jermyn Street Design

www.jsd.co.uk

Monique Mathieu

www.monique-mathieu.com

Noel Asmar Group

www.noelasmaruniforms.com

Novelastic

www.novelastic.com

Salonwear Direct

www.salonweardirect.co.uk

Simon Jersey

www.simonjersey.com

Tao Freedom

www.taofreedom.com

Tempus Clothing

www.tempusclothing.com

Urbane

www.universalscompanies.com/urbane

Yeah Baby

www.yeahbabypl.com

VIBRATION THERAPY

Body Coach

www.bodycoach.net

Bretherton Therapy Products

www.bremed.co.uk

Eastern Vibration

www.easternvibration.com

Fitvibe

www.fitvibe.com

Power Plate

www.powerplate.com

ProVib International

www.provib.com

Sasaki International

www.sasaki.co.uk

Sismo Fitness International

www.sismofitness.com

Vibrogym UK

www.vibrogym.com

WASHROOMS

Abacus Manufacturing Group

www.abacus-bathrooms.co.uk

Airdri

www.airdri.com

Armitage Shanks

www.armitage-shanks.co.uk

Bristan Group

www.specifybristan.com

Aloys F Dornbracht

www.dornbracht.com

Dyson Airblade

www.dysonairblade.co.uk

Franke Aquarotter

www.www.franke.com

Graff

www.graff-faucets.com

Hansa Metallwerkge

www.hansa.com

Hansgrohe

www.hansgrohe.com

Kimberly-Clark Professional

www.kcprofessional.com

Pasture Naturals

www.pasturenaturals.com

Ridgeway

www.ridgewayfm.com

Simply Washrooms

www.simplywashrooms.co.uk

Vendor International

www.vendorinternational.com

Washroom Washroom

www.washroom.co.uk

WATER TREATMENT

Barr + Wray

www.barrandwray.com

Bio Water Technology

www.biowatertech.co.uk

Cemi

www.cemi.it

Clear Water Revival

www.clear-water-revival.com

Complete Pool Controls

www.cpc-chemicals.co.uk

Evoqua Water Technologies

www.evoqua.com

Hofer Group

www.hofergroup.com

Hydrotech Handels

www.hydrotecberlin.de

Kemitron

www.kemitron.com

Laboratoires Camylle

www.camylle.com

Magnapool

www.magnapool.com

Midas Pool & Fountain Products

www.midas-gmbh.de

Myrtha Wellness

www.myrthawellness.com

Nola7

www.nola7.com

SpatecPro

www.spatecpro.com

WDT Werner Dosiertechnik

www.wdt-dosing.com

Xeros

www.xeroscleaning.com

WAXING

Outback Organics

www.outbackorganics.co.uk

Pandhy's

www.pandhys.com

Perron Rigot

www.perron-rigot.co.uk

Salon System

www.salonsystem.co

LISTINGS

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Spa Training Directory

First launched online in 2006, the Spa Training Directory lists contact details for more than 700 spa training providers. We've given a snapshot here, while full details can be found at www.spaopportunities.com/training. For a breakdown of courses these organisations offer, our Spa Course Selector on p394 outlines training by type and curriculum

Academy Canada Career College

2 University Drive, Corner Brook,
NL A2H 5G4, Canada

Tel: +1 709 637 2100

www.academycanada.com

Advance Beauty College

10121 Westminster Avenue Garden
Grove, California, CA 92843, USA

Tel: +1 714 530 2131

www.advancebeautycollege.com

The Advanced Spa Therapy Education Certification Council

4550 PGA Boulevard, Suite 201,
Palm Beach Gardens, FL 33418, USA

Tel: +1 561 802 3855

Email: info@astecc.com

www.astecc.com

Al Akhawayn University

PO Box 104, Hassan II Avenue,
Ifrane, 53000, Morocco

Tel: +212 535 862 000

Email: admissions@ai.ma

www.ai.ma

Aleksandrowicz System*

Email: info@beata.website

www.beata.website

Alexander School of Natural Therapeutics

4026 Pacific Avenue, Tacoma, WA 98418, USA

Tel: +1 877 472 1142

Email: alexand1@nwlink.com

www.alexandarmassageschool.com

Algonquin College of Applied Arts and Technology

1385 Woodroffe Avenue, Ottawa,
ON K2G 1V8, Canada

Tel: +613 727 4723

Email: askus@algonquincollege.com

www.algonquincollege.com

Alison Caroline Institute (ACI)

Muthaiga Shopping Centre, PO Box
63101, Limuru Road, Nairobi, Kenya

Tel: +254 20 404 3360

Email: info@acicollege.com

www.acicollege.com

Alpine Center

Chilcherlistr. 1, Alpnach Dorf,
6065, Switzerland

Tel: +41 41 671 0303

Email: admissions@swissalpinecenter.com

www.swissalpinecenter.com/en

American Hotel & Lodging Educational Institute

800 N. Magnolia Avenue,
Suite 300, Orlando, FL 32803, USA

Tel: +1 407 999 8100

Email: info@ahlei.org

www.ahlei.org

Ananda Spa Institute (ASI)

Road No 7, Opp. Continental Hospital,
IT Park Nanakramguda, Gachi Bowli,
Hyderabad, 500019, India

Tel: +91 880 102 8444

Email: info@anandaspainstitute.com

www.anandaspainstitute.com

Arizona Center for Integrative Medicine

PO Box 245153, Tucson, AZ
85724-5153, USA

Tel: +1 520 626 6417

www.integrativemedicine.arizona.edu

For a breakdown of courses by type, turn to the Spa Course Selector which starts on p394

Aroma Akademija

Ustanova Aromara Centar, Ivana Perkovca
19, Harmica, Senkovec 10292, Croatia
Tel: +385 1 33 96 914
Email: centar@aromara.com
www.aromara.com

Asheville-Buncombe Technical Community College

340 Victoria Road, Asheville, NC 28801, USA
Tel: +1 828 398 7900
Email: info@abtech.edu
www.abtech.edu

Atelier Esthétique Institute

386 Park Avenue South, New
York City, NY 10016, USA
Tel: +1 800 626 1242
www.aeinstitute.net

Australian Academy of Beauty & Spa Therapy

24-32 Lexington Drive, Norwest Business
Park, Bella Vista, NSW 2153, Australia
Tel: +61 1 300 277 785
www.australianacademyofbeautytherapy.com

Australian College of Beauty Therapy

2nd Floor, 60 Stirling Street,
Perth, WA 6000, Australia
Tel: +61 8 9228 4611
Email: enquiries@acbt.com.au
www.acbt.com.au

Australian College of Natural Therapies ACNT

235 Pyrmont Street, Pyrmont,
Sydney, NSW 2009, Australia
Tel: +61 1 300 017 267
www.acnt.edu.au

AUT University

55 Wellesley Street East, Auckland
City, New Zealand 1010
Tel: +64 9 921 9999
www.aut.ac.nz

Axelsons Spa School

Tulegatan 24, 113 53 Stockholm, Sweden
Tel: +46 8 612 21 55
Email: info@axelsonsspaschool.se
www.axelsons.se

Bali International Spa Academy

57A Jalan Sekuta Sanur, Bali, Indonesia
Tel: +62 0361 281 289
www.balibisa.com

Barnet and Southgate College

Wood Street, Barnet, Greater
London EN5 4AZ, UK
Tel: +44 20 8266 4000
Email: info@barnetsouthgate.ac.uk
www.barnetsouthgate.ac.uk

Barnfield College

New Bedford Road Centre, Luton,
Bedfordshire LU2 7BF, UK
Tel: +44 1582 569 569
www.barnfield.ac.uk

Beaubelle Academy of Cosmetology & Management

31-1 to 31-5, Block D1, Jalan PJU
1/41, Dataran Prima, 47301 Petaling
Jaya, Selangor, Malaysia
Tel: +60 3 7880 8118
Email: service@beaubelle.com
www.beaubelle.com

Beautiko College

1226 Francis Baard St, Hatfield
Pretoria, 0028, South Africa
Tel: +27 12 362 6571
Email: beautiko@outlook.com
www.beautiko.net

The Beauty Specialist Training Centre & Nail Academy

Head Office, Shop 13B, Arcadia
Centre, 87 Umhlanga Rocks Drive,
Durban North, 4051, South Africa
www.thebeautyspecialistacademy.co.za

Bellevue Beauty Training Academy

Unit 5/78, Logan Road, Woolloongabba,
QLD 4102, Australia
Tel: +61 7 3891 5696
Email: info@bellevuebeauty.qld.edu.au
www.bellevuebeauty.edu.au

Bellus Academy

The Academy of Beauty & Spa,
13266 Poway Road, Poway, CA 92064, USA
Tel: +1 858 748 1490
www.bellusacademy.edu

BKF University of Applied Sciences

Nagy Lajos Kiraly utja 1-9,
1148 Budapest, Hungary
Tel: +36 1 766 53 97
Email: international@bkf.hu
www.metropolitan.hu

Boca Beauty Academy

7820 Glades Road, Boca
Raton, FL 33434, USA
Tel: +1 561 487 1191
www.bocabeautyacademy.edu

Brueckner Group/Spassion

7676 Woodbine Unit 2, Markham,
ON L3R 2N2, Canada

Tel: +1 905 479 2121

Email: info@spassion.com

www.spassion.com

Bryan College of Applied Health and Business Sciences

North York Campus, 1200 Lawrence
Avenue West, North York, Toronto,
ON M6A 1E3, Canada

Tel: +1 416 630 6300

Email: admissions@bryancollege.com

www.bryan.edu

Burton College

Lichfield Street, Burton upon Trent,
Staffordshire DE14 3RL, UK

Tel: +44 1283 494 400

Email: enquiries@bsdc.ac.uk

www.bsdc.ac.uk

Camelot International

7 11th Avenue, Corner 7th Street,
Houghton, Johannesburg, South Africa

Tel: +27 86 111 4075

Email: info@camelothealth.co.za

www.camelotint.co.za

Canadian College of Shiatsu Therapy

142 Lonsdale Avenue, North
Vancouver, BC V7M 2E8, Canada

Tel: +1 604 904 4187

Email: school@oyayubi.com

www.shiatsuvancouver.ca

Canadian Tourism College

300-530 Hornby Street, Vancouver,
BC V6J 4S5, Canada

Tel: +1 604 736 8000

Email: admissionsrep@tourismcollege.com

www.tourismcollege.com

Centennial College

PO Box 631, Station A, Toronto,
ON M1K 5E9, Canada

Tel: +1 416 289 5000

Email: admissions@centennialcollege.ca

www.centennialcollege.ca

Center for Neuroacoustic Research (CNR)

2382 Faraday Avenue, Suite 250,
Carlsbad, CA 92008, USA

Tel: +1 760 931 5333

Email: cnr@neuroacoustic.com

www.neuroacoustic.com

Chinese University of Hong Kong

Shatin, New Territories, Hong Kong
SAR, The People's Republic of China

Tel: +852 3943 7000

Email: ugadm@cuhk.edu.hk

www.cuhk.edu.hk/english

Chiva-Som International Academy

Ground Floor, Modern Town Building, 87/104
Sukhumvit Soi 63, Bangkok 10110, Thailand

Tel: +66 2 711 5270

Email: info@chivasomacademy.com

www.chivasomacademy.com

CIDESCO

Waidstrasse 4A, 8037 Zurich, Switzerland

Tel: +41 44 448 22 00

Email: info@cidesco.com

www.cidesco.com

City & Guilds

1 Giltspur Street, London, EC1A 9DD, UK

Tel: +44 20 7294 2800

www.cityandguilds.com

City College Plymouth

Kings Road Centre, Devonport,
Plymouth, Devon PL1 5QG, UK

Tel: +44 1752 305 300

Email: info@cityplym.ac.uk

www.cityplym.ac.uk

Colegiatura Colombiana de Cosmetología y Cosmiatría

Carrera 77, No. 48B 07 Sector Estudio,
Medellin, Antioquia, Colombia

Tel: +57 4 448 4168

Confederation of International Beauty Therapy and Cosmetology CIBTAC

Ambrose House, Meteor Court, Barnett Way,
Gloucester, Gloucestershire GL4 3GG, UK

Tel: +44 1452 623 114

Email: enquiries@cibtac.com

www.cibtac.com

Cornell University School of Hotel Management

189 Statler Hall, Ithaca, NY 14853-6902, USA

Tel: +1 607 255 8702

Email: ha-communications@cornell.edu

www.hotelschool.cornell.edu

deonThai School Thai Yoga Massage

12245 Topa Lane, Santa

Paula, CA 93060, USA

Tel: +1 323 610 6000

Email: info@deonthaiyoga.com

www.deonthaiyoga.com

For a breakdown of courses by type, turn to the Spa Course Selector which starts on p394

DermaFX by Evie Adams

409 High Road, Woodford
Green, Essex IG8 0XG, UK
Tel: +44 870 300 2078
Email: info@dermafz.com
www.evieadams.com

Difference Escuela de Cosmetología y Alta Peluquería

Laureles 204 entre Calle Primera y,
V. Emilio Estrada, Guayaquil, Ecuador
Tel: +593 4 288 7451
www.escueladifference.com.ec

Ecole des Spas et des Instituts (ESI)

24 Rue de Montmorency, 75003 Paris, France
Tel: +33 1 42 88 71 67
Email: info@esi-paris.com
www.esi-paris.com

Ecole hôtelière de Lausanne

Route de Cojonnet 18, 1000
Lausanne 25, Switzerland
Tel: +41 21 785 11 11
www.ehl.edu

EIE MediSpa & Laser Training Centre

6724-75 Street, Edmonton,
AB T6E 6T9, Canada
Tel: +1 780 466 5271
Email: info@dreamcareer.ca
www.eiemedispa.ca/education

ELCES Escuela Latinoamericana de Capacitación en Estética Superior

Laprida 973, Bd Observatorio,
Cordoba, Argentina
Tel: +54 351 422 4404
Email: info@elcesedu.com

Élégance Gontard International School

47 Rue Hôtel des Postes, Nice 06000, France
Tel: +33 4 9388 1292
Email: contact@elegance-fr.net
www.elegance-fr.net

Elite International School of Beauty and Spa Therapy

40 Triton Drive, Albany,
Auckland, New Zealand
Tel: +64 9477 3548
www.elitebeautyschool.co.nz

Elly Lukas Beauty Therapy College

345 Flinders Street, Melbourne
3000, Australia
Tel: +61 3 9923 8888
Email: study@ellylukas.edu.au
www.ellylukas.edu.au

The Emirates Academy of Hospitality Management

PO Box 29662, Umm Suqeim 3, Al Saqool
Street, Building 69, Opposite Burj Al
Arab, Dubai, United Arab Emirates
Tel: +971 4 315 5555
www.emiratesacademy.edu

Empire Medical Training

2720 East Oakland Park Boulevard, Suite
102, Fort Lauderdale, FL 33063, USA
Tel: +1 954 525 4273
www.empiremedicaltraining.com

Endicott College

376 Hale Street, Beverly, MA 01915, USA
Tel: +1 978 927 0585
Email: admissions@endicott.edu
www.endicott.edu

Esalen Institute

55000 Highway 1, Big Sur, CA 93920, USA
Email: info@esalen.org
www.esalen.org

ESSEC Business School

Groupe ESSEC, BP50105 Cergy, F-95021,
Cergy-Pontoise Cedex, France
www.essec.edu

European College of Bowen Studies

126b London Road West, Bath,
Somerset BA1 7DD, UK
Tel: +44 1373 461 812
Email: info@thebowentechnique.com
www.thebowentechnique.com

Evolution School of Beauty & Massage

115 Lower Cameron Street, Whangarei,
Northland, New Zealand
Tel: +64 9 438 6583
Email: info@evolutionschool.co.nz
www.evolutionschool.co.nz

Evolution-U Spa Academy

16B Hollywood Centre, 77-91 Queens Road
West, Sheung Wan, 000000, Hong Kong
Tel: +852 2201 4545
Email: neil@evolution-u.com
www.evolution-u.com

EWI

Wellness, Gesundheit & Sport im Sparda-
Bank Hessen-Stadion, Waldemar-Klein-Platz
1, Offenbach am Main, 63071, Germany
Tel: +49 61 929 778 180
www.wellness-institut.com

Federation of Holistic Therapists (FHT)

18 Shakespeare Business Park, Hathaway Close, Eastleigh, Hampshire SO50 4SR, UK
Tel: +44 23 8062 4350
Email: info@fht.org.uk
www.fht.org.uk

FH Joanneum University of Applied Sciences

Alte Poststrasse 147-154, Eggenberger Allee 9-13, 8020 Graz, Austria
Tel: +43 316 5453 0
Email: info@fh-joanneum.at
www.fh-joanneum.at/hsm

Florida Gulf Coast University (FGCU)

10501 FGCU Boulevard South, Fort Myers, FL 33965-6565, USA
Tel: +1 239 590 1000
www.fgcu.edu

Frederique Academy

7/F Wilson House, 19-27 Wyndham Street, Central, Hong Kong
Tel: +852 2522 2526
www.frederiqueacademy.com.hk

Friseur- & Kosmetik-Innung Chemnitz

Waldenburger Strasse 23, 09116 Chemnitz, Germany
Tel: +49 371 67 13 98
Email: info@friseurinnung-chemnitz.de
www.friseurinnung-chemnitz.de

George Mason University

4400 University Drive, Fairfax, VA 22030, USA
Tel: +1 703 993 1000
Email: masongrade@gmu.edu
www.gmu.edu

The Giving Touch

2501 Blichman Avenue #116, Grand Junction, CO 81504, USA
Tel: +1 970 640 7682
Email: rob@himalayanhealers.org
www.givingtouchmassageschool.com

Glion Institute of Higher Education

Route de Glion 111, 1823 Glion sur Montreux, Switzerland
Tel: +41 21 966 3535
www.glion.edu

Government Ayurveda College

MG Road, Thiruvananthapuram 695001, Kerala, India
Tel: +91 471 246 0190
Email: ayurvedacollegelv@yahoo.co.in
www.govtayurvedacollegelv.nic.in

Great Bay Community College

320 Corporate Drive, Portsmouth, NH 03801, USA
Tel: +1 603 427 7600
Email: askgreatbay@ccsnh.edu
www.greatbay.edu

The GW Institute for Spirituality & Health

2030 M Street, NW Suite 4014, Washington, DC 20036, USA
Tel: +1 202 994 6220
Email: caring@gwish.org
www.gwish.org

Headmasters Academy

Level 2, 185 Spring Street, Melbourne, VIC 3000, Australia
Tel: +61 3 9945 9522
Email: info@headmasters.com.au
www.headmasters.com.au

Healing Hands International Massage Academy

Saxby Avenue, Eldoraigne, Centurion, South Africa
Tel: +27 81 008 8663
Email: info@healinghands.co.za
www.healinghands.co.za

HealthCert

PO Box 789, Sanctuary Cove, QLD 4212, Australia
Tel: +61 7 3137 1399
Email: info@healthcert.com
www.healthcert.com.au

Heat Spa Kur Therapy Development

1435 Elder Avenue Apartment North, San Diego, CA 92154, USA
Tel: +1 619 498 1968
Email: drb@h-e-a-t.com
www.h-e-a-t.com

Hill College

112 Lamar, Hillsboro, TX 76645, USA
Tel: +1 254 659 7500
www.hillcollege.edu

HKU School of Professional and Continuing Education (SPACE)

Room 304, 3/F, T. T. Tsui Building, The University of Hong Kong, Pokfulam Road, Hong Kong
Tel: +852 3762 6262
www.hkospace.hku.hk

Hong Kong Polytechnic University

Hung Hom, Kowloon, Hong Kong
Tel: +852 2766 5111
Email: asdept@polyu.edu.hk
www.polyu.edu.hk

For a breakdown of courses by type, turn to the Spa Course Selector which starts on p394

Houston School of Massage

10600 Northwest Freeway, Suite
202, Houston, TX 77092, USA
Tel: +1 713 681 5275

www.houstonschoolofmassage.com

Humber College

205 Humber College Boulevard,
Toronto, ON M9W 5L7, Canada
Tel: +1 416 675 3111

Email: enquiry@humber.ca

www.humber.ca

HZ University of Applied Sciences

International Office, Edisonweg 4, 4382
NW Vlissingen, The Netherlands
Tel: +31 118 489 000

Email: study@hz.nl

www.hz.nl

International Association for Physicians in Aesthetic Medicine (IAPAM)

848 North Rainbow Boulevard, #713
Las Vegas, NV 89107, USA
Tel: +1 800 219 5108

www.iapam.com

International Federation of Aromatherapists (IFA)

20A The Mall, Ealing, London W5 2PJ, UK
Tel: +44 20 8567 2243

www.ifaroma.org

International Institute for Anti-Ageing (IIAA)

12 Priestley Way, London, NW2 7AP, UK
Tel: +44 20 8450 2020

Email: admin@iiaa.eu

www.iiaa.eu

ILIS

Turku University of Applied Sciences, Faculty
of Well-being Services, Lemminkäisenkatu
30, 20520 Turku, Finland

Tel: +358 50 5985 343

Email: susanna.saari@turkuamk.fi

www.turkuamk.fi

IMC University of Applied Sciences Krems

International Campus Piaristengasse,
Piaristengasse 1, A-3500 Krems, Austria

Tel: +43 2732 802

Email: information@fh-krems.ac.at

www.fh-krems.ac.at

The International Medical Spa Institute (IMSI)

4-13-17-A Jingumae, Shibuya,
Tokyo 150-0001, Japan

Tel: +81 3 5770 6818

Email: info@imsi.co.jp

www.imsi.co.jp

Institut de Management Hotelier International (IMHI)

ESSEC Business School, Avenue
Bernard Hirsch, B.P. 50105, 95021
Cergy-Pointoise Cedex, France

Tel: +33 1 34 43 30 00

Email: essecinfo@essec.fr

www.essec.edu/en/masters-and-business-school

Intercollege Nicosia

8 Markou Drakou Street, Engomi,
2409 Nicosia, Cyprus

Tel: +357 22 842 500

Email: info@intercollege.ac.cy

www.intercollege.ac.cy

International Academy of Ayurveda (IAA)

Vedansh Ayurved and Panchakarma
Clinic, 17 & 18 Mohite Twin Towers,
Anand Nagar, Sinhagad Road, Pune
411051, Maharashtra, India

Tel: +91 94 2232 1955

Email: iaa.sec@gmail.com

www.ayurved-int.com

International Academy of Spa Esthetics

Kamchatskaya 8-2-14, Moscow
107065, Russia

Tel: +7 495 226 4289

Email: info@russiaspas.ru

eng.russiaspas.ru

International Beauty & Holistic Academy

26 Station Road, Gloucester,
Gloucestershire GL1 1EW, UK

Tel: +44 1452 414 770

Email: info@ibha.co.uk

www.ibha.co.uk

International Board of Massage and Spa (CIMS)

Protasio Tagle # 47 INT. H; Col. San Miguel de
Chapultepec; Del. Miguel Hidalgo, CP 11800
México DF

Tel: +52 55 6607 8429

Email: informes@cims.com.mx

www.cims.com.mx

International Hotel Management Institute – IMI University Centre

Seacherweg 1, 6047 Kastanienbaum
- Luzern CH, Switzerland

Tel: +41 41 349 64 00

Email: imi-info@imi-luzern.com

www.imi-luzern.com

**International Institute of
Wellness Studies**

Plot No. F-6, Sector BZP, Greater Noida
201306, Uttar Pradesh, India
Tel: +91 120 245 9744
Email: mail.manavdhingra@gmail.com
www.iiwhindia.com

International School of Beauty Therapy

Suite 2, 5 Norfolk Street, Fremantle,
WA 6160, Australia
Tel: +61 8 9433 6669
Email: study@internationalbeauty.com.au
www.internationalbeauty.com.au

International School of Beauty Therapy

Villa Portobello, Triq Galanton
Vassallo, St Venera 1902, Malta
Tel: +356 2144 0424
Email: sharon@beautysuppliesmalta.com
www.isbtmalta.com

International Training Massage School

59/9 Chang Puek Road Soi 4, T. Sri Phum,
A. Muang, Chiang Mai, 50200, Thailand
Tel: +66 53 218 632
Email: itm@itmthaimassage.com
www.itmthaimassage.com

Isa Carstens Academy

PO Box 149, Stellenbosch, 7599, South Africa
Tel: +27 21 883 9777
Email: info@isacarstens.co.za
www.isacarstens.co.za

Issamay School of Beauty

25-1 & 25-3 & 21A-4, Jalan PJU
1/37, Dataran Prima, Petaling Jaya,
Selangor 47301, Malaysia
Tel: +603 7880 0555
Email: issamayschool@gmail.com
www.issamay.com

IST-Hochschule fur Management

Erkrather Strasse 220 a-c, 40233
Düsseldorf, Germany
Tel: +49 211 866 68-0
Email: info@ist.de
www.ist-hochschule.de

IST-Studieninstitut GmbH

Erkrather Strasse 220 a-c, 40233
Dusseldorf, Germany
Tel: +49 211 866 68-0
Email: info@ist.de
www.ist.de

Istanbul University/Istanbul Üniversitesi

Merkez Kampüsü, Beyazit/Fatih,
Istanbul 34452, Turkey
Tel: +90 212 440 00 00
Email: iubilgi@istanbul.edu.tr
www.istanbul.edu.tr

**International College of Tourism
& Management (ITM)**

Johann Strauss Strasse 2,
2540 Bad Vöslau, Austria
Tel: +43 2252 790 260
Email: office@itm-college.eu
www.itm-college.eu

**International Therapy
Examination Council (ITEC)**

2nd Floor, Chiswick Gate, 598-608
Chiswick High Road, London, W4 5RT, UK
Tel: +44 20 8994 4141
Email: info@itecworld.co.uk
www.itecworld.co.uk

Jamu Spa School

Jalan Raya Siligita I, No. 1, Nusa
Dua, Bali 80361, Indonesia
Tel: +62 361 772 955
Email: info@jamuspaschool.com
www.jamuspaschool.com

Jari Jari Spa Training Academy

Tanjung Aru Plaza, 1, Jalan Mat.
Salleh, Tanjung Aru, 88100 Kota
Kinabalu, Sabah, Malaysia
Tel: +60 88 272 606
Email: sales@jarijari.com.my
www.jarijari.com.my

Jari Menari

Jln. Raya Basangkasa 47,
Seminyak, Bali, Indonesia
Tel: +62 361 736 740
Email: jarimenari@jarimenari.com
www.jarimenari.com

Kes College School of Beauty Therapy

5 Kallipolis Avenue, Nicosia 1055, Cyprus
Tel: +357 22 875 737
Email: info@kes.ac.cy
www.kes.ac.cy

Kore Therapy

Head Office, 2a Leach Lane, Lytham
St Annes, Lancashire FY8 3AP, UK
Tel: +44 1253 728 035
Email: info@koretherapy.com
www.koretherapy.com

Kosmetae

3-32700 George Ferguson Way,
Abbotsford, BC V2T 4V6, Canada
Tel: +1 604 850 5777
www.kosmetae.com

LaStone Therapy

6761 N. Harran Drive, Suite
158-154, Tucson, AZ 85704, USA
Tel: +1 520 319 6414
www.lastonetherapy.com

For a breakdown of courses by type, turn to the Spa Course Selector which starts on p394

Les Roches International School of Hotel Management

Bluche, Valais CH 3975, Switzerland
Tel: +41 27 485 96 00
www.lesroches.edu

Lincoln College of New England

2279 Mount Vernon Road,
Southington, CT 06489, USA
Tel: +1 800 327 1158
www.lincolncollegene.edu

Lobster Ink

Joan Muyskenweg 22, 1096 CJ
Amsterdam, The Netherlands
www.lobsterink.com

London College of Beauty Therapy (LCBT)

47 Great Marlborough Street,
London W1F 7JP, UK
Tel: +44 20 7208 1300
Email: info@lcbt.co.uk
www.lcbt.co.uk

London College of Fashion

20 John Prince's Street, London W1G 0BJ, UK
Tel: +44 20 7514 7400
www.arts.ac.uk/fashion

London Therapists

49 Breamwater Gardens, Richmond,
Surrey TW10 7SF, UK
Tel: +44 20 8123 7527
Email: massagecourses@gmail.com
www.london-therapists.com

Loyalist College

Wallbridge Loyalist Road, PO Box 4200,
Belleville, ON K8N 5B9, Canada
Tel: +1 613 969 1913
Email: info@loyalistcollege.com
www.loyalistcollege.com

Lyceum of the Philippines University

Muralla Street, Intramuros, Manila,
1002 Metro Manila, Philippines
Tel: +63 2 527 8251
Email: tourismandhospitality@lpu.edu.ph
www.lpu.edu.ph

Mahidol University International College

999 Phutthamonthon 4 Road, Salaya,
Nakhon Pathom 73170, Thailand
Tel: +66 2441 5090
Email: icwww@mahidol.ac.th
www.muic.mahidol.ac.th

Marant Cosmética Científica

Mariano Otero, 1180-2, Col. Jardines del
Bosque CP 44520, Guadalajara, Jal. México
Tel: +52 1 3124 0058
Email: info@marant.com.mx
www.marant.com.mx

Mindful Awareness Research Center

UCLA Semel Institute for Neuroscience and
Human Behavior, 760 Westwood Plaza,
Room C8-237, Los Angeles, CA 90095, USA
Tel: +1 310 206 7503
Email: marcinfo@ucla.edu
www.marc.ucla.edu

Mountain Yoga

2071 Antioch Ct., 100, Montclair
Village, Oakland, CA 94611, USA
Tel: +1 510 339 6421
Email: info@m-yoga.org
www.m-yoga.org

The National College of Naturopathic Medicine

049 SW Porter Street, Portland,
OR 97201, USA
Tel: +1 503 522 1555
www.nunm.edu

National University of Health Sciences

2200 East Roosevelt Road,
Lombard, IL 60148, USA
Tel: +1 800 826 6285
Email: admissions@nuhs.edu
www.nuhs.edu

New River Community College

5251 College Driv, Dublin, VA 24084, USA
Tel: +1 540 674 3600
Email: dkennedy@nr.edu
www.nr.vccs.edu

Newcastle College

Rye Hill Campus, Scotswood Road,
Newcastle upon Tyne, NE4 7SA, UK
Tel: +44 191 200 4000
Email: enquiries@ncl-coll.ac.uk
www.ncl-coll.ac.uk

Next Step Nail and Beauty

Totally Beauty Limited, Aldercarr
Hall, Attleborough Road, Great
Ellingham, Norfolk NR17 1LQ, UK
Tel: +44 20 3627 7165
www.nextstepbeauty.co.uk

Niagara University

5795 Lewiston Road, Niagara
University, NY 14109, USA
Tel: +1 716 285 1212
Email: admissions@niagara.edu
www.niagara.edu

Nippon Spa College (NISPAC)

Second Wada Building 7F, 5-12-6 Minami
Aoyama, Minato-ku, Tokyo 107-0062, Japan
Tel: +81 3 3406 2489
Email: info@nispac.jp
www.nispac.jp

**Northeast Alabama
Community College**

PO Box 159, Rainsville, AL 35986, USA
Tel: +1 256 638 4418
Email: harveya@nacc.edu
www.nacc.edu

The Northern College of Acupuncture

61 Micklegate, York, North
 Yorkshire YO1 6LJ, UK
Tel: +44 1904 343 309
Email: info@chinese-medicine.co.uk
www.chinese-medicine.co.uk

Oncology Training International

PO Box 751, Balgonie, SK SOG OEO, Canada
Tel: +1 306 771 2307
Email: info@oncologyesthetics.com
www.oti-oncologytraining.com

Parnu College, University of Tartu

Ulikooli 18, 50090 Parnu, Estonia
Tel: +372 737 5440
Email: info@ut.ee
www.pc.ut.ee/en

**PBHC Clinic & School
of Holistic Therapies**

St. Thomas, Barbados
Tel: +1 246 424 1127
Email: pbhcschool@gmail.com
www.itecworld.co.uk

Perth College of Beauty Therapy

PO Box 501, Victoria Park, WA 6979, Australia
Tel: +61 8 9361 3111
Email: enquiries@perthcollege.com.au
www.perthcollege.com.au

PHAB Standard

PO Box 47290, London W7 9AX, UK
Tel: +44 20 8840 9070
Email: info@phabstandard.com
www.phabstandard.com

Puretouch Spa Academy

Manjooran House LFC Road, Netaji Line,
 Kaloor, Near North Railway Station,
 Ernakulam Dt., Kerala, India
Tel: +91 944 792 3631
Email: puretouchspa@gmail.com
www.studyspa.com

Raison d'Étre

Grevgatan 15, Stockholm 114 53, Sweden
Tel: +46 8 756 00 56
Email: info@raisondetrespas.com
www.raisondetrespas.com

Republic Polytechnic

9 Woodlands Avenue, Singapore
 738964, Singapore
Tel: +65 6510 3000
Email: one-stop@rp.edu.sg
www.rp.edu.sg

Resense Spa

Tel: +41 22 316 0380
Email: info@resensespas.com
www.resensespas.com

RMIT University

GPO Box 2476, Melbourne,
 VIC 3001, Australia
Tel: +61 3 9925 2000
www.rmit.edu.au

Royal Life Saving Society UK (RLSS UK)

Red Hill House, 227 London
 Road, Worcester, WR5 2JG
Tel: 0300 3230096
Email: salesmarketing@rlss.org.uk
www.rlss.org.uk

**Russian State University
of Management**

Ryazansky Prospect 99,
 Moscow 109542, Russia
Tel: +7 495 377 89 14
Email: inf@guu.ru
www.guu.ru

Sandhills Community College

3395 Airport Road, Pinehurst, NC 28374, USA
Tel: +1 910 692 6185
www.sandhills.edu

Sandy Roy Beauty Therapy Institute

1st Floor, Upper East Side, Pickwick
 Street, Salt River 7921, South Africa
Tel: +27 21 404 0556
Email: admin@beautytherapyinstitute.co.za
www.beautytherapyinstitute.co.za

Saxion University of Applied Sciences

International Office, PO Box 70.000,
 7500 KB Enschede, the Netherlands
Tel: +31 570 603 789
Email: internationaloffice@saxion.nl
www.saxion.edu

Scottsdale Community College

9000 East Chaparral Road,
 Scottsdale, AZ 85256-2626, USA
Tel: +1 480 423 6000
Email: admissions@sccmail.maricopa.edu
www.scottsdalecc.edu

Serena Spa

Mount Pleasant, SL Mathias Road,
Mangalore, Karnataka 575 002, India
Tel: +91 824 2432 358
Email: india@serenaspa.com
www.serenaspa.com

Seychelles Tourism Academy

Chemin La Misere, La Misere, Seychelles
Tel: +248 4 388 600
Email: sta@staseychelles.com
www.sta.edu.sc

Shang Shung Institute of America

PO Box 278, 18 Schoolhouse Road,
Conway, MA 01341, USA
Tel: +1 413 369 4928
Email: secretary@shangshung.com
www.tibetanmedicineschool.org

The Shiatsu School

280 River Valley Road, 2nd Level,
Singapore 238321, Singapore
Tel: +65 6836 1231
Email: terryliaw@theshiatusschool.com
www.theshiatusschool.com

Society of Dermatology SkinCare Specialists (SDSS)

484 Spring Avenue, Ridgewood,
NJ 07450-4624, USA
Tel: +1 201 670 4100
Email: sdssorg@aol.com
www.sdscs.org

Southwest Institute of Healing Arts (SWIHA)

1100 E. Apache Boulevard,
Tempe, AZ 85281, USA
Tel: +1 480 994 9244
Email: info@swiha.net
www.swiha.edu

Spa Connectors

Tel: +62 0821 4400 0510
Email: info@spaconnectors.com
www.spaconnectors.com

Spa Education Academy

Tel: +44 7950 727 311
Email: kathryn@SpaEducationAcademy.com
www.spaeducationacademy.com

Spa Wellness Akademija

Setaliste Marsala Tita 19/2,
Lovran 51415, Croatia
Tel: +385 51 293 851
Email: info@wellness.hr
www.akademija.wellness.hr

Steiner Training Academy

The Lodge, 92 Uxbridge Road,
Harrow, Middlesex HA3 6QD, UK
Tel: +44 20 8909 5000
Email: careers@theonboardspa.com
www.theonboardspa.com

Stoke On Trent College

Cauldon Campus, Stoke Road, Shelton,
Stoke-on-Trent, Staffordshire ST4 2DG, UK
Tel: +44 1782 208 208
Email: info@stokecoll.ac.uk
www.stokecoll.ac.uk

Success International Health and Skincare Academy

No. 4 Harpui Avenue, Weltevredenpark,
Roodepoort, 1709, South Africa
Tel: +27 7286 13292
Email: info@successinternational.co.za
www.successinternational.co.za

Suffolk New College

Ipswich, Suffolk IP4 1LT, UK
Tel: +44 1473 382 200
Email: info@suffolk.ac.uk
www.suffolk.ac.uk

Summa Spa Institute

5 F/L Xin Cheng Commercial Building,
1 Chongwenmenwai Street, Chongwenmen
District, Beijing 100062, China
Tel: +86 10 6709 2118
Email: summaspa@hotmail.com
www.summaspa.com

Swiss Hotel Management School

Avenue des Alpes 27, Montreux
CH-1820, Switzerland
Tel: +41 21 965 40 20
www.shms.com

Szolnok University College

H-5000 Szolnok, Tiszaligeti
sétány 14, Hungary
Tel: +36 56 510 300
Email: mondoka@szolf.hu
www.unideb.hu

TAFE NSW

Various sites across New South Wales
Sydney, NSW, Australia
www.tafeqld.edu.au

TAFE Queensland South West

Various sites across South West Queensland
QLD, Australia
Tel: +61 7 3817 3000
Email: southwest@tafe.qld.edu.au
www.tafesouthwest.edu.au

Temasek Polytechnic

21 Tampines Avenue 1, Singapore
529757, Singapore
Tel: +65 6788 2000
Email: enquiry@tp.edu.sg
www.tp.edu.sg

Thai Heritage Spa School

1124/5-7 Thai Heritage Spa Building, Soi
Ladprao 2, Phaholyothin Road, Jomphol,
Jatuchak, Bangkok 10900, Thailand
Tel: +62 2 513 7279
Email: thaipa2@sarah-org.com
www.thaiheritagespa.com

Tip Touch International

Avenue Louise 136, 1050 Brussels, Belgium
Tel: +32 2 644 27 44
Email: info@tiptouch.com
www.tiptouch.com

Touch Research Institute

Mailman Center for Child Development,
University of Miami, Miller School of Medicine,
1601 NW 12th Avenue, Miami, FL 33136, USA
Email: tfield@med.miami.edu
www.miami.edu/touch-research

TPOT | The Power of Touch

23 St George's Road
Wallingford, Oxfordshire
OX10 8JE, UK
Email: connect@tpot.org.uk
www.tpot.org.uk

Tri-Dosha

14 Popes Lane, Ealing, London W5 4NA, UK
Tel: +44 20 8566 1498
Email: info@tri-dosha.co.uk
www.tri-dosha.co.uk

Truro and Penwith College

Higher Education Admissions, Truro
College, Truro, Cornwall TR1 3XX, UK
Tel: +44 1872 267 122
Email: heinfo@truro-penwith.ac.uk
www.truro-penwith.ac.uk

Ultimate Medical Academy

9309 N. Florida Avenue,
Tampa, FL 33612, USA
Tel: +1 888 213 4473
www.ultimatemedical.edu

Universal Companies Learning Network

18260 Oak Park Dr, Abingdon
VA 24210 USA
Tel: +1 800 558 5571
Email: support@universalcompanies.com
my.ucolearning.com

Universitas Gadjah Mada

Bulaksumur, Yogyakarta 55281, Indonesia
Tel: +62 274 649 2599
Email: humas@ugm.ac.id
www.ugm.ac.id/en

Universite de Bordeaux Segalen

146 Rue Leo Saignat, 33000
Bordeaux, France
Tel: +33 5 57 57 10 10
www.u-bordeaux.com

Universite Mohammed V de Rabat

Avenue des Nations Unies, Agdal,
Rabat, Morocco
Tel: +212 537 27 27 50
Email: presidence@um5.ac.ma
www.um5.ac.ma

University College Birmingham

Summer Row, Birmingham, B3 1JB, UK
Tel: +44 121 604 1000
Email: marketing@ucb.ac.uk
www.ucb.ac.uk

University of Bedfordshire

University Square, Luton,
Bedfordshire LU1 3JU, UK
Tel: +44 1234 400 400
Email: international@beds.ac.uk
www.beds.ac.uk

University of California, Irvine

Irvine, CA 92697, USA
Tel: +1 949 824 5011
www.uci.edu

University of Derby

Kedleston Road, Derby,
Derbyshire DE22 1GB, UK
Tel: +44 1332 590 500
Email: askadmissions@derby.ac.uk
www.derby.ac.uk

University of Houston

Conrad N. Hilton College, 4450 University
Drive, Houston, TX 77204-3028, USA
Tel: +1 713 743 2255
www.uh.edu/hilton-college

University of Malaga

Avda. Cervantes 2, Malaga 29071, Spain
Tel: +34 952 13 10 00
Email: infouma@uma.es
www.uma.es

University of Minnesota Crookston

2900 University Avenue,
Crookston, MN 56716, USA
Tel: +1 800 862 6466
www.crk.umn.edu

For a breakdown of courses by type, turn to the Spa Course Selector which starts on p394

University of Southern California

University Park Campus, Los Angeles, CA 90089, USA

Tel: +1 213 740 2311

www.usc.edu

University of the Ryukyus

1 Senbaru, Nishihara-cho, Nakagami-gun, Okinawa 903-0213, Japan

Tel: +81 98 895 2221

www.u-ryukyu.ac.jp/en

University of West Florida

11000 University Parkway, Pensacola, FL 32514, USA

Tel: +1 850 474 2000

Email: admissions@uwf.edu

www.uwf.edu

Vimal Institute for Human Resource Development

Vrbik 20, Zagreb, Hrvatska 10000, Croatia

Tel: +385 98 279 509

Email: vimal@vimal.hr

www.vimal.hr

Vio Malherbe

Ecole Internationale D'Esthetique Et De Cosmetologie, Rue De Bourg 11, Lausanne 1003, Switzerland

Tel: +41 21 312 38 01

Email: info@viomalherbe.ch

www.viomalherbe.ch

VIVES University of Applied Sciences

Doorniksesteenweg 145, 8500 Kortrijk, Belgium

Tel: +32 56 26 41 60

www.vives.be

VTCT

Aspire House, Annealing Close, Eastleigh, Hampshire S050 9PX, UK

Tel: +44 2380 684 500

Email: customersupport@vtct.org.uk

www.vtct.org.uk

Warwickshire College Group

Warwick New Road, Royal Leamington Spa, Warwickshire CV32 5JE, UK

Tel: +44 300 456 0047

Email: info@warwickshire.ac.uk

www.warwickshire.ac.uk

Watpo Thai Traditional Medical School

392/33-34 Maharach Road, Prabarommaharajawang, Pranakorn Bangkok 10200, Thailand

Tel: +66 2 622 3551

Email: watpo.ttm@gmail.com

www.watpomassage.com

Wellness for Cancer

POB 4911 Eagle, CO 81631, USA

Tel: +1 970 376 6220

www.wellnessforcancer.com

WFP-Berufsfachshulen Bad Sulza

Wunderwaldstr 2, 99518 Bad Sulza, Germany

Tel: +49 3 64 61 20933

Email: info@schulewfp.de

www.schulewfp.de

William Angliss Institute

555 La Trobe Street, Melbourne, Victoria 3000, Australia

Tel: +613 9606 2111

Email: info@angliss.edu.au

www.angliss.edu.au

Wynne Business

1204 Addison Walk, Philadelphia, PA 19147, USA

Tel: +1 610 368 6660

Email: consultants@wynnebusiness.com

www.wynnebusiness.com

Younique College

5 Monaghan Court, 26 Monaghan Street, Newry, County Down BT35 6AA, UK

Tel: +44 2830 256 254

Email: training@younique.ie

www.younique.ie

Spa Course Selector

Choose the training course you need and you'll find the relevant organisations that provide it, along with their key contact details. Complete details, including address, phone, email and website can be found in the Spa Training Directory section on p382 and at www.spaopportunities.com/training

Alternative Therapy Courses

ACUPRESSURE

The National College of Naturopathic Medicine
www.nunm.edu

The Northern College of Acupuncture
www.chinese-medicine.co.uk

AROMATHERAPY

Alexander School of Natural Therapeutics
www.secretsofisis.com

Arizona Center for Integrative Medicine
integrativemedicine.arizona.edu

Aroma Akademija
www.aromara.com

Atelier Esthétique Institute
www.aeinsteinute.net

Australian College of Beauty Therapy
www.acbt.com.au

The Beauty Specialist Training Centre & Nail Academy
www.beautiko.net

Camelot International
www.camelotint.co.za

CIDESCO
www.cidesco.com

Confederation of International Beauty Therapy and Cosmetology (CIBTAC)
www.cibtac.com

International Federation of Aromatherapists (IFA)
www.ifaroma.org

The International Medical Spa Institute (IMSI)
www.imsi.co.jp

RMIT University
www.rmit.edu.au

Southwest Institute of Healing Arts (SWIHA)
www.swiha.edu

Watpo Thai Traditional Medical School
www.watpomassage.com

WFP-Berufsfachshulen Bad Sulza
www.schulewfp.de

AYURVEDA

Ananda Spa Institute (ASI)
www.anandaspainstitute.com

Arizona Center for Integrative Medicine
www.integrativemedicine.arizona.edu

Bali International Spa Academy
www.balibisa.com

Ecole des Spas et des Instituts (ESI)
www.esi-paris.com

Government Ayurveda College
www.govtayurvedacollegevm.nic.in

International Academy of Ayurved (IAA)
www.ayurved-int.com

International Academy of Spa Esthetics
www.russiaspas.ru

Puretouch Spa Academy
www.studyspa.com

Tri Dosha
www.tri-dosha.co.uk

BOWEN TECHNIQUES

European College of Bowen Studies
www.thebowentechnique.com

HERBAL MEDICINE

The National College of Naturopathic Medicine
www.nunm.edu

Shang-Shung Institute of America
www.shangshung.org

Southwest Institute of Healing Arts (SWIHA)
www.swiha.edu

HOLISTIC THERAPY

Alison Caroline Institute (ACI)
www.acicollege.com

Bali International Spa Academy
www.balibisa.com

Camelot International
www.camelotint.co.za

Center for Neuroacoustic Research (CNR)
www.neuroacoustic.com

Federation of Holistic Therapists (FHT)
www.fht.org.uk

Frederique Academy
www.frederiqueacademy.com.hk

International Academy of Spa Esthetics
eng.russiaspas.ru

For full contact details, turn to the Spa Training Directory which starts on p382

International Beauty &
Holistic Academy
www.ibha.co.uk

London Therapists
www.london-therapists.com

Next Step Nail and Beauty
www.nextstepbeauty.co.uk

PBHC Clinic & School
of Holistic Therapies
www.itecworld.co.uk

Puretouch Spa Academy
www.studyspa.com

Southwest Institute of
Healing Arts (SWIHA)
www.swiha.edu

Stoke On Trent College
www.stokecoll.ac.uk

Younique College
www.younique.ie

HOT STONE MASSAGE

Alison Caroline Institute (ACI)
www.acicollege.com

Ananda Spa Institute (ASI)
www.anandaspainstitute.com

Bali International Spa Academy
www.balibisa.com

Healing Hands International
Massage Academy
www.healinghands.co.za

Next Step Nail and Beauty
www.nextstepbeauty.co.uk

TAFE Queensland South West
www.tafesouthwest.edu.au

Tip Touch International
www.tiptouch.com

Universal Companies
Learning Network
my.ucolearning.com

INDIAN HEAD MASSAGE

Alison Caroline Institute (ACI)
www.acicollege.com

Ananda Spa Institute (ASI)
www.anandaspainstitute.com

Australian College
of Beauty Therapy
www.acbt.com.au

London Therapists
www.london-therapists.com

Next Step Nail and Beauty
www.nextstepbeauty.co.uk

Truro and Penwith College
www.truro-penwith.ac.uk

INTEGRATIVE MEDICINE

Arizona Center for
Integrative Medicine
www.integrativemedicine.arizona.edu

Istanbul University/
Istanbul Üniversitesini
www.istanbul.edu.tr

KINESIOLOGY

International Board of
Massage and Spa (CIMS)
www.cims.com.mx

University of Houston
www.uh.edu/hilton-college

University of Southern California
www.usc.edu

LYMPHATIC DRAINAGE

Heat Spa Kur Therapy
Development Inc
www.h-e-a-t.com

Vio Malherbe
www.viomalherbe.ch

NATUROPATHY

Australian College of Natural
Therapies (ACNT)
www.acnt.edu.au

National University of
Health Sciences
www.nuhs.edu

REFLEXOLOGY

Alison Caroline Institute (ACI)
www.acicollege.com

Australian College of
Beauty Therapy
www.acbt.com.au

The Beauty Specialist Training
Centre & Nail Academy
www.beautiko.net

Camelot International
www.camelotint.co.za

Confederation of International
Beauty Therapy and
Cosmetology (CIBTAC)
www.cibtac.com

Healing Hands International
Massage Academy
www.healinghands.co.za

The International Medical
Spa Institute (IMSI)
www.imsi.co.jp

Southwest Institute of
Healing Arts (SWIHA)
www.swiha.edu

TAFE Queensland South West
www.tafesouthwest.edu.au

Tip Touch International
www.tiptouch.com

REIKI

Confederation of International
Beauty Therapy and
Cosmetology (CIBTAC)
www.cibtac.com

Southwest Institute of
Healing Arts (SWIHA)
www.swiha.edu

SHIATSUI

Canadian College of
Shiatsu Therapy
www.shiatsuvancouver.ca

Ecole des Spas et des
Instituts (ESI)
www.esi-paris.com

The Shiatsu School
www.theshiatusschool.com

YOGA

Axelsons Spa School
www.axelsons.se/kontakt/axelsons-spa-school

deonThai School Thai
Yoga Massage
www.deonthaiyoga.com

YOGA *cont.*

Mountain Yoga
www.m-yoga.org

Puretouch Spa Academy
www.studyspa.com

Scottsdale Community College
www.scottsdalecc.edu

Southwest Institute of
Healing Arts (SWIHA)
www.swiha.edu

General Spa Courses

AESTHETICS

Academy Canada Career College
www.academycanada.com

Advance Beauty College
www.advancebeautycollege.com

The Advanced Spa Therapy
Education Certification Council
www.astecc.com

Alison Caroline Institute (ACI)
www.acicollege.com

Atelier Esthétique Institute
www.aeinstitute.net

Bali International Spa Academy
www.balibisa.com

Bellus Academy
www.bellusacademy.edu

Boca Beauty Academy
www.bocabeautyacademy.edu

Brueckner Group/Spassion
www.spassion.com

Bryan College of Applied Health
and Business Sciences
www.bryan.edu

Difference Escuela de
Cosmetología y Alta Peluquería
www.escueladifference.com.ec

Ecole des Spas et des
Instituts (ESI)
www.esi-paris.com

EIE MediSpa & Laser
Training Centre
www.eiemedispa.ca/education

ELCES Escuela Latinoamericana de
Capacitación en Estética Superior
www.elcesedu.com

Elégance Gontard
International School
www.elegance-fr.net

Empire Medical Training
www.empiremedicaltraining.com

International Association
for Physicians in Aesthetic
Medicine (IAPAM)
www.iapam.com

International Institute for
Anti-Ageing (IIAA)
www.iaaa.eu

The International Medical
Spa Institute (IMSI)
www.imsi.co.jp

Kosmetae
www.kosmetae.com

Loyalist College
www.loyalistcollege.com

Oncology Training International
www.oti-oncologytraining.com

Society of Dermatology
SkinCare Specialists (SDSS)
www.sdscs.org

Southwest Institute of
Healing Arts (SWIHA)
www.swiha.edu

Vio Malherbe
www.viomalherbe.ch

ANATOMY & PHYSIOLOGY

Alexander School of
Natural Therapeutics
www.secretsofisis.com

Aleksandrowicz System
www.beata.website

Alison Caroline Institute (ACI)
www.acicollege.com

Ananda Spa Institute (ASI)
www.anandaspainstitute.com

Bali International Spa Academy
www.balibisa.com

Camelot International
www.camelotint.co.za

Confederation of International Beauty
Therapy & Cosmetology CIBTAC
www.cibtac.com

Ecole des Spas et des Instituts (ESI)
www.esi-paris.com

Evolution School of Beauty
www.evolutionschool.co.nz

International Board of
Massage and Spa (CIMS)
www.cims.com.mx

Isa Carstens Academy
www.isacarstens.co.za

Jamu Spa School
www.jamuspaschool.com

London Therapists
www.london-therapists.com

Seychelles Tourism Academy
www.seychellestourismacademy.edu.sc

TPOT | The Power of Touch
www.tpot.org.uk

Wellness for Cancer
www.wellnessforcancer.com

WFP-Berufsfachschulen Bad Sulza
www.schulewfp.de

BEAUTY THERAPY

Australian Academy of
Beauty & Spa Therapy
www.australianacademyofbeautytherapy.com

Australian College of Beauty Therapy
www.acbt.com.au

Barnet and Southgate College
www.barnetsouthgate.ac.uk

Barnfield College
www.barnfield.ac.uk

Beaubelle Academy of
Cosmetology & Management
www.beaubelle.com

Beautiko College
www.beautiko.co.za

The Beauty Specialist Training
Centre & Nail Academy
www.beautiko.net

Bellevue Beauty Training Academy
www.bellevuebeauty.edu.au

For full contact details, turn to the Spa Training Directory which starts on p382

Burton College
www.burton-college.ac.uk

Chiva-Som International Academy
www.chivasomacademy.com

CIDESCO
www.cidesco.com

City & Guilds
www.cityandguilds.com

City College Plymouth
www.cityplym.ac.uk

Confederation of International
Beauty Therapy and
Cosmetology CIBTAC
www.cibtac.com

DermaFX by Evie Adams
www.evieadams.com

Elite International School of
Beauty & Spa Therapy
www.elitebeautyschool.co.nz

Elly Lukas Beauty Therapy College
www.ellylukas.edu.au

Evolution School of
Beauty & Massage
www.evolutionschool.co.nz

Frederique Academy
www.frederiqueacademy.com.hk

International Beauty &
Holistic Academy
www.ibha.co.uk

International Institute of
Wellness Studies
www.iivs.co.in/campus.html

International School of
Beauty Therapy Australia
www.internationalbeauty.com.au

International School of
Beauty Therapy Malta
www.isbtmalta.com

International Therapy
Examination Council (ITEC)
www.itecworld.co.uk

Issamay School of Beauty
www.issamay.com

Jamu Spa School
www.jamuspaschool.com

Kes College School of
Beauty Therapy
www.kes.ac.cy

London College of Beauty
Therapy (LCBT)
www.lcbt.co.uk

London Therapists
www.london-therapists.com

Newcastle College
www.ncl-coll.ac.uk

Next Step Nail and Beauty
www.nextstepbeauty.co.uk

Perth College of Beauty Therapy
www.perthcollege.com.au

PHAB Standard
www.phabstandard.com

Sandy Roy Beauty
Therapy Institute
www.beautytherapyinstitute.co.za

The South Pacific Academy
of Beauty Therapy
www.fijisenikaispas.com

Stoke on Trent College
www.stokecoll.ac.uk

Suffolk New College
www.suffolk.ac.uk

Summa Spa Institute
www.summaspa.com

Sydney Beauty Dermal Institute
www.sbdi.com.au

TAFE NSW
www.tafensw.edu.au

TAFE Queensland South West
www.tafesouthwest.edu.au

Truro and Penwith College
www.truro-penwith.ac.uk

University College Birmingham
www.ucb.ac.uk

University of Bedfordshire
www.beds.ac.uk

Vio Malherbe
www.viomalherbe.ch

Warwickshire College Group
www.warwickshire.ac.uk

William Angliss Institute
www.angliss.edu.au

Younique College
www.yunique.ie

BODY THERAPY

Aleksandrowicz System
www.beata.website

Confederation of International
Beauty Therapy and
Cosmetology CIBTAC
www.cibtac.com

Headmasters Academy Pty
www.headmasters.com.au

HealthCert
www.healthcert.com.au

Kore Therapy
www.koretherapy.com

LaStone Therapy Inc
www.lastonetherapy.com

Seychelles Tourism Academy
www.seychellestourismacademy.edu.sc

Steiner Training Academy
www.theonboardspa.com

TPOT | The Power of Touch
www.tpot.org.uk

Wellness for Cancer
www.wellnessforcancer.com

WFP-Berufsfachschulen Bad Sulza
www.schulewfp.de

HYDROTHERAPY

The Advanced Spa Therapy
Education Certification Council
www.astecc.com

Alexander School of
Natural Therapeutics
www.secretsofisis.com

Brueckner Group/Spassion
www.spassion.com

International Board of
Massage and Spa (CIMS)
www.cims.com.mx

WFP-Berufsfachschulen Bad Sulza
www.schulewfp.de

LIFESTYLE COACHING

The GW Institute for Spirituality & Health
www.gwish.org

Mindful Awareness Research Center
www.marc.ucla.edu

RMIT University
www.rmit.edu.au

Southwest Institute of Healing Arts (SWIHA)
www.swiha.edu

NUTRITION

Algonquin College of Applied Arts and Technology
www.algonquincollege.com

Alison Caroline Institute (ACI)
www.acicollege.com

Arizona Center for Integrative Medicine
www.integrativemedicine.arizona.edu

Australian College of Natural Therapies ACNT
www.acnt.edu.au

Centennial College
www.centennialcollege.ca

Chinese University of Hong Kong
www.cuhk.edu.hk/english

Esalen Institute
www.esalen.org

George Mason University
www.gmu.edu

International Institute for Anti-Ageing (IIAA)
www.iaa.eu

Isa Carstens Academy
www.isacarstens.co.za

Lincoln College of New England
www.lincolncollege.edu

Mahidol University International College
www.muic.mahidol.ac.th

Nippon Spa College (NISPAJ)
www.nispac.jp

RMIT University
www.rmit.edu.au

Scottsdale Community College
www.scottsdalecc.edu

Southwest Institute of Healing Arts (SWIHA)
www.swiha.edu

Success International Health and Skincare Academy
www.successinternational.co.za

ONCOLOGY MASSAGE

TPOT | The Power of Touch
www.tpot.org.uk

Wellness for Cancer
www.wellnessforcancer.com

SOUND THERAPY

Universal Companies Learning Network
my.ucolearning.com

SPA MANAGEMENT

Academy Canada Career College
www.academycanada.com

Al Akhawayn University
www.aui.ma

Alexander School of Natural Therapeutics
www.secretsofisis.com

Algonquin College of Applied Arts and Technology
www.algonquincollege.com

Alpine Center
www.swissalpinecenter.com/en

American Hotel & Lodging Educational Institute
www.ahlei.org

Atelier Esthétique Institute
www.aeinstein.net

AUT University
www.aut.ac.nz

Bali International Spa Academy
www.balibisa.com

Barnfield College
www.barnfield.ac.uk

BKF University of Applied Sciences
www.bkf.hu/en

Brueckner Group/Spassion
www.spassion.com

Canadian Tourism College
www.tourismcollege.com

Chiva-Som Academy
www.chivasomacademy.com

CIDESCO
www.cidesco.com

City College Plymouth
www.cityplym.ac.uk

Cornell University School of Hotel Management
www.hotelschool.cornell.edu

Ecole des Spas et des Instituts E.S.I.
www.esi-paris.com

Ecole hôtelière de Lausanne
www.ehl.edu

Elegance Gontard International School
www.elegance-fr.net

The Emirates Academy of Hospitality Management
www.emiratesacademy.edu

Endicott College
www.endicott.edu

ESSEC Business School
www.essec.edu/en/masters-and-business-school

Evolution-U Spa Academy
www.evolution-u.com

EWI
www.wellness-institut.com

FH Joanneum University of Applied Sciences
www.fh-joanneum.at/hsm

Florida Gulf Coast University (FGCU)
www.fgcu.com

George Mason University
www.gmu.edu

Glion Institute of Higher Education
www.glionhotelschool-switzerland.com

For full contact details, turn to the Spa Training Directory which starts on p382

Great Bay Community College
www.greatbay.edu

Hill College
www.hillcollege.edu

HKU School of Professional and Continuing Education (SPACE)
www.hkospace.hku.hk

Hong Kong Polytechnic University
www.polyu.edu.hk

Humber College
www.humber.ca

HZ University of Applied Sciences
www.hz.nl/hz/en

ILIS
www.turkuamk.fi

IMC University of Applied Sciences Krems
www.fh-krems.ac.at

Institut de Management Hotelier International (IMHI)
www.essec.edu/en/masters-and-business-school

Intercollege Nicosia
www.intercollege.ac.cy

International College of Tourism & Management (ITM)
www.itm-college.edu

Isa Carstens Academy
www.isacarstens.co.za

IST-Hochschule für Management
www.ist-hochschule.de

IST-Studieninstitut
www.ist.de

Les Roches International School of Hotel Management
www.lesroches.edu

Lincoln College of New England
www.lincolncollegene.edu

Lobster Ink
www.lobsterink.com

Loyalist College
www.loyalistcollege.com

Lyceum of the Philippines University
www.lpu.edu.ph

Mahidol University International College
www.mahidol.ac.th

New River Community College
www.nr.vccs.edu

Newcastle College
www.ncl-coll.ac.uk

Niagara University
www.niagara.edu

Nippon Spa College (NISPAC)
www.nispac.jp

Northeast Alabama Community College
www.nacc.edu

Parnu College, University of Tartu
www.pc.ut.ee/en

PHAB Standard
www.phabstandard.com

Puretouch Spa Academy
www.studyspa.com

Raison d'Etre
www.raisondetrespas.com

Republic Polytechnic
www.rp.edu.sg

Resense Spa
www.resensespas.com

RMIT University
www.rmit.edu.au

Russian State University of Management
www.guu.ru

Sandhills Community College
www.sandhills.edu

Santi Development Programmes
www.santi-santi.com

Saxion University of Applied Science
www.saxion.edu

Scottsdale Community College
www.scottsdalecc.edu

Southwest Institute of Healing Arts (SWIHA)
www.swiha.edu

Spa Connectors
www.spaconnectors.com

Spa Education Academy
www.spaeducationacademy.com

Spa Wellness Akademija
www.akademija.wellness.hr

Stoke on Trent College
www.stokecoll.ac.uk

Success International Health and Skincare Academy
www.successinternational.co.za

Swiss Hotel Management School
www.shms.com

Szolnok University College
www.unideb.hu

TAFE Queensland South West
www.tafesouthwest.edu.au

Temasek Polytechnic
www.tp.edu.sg

Tip Touch International
www.tiptouch.com

Ultimate Medical Academy
www.ultimatemedical.edu

Universal Companies Learning Network
my.ucolearning.com

Universidad del Zulia
www.luz.edu.ve

Universitas Gadjah Mada
www.ugm.ac.id/en

Universite de Bordeaux Segalen
www.u-bordeaux.fr

Universite Mohammed V de Rabat
www.um5.ac.ma

University College Birmingham
www.ucb.ac.uk

University of Bedfordshire
www.beds.ac.uk

University of California, Irvine
www.uci.edu

University of Derby
www.derby.ac.uk

University of Houston
www.uh.edu/hilton-college

University of Malaga
www.uma.es

University of Minnesota, Crookston
www.crk.umn.edu

University of Southern California
www.usc.edu

SPA MANAGEMENT *cont.*

University of the Ryukyus
www.u-ryukyu.ac.jp/en

University of West Florida
www.uwf.edu

Vimal Institute for Human
Resource Development
www.vimal.hr

VIVES University of Applied Sciences
www.vives.be

Warwickshire College Group
www.warwickshire.ac.uk

William Angliss Institute
www.angliss.edu.au

Wynne Business
www.wynnebusiness.com

SPA THERAPY

Aleksandrowicz System
www.beata.website

Alison Caroline Institute (ACI)
www.acicollege.com

Ananda Spa Institute (ASI)
www.anandaspainstitute.com

Aroma Academija
www.aromara.com

Australian Academy of
Beauty & Spa Therapy
www.australianacademyofbeautytherapy.com

Axelsons Spa School
www.axelsons.se/kontakt/axelsons-spa-school

Barnet and Southgate Collehe
www.barnetsouthgate.ac.uk

Boca Beauty Academy
www.bocabeautyacademy.edu

Elite International School of
Beauty & Spa Therapy
www.elitebeautyschool.co.nz

Elly Lukas Beauty Therapy College
www.ellylukas.edu.au

Healing Hands International
www.healinghands.co.za

International Academy
of Spa Esthetics
eng.russiaspas.ru

International Institute of
Wellness Studies
www.iiws.co.in/campus.html

Isa Carstens Health and
Skin Care Academy
www.isacarstens.co.za

Lobster Ink
www.lobsterink.com

Nippon Spa College (NISPAC)
www.nispac.jp

Puretouch Spa Academy
www.studyspa.com

Resense Spa
www.resensespas.com

Serena Spa
www.serenaspa.com

The South Pacific Academy
of Beauty Therapy
www.fijisenikaispas.com

Spa Connectors
www.spaconnectors.com

Success International Health
and Skincare Academy
www.successinternational.co.za

Summa Spa Institute
www.summaspa.com

Sydney Beauty Dermal Institute
www.sbdi.com.au

VTCT
www.vtct.org.uk

WFP-Berufsfachschulen Bad Sulza
www.schulewfp.de

**WATER SAFETY
QUALIFICATIONS**

Royal Life Saving Society
UK (RLSS UK)
www.rlss.org.uk

Hair/Beauty & Nails

COSMETOLOGY

Advance Beauty College
www.advancebeautycollege.com

Atelier Esthétique Institute
www.aeinstitute.net

Australian College of
Beauty Therapy
www.acbt.com.au

Bellus Academy
www.bellusacademy.edu

Boca Beauty Academy
www.bocabeautyacademy.edu

Colegiatura Colombiana de
Cosmetología y Cosmiatría
Tel: +57 4 448 4168

Difference Escuela de
Cosmetología y Alta Peluquería
www.escueladifference.com.ec

ELCES Escuela Latinoamericana
de Capacitación en
Estética Superior
www.elcesedu.com

Elégance Gontard
International School
www.elegance-fr.net

EWI
www.wellness-institut.com

Friseur- & Kosmetik-Innung Chemnitz
www.friseurinnung-chemnitz.de

IAPAM International Association for
Physicians In Aesthetic Medicine
www.iapam.com

International Academy
of Spa Esthetics
www.russiaspas.ru

Jamu Spa School
www.jamuspaschool.com

Northeast Alabama
Community College
www.nacc.edu

ELECTROLYSIS

Academy Canada Career College
www.academycanada.com

Boca Beauty Academy
www.bocabeautyacademy.edu

EPILATION

CIDESCO
www.cidesco.com

For full contact details, turn to the Spa Training Directory which starts on p382

Confederation of International
Beauty Therapy and
Cosmetology (CIBTAC)
www.cibtac.com

Vio Malherbe
www.viomalherbe.ch

LASER HAIR REMOVAL

Australian Academy of
Beauty & Spa Therapy
[www.australianacademyof
beautytherapy.com](http://www.australianacademyof
beautytherapy.com)

Boca Beauty Academy
www.bocabeautyacademy.edu

Confederation of International
Beauty Therapy and
Cosmetology (CIBTAC)
www.cibtac.com

Truro and Penwith College
www.truro-penwith.ac.uk

VTCT
www.vtct.org.uk

LASH & BROW

Universal Companies
Learning Network
my.ucolearning.com

MAKE-UP

Advance Beauty College
www.advancebeautycollege.com

Alison Caroline Institute (ACI)
www.acicollege.com

Axelsons Spa School
[www.axelsons.se/kontakt/
axelsons-spa-school](http://www.axelsons.se/kontakt/
axelsons-spa-school)

Barnet and Southgate College
www.barnetsouthgate.ac.uk

Barnfield College
www.barnfield.ac.uk

The Beauty Specialist Training
Centre & Nail Academy
www.beautiko.net

Bellevue Beauty Training Academy
www.bellevuebeauty.edu.au

Bellus Academy
www.bellusacademy.edu

Boca Beauty Academy
www.bocabeautyacademy.com

Camelot International
www.camelotint.co.za

CIDESCO
www.cidesco.com

Confederation of International
Beauty Therapy and
Cosmetology (CIBTAC)
www.cibtac.com

Diference Escuela de
Cosmetología y Alta Peluquería
www.escueladiference.com.ec

ELCES Escuela Latinoamericana
de Capacitación en
Estética Superior
www.elcesedu.com

Elly Lukas Beauty Therapy College
www.ellylukas.edu.au

Frederique Academy
www.frederiqueacademy.com.hk

Headmasters Academy
www.headmasters.com.au

International Institute for
Anti-Ageing (IIAA)
www.iiiaa.eu

International Institute of
Wellness Studies
www.iiws.co.in/campus.html

Kosmetæe
www.kosmetæe.com

London College of Beauty
Therapy (LCBT)
www.lcbt.co.uk

London Therapists
www.london-therapists.com

Marant Cosmética Científica
www.marant.com.mx

Perth College of Beauty Therapy
www.perthcollege.com.au

Seychelles Tourism Academy
[www.seychellestourismacademy.
edu.sc](http://www.seychellestourismacademy.
edu.sc)

Stoke On Trent College
www.stokecoll.ac.uk

Success International Health
and Skincare Academy
www.successinternational.co.za

TAFE NSW
www.tafensw.edu.au

Universal Companies
Learning Network
my.ucolearning.com

Vio Malherbe
www.viomalherbe.ch

VTCT
www.vtct.org.uk

Warwickshire College Group
www.warwickshire.ac.uk

MICRODERMABRASION

Advance Beauty College
www.advancebeautycollege.com

Atelier Esthétique Institute
www.aeinstitute.net

Boca Beauty Academy
www.bocabeautyacademy.com

EIE MediSpa & Laser
Training Centre
www.eiemedispa.ca/education

NAIL TECHNOLOGY

Academy Canada Career College
www.academycanada.com

Advance Beauty College
www.advancebeautycollege.com

Alison Caroline Institute (ACI)
www.acicollege.com

Aroma Academija
www.aromara.com

Asheville-Buncombe Technical
Community College
www.abtech.edu

Bali International Spa Academy
www.balibisa.com

Barnet and Southgate College
www.barnetsouthgate.ac.uk

Barnfield College
www.barnfield.ac.uk

The Beauty Specialist Training
Centre & Nail Academy
www.beautiko.net

NAIL TECHNOLOGY *cont.*

Bellus Academy
www.bellusacademy.edu

Boca Beauty Academy
www.bocabeautyacademy.edu

Bryan College of Applied Health
and Business Sciences
www.bryan.edu

Camelot International
www.camelotint.co.za

City College Plymouth
www.cityplym.ac.uk

Confederation of International
Beauty and Cosmetology (CIBTAC)
www.cibtac.com

EIE MediSpa & Laser Training Centre
www.eiemedispa.ca/education

ELCES Escuela Latinoamericana de
Capacitación en Estética Superior
www.elcesedu.com

Frederique Academy
www.frederiqueacademy.com.hk

Kosmetae
www.kosmetae.com

London College of Beauty
Therapy (LCBT)
www.lcbt.co.uk

London Therapists
www.london-therapists.com

Next Step Nail and Beauty
www.nextstepbeauty.co.uk

Perth College of Beauty Therapy
www.perthcollege.com.au

PHAB Standard
www.phabstandard.com

Seychelles Tourism Academy
www.seychellestourismacademy.edu.sc

Steiner Training Academy
www.theonboardspa.com

Success International Health
and Skincare Academy
www.successinternational.co.za

TAFE NSW
www.tafensw.edu.au

Truro and Penwith College
www.truro-penwith.ac.uk

Universal Companies
Learning Network
my.ucolearning.com

VTCT
www.vtct.org.uk

Watpo Thai Traditional
Medical School
www.watpomassage.com

ONCOLOGY ESTHETICS

Universal Companies
Learning Network
my.ucolearning.com

PERMANENT COSMETICS

Boca Beauty Academy
www.bocabeautyacademy.com

Friseur- & Kosmetik-
Innung Chemnitz
www.friseurinnung-chemnitz.de

SKINCARE TREATMENTS

Universal Companies
Learning Network
my.ucolearning.com

WAXING

Advance Beauty College
www.advancebeautycollege.com

Australian College of
Beauty Therapy
www.acbt.com.au

Bali International Spa Academy
www.balibisa.com

Barnet and Southgate College
www.barnetsouthgate.ac.uk

The Beauty Specialist Training
Centre & Nail Academy
www.beautiko.net

Confederation of International
Beauty Therapy and
Cosmetology (CIBTAC)
www.cibtac.com

Jamu Spa School
www.jamuspaschool.com

Success International Health
and Skincare Academy
www.successinternational.co.za

Truro and Penwith College
www.truro-penwith.ac.uk

Universal Companies
Learning Network
my.ucolearning.com

Massage Courses

CUPPING MESSAGE

Universal Companies
Learning Network
my.ucolearning.com

DEEP TISSUE MESSAGE

Aleksandrowicz System
www.beata.website

Tip Touch International
www.tiptouch.com

Vio Malherbe
www.viomalherbe.ch

HOLISTIC MESSAGE

Aleksandrowicz System
www.beata.website

International Medical-Spa Institute
www.imsi.co.jp

London Therapists
www.london-therapists.com

REMEDIAL MESSAGE

Advance Beauty College
www.advancebeautycollege.com

Australian College of Natural
Therapies (ACNT)
www.acnt.edu.au

SPORTS MESSAGE

Bali International Spa Academy
www.balibisa.com

For full contact details, turn to the Spa Training Directory which starts on p382

Vio Malherbe
www.viomalherbe.ch

VTCT
www.vtct.org.uk

SWEDISH MASSAGE

Advance Beauty College
www.advancebeautycollege.com

Alexander School of
Natural Therapeutics
www.secretsofisis.com

Ananda Spa Institute (ASI)
www.anandaspainstitute.com

Bali International Spa Academy
www.balibisa.com

Ecole des Spas et des Instituts (ESI)
www.esi-paris.com

Evolution School of
Beauty & Massage
www.evolutionsschool.co.nz

International Board of
Massage and Spa (CIMS)
www.cims.com.mx

Jamu Spa School
www.jamuspaschool.com

Jari Jari Spa Training Academy
www.jarijari.com.my

THAI MASSAGE

Bali International Spa Academy
www.balibisa.com

Ecole des Spas et des Instituts (ESI)
www.esi-paris.com

International Training
Massage School
www.itmthaimassage.com

Thai Heritage Spa School
www.thaiheritagespa.com

Watpo Thai Traditional
Medical School
www.watpomassage.com

THAI YOGA MASSAGE

deonThai School Yoga Massage
www.deonthaiyoga.com

THERAPEUTIC MASSAGE

Academy Canada Career College
www.academycanada.com

Advance Beauty College
www.advancebeautycollege.com

The Advanced Spa Therapy
Education Certification Council
www.astecc.com

Aleksandrowicz System
www.beata.website

Algonquin College of Applied
Arts and Technology
www.algonquincollege.com

Asheville-Buncombe Technical
Community College
www.abtech.edu

Australian College of Natural
Therapies (ACNT)
www.acnt.edu.au

Axelsons Spa School
www.axelsons.se

The Beauty Specialist Training
Centre & Nail Academy
www.beautiko.net

Bellus Academy
www.bellusacademy.edu

Boca Beauty Academy
www.bocabeautyacademy.com

Bryan College of Applied Health
and Business Sciences
www.bryan.edu

Camelot International
www.camelotint.co.za

Centennial College
www.centennialcollage.ca

Chiva-Som International Academy
www.chivasomacademy.com

Confederation of International
Beauty Therapy and Cosmetology
www.cibtac.com

deonThai School Thai
Yoga Massage
www.deonthaiyoga.com

Ecole des Spas et des Instituts (ESI)
www.esi-paris.com

Ely Lukas Beauty Therapy College
www.ellylukas.edu.au

Esalen Institute
www.esalen.org

The Giving Touch
www.givingtouchmassageschool.com

Healing Hands International
Massage Academy
www.healinghands.co.za

Houston School of Massage
www.houstonchoolofmassage.com

International Academy
of Spa Esthetics
www.russiaspas.ru

Jamu Spa School
www.jamuspaschool.com

Jari Menari
www.jarimenari.com

National University of
Health Sciences
www.nuhs.edu

Northeast Alabama
Community College
www.nacc.edu

Sandhills Community College
www.sandhills.edu

The Shiatsu School
www.theshiatusschool.com

The South Pacific Academy
of Beauty Therapy
www.fijisenikaispas.com

Southwest Institute of
Healing Arts (SWIHA)
www.swiha.edu

Success International Health
and Skincare Academy
www.successinternational.co.za

Suffolk New College
www.suffolk.ac.uk

TAFE Queensland South West
www.tafesouthwest.edu.au

Touch Research Institute
www.miami.edu/touch-research

Truro and Penwith College
www.truro-penwith.ac.uk

WFP-Berufsfachshulen Bad Sulza
www.schulewfp.de

Trade Associations

Our Trade Associations section gives up-to-date details of national spa associations and organisations around the world. We've split them up into global regions and countries for ease of reference, with those representing spas across the world appearing at the end

AFRICA

■ Spa and Wellness Association of Africa (SWAA)
www.swaafrika.org

SOUTH AFRICA

■ South African Spa Association
www.saspaassociation.co.za

ASIA-PACIFIC & AUSTRALASIA

■ Asia Pacific Spa & Wellness Coalition (APSWC)
www.apswc.org

AUSTRALIA

■ Australian Bathing Alliance
www.bathing.org

BALI

■ Bali Spa and Wellness Association
www.balispawellness-association.org

INDIA

■ Spa Association of India
www.spaassociationofindia.in

JAPAN

■ Japan Spa Association
www.j-spa.jp

MALAYSIA

■ Association of Malaysian Spas (AMSPA)
www.amspa.org.my

TAIWAN

■ Taiwan Spa Association
www.twspa.tw

THAILAND

■ Thai Spa Association
www.thaispaassociation.com

CENTRAL & SOUTH AMERICA

■ Latin American Spa Association
www.spalatioamerica.com

BRAZIL

■ Brazilian Esthetics & Spas Association
www.abesbrasil.com.br

EUROPE

■ European Historic Thermal Towns Association
www.ehtta.eu

■ European Spas Association
www.europeanspas.eu

BULGARIA

■ Bulgarian Union for Balneology and Spa Tourism (BUBSPA)
www.bubspa.org

CZECH REPUBLIC

■ Association of Spas of the Czech Republic
www.jedemedolazni.cz

ESTONIA

■ Estonian Spa Association
www.estonianspas.eu

FINLAND

■ Sauna from Finland
www.saunafromfinland.com

FRANCE

■ French Spa Association (SPA-A)
www.spa-a.org

GERMANY

■ German Spas Association
www.deutscher-heilbaederverband.de

HUNGARY

■ Hungarian Baths Association
www.furdoszovetseg.hu/en

ICELAND

- Icelandic Spa Association
www.hlsi.is

IRELAND

- Irish Spa Association
www.irishspaassociation.ie

ITALY

- Federterme
www.federterme.it

PORTUGAL

- Portuguese Spas Association
www.termasdeportugal.pt

ROMANIA

- Romanian Spa Organization
www.romanian-spas.ro

RUSSIA

- National Guild of Spa Experts Russia
www.russiaspas.ru

SERBIA

- Serbian Spas & Resorts Association
www.ubas.org.rs

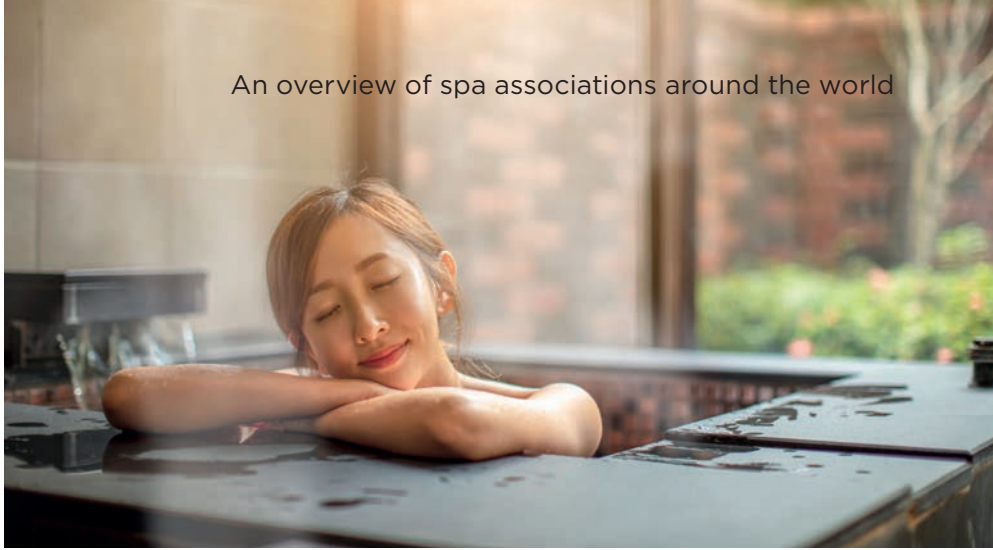
SPAIN

- Spanish National Spa Association
www.balnearios.org

UKRAINE

- Ukrainian SPA Association
www.facebook.com/UASPA

SHUTTERSTOCK/TOM WANG



UNITED KINGDOM

- Federation of Holistic Therapists (FHT)
www.fht.org.uk
- The UK Spa Association
www.spa-uk.org

NORTH AMERICA, CANADA

- Leading Spas of Canada
www.leadingspasofcanada.com
- Spa and Wellness Association of Canada
www.spaandwellnessassociationofcanada.com

WORLDWIDE

- FEMTEC (the World Federation of Hydrotherapy and Climatotherapy)
www.femteconline.org/m
- Global Wellness Institute (GWI)
www.globalwellnessinstitute.org
- GSN Planet
www.gsnplanet.org

- Hot Springs Association
www.hotspringsassociation.com
- Hydrothermal Spa Forum
www.hydrothermal-spa-forum.net
- International Sauna Association
www.saunainternational.net
- International Spa Association (ISPA)
www.experienceispa.com
- Salt Therapy Association
www.salttherapyassociation.org
- Spa Industry Association
www.dayspaassociation.com
- The International Medical Spa Association
www.dayspaassociation.com/imsa
- The Sustainable Spa Association (SSA)
www.sustainablespas.org
- Wellness Tourism Association
www.wellnesstourismassociation.org

Events calendar

A brief overview of spa and wellness industry events in 2024 and 2025. Please check www.leisurediary.com for the most up-to-date information about these and all other events

2024

23 - 25 JUNE

Spa Life - UK

www.spa-life.international/uk

8 - 10 JULY

Spa Peeps US Wellness Retreat - USA

www.thespapeeps.com

17 JULY

UKSA summer networking event - UK

www.spa-uk.org/events

28 - 29 JULY

LNE Spa Conference - South Africa

www.lesnouvellesblog.co.za/spa-conference

3 - 5 SEPTEMBER

ASEAN Patio Pool Spa Expo - Thailand

www.aseanpoolspaceexpo.com

3 - 8 SEPTEMBER

Spa Peeps Corporate Cruise - International

www.thespapeeps.com

8 - 10 SEPTEMBER

Salt Therapy Association Conference - USA

www.staconlive.com

8 - 11 SEPTEMBER

W3Fit North America - USA

www.w3fit.com

10 - 12 SEPTEMBER

SpaFest - UK

www.spa-fest.com

15 - 18 SEPTEMBER

SpaTec North America - USA

www.spatecna.com

19 SEPTEMBER

Destination Deluxe Awards & Wellness Day - Thailand

www.destinationdeluxe.com

20 - 22 SEPTEMBER

World Wellness Weekend - worldwide

www.world-wellness-weekend.org

24 - 26 SEPTEMBER

SpaChina Wellness Summit - China

www.spachina.com/2024

24 - 26 SEPTEMBER

Live Love Spa - Destination Wellness - USA

www.livelovespa.com/pages/2024-destination-wellness-amrit

ISPA



ISPA will celebrate its 35th anniversary in 2025

Visit
[leisurediary.com](https://www.leisurediary.com)
for the latest
information on
events

25 - 27 SEPTEMBER

European Spas & Balneology Congress
- Lithuania

www.europeanspas.eu/congress

26 - 28 SEPTEMBER

Termatalia - Spain

www.termatalia.com/en

29 SEPTEMBER - 1 OCTOBER

Spa Life - Ireland

www.spa-life.international/ireland

30 SEPTEMBER - 2 OCTOBER

Future Hospitality Summit - Dubai

www.futurehospitality.com/world

1 - 4 OCTOBER

W3 Hospitality EMEA - Italy

www.w3hospitality.com

1 - 4 OCTOBER

Synergy - The Retreat Show - Indonesia

www.theretreatshow.com

8 - 10 OCTOBER

PiscinaSpain - Spain

www.expopiscina.com/en

8 - 11 OCTOBER

W3Fit EMEA - Italy

www.w3fit.com

9 - 13 OCTOBER

Soul Festival - Maldives

www.soneva.com/discover/events/soul

14 - 16 OCTOBER

SpaCamp - Germany

www.spacamp.net

15 - 16 OCTOBER

Independent Hotel Show - UK

www.independenthotelshow.co.uk



21 - 22 OCTOBER

Spa & Wellness Summit and Awards
- Australia

www.wellnesssummit.com.au/summit2024

22 - 25 OCTOBER

Interbad - Germany

www.interbad.de

24 OCTOBER

HCM Summit London - UK

www.HCMsummit.live

28 - 30 OCTOBER

Beautyworld Middle East - Dubai

www.beautyworldme.com

31 OCTOBER - 4 NOVEMBER

Healing Summit - The Heart Retreat - UK

www.healingsummit.org

3 - 6 NOVEMBER

W3Spa North America - USA

www.w3spa.com

4 - 7 NOVEMBER

Global Wellness Summit - Scotland

www.globalwellnesssummit.com

19 - 21 NOVEMBER

International Wellness Tourism
Conference - Mexico

www.wellnesstourismassociation.org

▶ 20 NOVEMBER

UKSA winter networking event - UK
www.spa-uk.org/events

21 NOVEMBER

Wellness Hospitality Conference - Italy
www.wellnesshospitalityconference.it

2 - 4 DECEMBER

Beyond Activ Asia-Pacific - Australia
www.beyondactiv.com/events/apac

2025

JANUARY DATES - TBC

Global Wellness Summit Trends - USA
www.globalwellnesssummit.com

23 - 26 JANUARY

Les Thermalies Paris - France
www.thermalies.com

4 - 6 FEBRUARY

Spatex 2025 - UK
www.spatex.co.uk

11 - 13 FEBRUARY

Beyond Activ EMEA - Saudi Arabia
www.beyondactiv.com/events/emea

MARCH DATES - TBC

Cryocon Convention - USA
www.cryoconvention.com

2 - 3 MARCH

World Spa and Wellness London - UK
www.worldspawellness.com

11 - 12 MARCH

Independent Hotel Show Europe
- The Netherlands
www.independenthotelshow.nl

11 - 13 MARCH

ISPA Conference and Expo - USA
www.experienceispa.com/events

20 MARCH

Global Massage Makes Me Happy
& Healthy Day - Worldwide
www.massagemakesmehappy.com

20 - 23 MARCH

Cosmoprof Worldwide - Italy
www.cosmoprof.com

23 - 25 MARCH

IECSC New York - USA
www.iecscnewyork.com

28 - 30 MARCH

Beauty Duesseldorf
www.beauty-duesseldorf.com

10 - 13 APRIL

FIBO Global Fitness - Germany
www.fibo.com

28 - 29 APRIL

Medical Wellness Congress - Switzerland
www.mwcongress.com

11 - 12 MAY

Natural & Organic Products Europe - UK
www.naturalproducts.co.uk

19 - 22 MAY

Hot Springs Connection - USA
www.hotspingsconnection.com

MAY DATES - TBC

Wellness Real Estate Symposium - USA
www.globalwellnesssummit.com

MAY DATES - TBC

Rimini Wellness - Italy
www.riminiwellness.com

5 JUNE

Forum Hotel & Spa - France
www.forumhotspa.com

7 JUNE

Global Wellness Day - worldwide
www.globalwellnessday.org

21 - 23 JUNE

Spa Life - UK
www.spa-life.international/uk

22 JUNE

World Bathing Day - worldwide
www.worldbathingday.org

28 - 31 OCTOBER

Aquanale - Germany
www.aquanale.com

17 - 20 NOVEMBER

Piscina & Wellness Barcelona - Spain
www.piscinabarcelona.es



The GWS will head to Scotland



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